

Anthony Campbell

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[LinkedIn](#) | [Personal Website](#)

SUMMARY

Software Engineer completing an M.S. in Information Science & Technology with a focus on Software Engineering. Skilled in designing and developing full-stack applications, with strong knowledge of data structures and algorithms to deliver efficient, optimized code. Experienced in Python, Java, C++, SQL, and JavaScript, with hands-on projects in system design, data analytics, and applied machine learning. Driven to build scalable, secure, and high-performance solutions while continuously expanding expertise in software engineering and emerging technologies.

EDUCATION

University of Wisconsin-Milwaukee M.S. in Information Science & Technology	Expected December 2026
University of Wisconsin-Milwaukee B.S. in Information Science & Technology	Graduated May 2024
Vincennes University A.S in Cybersecurity	Graduated May 2021

EXPERIENCE

Help Desk Consultant Milwaukee, WI <i>University of Wisconsin-Milwaukee</i>	September 2025 – Present
<ul style="list-style-type: none">- Provided first-line technical support to students, faculty, and staff across campus, resolving issues related to Windows, macOS, and mobile platforms.- Delivered in-person and remote support for hardware, software, and network connectivity problems.- Assisted with password resets, account access, and troubleshooting of university systems including email, VPN, and campus learning platforms.	
AI Platform Support Engineer Milwaukee, WI <i>eGalvanic</i>	August 2025 – Present
<ul style="list-style-type: none">- Spearheaded knowledge base migration from Freshdesk to DevRev, increasing automation, reducing manual effort, and improving knowledge accessibility for both engineers and end users.- Trained electricians on how to upload facilities and client sites into the web platform, enabling smoother onboarding and adoption of digital workflows.- Collaborated with cross-functional teams by logging and tracking bugs, feature requests, and compliance concerns in Freshdesk.	
Division 1 Student Athlete Milwaukee, WI <i>NCAA</i>	August 2021 – May 2025
<ul style="list-style-type: none">- 2x NCAA Championship Qualifier in Long Jump.- University of Wisconsin–Milwaukee Long Jump School Record Holder.- Ranked Top 25 in the NCAA and Top 20 in the USA in Long Jump.	
Information Technology Trainer Milwaukee, WI <i>Serving Older Adults</i>	September 2024 – April 2025
<ul style="list-style-type: none">- Supported device setup, system configuration, and troubleshooting across Windows, macOS, mobile devices, and commonly used applications, ensuring users could navigate technology independently.- Educated clients on cybersecurity best practices, including recognizing phishing emails, scam websites, and fraudulent phone calls, to promote safe and secure technology use.- I taught a Computer Essentials class with a 100% attendance and graduation rate, reinforcing core digital literacy skills and successful learner outcomes.- Designed and delivered easy-to-follow training materials and workshops, improving both efficiency and knowledge retention.	

EXTRACURRICULARS

Google Developer Student Club – UWM | Member | Aug 2025 – Present

National Society of Black Engineers (NSBE) | Member | Jan 2025 – Present

SKILLS

Python (Advanced) | Java (Advanced) | JavaScript (Intermediate) | C++ (Beginner) | HTML | CSS | Node.js | Django
| Streamlit | Tkinter | SQL | Pandas | Matplotlib | PyTorch | RESTful APIs | JSON | OOP | UI/UX Design |
Responsive Web Design | Agile/Scrum | Git/GitHub | Jupyter Notebook | VS Code | IntelliJ IDEA | Machine
Learning