[A] EXPERIENCE DOCUMENTATION

| BUSINESS | ERP RE-IMPLEMENTATION, DATA MIGRATION/UPDATE & PROCESS CAPTIONING AND | | |
|--------------------------|---|--|--|
| ANALYSIS WORK | IMPROVEMENT. | | |
| TITLE | | | |
| BUSINESS | IT WAS DISCOVERED THAT DATA EXISTING ON THE ERP WAS INACCURATE AND | | |
| ANALYSIS | PROCESSES WERE UNCOMPLETED | | |
| PURPOSE | | | |
| (Summary of | | | |
| reason for BA) | | | |
| | WHAT WAS DONE AT EACH STAGES | | |
| BUSINESS | Defined the scope of re-implementing the ERP. | | |
| ANALYSIS | Conducted stakeholder analysis. | | |
| PLANNING | Identified timelines and milestones for data mining and integration in each department. | | |
| &MONITORING | Scheduled team meetings over the duration between stakeholders. | | |
| ELICITATION & | Prepared for requirements elicitation. | | |
| COLLABORATION | Met stakeholders involved. | | |
| | Conducted elicitation activities. | | |
| | Facilitated requirements workshop. | | |
| | Validated elicitation results. | | |
| REQUIREMENT | Prepared and conducted project progress presentation for senior management. | | |
| LIFE CYCLE | Adjusted scope based on changes to requirements. | | |
| MANAGEMENT | Conducted a presentation of the requirements to stakeholders. | | |
| STRATEGY | Defined the business needs. | | |
| ANAYLYSIS | Identify business problem or opportunity. | | |
| | Determined gap(s) in capabilities to meet the business needs. | | |
| | Conducted feasibility studies for solution options to determine reasons for uncompleted | | |
| DECLUDENTENT | processes. | | |
| REQUIREMENT | Worked closely with stakeholders, including end-users and clients, to elicit and | | |
| ANALYSIS & | understand their needs, expectations, and pain points related to the app. | | |
| DESIGN | Determined priority and relative importance of requirements. | | |
| DEFINITION | Organized requirements so that they are understood by all stakeholders. | | |
| | Documented dependencies and interrelationships between requirements. | | |
| | Verified requirements | | |
| | Created training materials | | |
| COLUTION | Created user guides/manuals | | |
| SOLUTION | Determined organizational readiness to effectively operate the new solution. Created the re-implementation plan. | | |
| EVALUATION | Tracked and managed the defects. | | |
| | Defined transition requirements to improve usage. | | |
| | Delivered training. | | |

ORGANIZATION (COMPANY) FOR WHICH PROJECT WAS MANAGED

| JOB TITLE | BUSINESS INTELLIGENCE ANALYST | | |
|----------------------|-------------------------------|--------------------------------|-------------|
| ORGANIZATION NAME | DO. II DESIGNS LIMIYTED | ORGANIZATION ADDRESS | OREGUN ROAD |
| CITY | LAGOS STATE | PHONE NUMBER & EXTENSION | |
| COUNTRY | NIGERIA | STATE | LAGOS |

[B]EXPERIENCE DOCUMENTATION

| | APPLICATION DEVELOPMENT | | |
|------------------------------|--|--|--|
| BUSINESS | | | |
| ANALYSIS WORK | | | |
| TITLE | | | |
| | DEVELOP AN APPLICATION THAT ALLOWS FOR ON DEMAND ERRANDS | | |
| BUSINESS | | | |
| ANALYSIS | | | |
| PURPOSE | | | |
| (Summary of | | | |
| reason for BA) | | | |
| WHAT WAS DONE AT EACH STAGES | | | |
| BUSINESS | Decided on the methodologies, tools, and techniques that will be used for gathering | | |
| ANALYSIS | requirements, conducting analysis, and making decisions. | | |
| PLANNING | Identified the necessary resources (human, technological, and financial) required for | | |
| &MONITORING | effective business analysis. | | |
| | Monitored and managed changes to requirements throughout the app development life | | |
| | cycle. | | |
| | Established a communication plan to ensure all stakeholders are kept informed about the | | |
| | analysis process and its outcomes. | | |
| | Regularly communicated the status of activities, findings, and progress to stakeholders | | |
| | and project manager. | | |
| ELICITATION & | Identified stakeholders | | |
| COLLABORATION | Chose appropriate elicitation techniques based on the stakeholders and the information required. | | |
| | Conducted elicitation activities | | |
| | Developed user stories to capture specific user needs and scenarios. | | |
| | Used prototypes and mock-ups to present visual representations of the app's potential | | |
| | design and functionality. | | |

| | Ensuring that communication channels are clear and that everyone understands the | | |
|-------------|---|--|--|
| | project's goals, scope, and progress. | | |
| REQUIREMENT | Document the gathered requirements in a clear and concise manner using user stories, | | |
| LIFE CYCLE | use cases, and functional/non-functional requirements. | | |
| MANAGEMENT | Analyzed and prioritize the requirements based on their business value, technical | | |
| | feasibility, and impact on the app's success. | | |
| | Tracked the origins of requirements and ensured that each requirement is addressed. | | |
| STRATEGY | Collaborated with business stakeholders, product owners, and executives to gain insights | | |
| ANAYLYSIS | into their vision and long-term plans. | | |
| | Conducted research on the target market, competitors, and industry trends. | | |
| | Ensured that the app's features, revenue models, and pricing strategies align with the | | |
| | organization's business model and financial goals. | | |
| | Continuously reviewed the project's alignment with the business strategy. | | |
| REQUIREMENT | Created design specifications. | | |
| ANALYSIS & | Collaborated with architects and technical experts to define the overall system | | |
| DESIGN | architecture, including the selection of databases, and third-party integration. | | |
| DEFINITION | Involved in creating prototype versions of the app to validate design decision from | | |
| | stakeholders | | |
| SOLUTION | Worked with stakeholders and project sponsors to establish clear and measurable | | |
| EVALUATION | evaluation metrics. | | |
| | Collected data on the apps performance and usage. | | |
| | Gathered feedback directly from end-users to understand their satisfaction level with the | | |
| | app. | | |
| | Collaborated with the development team to implement improvements and | | |
| | enhancements based on the evaluation findings. | | |

ORGANIZATION (COMPANY) FOR WHICH PROJECT WAS MANAGED

| JOB TITLE | DATA ANALYST | | |
|----------------------|-----------------|--------------------------------|-------|
| ORGANIZATION NAME | LORD AND BRANDS | ORGANIZATION ADDRESS | LAGOS |
| CITY | LAGOS | PHONE NUMBER & EXTENSION | |
| COUNTRY | NIGERIA | STATE | LAGOS |

[C] EXPERIENCE DOCUMENTATION

| | SCHOOL WEBSITE APPLICATION AND USER MANUAL | | |
|--------------------------|---|--|--|
| BUSINESS | | | |
| ANALYSIS WORK | | | |
| TITLE | | | |
| | FOR EFFICIENT ADMINISTRATION, PARENT TEACHER INTERACTION AND COMPETITIVE | | |
| BUSINESS | ADVANTAGE | | |
| ANALYSIS | | | |
| PURPOSE | | | |
| (Summary of | | | |
| reason for BA) | | | |
| | WHAT WAS DONE AT EACH STAGES | | |
| BUSINESS | Defined the scope, objectives, and deliverable for the web application and user manual. | | |
| ANALYSIS | Identified stakeholders, including school staff, students, and administrators, and | | |
| PLANNING | understand their needs and expectations. | | |
| &MONITORING | Created a schedule that outlined the activities, resources, and timelines for the project. | | |
| | Established a communication plan to ensure effective collaboration and feedback | | |
| | throughout the development process. | | |
| ELICITATION & | Conducted interviews and workshops with key stakeholders to gather requirements for | | |
| COLLABORATION | the web application and user manual. | | |
| | Utilized surveys and questionnaires to reach a wider audience and collect additional | | |
| | insights. | | |
| | Collaborated with school staff and IT personnel to understand existing processes an | | |
| | systems that the application needs to integrate with. | | |
| REQUIREMENT | Documented the gathered requirements in a clear and organized manner, ensuring it is | | |
| LIFE CYCLE | traceable and proper control. | | |
| MANAGEMENT | Organized requirements based on their importance and feasibility for the web application and user manual. | | |
| | Establish a change management process to handle any modifications to requirements | | |
| | throughout the project. | | |
| STRATEGY | Analyzed the school's strategic goals and objectives to align the web application with the | | |
| ANAYLYSIS | overall mission of the institution. | | |
| | Identified opportunities for the application to improve school processes, such as student | | |
| | enrollment, publicity, course management, and communication with parents. | | |
| REQUIREMENT | Analyzed the documented requirements to identify any gaps, inconsistencies, or conflicts. | | |
| ANALYSIS & | Collaborated with the development team to design the architecture and user interface of | | |
| DESIGN | the web application. | | |
| DEFINITION | Defined user roles and access levels within the application and determine the flow of use | | |
| | interactions. | | |
| SOLUTION | Developed a testing plan to evaluate the functionality and usability of the web | | |
| EVALUATION | application. | | |
| | Gathered feedback from school staff, students, and administrators during user | | |
| | acceptance testing. | | |

| Assessed the effectiveness of the user manual in guiding users on how to interact with the |
|--|
| web application. |

ORGANIZATION (COMPANY) FOR WHICH PROJECT WAS MANAGED

| JOB TITLE | INSTRUCTOR AND ADMINISTRATIVE ASSISTANT | | |
|--------------|---|--------------|---------------------|
| ORGANIZATION | MASTERS SECONDARY | ORGANIZATION | AWKA, ANAMBRA STATE |
| NAME | SCHOOL | ADDRESS | |
| | AWKA | PHONE | |
| CITY | | NUMBER & | |
| | | EXTENSION | |
| | NIGERIA | | ANAMBRA STATE |
| COUNTRY | | STATE | |