

How To: Order a Coffee

STARBUCKS® COFFEE AND TAZO® TEA

	TALL	CAL	GRANDE	CAL	VENTI	CAL
freshly brewed coffee	1.85	5	2.20	5	2.40	5
tazo® classic chai tea latte	3.35	190	3.95	240	4.25	310
brewed tazo® tea	2.10	0	2.30	0	2.55	0

ESPRESSO BEVERAGES *enjoy hot or iced*

	TALL	CAL	GRANDE	CAL	VENTI	CAL
caffè latte	3.15	150	3.65	190	4.10	240
cappuccino	3.15	90	3.65	120	4.10	150
caffè mocha	3.50	230	4.35	290	4.60	380
white chocolate mocha	3.75	300	4.45	400	4.75	500
caramel macchiato	3.70	180	4.40	240	4.70	300
café americano	2.15	10	2.70	15	3.20	25
			SOLO	CAL	DOPPIO	CAL
espresso			1.50	5	2.25	10
espresso con panna			1.75	30	2.50	35
espresso macchiato			1.75	10	2.50	15

HOT CHOCOLATE

	TALL	CAL	GRANDE	CAL	VENTI	CAL
hot chocolate	2.70	320	3.15	400	3.35	500
white hot chocolate	2.70	350	3.15	440	3.35	550

ICED COFFEE AND TAZO® ICED TEA

	GRANDE	CAL	VENTI	CAL
iced coffee	2.55	5	2.80	5
iced caffè latte	3.75	190	4.50	240
iced caramel machiatto	4.60	240	4.90	300
tazo® iced chai tea latte	3.85	240	4.15	310
tazo® iced tea lemonade	2.65	100	2.90	150



COFFEE

	GRANDE	CAL	VENTI	CAL
coffee	4.85	240	5.10	350
caramel	4.85	280	5.10	370
mocha	4.85	300	5.10	400
java chip	4.85	350	5.10	480
white chocolate mocha	4.85	300	5.10	420

CRÈME *non-coffee*

	GRANDE	CAL	VENTI	CAL
vanilla bean	4.85	280	5.10	370
double chocolate chip	4.85	300	5.10	410
white chocolate crème	4.85	290	5.10	370
strawberries & crème	4.85	260	5.10	350

MAKE IT YOURS

	ADD	CAL	
add flavored syrup	.50	0-60	per shot
add espresso shot	.75	5	
add soy	.75	15-80	per ounce

How To: Order a Coffee

- 1) What is this? How is it organized? What are the parts that make up this type of text?
- 2) What is *missing* from this text? What makes it difficult to order a coffee in the US? What're some problems you've experienced that don't come from the menu?
- 3) Is this different from how you order coffee at home, if you ever do that?
- 4) So how do you personally like your coffee? How might you express this?
- 5) What are some problems or complications that might come up while ordering a coffee?
- 6) How do we handle a problem when we're ordering?

How To: Order a Coffee ☕

Not Provided to Ss

- 1) What is this? How is it organized? What are the parts that make up this type of text?
 - A menu
 - Drink name, cost, calories; grouped by size
- 2) What is *missing* from this text? What makes it difficult to order a coffee in the US?
 - Types of flavor, types of milk
 - Some words not in English (espresso con panna, macchiato)
- 3) Is this different from how you order coffee at home, if you ever do that?
- 4) So how do you personally like your coffee? How might you express this?
 - **With** cream an' sugar, **with** cream, **with** one pump of [flavor], etc.; or **no** cream, no sugar, etc.
 - **Black** (no cream, no sugar, nothing)
 - Can't order a latte or other specialty drink black
- 5) What are some problems or complications that might come up while ordering a coffee?
 - Sorry, we're outta' _____.
 - That'll be extra, is that okay?
 - Room fer [for] cream?
- 6) How do we handle a problem when we're ordering?
 - Sorry, I need a sec.
 - Oh, okay, um... Can I get [something else/something different]
 - Do you have _____?