Features comparison Airbnb and Pipeline

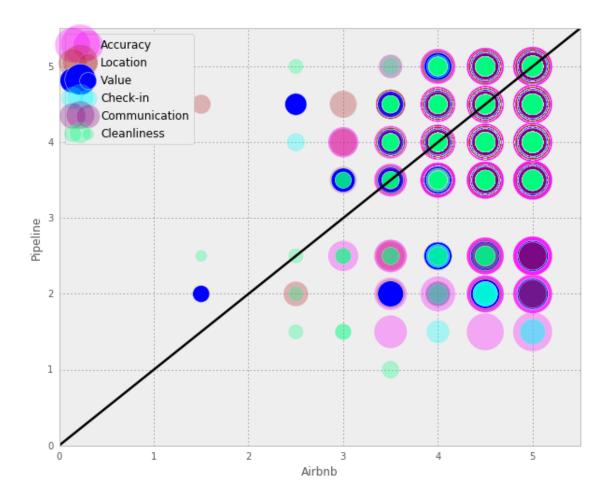
June 21, 2016

```
In [1]: %matplotlib inline
        import pandas as pd
        import matplotlib.pyplot as plt
        import numpy as np
        from __future__ import division
        from pandas.tools.plotting import autocorrelation_plot
        from scipy.stats import ks_2samp
        pd.set_option('display.mpl_style', 'default') # Make the graphs a bit preto
        plt.rcParams['figure.figsize'] = (15, 5)
        plt.rcParams['font.family'] = 'sans-serif'
        # This is necessary to show lots of columns in pandas 0.12.
        # Not necessary in pandas 0.13.
        pd.set_option('display.width', 5000)
        pd.set_option('display.max_columns', 60)
c:\python27\lib\site-packages\IPython\core\interactiveshell.py:2885: FutureWarning
mpl_style had been deprecated and will be removed in a future version.
Use `matplotlib.pyplot.style.use` instead.
 exec(code_obj, self.user_global_ns, self.user_ns)
In [2]: comparison= pd.read_csv('C:/Python27/features_comparison.csv')
        full_content = pd.read_csv('C:/Python27/output_improved.csv')
        comparison[:2]
                Id AirbnbAccuracy AirbnbCheck-in AirbnbCleanliness AirbnbCommun
Out [2]:
         2016430
                               4.5
                                               4.5
                                                                   4.5
        0
        1
             20168
                               4.5
                                               4.5
                                                                   4.5
```

0.1 Combinations of stars of Airbnb and Pipeline for all features

The graph shows all the possible combinations of feature stars with the Airbnb stars per feature. Each point represents a combination, the strength of the color indicates that the combination is found more often. However these frequencies will be visualized later.

```
In [3]: ax = comparison.plot(kind='scatter', x='AirbnbAccuracy',
        y='PipeAccuracy', color='Fuchsia', label='Accuracy',alpha=0.3,
         s=comparison['AirbnbAccuracy']*350)
       bx = comparison.plot(kind='scatter', x='AirbnbLocation',
        y='PipeLocation', color='FireBrick', label='Location', ax=ax,alpha=0.3,
        s=comparison['AirbnbLocation']*280)
        cx = comparison.plot(kind='scatter', x='AirbnbValue', y='PipeValue',
        color='Blue', label='Value', ax=bx, s=comparison['AirbnbValue']*220)
        dx = comparison.plot(kind='scatter', x='AirbnbCheck-in', y='PipeCheckin',
        color='Aqua', label='Check-in', ax=cx, s=comparison['AirbnbCheck-in']*150)
        ex = comparison.plot(kind='scatter', x='AirbnbCommunication',
        y='PipeCommunication', color='Purple', alpha=0.3, label='Communication',
                             ax=dx, s=comparison['AirbnbCommunication']*180)
        fx = comparison.plot(kind='scatter', x='AirbnbCleanliness', y='PipeCleanliness')
        color='SpringGreen', label='Cleanliness', ax=ex,
        s=comparison['AirbnbCleanliness'] *100, alpha=0.3, figsize=(10,8)).set_xlim
        line = plt.plot([0,1,2,3,4,5,6], [0,1,2,3,4,5,6])
        plt.axis([0, 5.5, 0, 5.5])
        plt.xlabel('Airbnb')
       plt.ylabel('Pipeline')
        plt.setp(line, color='Black', linewidth=2.5)
        plt.show()
```



0.2 How star assignment for Accuracy are found in combination Airbnb and Pipeline

For every listing it is seen how the Pipeline assigns the value and how the corresponding star in the Airbnb system is. 26 possible combinations are found

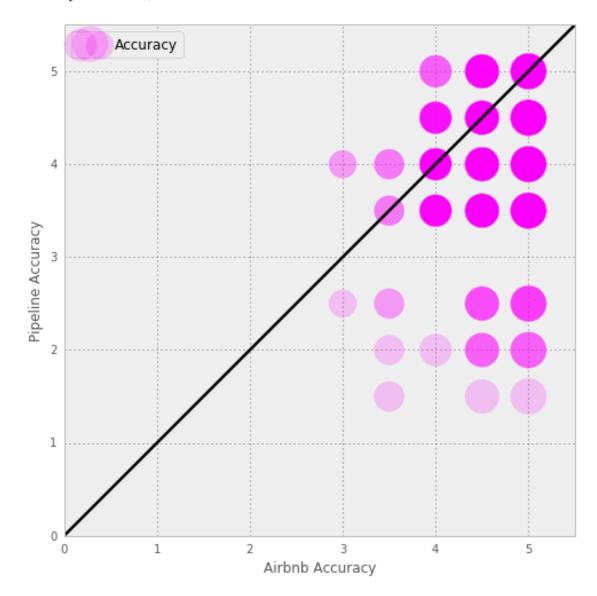
```
'V_Frequency': s22.values})
         i = 3.5
         s3=comparison[comparison['AirbnbAccuracy']==i]
         s33=s3['PipeAccuracy'].value_counts()
         b3=pd.DataFrame({'Airbnb':i, 'Pipeline':s33.index,
                           'V Frequency': s33.values})
         i=3.0
         s4=comparison[comparison['AirbnbAccuracy']==i]
         s44=s4['PipeAccuracy'].value_counts()
         b4=pd.DataFrame({'Airbnb':i, 'Pipeline':s44.index,
                           'V_Frequency': s44.values})
         i = 2.5
         s5=comparison[comparison['AirbnbAccuracy']==i]
         s55=s5['PipeAccuracy'].value_counts()
         b5=pd.DataFrame({'Airbnb':i, 'Pipeline':s55.index,
                           'V_Frequency': s55.values})
         stars_compared=pd.concat([b,b1,b2,b3,b4,b5],ignore_index=True)
         stars_compared['Percentage']=
         ((stars_compared['V_Frequency']/stars_compared['V_Frequency'].sum())*100)
         stars_compared.columns=['Airbnb','Pipeline','Frequency','Percentage']
         stars_compared
Out[10]:
             Airbnb Pipeline Frequency Percentage
                 5.0
                           4.0
                                       545
                                                  35.21
         0
         1
                 5.0
                           4.5
                                       211
                                                  13.63
         2
                 5.0
                           3.5
                                       104
                                                   6.72
         3
                 5.0
                           5.0
                                        23
                                                   1.49
         4
                 5.0
                           2.5
                                         6
                                                   0.39
         5
                 5.0
                           2.0
                                         4
                                                   0.26
         6
                 5.0
                           1.5
                                         1
                                                   0.06
         7
                 4.5
                           4.0
                                       343
                                                 22.16
                 4.5
                           3.5
         8
                                                   6.59
                                       102
         9
                 4.5
                           4.5
                                        94
                                                   6.07
                 4.5
                                        17
         10
                           5.0
                                                   1.10
         11
                 4.5
                           2.5
                                         5
                                                   0.32
         12
                 4.5
                           2.0
                                         4
                                                   0.26
         13
                 4.5
                           1.5
                                         1
                                                   0.06
         14
                 4.0
                           4.0
                                        42
                                                   2.71
                           3.5
         15
                 4.0
                                        16
                                                   1.03
         16
                 4.0
                           4.5
                                        12
                                                   0.78
         17
                 4.0
                           5.0
                                         4
                                                   0.26
         18
                 4.0
                           2.0
                                         1
                                                   0.06
                 3.5
                                         3
         19
                           4.0
                                                   0.19
         20
                 3.5
                           3.5
                                         3
                                                   0.19
         21
                 3.5
                           2.5
                                         2
                                                   0.13
         22
                 3.5
                           2.0
                                         1
                                                   0.06
         23
                                                   0.06
                 3.5
                           1.5
                                         1
```

b2=pd.DataFrame({'Airbnb':i, 'Pipeline':s22.index,

```
      24
      3.0
      4.0
      2
      0.13

      25
      3.0
      2.5
      1
      0.06
```

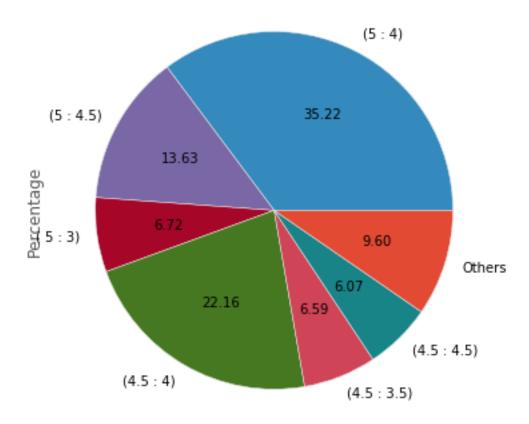
0.3 Plot of star combinations only for feature Accuracy



0.4 Group rare combinations under the category "OTHERS"

0 5 4 545 3	35.21
	.3.63
1 5 4.5 211 1	
2 5 3.5 104	6.72
7 4.5 4 343 2	22.16
8 4.5 3.5 102	6.59
9 4.5 4.5 94	6.07
26 Other Other 149	9.60

0.5 Visualization of all the combinations found for Feature: Accuracy



0.6 Differences between the Airbnb stars and the pipeline

```
In [14]: comparison['DiffAccuracy']=comparison['AirbnbAccuracy']-comparison['PipeAc
         dfr=comparison['DiffAccuracy'].value_counts()
         norm= comparison['DiffAccuracy'].value_counts(normalize=True)
         dfrf=dfr.to_frame()
         dfrf['Normalized']=norm
         dfrf.columns=['Frequency','Normalized']
         dfrf
Out[14]:
               Frequency
                          Normalized
          1.0
                     649
                            0.419251
          0.5
                     571
                            0.368863
          0.0
                     162
                            0.104651
          1.5
                     105
                            0.067829
         -0.5
                      32
                            0.020672
          2.5
                      10
                            0.006460
          2.0
                       7
                             0.004522
```

```
-1.0 6 0.003876
3.0 5 0.003230
3.5 1 0.000646
```

0.7 Get the IDs of listings which have big difference in stars between pipeline and Airbnb

```
In [15]: bg1=comparison[comparison['DiffAccuracy']>1.5]
         ls1=comparison[comparison['DiffAccuracy']<-1.5]</pre>
         weird=pd.concat([bg1,ls1])
         weird_listing=weird['Id']
         weird[['Id','AirbnbAccuracy','PipeAccuracy']]
Out [15]:
                        AirbnbAccuracy PipeAccuracy
         15
                2030718
                                     4.5
                                                    2.5
         138
                2148498
                                     4.5
                                                    2.5
         165
               2176762
                                     5.0
                                                    2.5
         2.37
                                     5.0
                                                    1.5
               2279998
         327
               2383331
                                     5.0
                                                    2.0
                                     3.5
                                                    1.5
         485
               2545716
                                     4.5
                                                    2.0
         744
               2813439
         778
               2841577
                                     5.0
                                                    2.0
         870
               293190
                                     4.5
                                                    2.0
         889
               2955330
                                     4.5
                                                    2.5
         928
                                     5.0
                                                    2.5
               2985952
         945
               3005180
                                     5.0
                                                    2.0
                                                    2.5
         946
               3007461
                                     5.0
         947
               3008108
                                     5.0
                                                    2.0
                                     4.5
                                                    2.5
         985
               3040374
               3107052
                                     4.0
                                                    2.0
         1047
                                                    2.5
         1184
              3236227
                                     5.0
         1325 3385173
                                     4.5
                                                    2.0
                                     5.0
                                                    2.5
         1342 3401648
         1379 3437051
                                    4.5
                                                    1.5
                                                    2.5
         1557
              3649042
                                    4.5
                                                    2.5
         1665
               3739928
                                     5.0
         1746
               3814846
                                     4.5
                                                    2.0
```

0.8 Check some of the cases

Here we see that the listing has feature **Accuracy** mentioned in only 2 sentences, thus it is not very accurate on generating a sentiment score for this feature

0.9 Exclude from the analysis listing with less than 3 reviews about the feature

In order to be more reliable, the cases where about a feature we have less than 3 reviews, are excluded

```
In [17]: a=full_content[['Listing ID','Review ID','Feature: Accuracy']]
         ap=a[a['Feature: Accuracy']!=0]
         a_nodup=ap.drop_duplicates()
         count=a_nodup.groupby('Listing ID').count()
         count['Listing ID']=count.index
         d = count[count['Review ID']<3]</pre>
         less_3 = d[['Listing ID']]
         less_3[:5]
Out [17]:
                     Listing ID
         Listing ID
         3209
                            3209
         23651
                           23651
         27886
                           27886
                           30431
         30431
         31080
                           31080
In [18]: mutual=comparison[comparison['Id'].isin(less_3['Listing ID'])]
         indexes_ID=mutual.index
         for i in less_3['Listing ID']:
             new_comparison1=comparison.drop(indexes_ID)
```

0.10 Check the differences within the filtered set

2.5

Now we see that for the highest differences are 2.0 and 2.5 in only two cases

1

```
In [21]: new_comparison1['DifferenceAccuracy']=
         new_comparison1['AirbnbAccuracy']-new_comparison1['PipeAccuracy']
         dfr_new=new_comparison1['DifferenceAccuracy'].value_counts()
         norm_new = new_comparison1['DifferenceAccuracy'].value_counts(normalize=T)
         dfrf_new=dfr_new.to_frame()
         dfrf_new['Normalized'] = norm_new
         dfrf_new.columns=['New_Frequency','New_Normalized']
         dfrf new
Out [21]:
               New_Frequency New_Normalized
          1.0
                         387
                                     0.456368
          0.5
                         355
                                     0.418632
          0.0
                          74
                                     0.087264
          1.5
                          25
                                     0.029481
         -0.5
                           4
                                     0.004717
         -1.0
                           1
                                     0.001179
          2.0
                           1
                                     0.001179
```

0.001179

0.11 Visualization of combinations

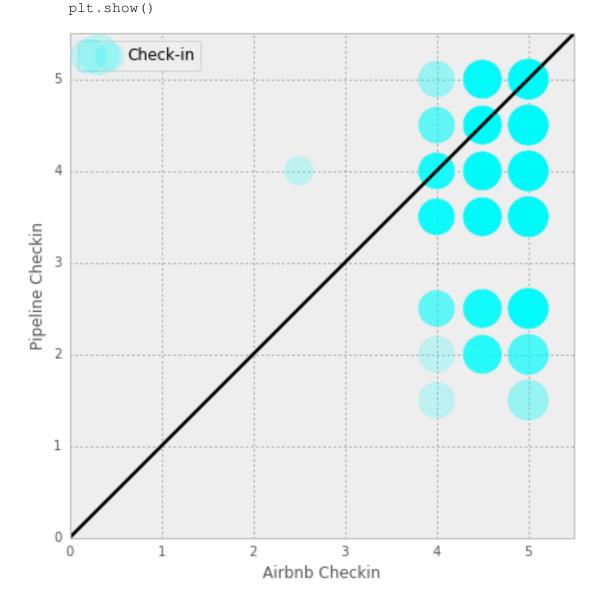
The noise in the data is cleaned up



1 The same process is repeated for all the other features

1.1 Feature: Check-in

In [22]: dx = comparison.plot(kind='scatter', x='AirbnbCheck-in', y='PipeCheckin',



```
In [23]: # For filling the dataframe
         i = 5.0
         s0=comparison[comparison['AirbnbCheck-in']==i]
         s00=s0['PipeCheckin'].value_counts()
         b=pd.DataFrame({'Airbnb':i, 'Pipeline':s00.index,
                          'V_Frequency': s00.values})
         i = 4.5
         s1=comparison[comparison['AirbnbCheck-in']==i]
         s11=s1['PipeCheckin'].value_counts()
         b1=pd.DataFrame({'Airbnb':i, 'Pipeline':s11.index,
                           'V_Frequency': s11.values})
         i = 4.0
         s2=comparison[comparison['AirbnbCheck-in']==i]
         s22=s2['PipeCheckin'].value_counts()
         b2=pd.DataFrame({'Airbnb':i, 'Pipeline':s22.index,
                           'V_Frequency': s22.values})
         i = 3.5
         s3=comparison[comparison['AirbnbCheck-in']==i]
         s33=s3['PipeCheckin'].value_counts()
         b3=pd.DataFrame({'Airbnb':i, 'Pipeline':s33.index,
                           'V_Frequency': s33.values})
         i = 3.0
         s4=comparison[comparison['AirbnbCheck-in']==i]
         s44=s4['PipeCheckin'].value_counts()
         b4=pd.DataFrame({'Airbnb':i, 'Pipeline':s44.index,
                           'V_Frequency': s44.values})
         stars_compared=pd.concat([b,b1,b2,b3,b4],ignore_index=True)
         stars_compared['Percentage']=
         ((stars_compared['V_Frequency']/stars_compared['V_Frequency'].sum())*100)
         stars_compared.columns=['Airbnb','Pipeline','Frequency','Percentage']
         stars_compared
Out [23]:
             Airbnb Pipeline Frequency Percentage
         0
                5.0
                           4.0
                                                 36.79
                                      515
                5.0
                           4.5
                                      228
                                                 16.29
         1
                           3.5
         2
                                      166
                                                 11.86
                5.0
         3
                5.0
                           5.0
                                       62
                                                  4.43
         4
                5.0
                           2.5
                                       18
                                                  1.29
         5
                5.0
                           2.0
                                        5
                                                  0.36
                5.0
                           1.5
                                        2
                                                  0.14
         6
         7
                4.5
                           4.0
                                      176
                                                 12.57
         8
                4.5
                           3.5
                                       97
                                                  6.93
         9
                4.5
                           4.5
                                       60
                                                  4.29
         10
                4.5
                           5.0
                                       17
                                                  1.21
         11
                4.5
                           2.5
                                       11
                                                  0.79
         12
                                                  0.57
                4.5
                           2.0
                                        8
         13
                4.0
                           3.5
                                       13
                                                  0.93
         14
                4.0
                           4.0
                                       10
                                                  0.71
```

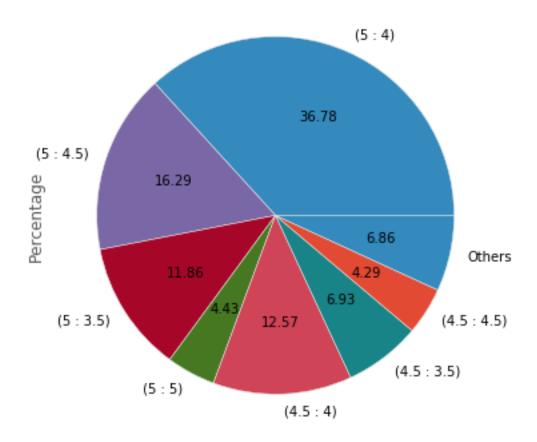
```
15
       4.0
                  4.5
                                4
                                          0.29
16
       4.0
                  2.5
                                          0.29
                                4
17
       4.0
                  5.0
                                2
                                          0.14
18
       4.0
                  2.0
                                1
                                          0.07
19
       4.0
                  1.5
                                1
                                          0.07
```

c:\python27\lib\site-packages\ipykernel__main__.py:6: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/

```
Out[24]:
            Airbnb Pipeline Frequency Percentage
         0
                  5
                           4
                                     515
                                                36.79
         1
                  5
                         4.5
                                     228
                                                16.29
         2
                  5
                         3.5
                                     166
                                                11.86
         3
                  5
                           5
                                                 4.43
                                      62
         7
                4.5
                           4
                                     176
                                                12.57
         8
                4.5
                         3.5
                                      97
                                                 6.93
                4.5
                         4.5
                                      60
                                                 4.29
         9
         26 Other
                       Other
                                      96
                                                 6.86
```

Out[25]: <matplotlib.axes._subplots.AxesSubplot at 0xd1b28b0>



```
In [26]: comparison['DiffCheckin']=comparison['AirbnbCheck-in']-comparison['PipeChe
         dfr=comparison['DiffCheckin'].value_counts()
         norm= comparison['DiffCheckin'].value_counts(normalize=True)
         dfrf=dfr.to_frame()
         dfrf['Normalized']=norm
         dfrf.columns=['Frequency','Normalized']
         dfrf
Out [26]:
               Frequency Normalized
          1.0
                     612
                            0.436831
          0.5
                            0.297645
                     417
          1.5
                     170
                            0.121342
          0.0
                     132
                            0.094218
          2.5
                      27
                            0.019272
         -0.5
                      21
                            0.014989
          2.0
                      12
                            0.008565
          3.0
                       5
                            0.003569
         -1.0
                       2
                            0.001428
```

```
-1.5
                              0.000714
                        1
In [27]: bg1=comparison[comparison['DiffCheckin']>1.5]
         ls1=comparison[comparison['DiffCheckin']<-1.5]</pre>
         weird=pd.concat([bg1,ls1])
         weird_listing=weird['Id']
         weird[['Id','AirbnbCheck-in','PipeCheckin']]
Out [27]:
                     Id AirbnbCheck-in PipeCheckin
         32
                2047376
                                      5.0
                                                    2.5
         195
                2218464
                                     5.0
                                                    1.5
         257
                2304806
                                     4.5
                                                    2.5
         288
                2343032
                                     4.5
                                                    2.0
         397
                2470214
                                     5.0
                                                    2.5
         399
                                     4.5
                2470646
                                                    2.0
         403
                2476882
                                     5.0
                                                    2.5
                2519425
         450
                                     4.5
                                                    2.5
         455
                2529643
                                     5.0
                                                   1.5
         465
                2534324
                                     4.5
                                                    2.5
                                     4.5
                                                    2.5
         542
                2603354
         543
                                     5.0
                                                   2.5
                260362
                                     4.5
         572
                2632165
                                                    2.0
         616
                2682581
                                     4.5
                                                    2.0
         620
                2691833
                                     4.5
                                                    2.5
         720
                2789134
                                     5.0
                                                   2.5
         736
                2805366
                                     4.5
                                                    2.0
         872
                2936383
                                     5.0
                                                    2.5
         883
                2947585
                                     4.5
                                                   2.5
                                     4.5
                                                    2.0
         899
                2962310
         1054
               3109338
                                     4.5
                                                    2.5
         1063
                3113368
                                     5.0
                                                    2.5
         1121
                3171348
                                     4.0
                                                    2.0
                                     4.5
         1142
               3190091
                                                    2.0
         1153
               3203283
                                     5.0
                                                    2.5
                                     4.5
                                                    2.5
         1265
               3328384
                                                    2.0
         1324
                                     5.0
                3383871
               3399014
                                     5.0
                                                    2.5
         1340
                                                    2.5
         1344
                3403331
                                     5.0
         1415
                3483681
                                     5.0
                                                    2.5
         1458
                352886
                                     5.0
                                                    2.5
         1518
               3592814
                                     4.5
                                                    2.5
         1521
                3594030
                                     5.0
                                                   2.5
         1531
                3608501
                                     4.5
                                                    2.5
                                     5.0
                                                   2.0
         1545
                362418
         1550
               3628018
                                     5.0
                                                    2.5
         1581
               3664531
                                     5.0
                                                   2.5
         1625
                3708427
                                     5.0
                                                    2.0
```

3.5

2

0.001428

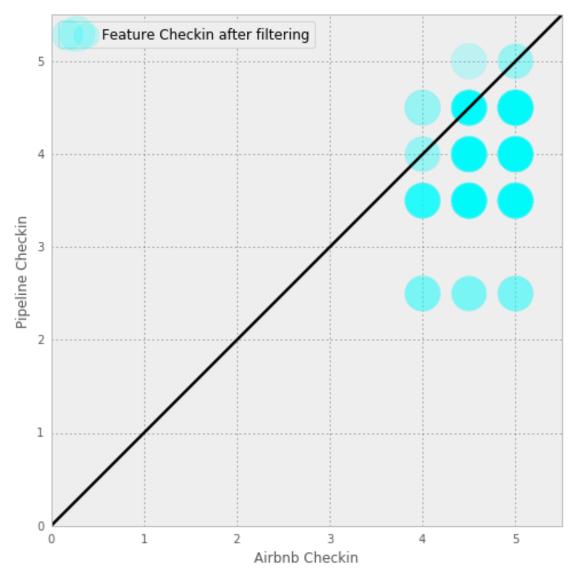
```
1683 3754415
                                   5.0
                                                2.5
                                   5.0
                                                2.0
         1775 3841266
         1784 3847123
                                   5.0
                                                2.5
         1793 3851423
                                   5.0
                                                2.0
                                   4.5
                                                2.0
         1807 3863795
         1862 3915382
                                   4.0
                                                1.5
         1917 3957927
                                   4.5
                                                2.5
         1923 3965319
                                   5.0
                                                2.5
In [28]: acy=full_content[full_content['Listing ID']== 2529643]
         acy[acy['Feature: Check-in']!=0]
                                                                                 Ser
Out [28]:
                Listing ID Review ID
         65492
                   2529643
                           12012600 Notably our arrival, we had a delay in the p
In [29]: acy=full_content[full_content['Listing ID']== 2218464]
         acy[acy['Feature: Check-in']!=0]
                Listing ID Review ID
Out [29]:
                                                                                 Ser
         27433
                   2218464 51685180 The host canceled this reservation 187 days
In [30]: a=full_content[['Listing ID','Review ID','Feature: Check-in']]
         ap=a[a['Feature: Check-in']!=0]
         a_nodup=ap.drop_duplicates()
         count=a_nodup.groupby('Listing ID').count()
         count['Listing ID'] = count.index
         d = count[count['Review ID']<3]</pre>
         less_3 = d[['Listing ID']]
         # Drop from the dataframe these cases
         mutual=comparison[comparison['Id'].isin(less_3['Listing ID'])]
         indexes_ID=mutual.index
         for i in less_3['Listing ID']:
             new_comparison2=comparison.drop(indexes_ID)
In [31]: new_comparison2['DifferenceCheckin']=
         new_comparison2['AirbnbCheck-in']-new_comparison2['PipeCheckin']
         dfr_new=new_comparison2['DifferenceCheckin'].value_counts()
         norm_new = new_comparison2['DifferenceCheckin'].value_counts(normalize=Tru
         dfrf_new=dfr_new.to_frame()
         dfrf_new['Normalized']=norm_new
         dfrf_new.columns=['New_Frequency','New_Normalized']
         dfrf_new
Out[31]:
               New_Frequency New_Normalized
          1.0
                         313
                                    0.515651
          0.5
                         208
                                    0.342669
          1.5
                          55
                                    0.090610
          0.0
                          22
                                    0.036244
```

```
      2.0
      3
      0.004942

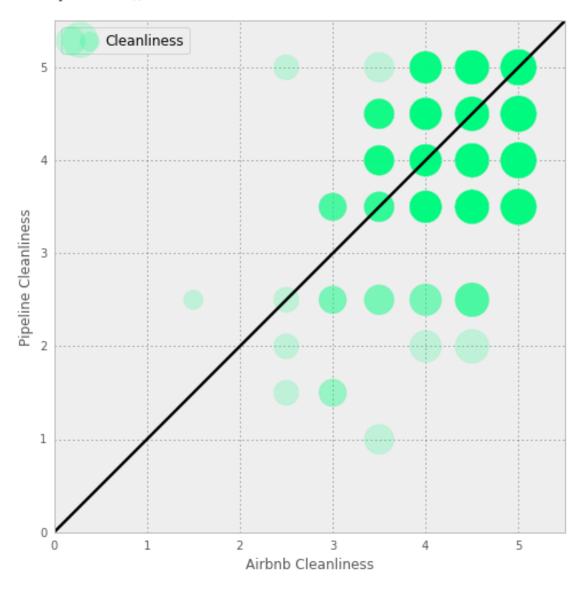
      -0.5
      3
      0.004942

      2.5
      3
      0.004942
```

line = plt.plot([0,1,2,3,4,5,6], [0,1,2,3,4,5,6]
plt.axis([0, 5.5, 0, 5.5])
plt.ylabel('Pipeline Checkin')
plt.xlabel('Airbnb Checkin')
plt.setp(line, color='Black', linewidth=2.5)
plt.show()



1.2 Feature: Cleanliness



In [34]: # For filling the dataframe

```
s00=s0['PipeCleanliness'].value_counts()
         b=pd.DataFrame({'Airbnb':i, 'Pipeline':s00.index,
                         'V_Frequency': s00.values})
         i = 4.5
         s1=comparison[comparison['AirbnbCleanliness']==i]
         s11=s1['PipeCleanliness'].value_counts()
         b1=pd.DataFrame({'Airbnb':i, 'Pipeline':s11.index,
                          'V_Frequency': s11.values})
         i=4.0
         s2=comparison[comparison['AirbnbCleanliness']==i]
         s22=s2['PipeCleanliness'].value_counts()
         b2=pd.DataFrame({'Airbnb':i, 'Pipeline':s22.index,
                          'V_Frequency': s22.values})
         i = 3.5
         s3=comparison[comparison['AirbnbCleanliness']==i]
         s33=s3['PipeCleanliness'].value_counts()
         b3=pd.DataFrame({'Airbnb':i, 'Pipeline':s33.index,
                          'V_Frequency': s33.values})
         i=3.0
         s4=comparison[comparison['AirbnbCleanliness']==i]
         s44=s4['PipeCleanliness'].value_counts()
         b4=pd.DataFrame({'Airbnb':i, 'Pipeline':s44.index,
                          'V_Frequency': s44.values})
         i = 2.5
         s5=comparison[comparison['AirbnbCleanliness']==i]
         s55=s5['PipeCleanliness'].value_counts()
         b5=pd.DataFrame({'Airbnb':i, 'Pipeline':s55.index,
                          'V_Frequency': s55.values})
         i = 1.5
         s6=comparison[comparison['AirbnbCleanliness']==i]
         s66=s6['PipeCleanliness'].value_counts()
         b6=pd.DataFrame({'Airbnb':i, 'Pipeline':s66.index,
                          'V_Frequency': s66.values})
         stars_compared=pd.concat([b,b1,b2,b3,b4,b5,b6],ignore_index=True)
         stars_compared['Percentage']=
         ((stars_compared['V_Frequency']/stars_compared['V_Frequency'].sum())*100)
         stars_compared.columns=['Airbnb','Pipeline','Frequency','Percentage']
         stars_compared
Out[34]:
             Airbnb Pipeline Frequency Percentage
         0
                5.0
                          4.5
                                     540
                                                30.32
         1
                5.0
                          4.0
                                     259
                                                14.54
         2
                                                3.76
                5.0
                          5.0
                                      67
         3
                5.0
                          3.5
                                                0.95
                                      17
                4.5
         4
                          4.5
                                     330
                                               18.53
```

s0=comparison[comparison['AirbnbCleanliness']==i]

i = 5.0

```
7
                  4.5
                              3.5
                                           23
                                                       1.29
          8
                  4.5
                              2.5
                                            5
                                                       0.28
          9
                  4.5
                             2.0
                                            1
                                                       0.06
                                                       4.55
          10
                  4.0
                             4.0
                                           81
          11
                  4.0
                             4.5
                                           48
                                                       2.70
          12
                  4.0
                              3.5
                                           20
                                                       1.12
          13
                  4.0
                              5.0
                                           15
                                                       0.84
          14
                  4.0
                             2.5
                                            3
                                                       0.17
          15
                  4.0
                             2.0
                                            1
                                                       0.06
          16
                  3.5
                             4.0
                                           13
                                                       0.73
          17
                  3.5
                             4.5
                                                       0.62
                                           11
                                            7
                                                       0.39
          18
                  3.5
                             3.5
                                            3
          19
                  3.5
                              2.5
                                                       0.17
          20
                  3.5
                                                       0.06
                             1.0
                                            1
          21
                  3.5
                             5.0
                                            1
                                                       0.06
          22
                  3.0
                             3.5
                                            5
                                                       0.28
          23
                  3.0
                             2.5
                                            3
                                                       0.17
          24
                  3.0
                             1.5
                                            2
                                                       0.11
          25
                  2.5
                             5.0
                                            1
                                                       0.06
                  2.5
          26
                             2.0
                                            1
                                                       0.06
          27
                  2.5
                             1.5
                                            1
                                                       0.06
          28
                  2.5
                             2.5
                                            1
                                                       0.06
          29
                  1.5
                             2.5
                                            1
                                                       0.06
In [35]: ot=stars_compared[stars_compared['Percentage']<4]</pre>
          other=ot['Percentage'].sum()
          other
          freq=ot['Frequency'].sum()
```

275

45

15.44

2.53

5

6

main

4.5

4.5

4.0

5.0

c:\python27\lib\site-packages\ipykernel__main__.py:6: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame

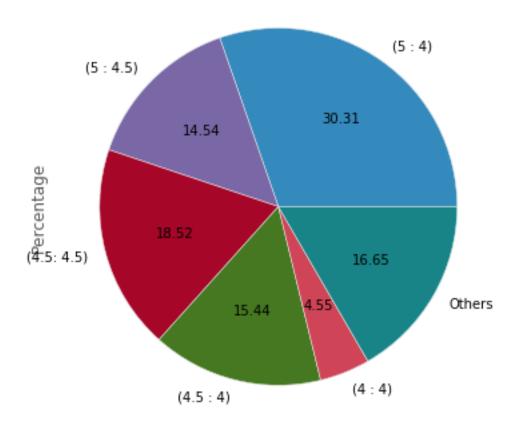
main=stars_compared[stars_compared['Percentage']>=4]

main.loc[26]=['Other','Other',freq,other]

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/

```
Out [35]:
             Airbnb Pipeline Frequency
                                           Percentage
          0
                  5
                          4.5
                                      540
                                                  30.32
                  5
         1
                            4
                                      259
                                                  14.54
          4
                4.5
                          4.5
                                      330
                                                 18.53
          5
                4.5
                             4
                                      275
                                                 15.44
                  4
                            4
                                                  4.55
         10
                                       81
          26 Other
                                      296
                        Other
                                                 16.65
```

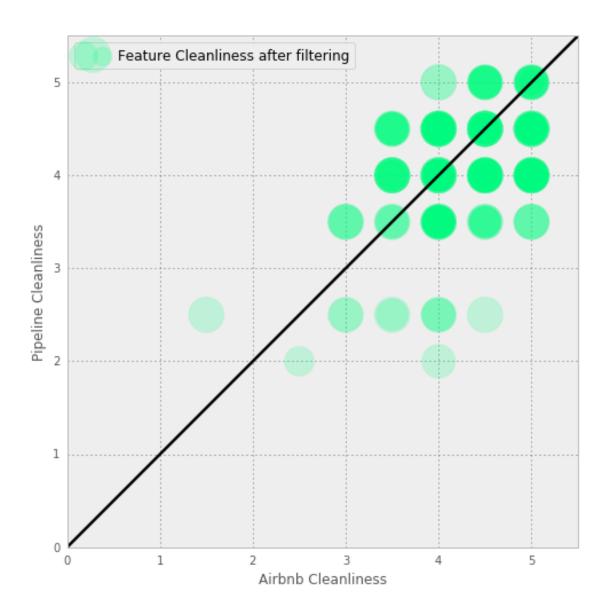
In [36]: main['Percentage'].plot(kind='pie', labels=['(5 : 4)', '(5 : 4.5)', '(4.5 : 4.5)',



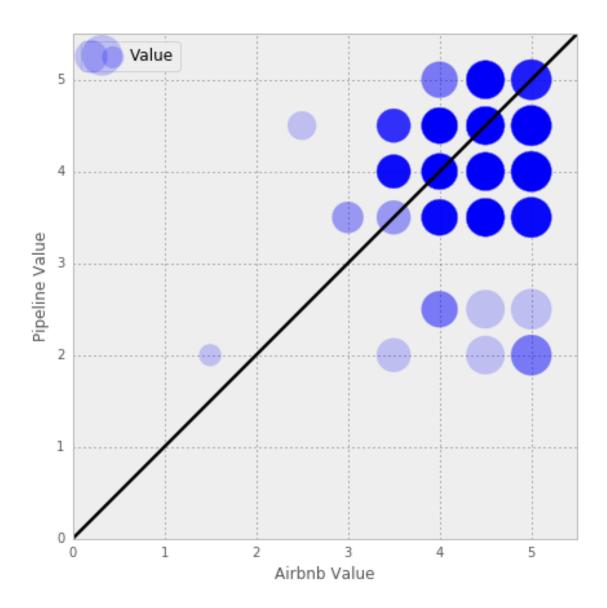
```
In [37]: comparison['DiffCleanliness']=comparison['AirbnbCleanliness']-comparison['
         dfr=comparison['DiffCleanliness'].value_counts()
         norm= comparison['DiffCleanliness'].value_counts(normalize=True)
         dfrf=dfr.to_frame()
         dfrf['Normalized']=norm
         dfrf.columns=['Frequency','Normalized']
         dfrf
Out [37]:
               Frequency Normalized
          0.5
                     839
                            0.471084
          0.0
                     486
                            0.272880
          1.0
                     286
                            0.160584
         -0.5
                     111
                            0.062325
         -1.0
                      27
                            0.015160
          1.5
                      22
                            0.012353
          2.0
                       6
                            0.003369
          2.5
                       2
                            0.001123
```

```
-2.5
                            0.000561
                       1
         -1.5
                            0.000561
                       1
In [38]: bg1=comparison[comparison['DiffCleanliness']>1.5]
         ls1=comparison[comparison['DiffCleanliness']<-1.5]</pre>
         weird=pd.concat([bg1,ls1])
         weird_listing=weird['Id']
         weird[['Id','AirbnbCleanliness','PipeCleanliness']]
Out[38]:
                    Id AirbnbCleanliness PipeCleanliness
               2174515
         161
                                       4.5
                                                        2.5
         653
               2722090
                                       4.5
                                                        2.5
         725
                                       4.5
                                                        2.5
               2796412
         942
               3003133
                                       4.5
                                                        2.0
         1482 3565067
                                       4.5
                                                        2.5
         1554 3641523
                                       4.0
                                                        2.0
         1692 3760214
                                       4.5
                                                        2.5
         1719 3786601
                                       3.5
                                                        1.0
         1820 3877186
                                       2.5
                                                        5.0
In [39]: acy=full_content[full_content['Listing ID']== 3877186]
         acy[acy['Feature: Cleanliness']!=0]
Out [39]:
                 Listing ID Review ID
                    3877186
                              29455957 The room we stayed in, at the houses top fi
         225688
         225689
                    3877186
                              29455957 It is a student house very fun indeed but of
In [40]: acy=full_content[full_content['Listing ID']== 3786601]
         acy[acy['Feature: Cleanliness']!=0]
Out [40]:
                 Listing ID Review ID
                    3786601
         217781
                              26333387
                                         The apartment however was not that clean (t
In [41]: a=full_content[['Listing ID','Review ID','Feature: Cleanliness']]
         ap=a[a['Feature: Cleanliness']!=0]
         a_nodup=ap.drop_duplicates()
         count=a_nodup.groupby('Listing ID').count()
         count['Listing ID'] = count.index
         d = count[count['Review ID']<3]</pre>
         less_3 = d[['Listing ID']]
         # Drop from the dataframe these cases
         mutual=comparison[comparison['Id'].isin(less_3['Listing ID'])]
         indexes ID=mutual.index
         for i in less_3['Listing ID']:
             new comparison3=comparison.drop(indexes ID)
In [42]: new_comparison3['DifferenceCleanliness']=
         new_comparison3['AirbnbCleanliness']-new_comparison3['PipeCleanliness']
```

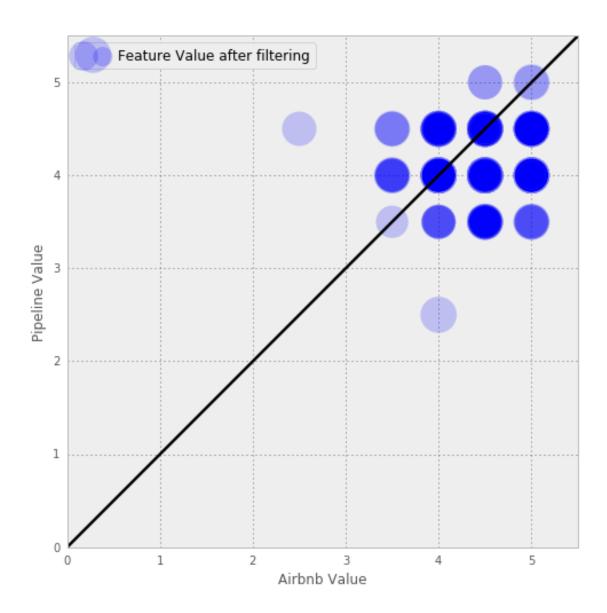
```
dfr_new=new_comparison3['DifferenceCleanliness'].value_counts()
         norm_new = new_comparison3['DifferenceCleanliness'].value_counts(normalize
         dfrf_new=dfr_new.to_frame()
         dfrf new['Normalized'] = norm new
         dfrf_new.columns=['New_Frequency','New_Normalized']
         dfrf new
Out [42]:
               New_Frequency New_Normalized
          0.5
                          692
                                     0.534363
          0.0
                          348
                                     0.268726
          1.0
                          176
                                     0.135907
         -0.5
                           58
                                     0.044788
         -1.0
                           12
                                     0.009266
          1.5
                           7
                                     0.005405
          2.0
                            2
                                     0.001544
In [43]: ax = new_comparison3.plot(kind='scatter', x='AirbnbCleanliness', y='PipeCleanliness')
         color='SpringGreen',label='Feature Cleanliness after filtering',
                                    s=comparison['AirbnbCleanliness']*200,alpha=0.2,
         line = plt.plot([0,1,2,3,4,5,6], [0,1,2,3,4,5,6])
         plt.axis([0, 5.5, 0, 5.5])
         plt.ylabel('Pipeline Cleanliness')
         plt.xlabel('Airbnb Cleanliness')
         plt.setp(line, color='Black', linewidth=2.5)
         plt.show()
```



1.3 Feature: Value

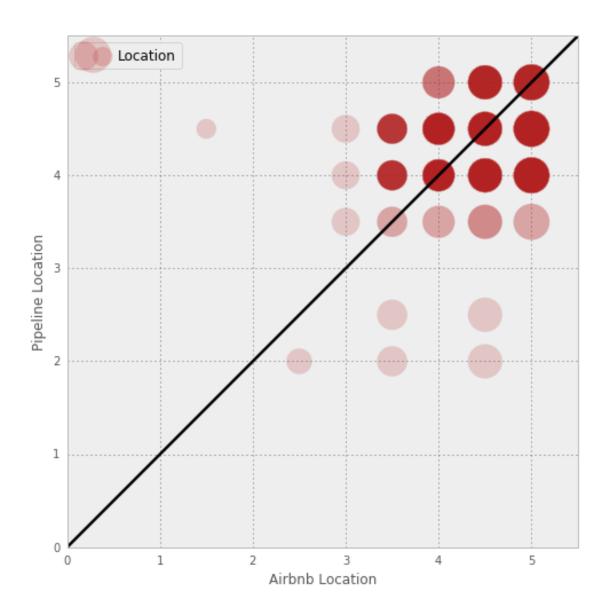


```
new_comparison4['DifferenceValue']=
         new_comparison4['AirbnbValue']-new_comparison4['PipeValue']
         dfr_new=new_comparison4['DifferenceValue'].value_counts()
         norm_new = new_comparison4['DifferenceValue'].value_counts(normalize=True)
         dfrf new=dfr new.to frame()
         dfrf_new['Normalized'] = norm_new
         dfrf_new.columns=['New_Frequency','New_Normalized']
         dfrf new
Out [45]:
               New_Frequency New_Normalized
          0.5
                         753
                                    0.537090
          0.0
                         384
                                    0.273894
          1.0
                         211
                                    0.150499
         -0.5
                          44
                                    0.031384
         1.5
                           6
                                    0.004280
                           3
         -1.0
                                    0.002140
         -2.0
                           1
                                    0.000713
In [46]: ax = new_comparison4.plot(kind='scatter', x='AirbnbValue', y='PipeValue',
         color='Blue',label='Feature Value after filtering',
                       s=comparison['AirbnbValue'] *200, alpha=0.2, figsize=(8,8))
         line = plt.plot([0,1,2,3,4,5,6], [0,1,2,3,4,5,6])
         plt.axis([0, 5.5, 0, 5.5])
         plt.ylabel('Pipeline Value')
         plt.xlabel('Airbnb Value')
         plt.setp(line, color='Black', linewidth=2.5)
         plt.show()
```

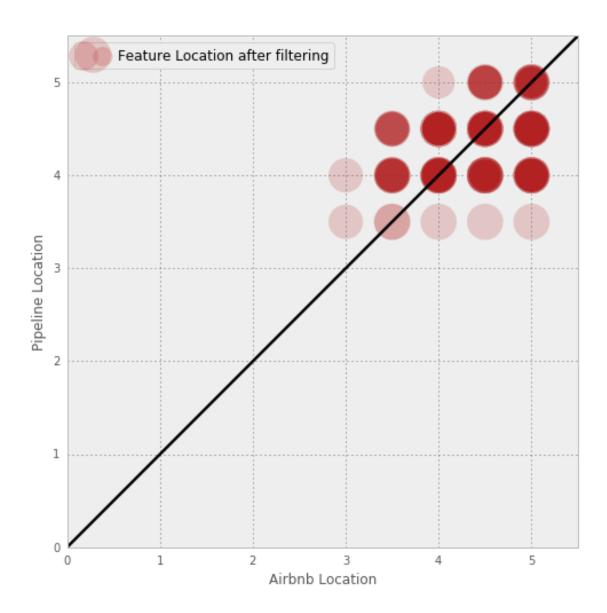


1.4 Feature Location

plt.show()

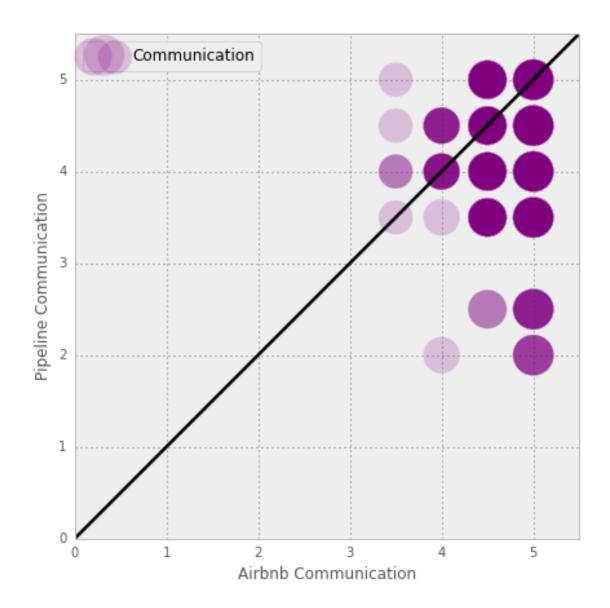


```
new_comparison5['DifferenceLocation']=
         new_comparison5['AirbnbLocation']-new_comparison5['PipeLocation']
         dfr_new=new_comparison5['DifferenceLocation'].value_counts()
         norm_new = new_comparison5['DifferenceLocation'].value_counts(normalize=TransferenceLocation')
         dfrf new=dfr new.to frame()
         dfrf_new['Normalized'] = norm_new
         dfrf_new.columns=['New_Frequency','New_Normalized']
         dfrf new
Out [48]:
               New_Frequency New_Normalized
          0.5
                          960
                                     0.512000
          0.0
                                     0.363200
                          681
          1.0
                          121
                                     0.064533
         -0.5
                          103
                                     0.054933
         -1.0
                            9
                                     0.004800
          1.5
                            1
                                     0.000533
In [49]: ax = new_comparison5.plot(kind='scatter', x='AirbnbLocation', y='PipeLocat
         color='FireBrick',label='Feature Location after filtering',
                 s=comparison['AirbnbLocation'] *200, alpha=0.2, figsize=(8,8))
         line = plt.plot([0,1,2,3,4,5,6], [0,1,2,3,4,5,6])
         plt.axis([0, 5.5, 0, 5.5])
         plt.ylabel('Pipeline Location')
         plt.xlabel('Airbnb Location')
         plt.setp(line, color='Black', linewidth=2.5)
         plt.show()
```

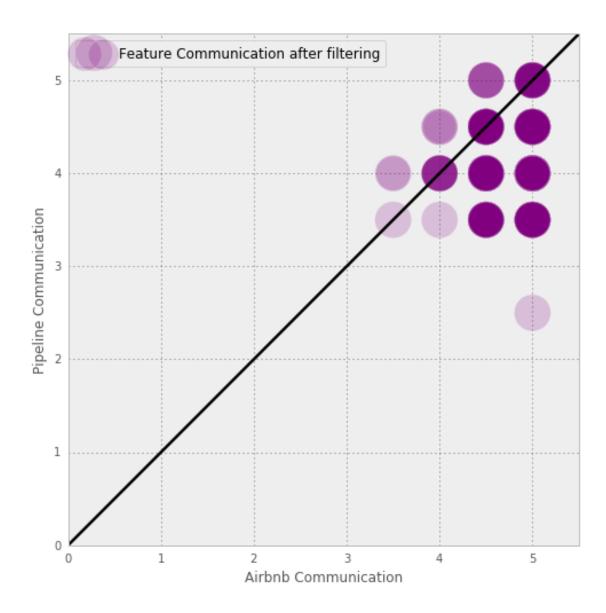


1.5 Feature Communication

plt.show()



```
new_comparison6['DifferenceCommunication']=
         new_comparison6['AirbnbCommunication']-new_comparison6['PipeCommunication']
         dfr_new=new_comparison6['DifferenceCommunication'].value_counts()
         norm_new = new_comparison6['DifferenceCommunication'].value_counts(normal)
         dfrf new=dfr new.to frame()
         dfrf_new['Normalized'] = norm_new
         dfrf_new.columns=['New_Frequency','New_Normalized']
         dfrf new
Out [51]:
               New_Frequency New_Normalized
          0.5
                         683
                                    0.535266
                                     0.318182
          1.0
                         406
          0.0
                         152
                                     0.119122
          1.5
                          24
                                     0.018809
         -0.5
                                     0.007837
                          10
          2.5
                                     0.000784
                           1
In [52]: ax = new_comparison6.plot(kind='scatter', x='AirbnbCommunication', y='Pipe
         color='Purple',label='Feature Communication after filtering',
                                   s=comparison['AirbnbCommunication'] *200, alpha=0
         line = plt.plot([0,1,2,3,4,5,6], [0,1,2,3,4,5,6])
         plt.axis([0, 5.5, 0, 5.5])
         plt.ylabel('Pipeline Communication')
         plt.xlabel('Airbnb Communication')
         plt.setp(line, color='Black', linewidth=2.5)
         plt.show()
```

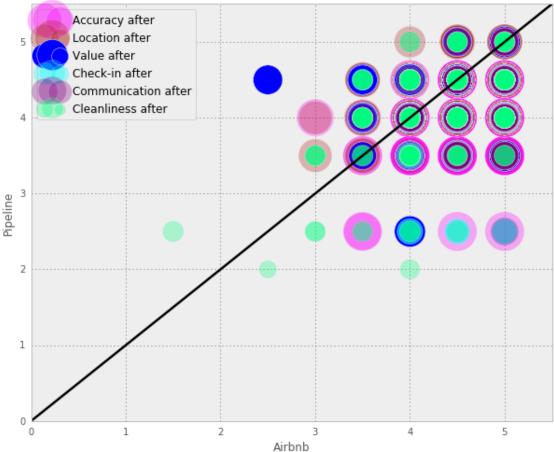


2 Visualization of combinations for all features after filtering them all

Here the combinations of stars of features given by the pipeline and compared once again with the values of Airbnb, but this time we compare the filtered set. So, all the listings which do not have enough reviews to generate a star per feature are exculded from the certain feature. We see that the combinations are much more concentrated now.

```
In [53]: ax = new_comparison1.plot(kind='scatter', x='AirbnbAccuracy', y='PipeAccuracy', color='Fuchsia', label='Accuracy after', alpha=0.3, s=comparison['AirbnbAccuracy', y='PipeLocatter', x='AirbnbLocation', y='PipeLocatter', color='FireBrick', label='Location after', ax=ax, alpha=0.3, s=comparison['AirbnbLocation', y='PipeLocatter', y='Pip
```

```
cx = new_comparison4.plot(kind='scatter', x='AirbnbValue', y='PipeValue',
                           label='Value after', ax=bx, s=comparison['Airbr
dx = new_comparison2.plot(kind='scatter', x='AirbnbCheck-in', y='PipeCheck
label='Check-in after', alpha=0.3, ax=cx, s=comparison['AirbnbCheck-in']
ex = new_comparison6.plot(kind='scatter', x='AirbnbCommunication', y='Pipe
color='Purple', alpha=0.3, label='Communication after', ax=dx, s=comparis
fx = new_comparison3.plot(kind='scatter', x='AirbnbCleanliness', y='PipeC'
color='SpringGreen', label='Cleanliness after', ax=ex, s=comparison['Airk
                          alpha=0.3, figsize=(10,8)).set_xlim(0,8)
line = plt.plot([0,1,2,3,4,5,6], [0,1,2,3,4,5,6])
plt.axis([0, 5.5, 0, 5.5])
plt.xlabel('Airbnb')
plt.ylabel('Pipeline')
plt.setp(line, color='Black', linewidth=2.5)
plt.show()
   Accuracy after
   Location after
   Value after
   Check-in after
```



3 SOME STATISTICS

3.1 Calculate the Root Mean Squared Error (RMSE) in star difference before and after the filtering

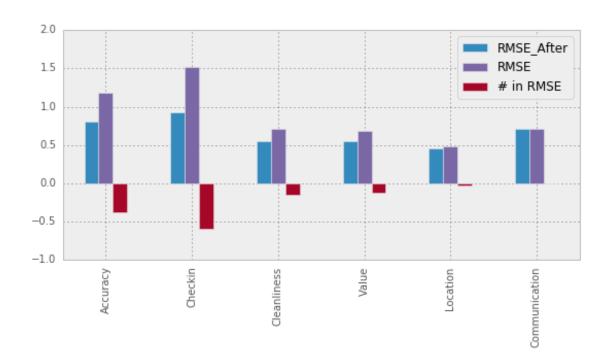
The table and the plot shows how the RMSE changed after conditioning the number of reviews to 3 per each feature

```
In [54]: SSD1=(comparison['AirbnbAccuracy']-comparison['PipeAccuracy'])
         SSD1.pow(2).sum()
         MSE_Accuracy=SSD1/new_comparison1['DifferenceAccuracy'].count()
         SSD2=(comparison['AirbnbCheck-in']-comparison['PipeCheckin'])
         SSD2.pow(2).sum()
         MSE_Checkin=SSD2/new_comparison2['DifferenceCheckin'].count()
         SSD3=(comparison['AirbnbCleanliness']-comparison['PipeCleanliness'])
         SSD3.pow(2).sum()
         MSE_Cleanliness=SSD3/new_comparison3['DifferenceCleanliness'].count()
         SSD4=(comparison['AirbnbValue']-comparison['PipeValue']).pow(2).sum()
         MSE_Value=SSD4/new_comparison4['DifferenceValue'].count()
         SSD5=(comparison['AirbnbLocation']-comparison['PipeLocation'])
         SSD4.pow(2).sum()
         MSE_Location=SSD5/new_comparison5['DifferenceLocation'].count()
         SSD6=(comparison['AirbnbValue']-comparison['PipeValue'])
         SSD6.pow(2).sum()
         MSE_Communication=SSD6/new_comparison6['DifferenceCommunication'].count()
         values=[MSE_Accuracy, MSE_Checkin, MSE_Cleanliness, MSE_Value,
                 MSE Location, MSE Communication]
         mse=pd.DataFrame(data=values, index=['Accuracy','Checkin',
                           'Cleanliness', 'Value', 'Location', 'Communication'])
         mse.columns=['MSE']
In [55]: SSD1=new_comparison1['DifferenceAccuracy'].pow(2).sum()
         MSE_Accuracy=SSD1/new_comparison1['DifferenceAccuracy'].count()
         SSD2=new_comparison2['DifferenceCheckin'].pow(2).sum()
         MSE_Checkin=SSD2/new_comparison2['DifferenceCheckin'].count()
         SSD3=new comparison3['DifferenceCleanliness'].pow(2).sum()
         MSE_Cleanliness=SSD3/new_comparison3['DifferenceCleanliness'].count()
```

```
SSD4=new_comparison4['DifferenceValue'].pow(2).sum()
         MSE_Value=SSD4/new_comparison4['DifferenceValue'].count()
         SSD5=new_comparison5['DifferenceLocation'].pow(2).sum()
         MSE Location=SSD5/new comparison5['DifferenceLocation'].count()
         SSD6=new comparison6['DifferenceCommunication'].pow(2).sum()
         MSE_Communication=SSD6/new_comparison6['DifferenceCommunication'].count()
         values=[MSE_Accuracy, MSE_Checkin, MSE_Cleanliness, MSE_Value,
                 MSE_Location, MSE_Communication]
         mse_re=pd.DataFrame(data=np.sqrt(values), index=['Accuracy',
               'Checkin', 'Cleanliness', 'Value', 'Location', 'Communication'])
         mse_re['MSE']=np.sqrt(mse['MSE'])
         mse_re.columns=['RMSE_After','RMSE']
         mse_re['# in RMSE']=mse_re['RMSE_After'] - mse_re['RMSE']
         mse_re
Out [55]:
                        RMSE_After
                                        RMSE # in RMSE
                          0.801127 \quad 1.184486 \quad -0.383359
         Accuracy
                          0.925788 1.515706 -0.589917
         Checkin
         Cleanliness
                          0.555249 0.705740 -0.150492
         Value
                          0.554292 0.678538 -0.124246
         Location
                          0.460724 0.487032 -0.026308
         Communication
                          0.707938 0.711251 -0.003313
```

3.2 Visualization of RMSE and how it changed

```
In [56]: mse_re.plot(kind='bar', figsize=(9,4))
Out[56]: <matplotlib.axes._subplots.AxesSubplot at 0xa8297b0>
```



4 OCCURRENCE AND CO-OCCURRENCE OF FEATURES

```
In [57]: f1=new_comparison1[['Id','DifferenceAccuracy']]
    f2=new_comparison2[['Id','DifferenceCheckin']]
    f3=new_comparison3[['Id','DifferenceCleanliness']]
    f4=new_comparison4[['Id','DifferenceValue']]
    f5=new_comparison5[['Id','DifferenceLocation']]
    f6=new_comparison6[['Id','DifferenceCommunication']]
    m1=pd.merge(f1, f2, how='outer', on='Id')
    m2=pd.merge(m1, f3, how='outer', on='Id')
    m3=pd.merge(m2, f4, how='outer', on='Id')
    m4=pd.merge(m3, f5, how='outer', on='Id')
    all_diff=pd.merge(m4, f6, how='outer', on='Id')
```

4.1 Number of listings where at least one feature is mentioned in more than 3 reviews

In 83.4% of listings we will find features mentioned more than 3 times

4.2 Number of listing where NONE of these 6 features is mentioned

In **16.5**% of the listings none of the features is mentioned in more than 3 reviews. This makes these listings to be excluded from the analysis of feature scores, as they wouldn't be reliable.

4.3 Find listing where ALL features are mentioned in more than 3 reviews

There are 473 listing that all the features are mentioned in more than 3 reviews. So, in other words in 24.3% of the listings we can calculate the sentiment scores of the features mentioned in them.

4.4 Number of listing with more than 3 reviews per feature

The table shows per each feature how many listings have more than three reviews. So for example we see that for feature **location** we can calculate its value in **96.15**% of the cases (so almost always). Howevwe, that will not be the case for feature **check-in** as its value will be calculated in less than a half of the listings, so in only **31.13**%

```
In [61]: a=all_diff.count()
         b=a.to frame()
         b.columns=['Number']
         b['Percentage'] = ((b['Number']/1950) *100).round(2)
Out [61]:
                                    Number
                                             Percentage
         Id
                                      1950
                                                 100.00
         DifferenceAccuracy
                                        848
                                                  43.49
         DifferenceCheckin
                                       607
                                                  31.13
         DifferenceCleanliness
                                      1295
                                                  66.41
         DifferenceValue
                                                  71.90
                                      1402
         DifferenceLocation
                                                  96.15
                                      1875
         DifferenceCommunication
                                                  65.44
                                      1276
```