

### EVALUATION FORM

#### Sentiment detection and feature identification in text reviews (Sentence-based)

1. This form represents a sample of 100 random sentences collected from Airbnb feedback system. The sentences are not related to each other. They are written by different users and they refer to different properties.
2. The sentiment score varies in values from [-1,+1] referring respectively to "extremely negative" and "extremely positive".
3. There are 6 features that might be identified in the text, namely
  - > *accuracy*: how similar to the description and pictures the property is
  - > *check-in*: the procedures when arriving at the property
  - > *cleanliness*: the state of being clean and free from dirt, smells etc
  - > *communication*: the information exchanged with the host in person, by phone, email and so on
  - > *location*: the position, where the property is situated
  - > *value*: the usefulness and worth to make this choice
4. The other featured identified in the text (such as breakfat, internet, parking and so on) are not relevant to this evaluation.
5. For filling this form, follow the instructions:

- 🌀 Read briefly the sentence.
- 🌀 Estimate a sentiment score between **-1** and **1** with precision until two decimal digits (for example 0.67).
- 🌀 Mark with **1** when the feature is mentioned (Fill with 0 otherwise, or leave it blank).

ID	SENTENCE	SENTIMENT	F: ACCURACY	F: CHECK-IN	F: CLEANLINESS	F: COMMUNICATION	F: LOCATION	F: VALUE
1436284	<b>**EXAMPLE** Cool little apartment in a cool area.</b>	<b>0.53</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>
1236227	The house is amazing and you will not be dissapointed.							
1682867	Only problem is parking your car in the centre, but the host can tell you a proper car parking garage outside the centre.							
1337038	Michael is charming, helpful and timely in all his communications and we very much enjoyed our stay.							
1354077	We all slept well and the facilities (shower, toilet etc.)							
1525367	I can fully recommend Tim's flat would definitely stay there again.							
1211536	Host a real nice person!							
1887207	Liked the cotton, non terry towels.							
1933393	I loved my stay at here and enjoyed her company!							
1633073	Really quiet.							
1015468	Eva and Marc are great and very welcoming.							
181822	I would recommend the flat to anyone!							
1436294	The kitchen had everything we needed to prepare our meal.							
1486544	The roof terrace is great although we didn't use it too much.							
1371048	I would certainly stay here again on my next trip to Amsterdam and can recommend this apartment.							
1175013	Jennifer was very friendly and a nice person to stay with.							
1327197	Thanks Judith							
1566348	We didn't meet them but they left the keys to the nearby restaurant.							
1116446	The city transport takes you very easily to the city centre and other nice places to visit.							
2016153	We came into a big, well furnished, clean, lit apartment.							

193081	Hans and Floor were the perfect host.							
1798944	His flat on the third floor is very nice and clean.							
1266433	Sander was a very welcoming host and gave us a ton of recommendations for Amsterdam, I wish I could have stayed longer.							
1237950	My wife and I truly enjoyed every minute of Amsterdam thanks to Dicky and John.							
1436294	Appreciated all the help hey had given .							
1339143	This is a beautiful, clean, and wellequipped apartment.							
1224580	Me and my gf had wonderful time in Amsterdam!							
1384479	When we were checking out I accidentally left my phone, passport, and money; pretty much my life!							
1190198	The initial welcome was warm and friendly, and the gift basket was a sweet touch.							
1814121	Its just a lifetime experience.							
1338633	The room was clean and bright, just as described.							
2005645	Thank you.							
1525367	The apartment was cleanIn general but not very well.							
1255976	We enjoyed cooking in the wellequipped kitchen, and having the supermarket nearby was great.							
1205999	Looking forward to book the apartment again!							
1523635	We ended up renting bikes while we were there which only made everything easier.							
1968267	Other than that, highly recommended.							
1537852	There were a lot of kitchen tools, so really good for cooking!							
193038	Johan provides excellent information about the area, local restaurants, cafes, etc.							
1570049	The bed was very comfortable, the kitchen clean and wellequipped and the bathroom large and clean.							
1055703	We were so comfortable here.							
1871697	Definitely recommended!							
1295669	We want to thank Coen and Mirjam again for their warm hospitality.							
1580186	It is not particularly near a tram but then if you don't want to go far you could just stay local.							
1575988	She gave us the necessary details of the neighborhood and the places to visit.							
1358042	The house boat was cosy warm and has everything you need with a cheap supermarket just a minute away.							
1220643	We loved sitting in the window and waving at all the tour boats as they went by.							
1630603	From the moment I walked in, I was welcomed by Rose and throughout the stay truly felt at home.							
1530464	The appartment is in a quiet neighbourhood, just in front of Erasmuspark.							
180424	A lovely house in which to stay, so beautiful and light and very central, ideally located.							
1776383	Perfect :) and very close to the city center!							

1567839	Jeroen was a very accommodating host who went out of his way to assist us with furniture for our toddler and making other arrangements for us.							
1134916	Everything was clean upon arrival and Marcel was even kind enough to let a friend of mine visit overnight from the UK.							
1037696	Had a rocky start to begin with but nothing too stressful for me to cope with.							
1817134	Centrally located in the Jordaan neighborhood close to many great restaurants, local bars, convinces, grocery and only a short walk to the Centraal station.							
1513189	We are already looking forward for next visit.							
190527	The apartment was as described, nothing was a surprise.							
1272792	I would definitely recommend staying at Brigit's place.							
1523283	Reinier himself is nice, friendly and very helpful.							
1796212	Ann and Peter are wonderful conversationalists and they provide plenty of information about Amsterdam and how to how around, so you can choose which sites, restaurants, museums, nightlife etc that you may want to see or experience.							
1799828	Great location, great apartments!							
1287995	Thomas was amazing!							
1506669	Close to public transport and easy to walk to many popular places.							
1232048	The host was great.							
1025482	The houseboat itself is modern & comfortable with stunning views towards Central Station and the city.							
1182724	A place very nicely decorated, very clean, cozy, with all the things you need to feel home.							
1767709	Very clean.							
1323841	No evidence to show ( coul've been out, or sleeping, anyway none of her business ) Also apartment is on the first floor ( u can see from the street ), her neighbours hear every single thing and she knows them so there was no reason to freak out.							
115795	Apartment was in great condition with a well equipped kitchen and stocked pantry.							
1346133	Everything about ruuds place was amazing.							
1000126	Whatever you need she will help you.							
1182522	The room is exactly as pictured, even better when you are there.							
1613366	Lea's apartment is fantastic.							
2005645	We are a young couple, we headed to amsterdam for a week and our stay in Sumitas place was amazing.							
1575980	Hidde even got the best books, so if you got some time I would say check his bookshelf and be amazed.							
1319207	I would recommend this place to anyone that likes the nice clam side of Amsterdam.							
1523635	You're in the middle of everything!							
118962	We felt sad that we had to leave and we will definitely stay at the apartment again in a heartbeat!							
1630438	I stayed for 3 days at Jane's with a friend.							

1752692	We loved the neighbourhood with its cafes, bars and restaurants and it's very easy to get into the centre of town by foot, bike or tram.							
1812527	Sarah's home met everyone of my expectations and even superceded a few more in that I was pleasantly surprised to find it near so many parks and within a block of a tram line that took only 15 minutes to get to Central Station.							
1102702	We spent about 5 days in Firo's room and it was great !							
1452303	I would not recommend it to my friends.							
1677381	Amazing place, lovely people, excellent location only 5 minutes walk from Central station and dam square, they even gave us the entire apartment because they were going away!							
1701254	Martine and family are absolutely delightful and made sure our stay was comfortable.							
1494298	You will be happy with the location just off the tram line.							
1466389	We meet with her appon arrival and she had no problem to let us check in early.							
1297058	Sharing an apartment in the city was a cool experience.							
1102380	If you don't want to walk there is a bus and tramstop just a few minutes walk away.							
1457569	If you're lucky enough for this spot to be available for your trip, book it!							
1835081	It is admirable when hosts are willing to be accommodating for international travelers that may have inflexible schedules.							
1440478	We had a great stay at the loft.							
1771760	Thanks Vibeke for hospitality!							
1988839	Decorated with uplifting quotes about happiness, you can not help but feel good as you relax with views out on to the canals.							
1452303	Especially considering the price, which is very fair indeed.							
1015087	Couldn't fault this at all.							
1250138	Apartment is exactly as on the pictures, well equipped, we enjoyed sitting by the canal on garden chairs and sipping wine from appropriate glasses.							
1814121	The wind mill is as like on the photos.							
1182623	I went with my family, during our holidays.							
1013715	Quiet at night with all the amenities one could ask for and use during short or long stays.							
201322	Bart and Walter's apartment was such a welcoming, wonderful experience.							

**You have reached the end! Thank you for your time!**