

## Minneapolis VA Tele-Infectious Disease

The Minneapolis VA has a Tele-Infectious Disease service (TeleID) available to support VISN23 sites, including the Black Hills VA Health Care System.

### Currently available TeleID options:

Options	Description	TeleID Enters Orders
Inpatient consult	Real-time provider-provider case discussion by phone, full chart review, consult note*, follow-up progress notes, and outpatient telehealth follow-up visits as needed	No
Outpatient telehealth visit	Patient – TeleID visit (clinic to TeleID, home to TeleID), full chart review, consult documentation*, follow-up visits, orders, and discussion with consulting provider as needed.	Yes*
Phone-advice “curbside”	Real-time provider-provider case discussion by phone. No CPRS documentation or orders entered.	No
E-consult	Asynchronous chart review and recommendations through e-consult note. Turn around times may be up to 3 days.	No

\*Documentation and orders (e.g., ID relevant labs, medications, imaging, etc.) are entered in the consulting site’s CPRS.

### How to Connect with Us

- **Option 1: call us @ 612-715-2957** (staffed by ID Physician). We’ll discuss how we can help and guide you how to place a consult if needed.
- **Option 2: place a consult in CPRS.**
  - *There can be prolonged delays until the TeleID service can view consults in CPRS.*
  - ***Please also call for hand-off any time you need assistance the same business day (e.g., all inpatient consults, urgent outpatient consults).***
  - Consults → Referral-Interfacility (IFC): IFC Consults → Referral Consults to Minneapolis: Infectious Disease

### TeleID Hours

- Business days **0800 – 1400 Mountain Time / 0900 - 1500 Central Time**
- Note: The Minneapolis VA Inpatient ID On-Call Provider is available during TeleID off hours to address *urgent* issues (e.g., malaria, HIV post-exposure prophylaxis, treatment of multi-drug resistant infection if acutely ill) that should not wait until next business day (see CPRS consult).

### TeleID Personnel

- Kate Peterson, Infectious Disease Staff Physician ([katherine.peterson2@va.gov](mailto:katherine.peterson2@va.gov))
- Jesse Sutton, Infectious Disease Pharmacist ([jesse.sutton@va.gov](mailto:jesse.sutton@va.gov))
- Note: Call 612-715-2957 for urgent questions. Other ID personnel also cover TeleID.

### Tips & Requests

- Please have a clinician either enter or develop the question or reason for consult.
- Provide the consulting clinician’s direct contact information for questions and recommendations
- If a Veteran has received ID-related care outside the VA system, please ensure all pertinent documents are available for review in CPRS, VISTA, or JLV. Examples include: H&Ps, pertinent consult notes (especially ID), imaging, microbiology, discharge summaries, etc.