

27 December 2017  
Account number: 429611097

Ms Anne Tixier  
Tixier, Anne  
101 Hazlewood Avenue  
Karori  
WELLINGTON 6012

Hi there

Sometimes it only takes a simple thing to put a smile on your face. Like information being easy to understand at a glance – with more detail only if you want it.

Based on feedback from our customers, we've taken a look at how our bill works and made a few changes. Your new bill is shorter and easier to read and understand – plus we'll be sending less paper in the mail, which means a smaller carbon footprint.

If you ever need more detailed information about your bill, it's available online in My Vodafone at [vodafone.co.nz/sign-in](http://vodafone.co.nz/sign-in)

And this is just the start – we're planning more improvements to make it even easier to view and pay your bills in the future.

In the meantime, enjoy a shorter, smarter, greener bill – and keep an eye out for more improvements soon.

Thanks



Matt Williams  
Consumer Director

The future is exciting.

**Ready?**



**A much  
simpler bill**

Account no.  
429611097

Invoice no.  
164497263

Invoice date  
27 Dec 17

Vodafone New Zealand Limited  
74 Taharoto Road, Takapuna  
Auckland 0622  
New Zealand

GST reg no: 70 710 455

Ms Anne Tixier  
Tixier, Anne  
101 Hazlewood Avenue  
Karori  
WELLINGTON 6012

## Your Vodafone bill

Anne Tixier 28 Nov 17 - 27 Dec 17 ☎ 027 504 8639

### Last month

27 Nov 17 Previous account balance	\$146.56
30 Nov 17 Payment - Thank you	\$146.56 cr

### This month

#### Plan charges

Pricing plan	\$112.17
Other (e.g. Txt-A-Park, Fees)	\$0.86

#### Usage charges

TXT	\$0.34
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#### Total before GST \$113.37

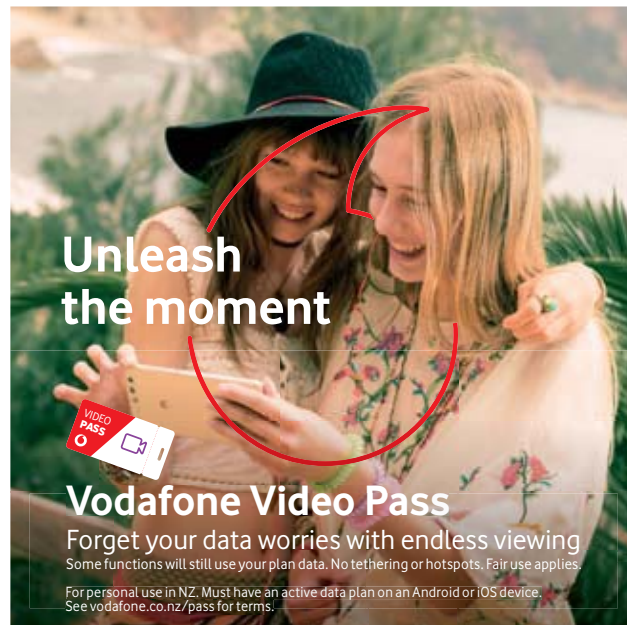
GST @ Standard Rate	\$17.01
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Charges (not subject to GST)	\$16.58
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#### Current month's charges \$146.96

### Total due 13 Jan 18 \$146.96

Thanks for being a Vodafone customer. Please ensure you pay your bill on time to avoid a late payment fee of \$17.25 (incl. GST)



## Unleash the moment

### Vodafone Video Pass

Forget your data worries with endless viewing  
Some functions will still use your plan data. No tethering or hotspots. Fair use applies.  
For personal use in NZ. Must have an active data plan on an Android or iOS device.  
See [vodafone.co.nz/pass](http://vodafone.co.nz/pass) for terms.

## Manage your account the easy way with the My Vodafone app



Check your data, minutes and TXTs on the go, pay your bill and get your Fantastic Fridays exclusive rewards like \$11 movie vouchers, all from the My Vodafone app.

Download it now at  
[vodafone.co.nz/myvf](http://vodafone.co.nz/myvf)

If you have already received this tax invoice either by mail or electronically it becomes a copy of the tax invoice for the purposes of the Goods and Services Tax Act 1985. Copy tax invoices can be used for claiming input tax credits, however an input tax credit can only be claimed once in relation to this telecommunication service.



**To pay by Direct Debit**  
[vodafone.co.nz/dd-mobile](http://vodafone.co.nz/dd-mobile)



**To pay by Internet Banking**  
Account: 02-0248-0228009-024  
Particulars: Anne Tixier  
Code: 429611097  
Reference: 0275048639



**To pay by Credit Card**  
[vodafone.co.nz/pay](http://vodafone.co.nz/pay)

We welcome customer feedback. If you have a complaint, please contact us on 777 from your mobile, or 0800 800 021 from any other phone, for business customers please call 888 from your mobile or 0800 400 888 from any other phone, or email us at [vodafone.co.nz/complaint](mailto:vodafone.co.nz/complaint). If we cannot resolve your complaint, you can contact Telecommunication Dispute Resolution for free and independent consideration of the matter on 0508 98 98 98 or at [www.tdr.org.nz](http://www.tdr.org.nz).

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# Itemisation

## Current charges summary

Ms Anne Tixier 027 504 8639

Service	Date	Qty	Mins/MB used	Amount	Sub total
Your pricing plan					
RED+ 24 months term	28 Dec - 27 Jan	1		\$112.17	\$112.17
Other					
Telco levy contribution	28 Dec	1		\$0.86	\$0.86
Your usage					
To see your detailed usage, head to <a href="http://vodafone.co.nz/myvodafone">vodafone.co.nz/myvodafone</a>					
TXT					
Other(Incl TXT voting, content - head to <a href="http://www.vodafone.co.nz/using-myvodafone">www.vodafone.co.nz/using-myvodafone</a> )	- 27 Dec	2		\$0.34	\$0.34
				Plan & usage charges	\$113.37
				GST @ Standard Rate	\$17.01
				Sub total	\$130.38
Charges (not subject to GST)					
Interest Free Payment		1		\$16.58	
Payment 7 of 12					
Balance remaining \$82.90					
				Charges (Not subject to GST)	\$16.58
				Total current month's charges	\$146.96

To see everything that's included in your plan and to keep on top of what you've been using, head to [vodafone.co.nz/myvodafone](http://vodafone.co.nz/myvodafone)