

5 April 2018

Dear Ms Anne Tixier

**Gas Connection at F/U House 101 HAZLEWOOD AVENUE, KARORI, WELLINGTON**

Thanks for applying to have natural gas connected.

Here's what we can offer you based on your indicated appliances, property access and the pipework required for the connection.

**Customer contribution cost for gas connection: \$768.43 plus GST**

*Offer valid for 30 days from the date of this letter*

1. If your connection contribution is noted as \$0.00 you can get a FREE connection to natural gas -  
> **to progress your connection, click the link that accompanies this email to accept your free connection and to agree the terms and conditions**
2. If you need to make a customer contribution to your gas connection for the amount shown above -
  - a) Sign and date the agreement on page 2
  - b) Email or post the agreement to us  
> this confirms you accept the natural gas connection and you agree to the terms and conditions
  - c) An invoice for the above amount will be sent on completion of your connection

In either scenario above, once we receive your confirmation, we can progress your connection. Your nominated energy retailer will also need to accept you as a gas customer before we can get started. We will communicate directly with them to gain this acceptance.

From there it takes around 20 working days to connect your property to natural gas. See our website for things that may impact your connection timeframe. [www.thegashub.co.nz/Get-connected](http://www.thegashub.co.nz/Get-connected)

**What else do you need to do?**

We'll let you know your gas connection date. You will need to tell your gasfitter so they can complete your appliance installation very soon after your connection is completed. You don't need to tell your energy retailer as we will do that for you.

*Please progress your connection application now by following either scenario 1. or 2. above.*

All the best with your new connection.

**The Gas Hub**

E: info@thegashub.co.nz

P: PO Box 62, Wellington 6140

5 April 2018

Dear Ms Anne Tixier

**Gas Connection at F/U House 101 HAZLEWOOD AVENUE, KARORI, WELLINGTON**

This agreement is with Powerco Limited. Costs payable will be invoiced to you by Powerco.

**Customer contribution cost: \$768.43 plus GST**

**Special Instructions**

Total connection length 47m to meter position, Front of House, left, under deck corner.

Once we receive this signed confirmation agreement your connection will be completed in around 20 working days. This is provided there are no delays that affect the timeframe as outlined in the connection process on our website.

- I accept and am willing to pay the customer contribution associated with this gas connection
- I understand that any inaccuracies in the statements provided in my connection application may result in additional connection charges
- I understand that by signing this form I am confirming my agreement to the terms and conditions for the gas connection

*Your name*

*Signature*

*Date*

*Provide us with an address for invoicing if different from above:*

*Your name*

*Address*

*Phone*

The Gas Hub is part of Powerco Limited. Powerco has a free internal complaints resolution process. Contact NOC customer services by email customerservices@powerco.co.nz or phone 0800 769 372. Powerco is also a member of Utilities Disputes Ltd. Utilities Disputes Ltd a free, independent dispute resolution service for complaints about gas and electricity companies. Contact: Freepost 192682, PO Box 5875, Wellington 6145 / 0800 22 33 40 / info@utilitiesdisputes.co.nz / www.utilitiesdisputes.co.nz.