

Need to Know Microsoft 365 Webinar August 2024

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free
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Channel



Agenda

- Microsoft 365 Update
- Power Automate
- Q & A



Microsoft 365 Update

News

- Level up your project management with Loop
 - <https://techcommunity.microsoft.com/t5/microsoft-365-events/level-up-your-project-management-with-loop/ev-p/4202537>
- OneNote iOS Widgets
 - <https://support.microsoft.com/en-us/office/onenote-ios-widgets-34b31a97-515d-4a6f-bcf4-9472aae43adb>
- Support Tip: Enforcement of multifactor authentication for Intune admin center sign-in coming soon
 - <https://techcommunity.microsoft.com/t5/intune-customer-success/support-tip-enforcement-of-multifactor-authentication-for-intune/ba-p/4220014>
- Microsoft Defender for Endpoint's Safe Deployment Practices
 - <https://techcommunity.microsoft.com/t5/microsoft-defender-for-endpoint/microsoft-defender-for-endpoint-s-safe-deployment-practices/ba-p/4220342>
- Give a custom name to the General channel in Microsoft Teams
 - <https://insider.microsoft365.com/en-us/blog/give-a-custom-name-to-the-general-channel-in-microsoft-teams>

Power Automate





Consider this

Microsoft Power Platform

The low-code platform that spans Office 365, Azure, Dynamics 365, and standalone applications



Power BI
Business analytics



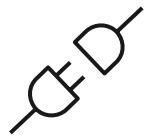
Power Apps
Application development



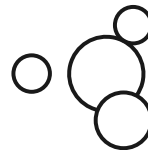
Power Automate
Process automation



Power Virtual Agents
Intelligent virtual agents



Data connectors



AI Builder



Dataverse

Microsoft Power Automate helps you **work smarter** by automating workflows across your apps and services



Get notifications



Synchronize files

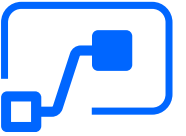


Collect data



Automate approvals

Automate and integrate business processes with Power Automate

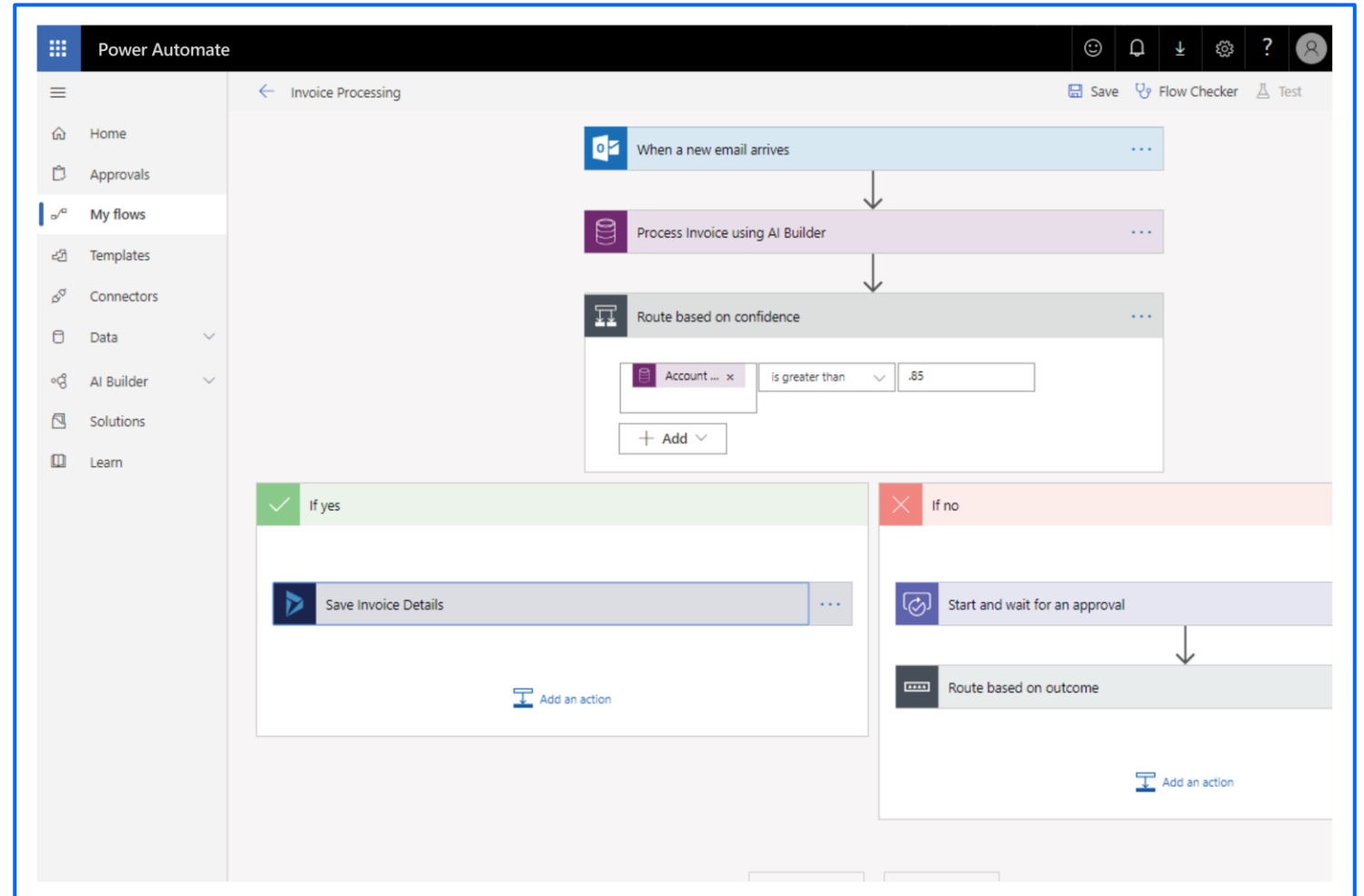


Automate and model business processes across your apps and services

From simple automations to advanced scenarios with branches, loops, and more

Trigger actions, grant approvals, and get notifications right where you work

Automate legacy, on-prem and cloud-based applications and services



The value Power Automate brings



Common scenarios and capabilities:

Automating repetitive tasks

Guiding a user through a process

Connecting to external data sources

Automating desktop-based processes

The screenshot displays the Power Automate interface with a flow containing two steps:

- Step 1: Get manager (V2)**
 - Icon: PowerApps
 - Field: * User (UPN) with a value of "Getmanager(V..." and a close button.
 - Link: "Show advanced options" with a downward arrow.
- Step 2: Start and wait for an approval**
 - Icon: Approval
 - Field: * Approval type with a dropdown menu showing "Approve/Reject - First to respond".
 - Field: * Title with a text box containing "Please approve the Purchase Order".
 - Field: * Assigned to with a dropdown menu showing "Mail" and a close button.
 - Field: Details with a text box containing "Markdown supported (see <https://aka.ms/approvaldetails>)".
 - Field: Item link with a text box containing "Add a link to the item to approve".
 - Field: Item link description with a text box containing "Describe the link to the item".
 - Link: "Show advanced options" with a downward arrow.

Scale automation efficiently



Pre-built templates:

Build automated workflows using prebuilt templates and tailored automations

Automate across your favorite apps and services

(300+ connectors):

Scale to automate across your favorite apps and services

Integrates with the Microsoft ecosystem:

Integrate with Azure, Microsoft 365, and Dynamics 365

On-premises and in the cloud:

Access and integrate data across on-premises software and cloud services

Add artificial intelligence to your flow without writing code



To take advantage of these AI capabilities you must first build a model. From [make.PowerApps.com](https://make.powerapps.com) a wizard guides you through building and training the model. Currently, there are four available AI models available to build:

Form processor:

This model extracts text from an uploaded image or taken photo

Object detector:

This model identifies objects from an uploaded image or taken photo and then provides a count of the number objects present

Prediction:

This model predicts whether something will happen or not based on previous data history. More details in the following section

















Text classification:

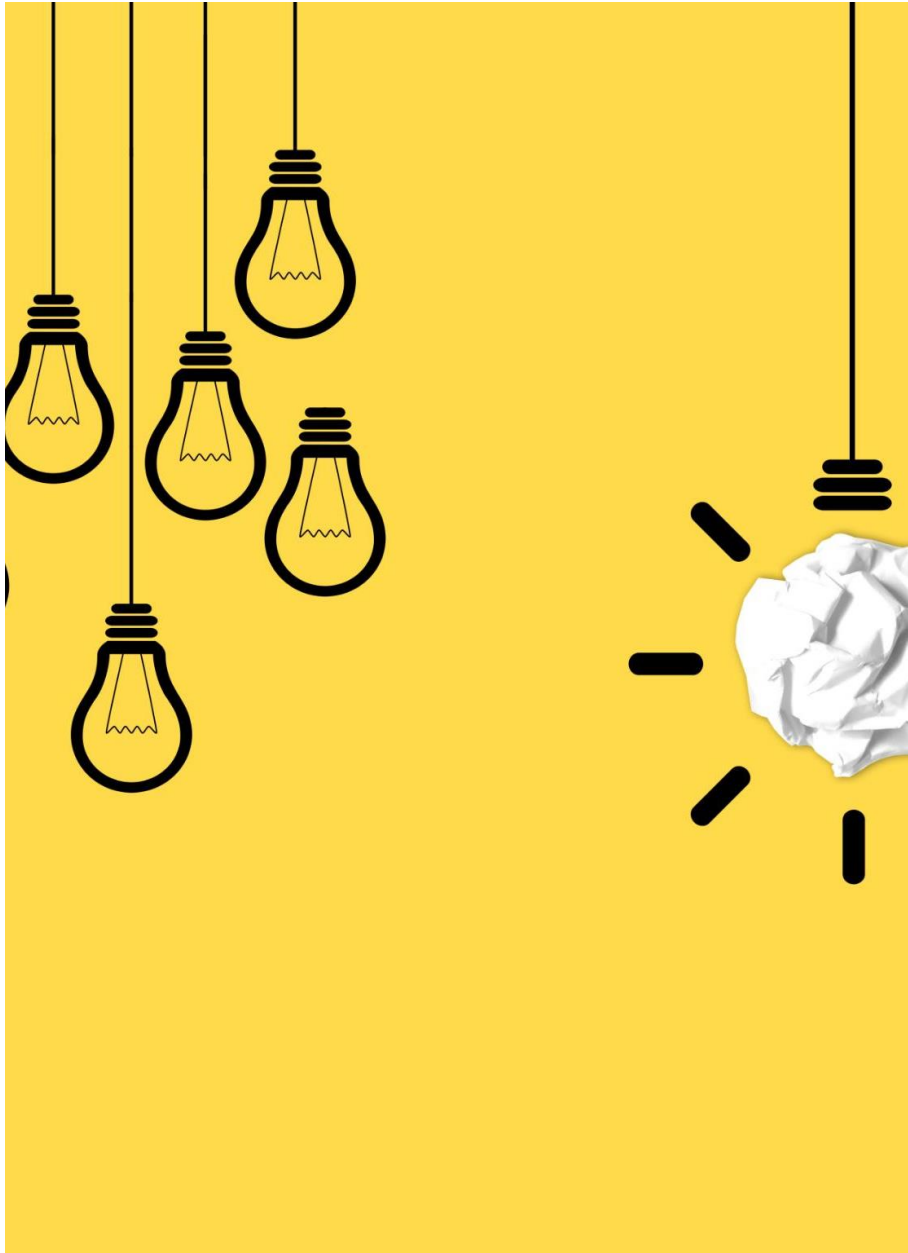
This model categorizes text by its meaning, making it is easier to analyze

Get started quickly
with over a
hundred useful
templates

Flow Preview My flows Browse Learn Search templates...

Showing All flows sorted by Popularity

 Create a to-do item in Wunderlist for important emails By Microsoft Used 254 times	 Save my email attachments to a SharePoint document library By Microsoft Used 195 times	 Get daily reminders in Email By Microsoft Used 103 times	 Save tweets to a CSV file in OneDrive By Microsoft Used 99 times
 Translate non-English emails By Microsoft Used 56 times	 Save email attachments to Dropbox By Microsoft Used 55 times	 Send me an email when a new file is added in SharePoint Online By Microsoft Used 54 times	 Get a text notification when you receive an email from your manager By Microsoft Used 53 times
 Copy new files in Dropbox to a specific folder on OneDrive By Microsoft Used 51 times	 Email yourself new Tweets about a certain keyword By Microsoft Used 40 times	 Save tweets to a CSV file in Dropbox By Microsoft Used 33 times	 Copy files between OneDrive and Dropbox By Microsoft Used 32 times
 Send me an email when a new item is added to a SharePoint Online list	 Post to Yammer if new tweets match with hashtag	 Get Office 365 email notifications forwarded to Slack channel	 Share my Tweets on Facebook



Key Components of Power Automate

Triggers

Triggers start the workflow in Power Automate when a specific event occurs, such as a new file being added to OneDrive. They allow you to automate tasks and workflows without manual intervention.

Actions

Actions perform a specific task, such as sending an email or creating a task. They allow you to automate repetitive tasks and reduce manual effort.

Connectors

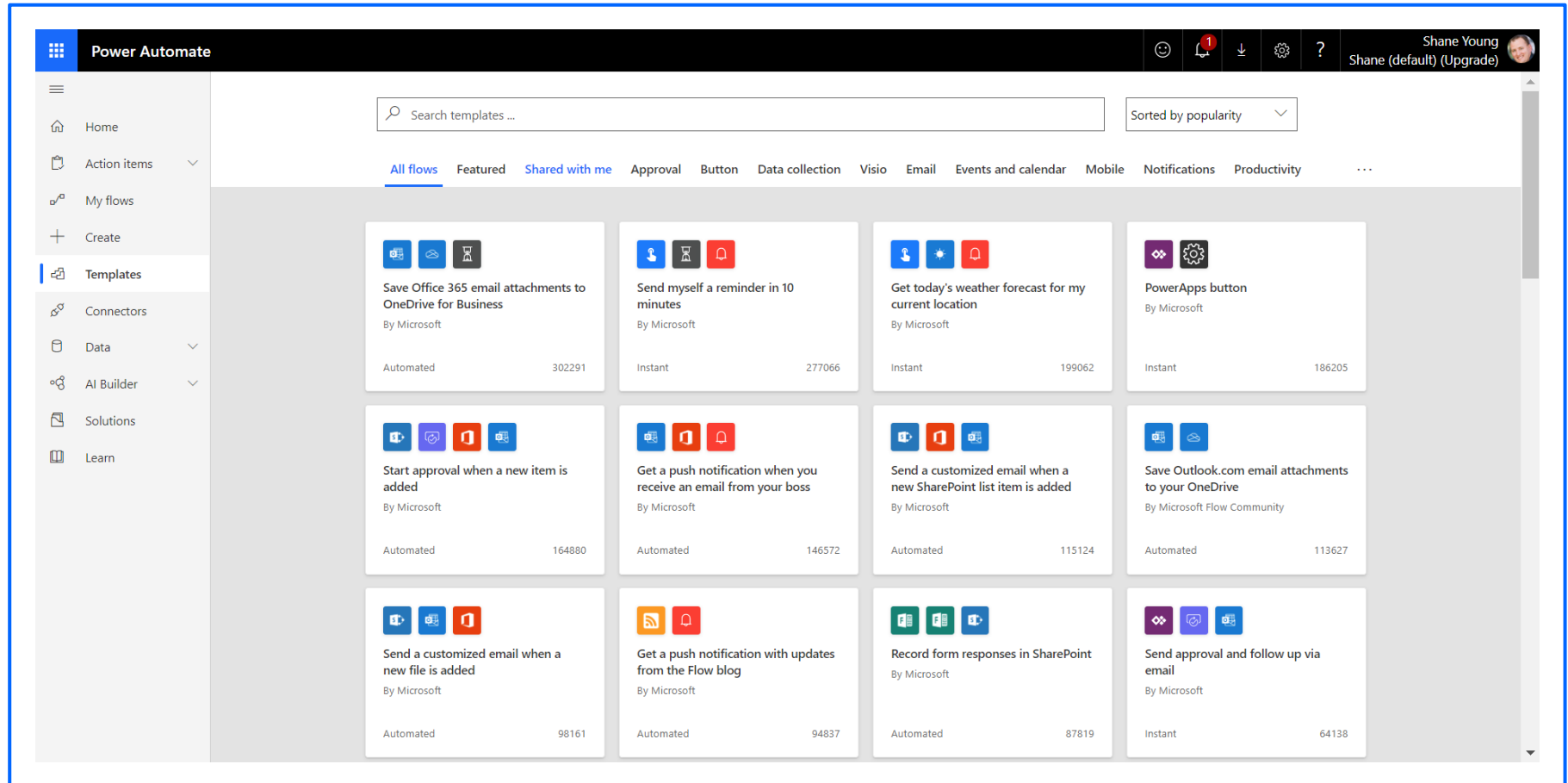
Connectors allow Power Automate to interact with other services and apps, such as Twitter, Salesforce, and Trello. They help you to streamline your workflows and automate your business processes.

Create a flow from a template



Search using keywords for relevant templates

Example template:
Create a flow to
save email
attachments to
OneDrive for
Business



Important concepts in Microsoft Power Automate



Keep these concepts in mind when building flows:

Every flow has two main parts:

- a trigger
- one or more actions

Think of the trigger as the starting action for the flow

Actions are what you want to happen when a trigger is invoked.

Some examples of types of actions you can have in a flow include:

Loops

Switch

Do Until

Apply to each

Expressions

Trigger or run the flow



With Power Automate, you don't think of running a flow the same way as you do with Power Apps. Instead, you perform the activity that triggers the flow to run.

When defining triggers, there are a few different types:

When something changes:

These are triggers that run when data is changed. It could be a new item created in SharePoint, a lead is updated in Dynamics, or when an event has been deleted from Outlook for example

On a schedule:

You can set up a flow to be triggered at a certain time of a day and with a recurrence. This allows for workflows such as checking every day at 8 AM if there are account renewals pending and if so, sending an email to the necessary people

On a button press:

This trigger takes shape in many different ways. This can be when a flow virtual button is run through the mobile app, or a physical button is clicked with 3rd party options, or even when a button is pressed inside of Power Apps. This gives you that control to "run" a flow on-demand

-
- Home
- Action items
- My flows
- Create
- Templates
- Connectors
- Data
- Monitor
- AI Builder
- Process advisor (preview)
- Solutions
- Learn

Take care of what's important. Automate the rest.

Create automated workflows with Microsoft Power Automate.

[Watch a quick video](#)

Search for a template by app, task, or industry

Start from a template

Search all templates

- Top picks
- Remote work
- Email
- Notifications
- Save to cloud
- Approval

Follow up on a message

By Microsoft

Instant10062

Save a message to OneNote

By Microsoft

Instant9173

Schedule a meeting with a message sender

By Microsoft

Instant8207

Start an approval in Teams when a file is added to a SharePoint folder

By Microsoft

Automated5133

DEMO

Build your own flows in an easy to use visual designer

Sending an Exchange email when a new file is added in Dropbox

Authenticate to your Dropbox account.

Select folder to monitor

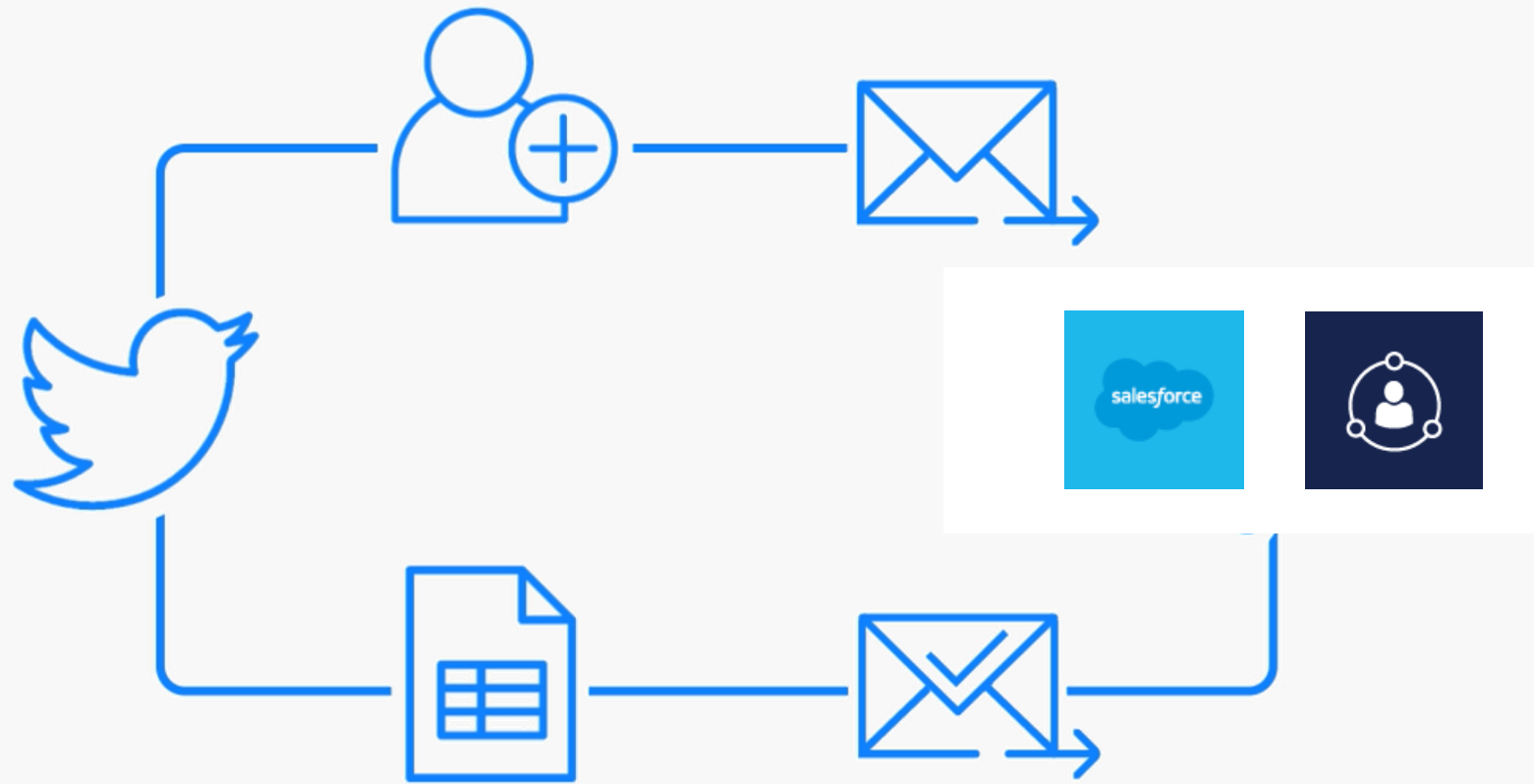
Authenticate to your O365 account.

Build email *Subject* and *Body*

The screenshot displays the Microsoft Flow visual designer interface. The top step is 'When a file is created', which includes a 'Folder*' dropdown menu currently set to 'PowerApps'. A red arrow points from the 'Folder*' label to the 'PowerApps' folder in a 'Dropbox / Dropbox' selection dialog box. The second step is 'Send Email', which has a 'Subject*' field containing 'New file: [File name] has been added to your Dropbox' and a 'Body*' field containing 'New information available'. Below these fields, a section titled 'You can insert data from previous steps...' shows 'Outputs from When a file is created' with buttons for 'File content', 'File identifier', 'File name', 'File path', 'File entity tag', and 'File content type'. The 'To*' field is empty. At the bottom, it shows 'Connected to johnsharp@contoso.com' with a 'Change connection.' link.

Choose to include properties from previous step (Dropbox file) to improve relevance

Specify *Send To* email address and additional properties (optional): *From*, *CC*, *BCC* and *Importance*



Automate advanced scenarios with multiple steps,
branching conditions, and more

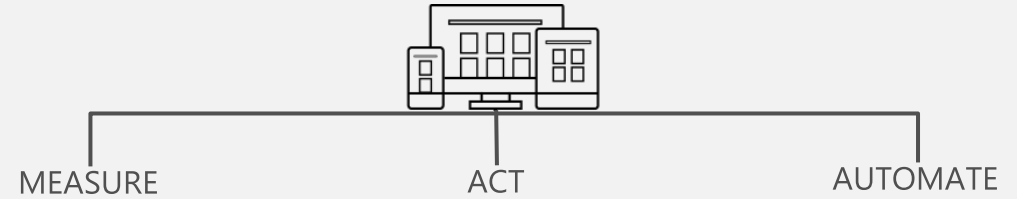


Integrate the systems
you're already using...
even custom APIs.

Business application platform innovation

Build modern business apps fast

Compose analytics, user experiences, and automation using an integrated set of services from Microsoft



Empowered power users

People who understand their business needs best can now build apps quickly without writing code



Power BI



PowerApps



Microsoft Flow

More efficient developers

Seamlessly extend capabilities for power users and leverage powerful Azure platform services

SQL Server BI
Data analytics
Internet of Things (IoT)
...

App Services
Service Fabric
Azure Functions
...

Logic Apps
API Management
BizTalk
...

Connected data across apps

Whether built on the Common Data Model or integrated with existing systems, get more value from your data



Common Data Model

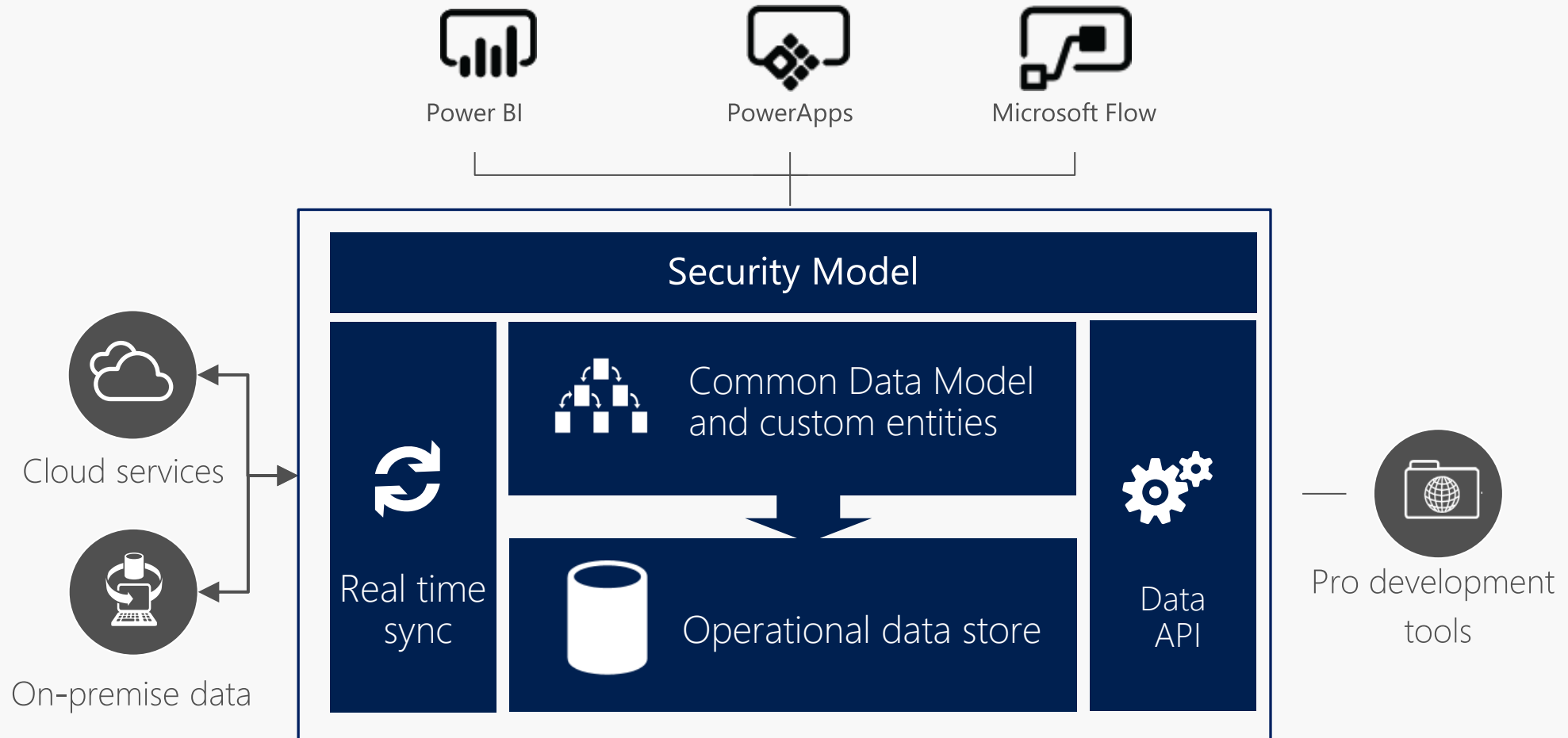


Connectors & Gateways

Extensibility

The Common Data Platform

Built-in platform for extending your existing Dynamics 365 & Office 365 data



DEMO

On premises data gateway

- Install from PowerApps Portal
- Manage on the gateway
- Upgrades and replaces PowerBI gateway (if present)
- Sign in to register
- Build connections
- Consume from your business apps

Power Apps and Flow

On premises data gateway

SharePoint
2013/2016

SQL Server

Microsoft Flow Sharing and Collaboration

Co-authoring

Many authors can edit a flow, not just a single owner

If the original author leaves the company the flow continues to function

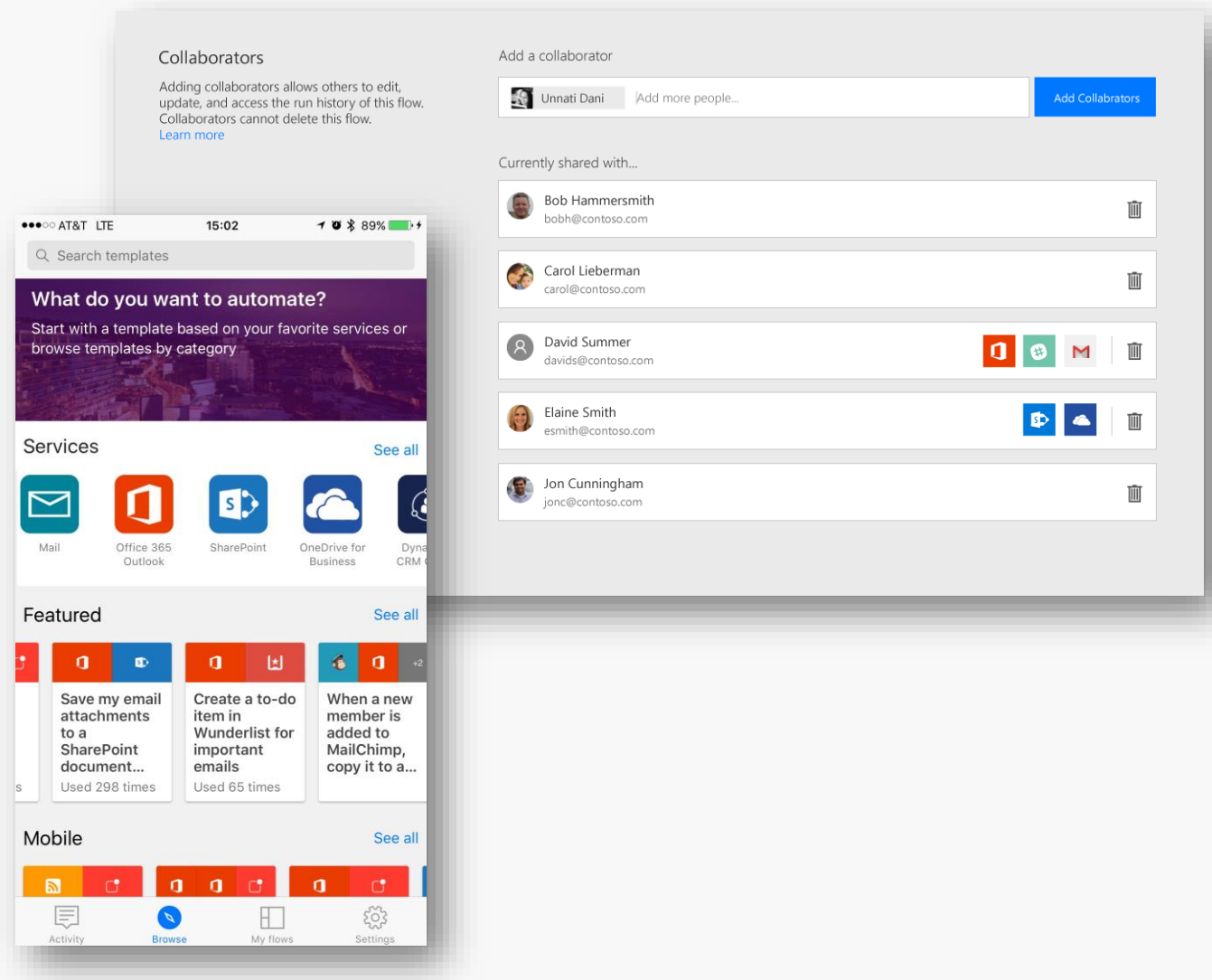
Publish to AppSource

Make flows available to others inside of an organization for consumption

Creation from Mobile

Develop and co-author on flows right from the Microsoft Flow app for iOS or Android

Enhanced Flow mobile integration





Create your automation with Copilot

Get started by selecting an example or describing your own automation idea.

Every month, copy all files from OneDrive folder to another OneDrive folder

Copy all rows from an Excel file to another excel file with a click of a button

When a new item is created in SharePoint, send me an email

|Describe in detail how you want your automation to work

Generate

Actions

Search actions

- > Variables
- > Conditionals
- > Loops
- > Flow control
- > Run flow
- > System
- > Workstation
- > Scripting
- > File
- > Folder
- > Compression
- > UI automation
- > HTTP
- > Browser automation
- > Excel
- > Database
- > Email
- > Exchange
- > Outlook
- > Message boxes
- > Mouse and keyboard
- > Clipboard
- > Text
- > Data time

Save Run Stop Run next action

Recorder

Subflows ▾ Main

You don't have any actions here yet

To get started, drag and drop actions to this pane
or use the recorder to capture the actions

{x}

Take aways

- Power Automate allows you to easy connect many data sources
- Power Automate allows you to easy automate business processes
- Combine power Automate with Power Apps to deliver quick solutions
- Power Automate can be utilised with on premises resources
- Power Automate is continually improving
- Power Automate enables 'citizen developers'

Resources

- Microsoft Power Apps and Power Automate Licensing Guide - <https://go.microsoft.com/fwlink/?linkid=2085130>
- Azure logic apps - <https://azure.microsoft.com/en-us/services/logic-apps/>
- Power Apps and Power Automate licensing FAQ - <https://docs.microsoft.com/en-us/power-platform/admin/powerapps-flow-licensing-faq>
- Automate a business process using Power Automate - <https://docs.microsoft.com/en-us/learn/paths/automate-process-power-automate/>
- Templates - <https://make.powerautomate.com/templates/>
- Get started with Power Automate - <https://docs.microsoft.com/en-us/learn/modules/get-started-flows/>
- On premises gateway - <https://go.microsoft.com/fwlink/?LinkID=820931>

Final thought



CIAOPS Resources



- Blog – <http://blog.ciaops.com>
- Free Office 365, Azure video tutorials – <http://www.youtube.com/directorciaops>
- Free documents, presentations, eBooks – <http://slideshare.net/directorcia>
- Office 365, Azure, Cloud podcast – <http://ciaops.podbean.com>
- Office 365, Azure online training courses – <http://www.ciaopsacademy.com>
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- CIAOPS Github – <https://github.com/directorcia>
- CIAOPS Best Practices Github – <https://github.com/directorcia/bp>

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Questions

That's all folks!

Thanks for attending