Need to Know Microsoft 365 Webinar
February 2024

@directorcia

http://about.me/ciaops

Web cast has started

Web cast is being recorded

If you can't hear anything check your speaker settings

For questions after the event:

Email : director@ciaops.com

X : @directorcia

Webinar recordings at:

www.ciaopsacademy.com

Free access for CIAOPS patrons

Join my
free
shared
Channel

Agenda

- Microsoft 365 Update
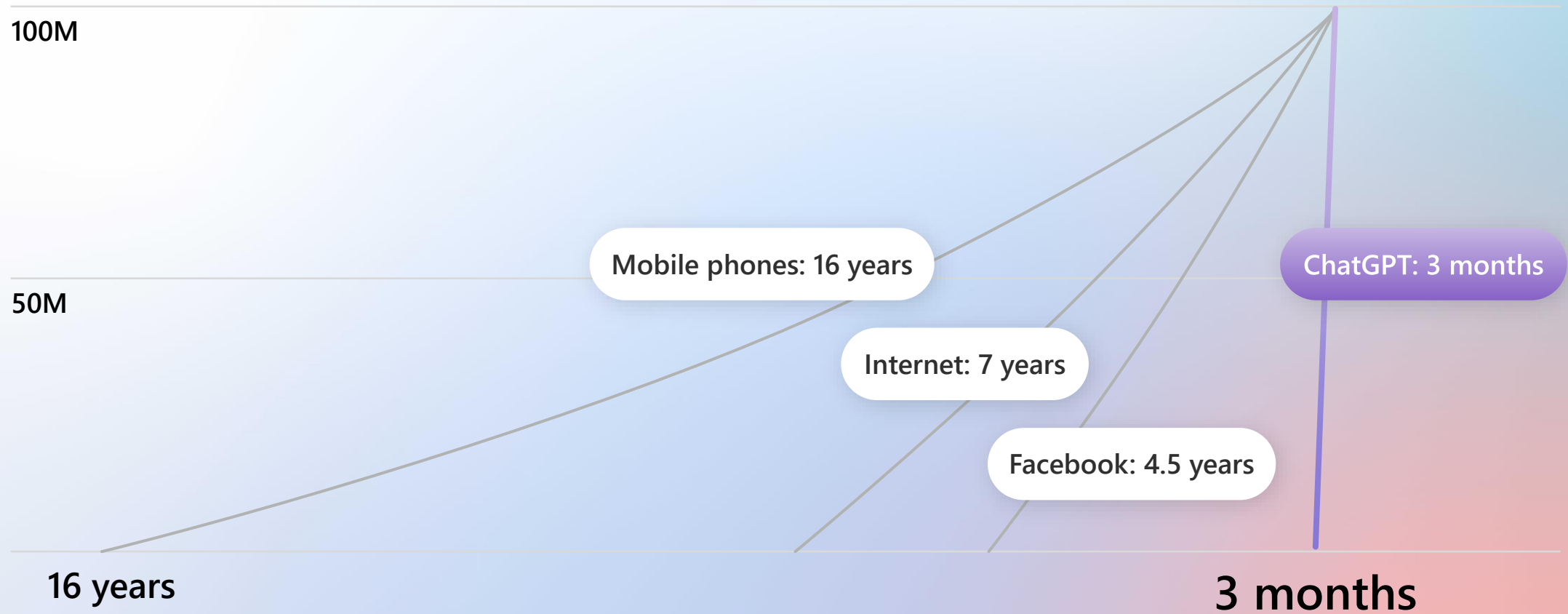- Copilot
- Q & A

Microsoft 365 Update

News

- Introducing AI in a Minute: A video series on the tech behind generative AI
  - https://www.microsoft.com/en-us/microsoft-cloud/blog/2023/12/04/introducing-ai-in-a-minute-a-video-series-on-the-tech-behind-generative-ai/

- Hunting for QR Code AiTM Phishing and User Compromise
  - https://techcommunity.microsoft.com/t5/microsoft-security-experts-blog/hunting-for-qr-code-aitm-phishing-and-user-compromise/bc-p/4054850

- How licensing works for accounts in the new Outlook for Windows
  - https://techcommunity.microsoft.com/t5/outlook-blog/how-licensing-works-for-work-and-school-accounts-in-the-new/ba-p/4047361

- Script analysis in Microsoft Copilot for Security
  - https://www.youtube.com/watch?v=jrkF2ZWqer8

- Latest Defender EASM Features Increase Visibility and Enhance Querying for Faster Remediation
  - https://techcommunity.microsoft.com/t5/microsoft-defender-external/latest-defender-easm-features-increase-visibility-and-enhance/ba-p/4037760

Copilot

Generative AI technology is here

Time to reach 100M users

100M

Mobile phones: 16 years

50M

Internet: 7 years

Facebook: 4.5 years

ChatGPT: 3 months

16 years

3 months

Microsoft 365 Copilot

Unlock productivity and unleash creativity

Natural language

Large Language
Models

+

Microsoft Graph
- Your Data -

+

Microsoft 365
Apps

+

The
Internet

The Extended Copilot Family

Azure & AI

Copilot

OpenAI

Power Platform | D365 | M365 | Security | Windows | Bing | GitHub

Azure OpenAI Service | Cognitive Services

Announced on Jan 16

Copilot for Microsoft 365 now available in CSP for customers of all sizes

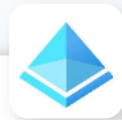|	
Channel	All channels (EA, CSP, Direct)
Pre-reqs	Business Standard, Business Premium, Office 365 A3/A5* and E3/E5 Microsoft 365 A3/A5* and E3/E5
Order size	No minimum license purchase size requirements. A customer cannot purchase more licenses of the Copilot add-on than the collective sum of their prerequisite SKUs.

*Customers with Academic SKUs are not currently eligible to purchase Copilot for Microsoft 365 through CSP. They are only available through Enrollment for Education Solutions (EES). We plan to gradually extend access and more details will be shared in the coming months.
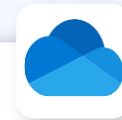
Prerequisites for using Copilot for Microsoft 365

Contoso Life uses Microsoft 365 Business Premium today, they already meet most of these prerequisites.
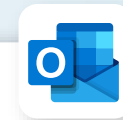
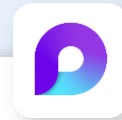**Microsoft 365 Apps for enterprise**

Microsoft Entra ID

Microsoft OneDrive

Microsoft Outlook

Microsoft Teams

Microsoft Loop

Microsoft Whiteboard

Technical requirements for Copilot for Microsoft 365

✓ Microsoft 365 E3 or E5
  Microsoft 365 Business Premium or Business Standard

✓ Microsoft Entra ID account (Entra ID)[1]

✓ Some features (file restore, management, etc.) require a OneDrive account

✓ WebSockets (wss://) allowed to endpoints in ID #46 in the section for [Microsoft 365 Common and Office Online](#)

✓ Word, Excel, and PowerPoint: first available in web versions and later in Desktop (Current Channel)

✓ Outlook: Users need to be using the new Outlook for [Windows](#) or [MacOS](#)

✓ Teams: Users must be using Teams desktop or the web app. Both current and new versions of Teams supported[2]

✓ Loop: Tenants must have Loop enabled. [Learn more how to enable Loop](#). [Manage Loop Workspaces](#).

✓ Cross-app experience depends on indexed data; tenants with the richest data get the best results

Please note this is an early version of the technical requirements for Copilot for Microsoft 365 EAP and subject to change
[1]Currently there is no obstacle to a hybrid solution such as using AAD as well a third-party single sign-on solution (e.g., Okta)
[2]Once Business Chat is configured in the Teams desktop client, users can access it in the mobile client.

Enable Dark mode

Microsoft Copilot for Microsoft 365

📖 Learn more about the new billing experience

Microsoft Copilot for Microsoft 365 - your copilot for work. Copilot combines the power of large language models (LLMs) with your content in the Microsoft Graph and the Microsoft 365 apps to turn your words into the most powerful productivity tool on the planet. This premium add-on includes Copilot in your Microsoft 365 apps (Word, Outlook, Excel, PowerPoint, Teams, and more) and Graph grounding for your Microsoft Copilot experience.

Billing account

Buy using your **ciaopslabs** billing account.

Change billing account

Build your plan

ⓘ To buy this plan, you need to own a subscription for one of the required products. View prerequisites

Select license quantity

1

Subscription length

◉ 1 year

○ 3 years

Billing frequency

◉ Pay yearly (pre-pay for 12 months)

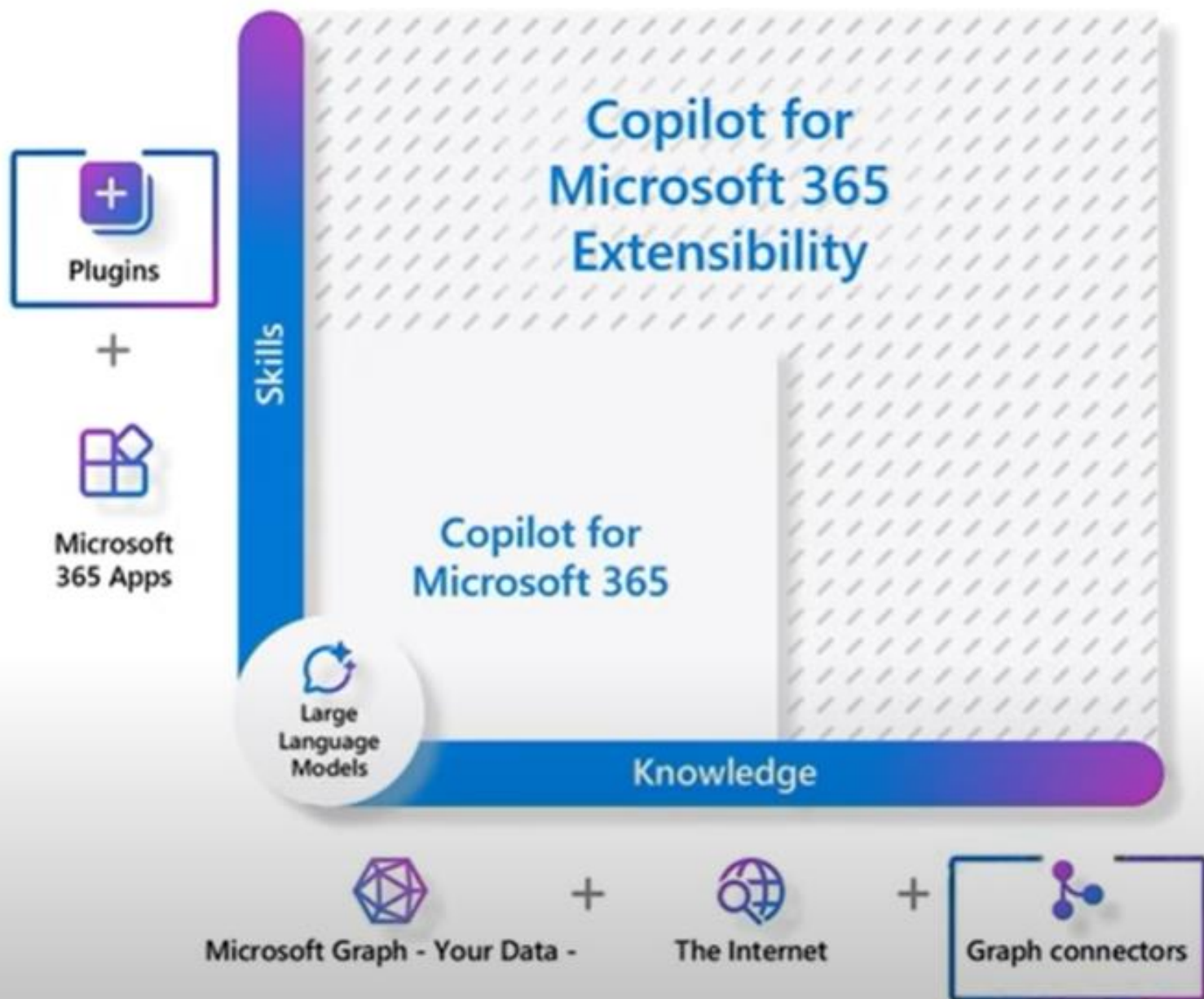○ Pay upfront (pre-pay for 36 months)

Subtotal

A$538.80

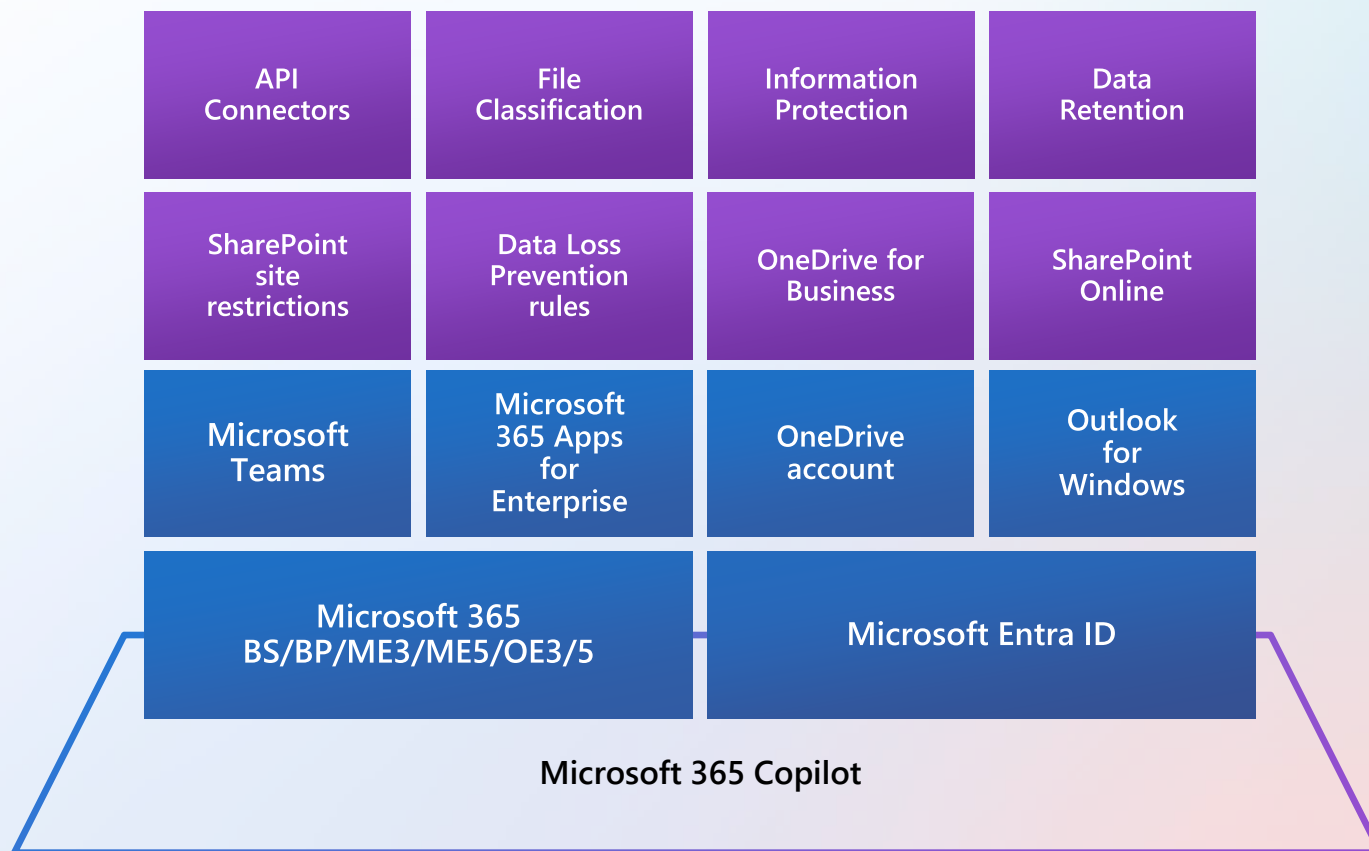taxes and fees shown in checkout

Buy

Understanding the AI options

AI adoption

	Microsoft Copilot **Personal**	Bing Chat Enterprise **Work**	Microsoft 365 Copilot **Work**
Availability	**Available now**	**Available now** in Business Standard/Premium, E3/E5	GA in 2024 Business Standard/Premium and E3/E5 are prerequisites
GPT Large Language Model	✓	✓	✓
AI-powered web search, answers, and content generation	✓	✓	✓
Commercial data protection		✓	✓
Microsoft 365 enterprise security, compliance, and privacy			✓
Microsoft 365 Graph (content and context)			✓
Microsoft 365 apps			✓

DEMO

The Copilot and Business Premium Get AI Ready building Blocks

API Connectors	File Classification	Information Protection	Data Retention
SharePoint site restrictions	Data Loss Prevention rules	OneDrive for Business	SharePoint Online
Microsoft Teams	Microsoft 365 Apps for Enterprise	OneDrive account	Outlook for Windows
Microsoft 365 BS/BP/ME3/ME5/OE3/5		Microsoft Entra ID	

Microsoft 365 Copilot

Take aways

- Microsoft Copilot available for SMB

- Copilot relies on good data

- Other Copilots are available now

- Training will still be key

- Not for everyone in a business

- Start with search. Fully utilise.

- The number of Copilots will continue to grow

Resources

- Copilot for Microsoft 365 – https://adoption.microsoft.com/en-us/copilot/

- How to prepare for Microsoft 365 – https://techcommunity.microsoft.com/t5/copilot-for-microsoft-365/how-to-prepare-for-microsoft-365-copilot/ba-p/3851566

- Microsoft 365 Copilot – https://learn.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/microsoft-365-copilot

- Microsoft Security Copilot – https://learn.microsoft.com/en-us/security-copilot/

- Copilot for work – https://www.microsoft.com/en-us/microsoft-365/copilot-for-work

- Copilot dashboard – https://learn.microsoft.com/en-us/viva/insights/org-team-insights/copilot-dashboard

- Celebrating the first year of Copilot with significant new innovations - https://blogs.microsoft.com/blog/2023/12/05/celebrating-the-first-year-of-copilot-with-significant-new-innovations/

- AI Readiness assessment – https://aka.ms/CopilotM365assessment

CIAOPS Resources

- Blog – http://blog.ciaops.com

- Free Office 365, Azure video tutorials – http://www.youtube.com/directorciaops

- Free documents, presentations, eBooks – http://slideshare.net/directorcia

- Office 365, Azure, Cloud podcast – http://ciaops.podbean.com

- Office 365, Azure online training courses – http://www.ciaopsacademy.com

- Office 365 and Azure community – http://www.ciaopspatron.com

- CIAOPS Github – https://github.com/directorcia

Twitter
@directorcia

Facebook
https://www.facebook.com/ciaops

Email
director@ciaops.com

Skype for Business
admin@ciaops365.com

Get access to the latest information by becoming a Patron

http://www.ciaopspatron.com

Questions

That's all folks!

Thanks for attending