

# Need to Know Microsoft 365 Webinar December 2023

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## Need to Know

Technology training

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# Agenda

- Microsoft 365 Update
- Copilot
- Q & A





# Microsoft 365 Update

# News

- Advancing Cybersecurity: The Latest enhancement in Phishing-Resistant Authentication
  - <https://techcommunity.microsoft.com/t5/microsoft-entra-blog/advancing-cybersecurity-the-latest-enhancement-in-phishing/ba-p/2365681>
- Protect your organizations against QR code phishing with Defender for Office 365
  - <https://techcommunity.microsoft.com/t5/microsoft-defender-for-office/protect-your-organizations-against-qr-code-phishing-with/ba-p/4007041>
- Microsoft Security Copilot drives new product integrations at Microsoft Ignite to empower security and IT teams
  - <https://www.microsoft.com/en-us/security/blog/2023/12/06/microsoft-security-copilot-drives-new-product-integrations-at-microsoft-ignite-to-empower-security-and-it-teams/>
- What's new in Microsoft Entra
  - <https://techcommunity.microsoft.com/t5/microsoft-entra-blog/what-s-new-in-microsoft-entra/ba-p/3796394>

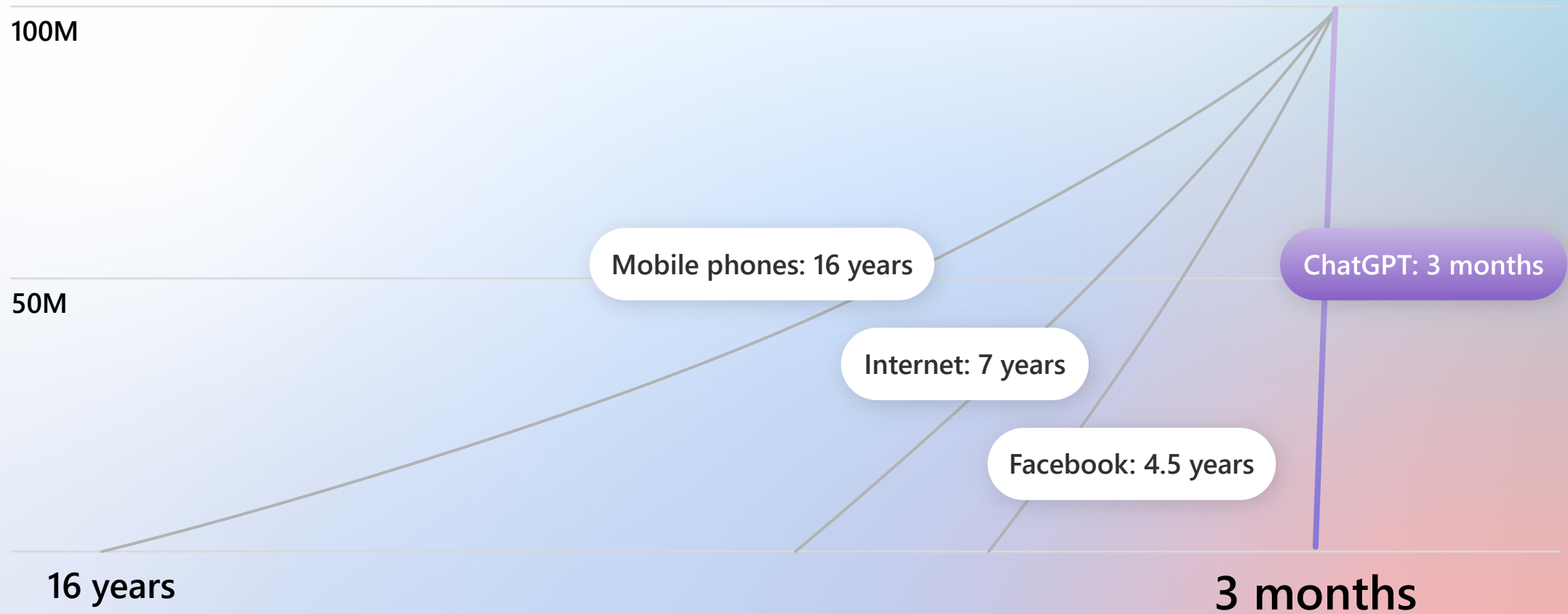


# Copilot



# Generative AI technology is here

Time to reach 100M users





# Microsoft 365 Copilot

Unlock productivity and unleash creativity

Natural language



Large Language  
Models



Microsoft Graph  
- Your Data -






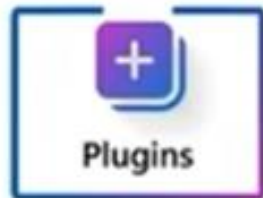
Microsoft 365  
Apps



The  
Internet

# Understanding the AI options

	AI adoption		
	 Microsoft Copilot Personal	 Bing Chat Enterprise Work	 Microsoft 365 Copilot Work
Availability	Available now	Available now in Business Standard/Premium, E3/E5	GA in 2024 Business Standard/ Premium and E3/E5 are prerequisites
GPT Large Language Model	✓	✓	✓
AI-powered web search, answers, and content generation	✓	✓	✓
Commercial data protection		✓	✓
Microsoft 365 enterprise security, compliance, and privacy			✓
Microsoft 365 Graph (content and context)			✓
Microsoft 365 apps			✓



Plugins



Microsoft  
365 Apps

Skills



Large  
Language  
Models

Copilot for  
Microsoft 365  
Extensibility

Copilot for  
Microsoft 365

Knowledge



Microsoft Graph - Your Data -



The Internet



Graph connectors



*DEMO*

# Take aways

- Unlikely Microsoft Copilot available for SMB until mid 2024
- Copilot relies on good data
- Other Copilots are available now
- Training will still be key
- Not for everyone in a business
- Start with search. Fully utilise.
- The number of Copilots will continue to grow

# Resources

- Copilot for Microsoft 365 - <https://adoption.microsoft.com/en-us/copilot/>
- How to prepare for Microsoft 365 - <https://techcommunity.microsoft.com/t5/copilot-for-microsoft-365/how-to-prepare-for-microsoft-365-copilot/ba-p/3851566>
- Microsoft 365 Copilot - <https://learn.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/microsoft-365-copilot>
- Microsoft Security Copilot - <https://learn.microsoft.com/en-us/security-copilot/>
- Copilot for work - <https://www.microsoft.com/en-us/microsoft-365/copilot-for-work>
- Copilot dashboard - <https://learn.microsoft.com/en-us/viva/insights/org-team-insights/copilot-dashboard>
- Celebrating the first year of Copilot with significant new innovations - <https://blogs.microsoft.com/blog/2023/12/05/celebrating-the-first-year-of-copilot-with-significant-new-innovations/>

# CIAOPS Resources



- Blog – <http://blog.ciaops.com>
- Free Office 365, Azure video tutorials – <http://www.youtube.com/directorciaops>
- Free documents, presentations, eBooks – <http://slideshare.net/directorcia>
- Office 365, Azure, Cloud podcast – <http://ciaops.podbean.com>
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[Email](#)  
[director@ciaops.com](mailto:director@ciaops.com)

[Skype for Business](#)  
[admin@ciaops365.com](skype:admin@ciaops365.com)



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*Questions*

That's all folks!

Thanks for attending