Collaboration Troubleshooting

Mo, 06.02	Tu, 07.02	We, 08.02	Th, 09.02	Fr, 10.02
TECCOL-2010 News in Webex Cloud Collaboration Security	BRKCOL-2494 Troubleshooting Hybrid Calendar Service BRKCOL-3818 Troubleshooting UCM Calling in the Webex App BRKCOL-2750 Understanding the call flows for the Video Mesh Solution to improve your meeting experience	IBOCOL-2420 Calling Migrations: an Interactive Session to Share Experiences, Ideas, Solutions, and Best Practices BRKCOL-2007 Authentication, Authorization and Provisioning for Cisco Collaboration BRKCOL-2431 Diagnosing and Troubleshooting Meetings in Webex	BRKCOL-2812 Troubleshooting Webex Calling Premises-based PSTN BRKCOL-2057 Understanding Network Security Requirements for Webex Traffic BRKCOL-2889 ThousandEyes for Visibility into Cloud Collaboration BRKCOL-3117 Troubleshooting Webex Authentication and Provisioning BRKCOL-2990 Webex platform infrastructure: Where, How and Why we do it like this?	BRKCOL-3301 Expressway Security and Hardening Recommendations for Hybrid Work Scenarios

8 9 10 11 12 13 14 15 16 17 18 19

Cloud Meetings and Video Endpoints

Mo, 06.02	Tu, 07.02	We, 08.02	Th, 09.02	Fr, 10.02
8				
	BRKCOL-2054 Infinite Diversity in Infinite Combinations: Supporting Multiple Languages in a Webex Meeting or Webinar	**BRKCOL-2198** Deploying the Webex App to your Organization; **BRKCOL-2994** Webex and your Home Office: Always Look and Sound Your Best!		
9				**BRKCOL-2996** Webex Hologram Technology Preview
10				
		BRKCOL-1102 Video Production and Webex, Using the Webex Service and Webex Endpoints to Enhance Your Events and Presentation		
11				
	BRKCOL-1872 Webex Webinars - best practices how to set up and run a great webinar			
12		**BRKCOL-2265** Enabling Intelligent Workplaces for Hybrid Working; **BRKCOL-2075** Webex Collaboration Interoperability - Open Platform strategy: Video Interoperability with Microsoft Teams, Google and Zoom	**BRKCOL-2991** Best Practice on Successful Deployment of Webex Expert on Demand on Augmented Reality Devices	
13			**BRKCOL-2066** Top Ten Tips for Deploying Cisco Phones in the Cloud	
14			**BRKCOL-2990** Webex platform infrastructure: Where, How and Why we do it like this?	
TECCOL-2010 News in Webex Cloud Collaboration Security; **TECCOL-2180** Webex Collaboration Interoperability – Video and Calling Integrations		**BRKCOL-2431** Diagnosing and Troubleshooting Meetings in Webex; **BRKCOL-2047** Journey to cloud - Webex Edge for Devices	**BRKCOL-1359** Practical knowledge sharing using collaboration tools - A personal journey	
15				
16			**BRKCOL-1680** Run Amazing Design Thinking Workshops with Webex	
		BRKCOL-2184 Webex Collaboration Interoperability – Video and Calling Integrations with Microsoft Teams		
17	**BRKCOL-2750** Understanding the call flows for the Video Mesh Solution to improve your meeting experience; **BRKCOL-2876** Securing Webex Meetings and Avoiding Meeting Fraud - Privacy, Con fidentiality and Security Options for Meetings in a Virtual World; **BRKCOL-2390** Cisco Desk Series Deep Dive			
18				
19				

Cisco Contact Center

Mo, 06.02	Tu, 07.02	We, 08.02	Th, 09.02	Fr, 10.02
TECCCT-3001 Webex Contact Center Workshop: Differentiating your Customer Experience	**BRKCCT-2460** Next Gen Contact Center using CCAI	**BRKCCT-2724** Exploring Webex Contact Center functionality and use cases		
			BRKCCT-2722 Understanding Webex Connect as the platform for customer engagement using digital channels	**BRKCCT-2723** Demystifying voice connectivity and real-time media handling in Webex Contact Center
	LTRCCT-2011 Webex Contact Center Analyzer - Data and Analytics Lab	**BRKCCT-3735** Intelligently Handling Call Traffic Between Premise & Cloud Contact Centre	**LTRCCT-3001** Webex Contact Centre New Digital Channels Bot Capabilities **BRKCCT-2027** Contact Center Enterprise (CCE) digital channels integration powered by Webex Connect	

Cloud Calling and Phones

Mo, 06.02	Tu, 07.02	We, 08.02	Th, 09.02	Fr, 10.02

Mo, 06.02

- **TECCOL-2191** — Troubleshooting Cisco Webex Calling
- **TECCOL-2010** — News in Webex Cloud Collaboration Security
- **TECCOL-2180** — Webex Collaboration Interoperability – Video and Calling Integrations

Tu, 07.02

- **BRKCOL-3818** — Troubleshooting UCM Calling in the Webex App
- **BRKCOL-2787** — Planning and Designing Successful Cloud Calling Deployments with Webex Calling

We, 08.02

- **BRKCOL-2198** — Deploying the Webex App to your Organization
- **BRKCOL-2312** — High Capacity Premises-based PSTN Option for Webex Calling
- **IBOCOL-2420** — Calling Migrations: an Interactive Session to Share Experiences, Ideas, Solutions, and Best Practices

Th, 09.02

- **BRKCOL-2812** — Troubleshooting Webex Calling Premises-based PSTN
- **BRKCOL-2481** — Successful Migrations from Unified CM to Webex Calling
- **BRKCOL-2993** — Enabling Site Survivability for Webex Calling
- **BRKCOL-2066** — Top Ten Tips for Deploying Cisco Phones in the Cloud
- **BRKCOL-2990** — Webex platform infrastructure: Where, How and Why we do it like this?

Collaboration Security and Identity

Mo, 06.02	Tu, 07.02	We, 08.02	Th, 09.02	Fr, 10.02
TECCOL-2010 News in Webex Cloud Collaboration Security	BRKCOL-2109 Webex and GDPR	BRKCOL-2007 Authentication, Authorization and Provisioning for Cisco Collaboration	BRKCOL-2057 Understanding Network Security Requirements for Webex Traffic	BRKCOL-2338 Webex Security in Enterprise - Explore New Mechanisms and Enhancements
	BRKCOL-2876 Securing Webex Meetings and Avoiding Meeting Fraud - Privacy, Confidentiality and Security Options for Meetings in a Virtual World		BRKCOL-3117 Troubleshooting Webex Authentication and Provisioning	BRKCOL-3301 Expressway Security and Hardening Recommendations for Hybrid Work Scenarios
			BRKCOL-2990 Webex platform infrastructure: Where, How and Why we do it like this?	
			BRKCOL-2006 Converting Meeting Site Management from Site Admin to Control Hub	

Collaboration Applications and Integrations

Mo, 06.02	Tu, 07.02	We, 08.02	Th, 09.02	Fr, 10.02
	BRKCOL-2054 Infinite Diversity in Infinite Combinations: Supporting Multiple Languages in a Webex Meeting or Webinar	**BRKCOL-2198** Deploying the Webex App to your Organization	**BRKCOL-1871** AI and Cognitive Collaboration	**BRKCOL-2996** Webex Hologram Technology Preview
	BRKCOL-2314 Introducing vCUBE on Azure and CUBE v14 Updates	**BRKCOL-2994** Webex and your Home Office: Always Look and Sound Your Best!		**BRKCOL-2338** Webex Security in Enterprise - Explore New Mechanisms and Enhancements
		BRKCOL-1102 Video Production and Webex, Using the Webex Service and Webex Endpoints to Enhance Your Events and Presentation	**BRKCOL-1373** Interactive Polling and Q&A - Using Slido to Boost your Meetings Experience	
	BRKCOL-2494 Troubleshooting Hybrid Calendar Service	**IBOCOL-2420** Calling Migrations: an Interactive Session to Share Experiences, Ideas, Solutions, and Best Practices	**BRKCOL-2991** Best Practice on Successful Deployment of Webex Expert on Demand on Augmented Reality Devices	
	BRKCOL-1872 Webex Webinars - best practices how to set up and run a great webinar	**BRKGEN-1240** 3-2-1, Go! It's a Cooking Competition, and the Cisco Chefs have the Perfect Recipe – a Single Contract for the Solutions you Need to Drive Innovation and Outcomes	**BRKCOL-2889** ThousandEyes for Visibility into Cloud Collaboration	
		BRKCOL-2265 Enabling Intelligent Workplaces for Hybrid Working		
		BRKCOL-2075 Webex Collaboration Interoperability - Open Platform strategy: Video Interoperability with Microsoft Teams, Google and Zoom		
	BRKCOL-2446 Bring your Metaverse in Webex Meetings with 3DFrame		**BRKCOL-2990** Webex platform infrastructure: Where, How and Why we do it like this?	
	BRKCOL-2330 Collaboration's Automated Decisions: Building in Security, Privacy, and Human Rights by Design		**BRKCOL-1359** Practical knowledge sharing using collaboration tools - A personal journey	
			BRKCOL-2006 Converting Meeting Site Management from Site Admin to Control Hub	**BRKCOL-1680** Run Amazing Design Thinking Workshops with Webex
		BRKCOL-2184 Webex Collaboration Interoperability – Video and Calling Integrations with Microsoft Teams		