



# Anton Yanchev

## PROFILE

Highly motivated and technically oriented professional with exceptional teamwork capabilities and a strong sense of empathy. Renowned for excellent communication skills and a rapid learning ability, consistently demonstrating the ability to adapt and excel in dynamic environments. Passionate about leveraging technical expertise to solve complex problems and contribute to organizational success.

## EXPERIENCE

### AZURE SUPPORT ENGINEER L2

Teknowledge | Hybrid  
July 2024- present

I work on a project directly connected with Microsoft, providing support for Microsoft Azure. My role focuses on resolving complex customer issues and ensuring their cloud environments operate efficiently and as intended. On a daily basis, I collaborate closely with Azure Developers and Solution Architects to identify, troubleshoot, and optimize technical solutions. I specialize in the following technologies:

Azure Monitor – We've gained deep hands-on experience with various Azure monitoring tools such as KQL for querying logs and metrics in Log Analytics Workspaces, as well as troubleshooting and analyzing Application Insights, VM Insights, Container Insights, and Diagnostic Settings across multiple Azure resources. We also work with Managed Prometheus and Grafana. My job often involves analyzing different types of logs, and when there's a problem with log or metric ingestion, I identify exactly where the data pipeline has broken to resolve it.

I also work with the Azure Monitor Agent (AMA) for virtual machines — enabling, troubleshooting, and understanding how it collects data. Knowing how to read the agent logs is essential for diagnosing VM-related issues.

Application Insights – I focus on understanding how it works end to end: how telemetry data is collected, processed, and stored, how to enable the feature, and how different SDKs integrate telemetry from client applications. I'm comfortable using Instrumentation Keys and Connection Strings, and I frequently rely on Live Metrics Stream for real-time troubleshooting. KQL is a key part of this role, so I use it daily, along with managing and troubleshooting Availability Tests.

Azure Arc – I understand the role of the Azure Connected Machine Agent (azcmagent) in onboarding and managing Arc-enabled servers. I've troubleshooted multiple networking-related onboarding issues that prevented machines from connecting to Azure. In my personal lab environment, I've deployed Arc-enabled servers on various operating systems, including Windows and Linux, and I'm familiar with which OS versions are supported. This helps me quickly identify onboarding errors.

Working with Arc also motivated me to learn Linux — I can now navigate it confidently. I've studied IMDS (Azure Instance Metadata Service) and HIMDS (Hybrid Instance Metadata Service) to understand how Azure detects connected machines. Through Arc, I've also started exploring Kubernetes clusters, Docker, virtualization, and networking fundamentals.

Azure Automation – Although this isn't our team's main area, I've made sure to understand how Automation Accounts and Runbooks work conceptually and in practice.


Throughout my career, I've also expanded my knowledge into other Azure services such as App Services, Azure Data Explorer clusters, tenant and subscription-level access management, AMPLS configuration and more.


### JUNIOR QA ENGINEER


AMBITIONED | Work from home  
February 2024 - March 2024 (Internship)

During my two-month internship on an e-commerce project, I focused on writing test cases and developing automation test suites. Within an agile environment, I actively identified potential issues and vulnerabilities, collaborating closely with the team to address them efficiently. My contributions helped ensure software quality and streamlined processes within the project.

## CONTACT

 **Address**  
Varna, Bulgaria

 **Phone**  
0876539558

 **Email**  
a.yanchev18@gmail.com

## EDUCATION

September 2014 - May 2019

### LASER AND OPTICAL EQUIPMENT

Technical high school Varna

September 2025 - present

### COMPUTER SYSTEMS AND TECHNOLOGIES

Technical University of Varna

## PERSONAL SKILLS

- Solving problems
- Being proactive
- Communicating excellently
- Learning quickly
- Thrives in high-pressure situations
- Professionalism and Ethics
- Adapting quickly
- Collaborating effectively

## LANGUAGE

- Bulgarian- Native
- English- Fluent