Antonio Madureira

East Haven, Connecticut, 06513 203-605-0316 antonio.madureira2222@gmail.com

Education:

University Of Connecticut, Storrs, Connecticut

January 2022

Certificate of Completion: Full Stack web development and programming

The Sound School, New Haven, Connecticut High School Diploma

June 2015

Professional Experience:

Westbrook Honda Westbrook, Connecticut

July 2024 - Present

Sales Consultant

Legends Auto Boutique, North Haven, Connecticut

JUNE 2023 - JUNE 2024

Sales and Purchasing Manager

- Purchased and sold inventory for the dealership
- Conducted the sales process from showing the vehicles, desking deals, and signing paperwork
- Looked over a sales team to make sure company goals were met and everyone got the assistance they needed to perform their duties.

Travelers Insurance, Hartford, Connecicut

JULY 2022 - JUNE 2023

Infrastructure Technology Engineer

- Worked with the ServiceNow platform
- Created dashboards & programs to track data within the platform on programs created, updates, migration statuses, ticket submissions, user success rates and errors
- Scripted programs to meet company expectations

Ford Of Branford, Branford, Connectciut

JULY 2018- MARCH 2020

Sales Professional, Product Specialist, Commercial Manager

- Made sure my knowledge on products was outstanding to give prompt customer service when vehicle questions arouse.
- Attentive to every client and potential customer to make sure their needs were met and experience was not but above satisfactory.
- Maintained fleet clients to make sure their vehicle needs have been met, while onboarding and securing new customers for retail or lease.

Skills & Certifications:

• Customer Service | Full-stack web Developer

Sales Experience | Multi-Tasking

• Automotive industry | Problem Solving