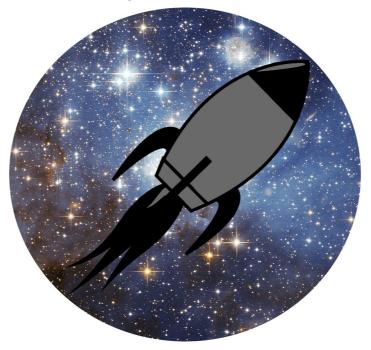
Human-Computer Interaction

2016/2017

Space Planet Wars

Stage 5: Heuristic evaluation Project Food.me



Lab class P1

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N°	Problem	Heuristic	Description	Severity	Solution	Screenshot
1	Paying for the food. (stated in report)	Consistency & Standards. Visibility of system status.	At the payment screen, we un-select the user that is going to pay, we can still advance through the process.	4	Don't let all unselected boxes to be allowed.	6- Footcart O que vai pagar?
2	Paying for the food.	Consistency & Standards. Visibility of system status.	At the payment screen, the paying user doesn't know what he will pay for, only the amount in euros. It only shows a user instead of the list of food he ordered.	4	Show the list of food the user ordered.	€ FooCut O que val pagar?
3	On small (unoptimized) devices, sliding left on after asking for a food doesn't work.	Consistency & Standards. User control & Freedom.	In tab "Recomendados" we cannot slide left after asking for food	3	Switch tab and go back to "Recomendados".	
4	Inconsistent fonts.	Consistency & Standards.	In "Utilities" the buttons are in caps, in other places only the first letter is capital.	3	Be consistent. Every title/description should follow the same theme.	## FOODCART Utilities OUT MAKES ADDITION CHARGE CHARRESHOO THE CHARGE T
5	Inconsistent language.	Consistency & Standards.	Some texts are in portuguese, some in english. Question mark symbol when the Locale is wrong.	3	Change language to english or portuguese. Or make a selection of language at the start.	Baked bordies in Poppersonate T

6	Number of users have no influence. (stated in report)	User control & Freedom. Visibility of system status.	We cannot add or remove a user after starting the program. It's only visible the user we write his name.	3	Add a tab to control user settings. Or remove the number of users, so far it's not needed.	
7	Arrow to go back. (stated in report)	User control & Freedom.	The arrow to go backwards is only available when you select a food in "recomendados". If you select a food in other tabs there's no back arrow.	3	Implement arrows.	
8	Same symbols in tabs.	Recognition, Not Recall. Aesthetic and Minimalist Design.	The same image (fork) appears in all tabs.	2	Place a picture that represents the tab we are in. (meat image for meat, Pizza image for pizza tab)	Baked Sardines in Pepperonata
9	Remove food.	User control & Freedom. Visibility of system status.	There's no way to remove food we asked. If it's on purpose, there's no feedback about it.	3	Add a way to remove food we ordered. Give feedback to the user if it's not possible to remove food after ordering.	

We received this Food.me project at 24 November 2016.