# Ethics in AI

### **Discussion points**

- Why do we need to worry about this?
- What is required?
- Who do we need to enable?
- How? Which tools & frameworks?

### **Pillars of Trustworthy AI**

- Privacy
- Robustness
- Fairness
- Explainability
- Transparency

### **Open Source Tools**

- Adversarial Robustness
   Toolkit
- AI Fairness 360
- AI Explainability 360
- AI Factsheets 360

### Let's connect!

- Twitter.com/naisofly
- Linkedin.com/in/naiyara
- Github.com/naisofly

### Digital Developer Conference

# Data & AI

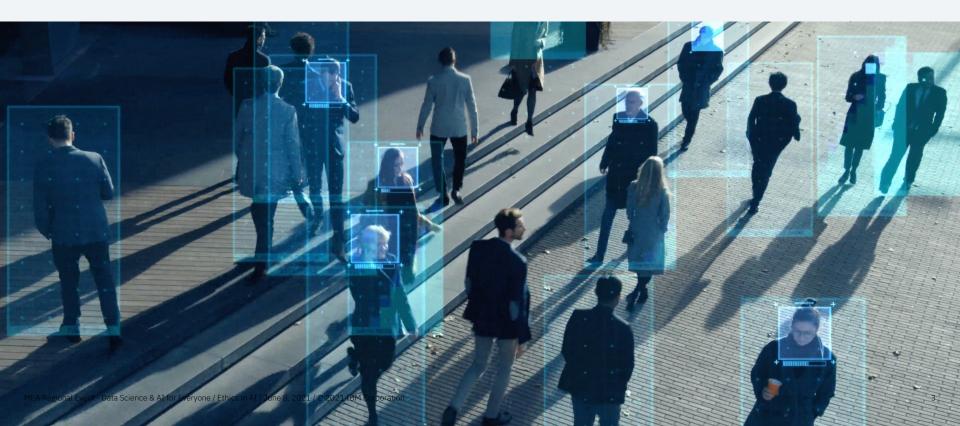
### **Trustworthy AI**

- Track 1: Trustworthy AI
- Track 2: Demand Proof: The urgent need for Data Lineage and Provenance
- Track 3: Beyond Accuracy: What does it take to trust AI decisions
- Track 4: Uncertainty Quantification 360 Learn how to apply the UQ360 toolkit
  - <sup>††</sup> June 8<sup>th</sup> 2021

ibm.biz/devcon-ai



# → AI is changing the World



# AI is used in many decision-making applications











**Credit** 

**Employment** 

**Admission** 

**Sentencing** 

**Healthcare** 

# Deploying AI requires Careful Management.Why?

"Responsible AI focuses on ensuring the ethical, transparent and accountable use of AI technologies in a manner consistent with user expectations, organizational values and societal laws and norms."

Accenture, 2018

### Why Responsible AI?

### What's "right" and "wrong"

Ethical debates are well underway about what's "right" and "wrong" when it comes to high-stakes AI applications such as autonomous weapons and surveillance systems.

# Transfer of Human Bias to AI Systems

There's an outpouring of concern and skepticism regarding how we can imbue AI systems with human ethical judgment, when moral values frequently vary by culture and can be difficult to code in software.

#### **News about AI Bias**

Numerous instances of AI bias, discrimination, and privacy violations have already littered the news, leaving leaders rightly concerned about how to ensure that nothing bad happens as they deploy their AI systems

#### WILL KNIGHT

BUSINESS 11.19.2019 89:15 AM

### The Apple Card Didn't 'See' Gender—and That's the Problem

The way its algorithm determines credit lines makes the risk of bias more acute.

MONEYBOX

# Amazon Created a Hiring Tool Using A.I. It Immediately Started Discriminating Against Women.

By JORDAN WEISSMANN

OCT 10, 2018 · 4:52 PM

# MIT Researcher Exposing Bias in Facial Recognition Tech Triggers Amazon's Wrath

By Matt O'Brien | April 8, 2019





#gpt3 is surprising and creative but it's also unsafe due to harmful biases. Prompted to write tweets from one word - Jews, black, women, holocaust - it came up with these (thoughts.sushant-kumar.com). We need more progress on #ResponsibleAl before putting NLG models in production.

### Five Focus Area for Ethical AI

### **ACCOUNTABILITY**



AI designers and developers are responsible for considering AI design, development, decision processes, and outcomes.

### **VALUE ALLIGNMENT**



AI should be designed to align with the norms and values of your user group in mind.

#### **EXPLAINABILITY**



AI should be designed for humans to easily perceive, detect, and understand its decision process.

### **FAIRNESS**



AI must be designed to minimize bias and promote inclusive representation.

#### **USER DATA RIGHTS**



AI must be designed to protect user data and preserve the user's power over access and uses.

### How can you adopt responsible AI?



Organization with diverse team do better with ensuring diverse representation in their data and AI pipeline and avoiding bias.



Imbibing a culture of accountability, teams must ensure there are ethics AI Practioner on their AI team to ensuring the five focal points are covered

### **DESIGN FRAMEWORK**



Having a framework that works for your team and covers the five focal point of accountability



Making use of Design Thinking with the end user in mind, understanding their needs and pain points and designing what is usable for the user

### **TOOLS**



Making use of Open Source and commercial tools to address fairness and explainabilty

# Trusted AI Lifecycle through Open Source

Pillars of trust, woven into the lifecycle of an AI application





Is it fair?



FAIRNESS

Is it easy to understand?



**EXPLAINABILITY** 

Is it accountable?



LINEAGE

Adversarial Robustness 360

 Jacobs

 Jacobs
 </t

github.com/IBM/adversa rial-robustness-toolbox

art-demo.mybluemix.net

AI Fairness 360

 4
 (AIF360)

github.com/IBM/AIF360

aif360.mybluemix.net

AI Explainability 360

 Ь (AIX360)

github.com/IBM/AIX360

aix360.mybluemix.net

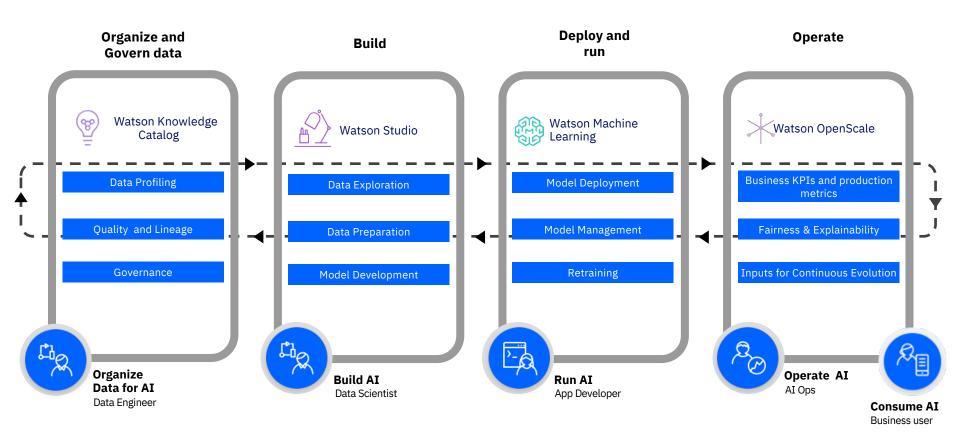
AI FactSheets 360

 Ь (AIFS360)

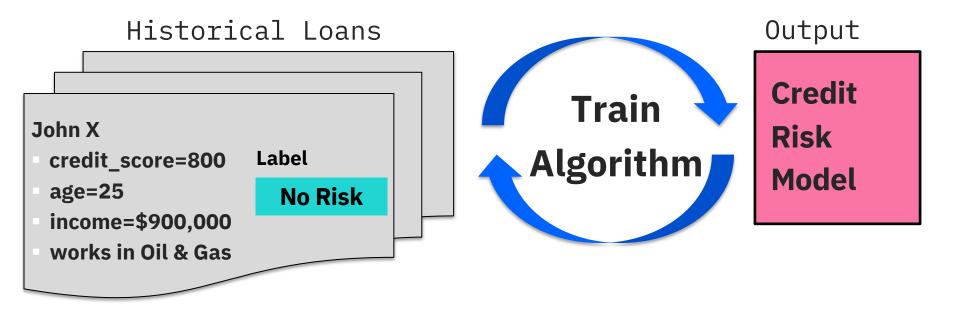
aifs360.mybluemix.net

MEA Regional Event - Data Science & AI for Everyone / Ethics in AI / June 8, 2021 / © 2021 IBM Corporation

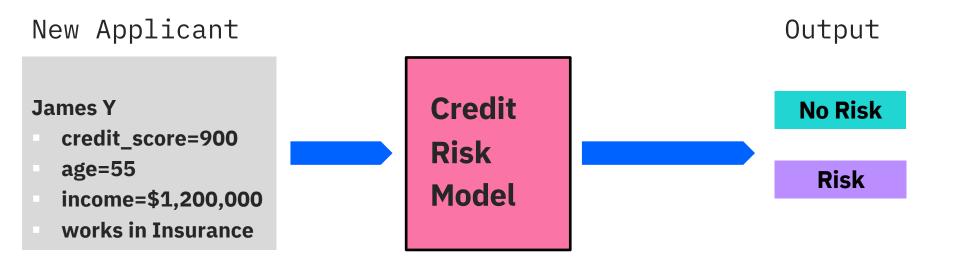
# AI pipeline

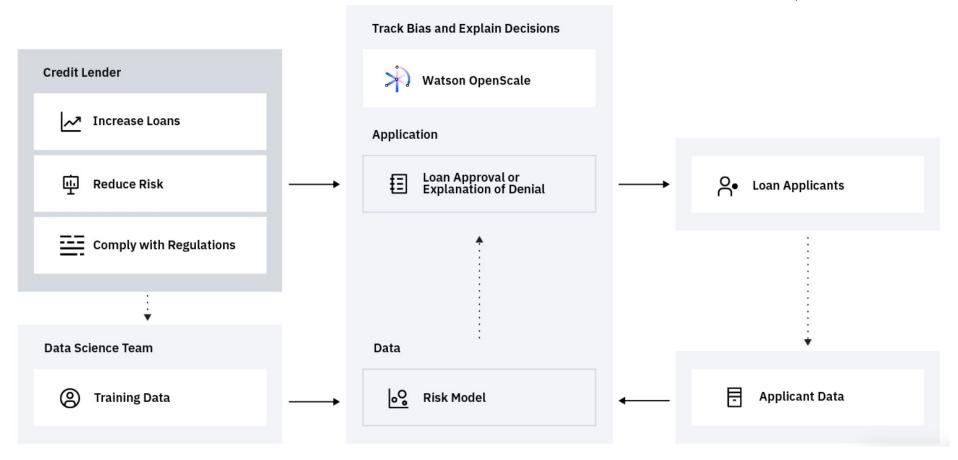


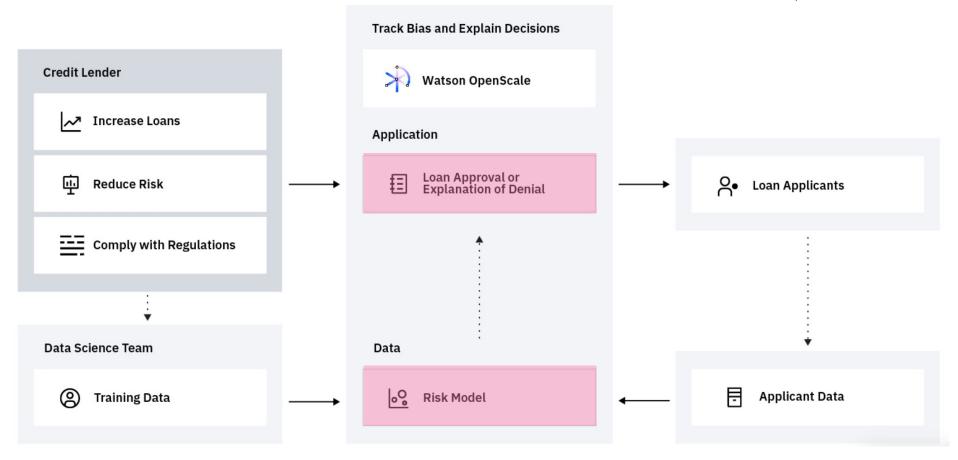
## Example: credit risk



# Example: credit risk







# Key Takeaways

- Ethics of AI is new muscle we all need to develop
- **Everyone in** tech is **accountable** and needs to own building responsible and ethical AI systems.
- Cross Functional teams are key. Inclusion of non-traditional disciplines ensures that tech builders have a broader perspective from inception
- Introduce User Research to your teams so that they can build empathy for their users and better understand their needs and pain points
- Define accountability for your team

