

Technical Writer

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Profile Summary

- Technical Writer with experience in authoring clear and concise user guides and API documentation for mobile SDKs and e-commerce features.
- Proven ability to collaborate with engineers to improve developer understanding and integration efficiency.
- Adept at migrating documentation to GitHub repositories for enhanced version control and collaboration.
- Resourceful in developing internal Android applications to address specific business needs, such as employee time tracking.


Technical Skills

Programming Languages: Java, Kotlin, JavaScript , HTML/CSS
Frameworks & Libraries: ReactJS, JetPack Compose, Node.js, bootstrap, next.js
Dev. Tools: Git, typescript
Methodologies: Agile, Scrum

Education

Multiverse Bootcamp	Manhattan, NY
Computer Software Engineering	Sept. 2024
Altcademy	Hong Kong
Course in Full Stack Web Development	April. 2024
Christopher High School	Gilroy, CA
High School Diploma	June. 2014

Software Projects

PocketDex 

January 2025 - Present

- To showcase independent initiative and Android development skills, this personal Android application was developed using **Kotlin**, consuming the **PokeAPI** to not only display comprehensive information for each of the original 151 Pokemon, but also to empower users with the ability to create and manage their desired Pokemon teams.
- The application utilizes **Retrofit** for robust networking, enabling efficient fetching of data from the **PokeAPI**, while **Jetpack Compose** is leveraged to design and implement a user interface that is both smooth and responsive, ensuring a seamless user experience.
- In the development process, a **PokemonItem** class was meticulously implemented to represent each Pokemon and their associated details, complemented by the creation of a **PokemonResponse** class specifically designed to handle the API responses effectively; furthermore, a **PokeApiService** interface was defined to streamline API requests.
- To ensure code quality and maintain functionality, rigorous unit tests were written for the **PokeApiService** using **JUnit**, demonstrating a commitment to robust development practices.

Work Experience

Clover Network, LLC

Fremont, CA

Technical Writer

Sept. 2024 - Present

- Authored clear and concise user guides for Clover's **mobile SDKs**, increasing developer satisfaction and improving app integration success rates.
- Collaborated with engineers to create and revise **API documentation** specifically for **e-commerce** features and **Android SDK** integrations, improving developer understanding and integration efficiency.
- Assisted in migrating documentation to a **GitHub** repository, improving version control and collaboration.
- Developed a small internal **Android application** to calculate clock-in times, enabling employees to accurately track their work hours and ensure timely clock-outs for their shifts.

UL Solutions

San Jose, CA

Laboratory Technician

Apr. 2022 - Sept. 2024

- Conducted comprehensive product safety testing on a variety of **electrical products** and **components**, ensuring compliance with **UL standards** and industry regulations.
- Performed detailed **data analysis** and reporting, identifying key performance indicators and contributing to product improvement recommendations.
- Collaborated with engineers to troubleshoot product issues and identify areas for design enhancement.
- Maintained meticulous laboratory records and documentation, ensuring accuracy and traceability of testing procedures.

Adidas

San Jose, CA

Retail Sales Manager

Sept. 2020 - Feb. 2022

- Led and motivated a high-performing sales team, providing coaching and mentoring to enhance individual performance and achieve collective sales targets.
- Managed inventory levels and product displays, optimizing store presentation and minimizing stock discrepancies.
- Implemented effective sales strategies and promotions, driving customer engagement and increasing revenue.