

Antwon Kelly

Melrose, MA

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Background	Computer Programming Graduate, Tech-savvy Production Support Engineer
Summary	<ul style="list-style-type: none">• Expert communicator, (verbal/written) interpersonal, customer service skills• Educational preparation in computer programming/information systems• Experience developing website and android application in a group setting• Able to work independently and as a cooperative team member• Creative thinker; analytical, problem solving and troubleshooting skills• Able to handle many tasks at once in a fast-paced environment• Strong work ethic; detail oriented; organizational, time management, planning and follow-through• Fast learner, tech savvy, hard working, reliable and dedicated
Education	
9/18 - 1/21	B.S. Degree Program in Computer Programming/Information Systems Farmingdale State College, Farmingdale, NY
9/15 - 5/18	A.A.S. Degree in Art Nassau County Community College, Garden City, NY
Technical Skill	C# .NET, WPF, SQL, HTML, CSS, Python, Linux, Splunk dash-boarding, ASP.Net Core MVC, Graphical Design.
<u>Work History</u>	
2017-2021	Medical Records/Billing Associate ENT Associates of New York, Franklin Square, NY <ul style="list-style-type: none">• Management of confidential patient information• Coordination with insurance companies• Database management/entry• IT support
2021-Present	Production Support Engineer Global Application Resiliency <i>StateStreet Bank & Trust Co. 1776 Drive North Quincy, MA 02171</i> <ul style="list-style-type: none">• Manage/Organize Application data• Dash-boarding/Scripting• Troubleshooting• Monitor application health, and functionality• Automation• Participation in disaster recovery testing

Related Experience:

- Alumni Associate - Production Support Analyst @ mthree
- Production Support Management @ Wiley Edge
- Production Support Engineer | Global Application Resiliency | StateStreet Bank & Trust Co.