Antwon Kelly
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Background	Computer Programming Graduate, Tech-savvy Production Support Engineer

Summary
- Expert communicator, (verbal/written) interpersonal, customer service skills
- Educational preparation in computer programming/information systems
- Experience developing website and android application in a group setting
- Able to work independently and as a cooperative team member
- Creative thinker; analytical, problem solving and troubleshooting skills
- Able to handle many tasks at once in a fast-paced environment
- Strong work ethic; detail oriented; organizational, time management, planning and follow-through
- Fast learner, tech savvy, hard working, reliable and dedicated

Education

9/18 - 1/21 — **B.S. Degree Program in Computer Programming/Information Systems**
Farmingdale State College, Farmingdale, NY

9/15 - 5/18 — **A.A.S. Degree in Art**
Nassau County Community College, Garden City, NY

Technical Skill — C# .NET, WPF, SQL, HTML, CSS, Python, Linux, Splunk dash-boarding, ASP.Net Core MVC, Graphical Design.

Work History

2017-2021 — **Medical Records/Billing Associate**
ENT Associates of New York, Franklin Square, NY
- Management of confidential patient information
- Coordination with insurance companies
- Database management/entry
- IT support

2021-Present — **Production Support Engineer | Global Application Resiliency**
StateStreet Bank & Trust Co. 1776 Drive North Quincy, MA 02171
- Manage/Organize Application data
- Dash-boarding/Scripting
- Troubleshooting
- Monitor application health, and functionality
- Automation
- Participation in disaster recovery testing

Related Academic Courses:
- Website Development I
- Computers,Society & Technology
- Foundations of Computer Prog II
- Data Communications
- Systems Analysis & Design
- UNIX Operating Systems
- Information Security
- Introduction to Database Sys
- PERL Programming
- JAVA Programming
- Programming in SQL
- Data Structures
- C# Programming

Personal Study Courses (Udemy):

- The Complete SQL Bootcamp
- The Windows Presentation Foundation WPF Guide
- C# Basics for Beginners
- C# Intermediate: Classes, Interfaces and OOP
- C# Advanced Topics
- Java Tutorial for Complete Beginners
- .NET core MVC – The Complete Guide

Related Experience:
- Alumni Associate - Production Support Analyst @ mthree
- Production Support Management @ Wiley Edge
- Production Support Engineer | Global Application Resiliency | StateStreet Bank & Trust Co.