ANURADHA GUPTA

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EDUCATION

Maharana Pratap College Of Technology, Gwalior   **2016 − 2020**
*B.E. - Computer Science and Engineering - **CGPA: 7.8***   *Gwalior, Madhya Pradesh*

COURSEWORK / SKILLS

- ReactJS
- JavaScript
- TailwindCSS
- NodeJS
- MongoDB
- Python
- ServiceNow
- DBMS

Experience

Intersoft Data Labs, Gurgaon | Technical Support Engineer   **Oct 2021 − Dec 2022**

- Diagnosed and troubleshooted technical issues, including basic network, **VPN, Active Directory, Windows, Outlook, Teams, Citrix, Technical Voice Process, Outlook Configuration, MS Office Outlook, O365, Networking, DHCP Security App**, etc., over remote support and servers issues.
- Monitored and troubleshooted server and production issues, resolving tickets within defined **SLA** in a highly dynamic 24x7 environment.
- Collaborated with the team on the **m400 installation** project, installing more than **1000 m400** devices in various stores.

Maintec Technology Pvt. Ltd., Noida | Network Analyst   **March 2021 − Oct 2021**

- Monitored and maintained networks using **service level management tools**.
- Worked with **Control-M scheduler**, creating new jobs in Control-M on Windows.
- Used **ServiceNow** for scheduling requests for production, incidents, and problem tickets.
- Consistently completed the highest volume of trouble tickets, aiming to meet service level agreements **(SLA)**.

PROJECTS

Home Booking System - E-Booking Application ↗ | ReactJS, Express, NodeJS, MongoDB   **2024**

- Sketch a fully responsive home booking platform using **ReactJS, Next JS, TypeScript, Tailwind CSS, Prisma And MongoDB with credential authentication using Google and GitHub Authentication**.
- Worked with analysis and designing difficult logical codes for rendering the data and maintain the **flow of data**.
- Utilized **MongoDB and Prisma database** to store property details, user profiles, Wish-list and reservation information.
- Thrive a user-friendly interface that facilitated property search, reservation and implemented user authenticity.
- Technology Stack: **ReactJS, MongoDB, Express, NodeJS, JWT Auth, Tailwind CSS, Next.JS, Google AUTH, React-hook-form**

SteaDoFooDS - Food Ordering Website ↗ | ReactJS, Express, NodeJS, MongoDB   **2024**

- Customize meals, add to cart and proceed seamlessly. **One-click checkout simplifies the entire process.**
- **MongoDB Atlas** ensures secure order storage. React front end offers a visually dynamic menu. Additional features include search..
- FAQs and order history, **Fortified sign-up/login with Express validator, JWT tokens** and **bcrypt.js** prioritizes data integrity and confidentiality for a safe and personalized user experience.
- **Technology Stack: ReactJS, MongoDB, Express, Tailwind CSS, HTML**

Portfolio ↗ | React, JavaScript, CSS, HTML2024

- A portfolio Developed by me using **JavaScript.**
- this portfolio is to showcase my skills, projects and tech stack in single page.

ADDITIONAL INFORMATION

Languages: C++, C, JavaScript, Python, SQL

Technology/Frameworks: HTML5, CSS3, React, MongoDB, Express, NodeJS

CERTIFICATION

Front End Developer — Udemy ↗ | CSS, HTML**2024**