

Anuj Awasthi

Product Specialist

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Profile

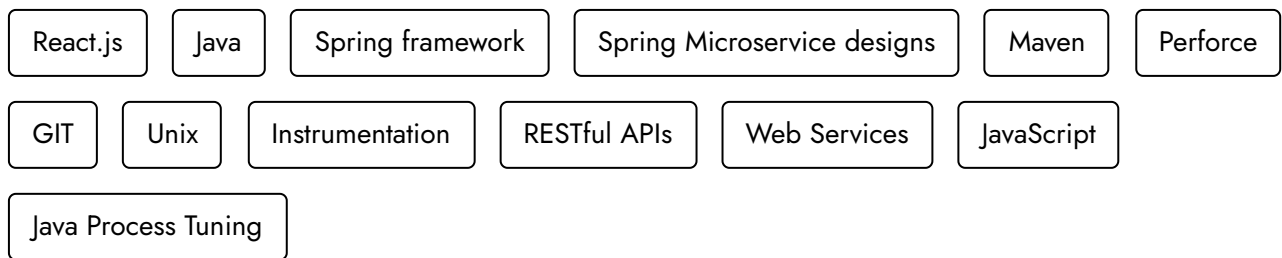
- An accomplished Full stack Developer with 5 years of experience in designing, developing, troubleshooting, and maintaining complex software applications.
- Proficient in front-end development using React.js, thymeleaf, and Droplet and back-end development using Java, Spring, and Hibernate.
- Recognized for major involvement in various projects and training.
- Skilled in Customer Success Management and communications in a fast-paced setting.

Professional Experience

Informatica

- | | |
|-------------------|--|
| 10.2021 – present | <i>Product Specialist</i> <ul style="list-style-type: none">- Increased support productivity by 70% through the development of a Spring Boot-React web application.- Designed and developed three major user-friendly dashboards that improved log analysis efficiency by providing more visibility.- Designed and developed a troubleshooting framework for Informatica Cloud that automated 95% of configuration checks, significantly reducing manual effort and increasing accuracy. |
| 03.2020 – 10.2021 | <i>Associate Product Specialist</i> <ul style="list-style-type: none">- Took leadership in individually extending the existing Heap parser by writing 3 new plugins.- Wrote maintenance tool to provide up to 100% of workflow engine availability by automating the application redeployment.- Delivered a 3-day workshop on Java Instrumentation to a group of engineers. |
| 06.2018 – 03.2020 | <i>Trainee</i> <ul style="list-style-type: none">- Developed strong problem-solving skills by working closely with support engineers as a Trainee Product Specialist to diagnose and address reported product issues.- Demonstrated strong communication and documentation skills by presenting the Informatica workflow module to the team, resulting in increased efficiency and productivity.- Raised and addressed numerous supportabilities in the product. |

Skills



Notable Projects

For'CE

- One-stop shop for enhancing the customer product experience by improving support engineer productivity and reducing customer efforts.
- Designed an intuitive UI that consolidated support engineers' own cases, providing comprehensive visibility into all relevant case information in one location.
- Streamlined log collection and analysis with a user-friendly guided wizard tool.
- Created an automated and detailed log analysis tool that provided a performance-focused dashboard with key insights into concurrency.
- Successfully deployed for'CE for cloud-related cases, which is now in use by all Informatica customer support users.

IDMC Diag

- Currently developing a support microservice (as a platform) to streamline all of the cloud-based troubleshooting.
- Cloud tool integration - acts as a one-stop shop for all cloud-related tools developed by GCS.
- Automated config checks - provides an easy and dynamic way of converting various cloud checks into automated rules.
- Service level request tracker - is a way to visualize the time spent by a request among various micro-services in the Informatica cloud.


Web Repository

- A web-based repository to reduce 90% of the duplicate task of instrumenting by enabling users to store and share instrumentations.
- Features a quick Solr-based search system.
- Provides cross-product visibility for all instrumentations created.

Universal Stats Collector

- Developed a Multi-Service, platform-independent stats collector to reduce 90% of time and effort by targeting multiple services at once.
- Provides a means of collecting Thread dumps, Memory dumps, OS stats, and other important artifacts such as the list of applied EBFs. This gives a more holistic view of troubleshooting.
- Successor of older stats collector utility InfaDump which is widely used by Informatica support and customers.

My Portfolio

- Created a comprehensive online portfolio that effectively communicates my professional skill sets and experience, serving as a valuable resource for industry professionals seeking to learn more about me (aboutanuj.pages.dev/ )