

# Anuj Awasthi

## Product Specialist

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## Profile

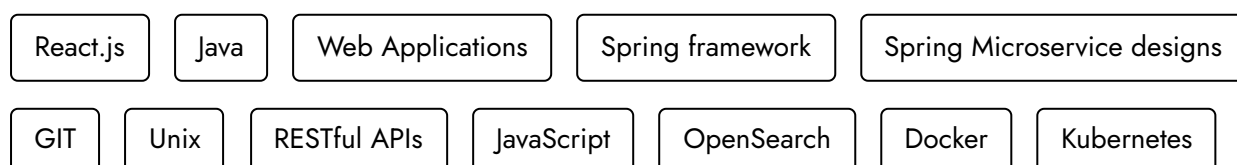
- Experienced Full Stack Developer with over 5 years of experience in designing, developing, troubleshooting, and maintaining complex software applications.
- Recognized for major involvement in various projects and trainings.
- Skilled in Customer Success Management and communications in a fast-paced setting.

## Professional Experience

### Informatica

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|-------------------|---|
| 01.2022 – present | <i>Application Specialist</i> <ul style="list-style-type: none"><li>- Contributed as a full stack developer in an automated log analysis and visibility tool - For'CE (For Customer Experience).</li><li>- Developed React-based UI as Frontend, backed by Java-based RestFul APIs using OpenSearch as a NoSQL Database.</li><li>- Took complete ownership of multiple Informatica product integrations with For'CE.</li></ul>                    |
| 10.2021 – 01.2022 | <i>Product Specialist</i> <ul style="list-style-type: none"><li>- Boosted support productivity by 70% by crafting a Spring Boot-React web application - IA4J Repository.</li><li>- Created three intuitive dashboards enhancing log analysis efficiency and visibility.</li><li>- Engineered a troubleshooting framework for Informatica Cloud automating 95% of configuration checks, minimizing manual effort and improving accuracy.</li></ul> |
| 03.2020 – 10.2021 | <i>Associate Product Specialist</i> <ul style="list-style-type: none"><li>- Created three new plugins to extend the existing Heap parser.</li><li>- Automated application redeployment, ensuring up to 100% workflow engine availability, through a maintenance tool.</li><li>- Conducted a 3-day workshop on Java Instrumentation for a group of engineers.</li></ul>  |
| 06.2018 – 03.2020 | <i>Trainee</i> <ul style="list-style-type: none"><li>- Developed problem-solving skills through collaboration with support engineers as a Trainee Product Specialist.</li><li>- Demonstrated communication and documentation skills by presenting Informatica workflow module, enhancing team efficiency.</li></ul>   |

## Skills



## Notable Projects

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### For'CE

- One-stop shop for enhancing the customer product experience by improving support engineer productivity and reducing customer efforts.
- Designed an intuitive UI that consolidated support engineers' cases, providing comprehensive visibility into all relevant case information in one location.
- Streamlined log collection and analysis with a user-friendly guided wizard tool.
- Created an automated and detailed log analysis tool that provided a performance-focused dashboard with key insights into concurrency.
- Successfully deployed For'CE for cloud-related cases, which is now in use by all Informatica customer support users.

### IDMC Diag

- Automated configuration checks streamline the conversion of cloud checks into automated rules, offering an efficient and dynamic solution.
- It enables one-click execution on numerous configurations, saving time and ensuring accuracy.

### Web Repository

- A web-based repository to reduce 90% of the duplicate task of instrumenting by enabling users to store and share instrumentations.
- Features a quick Solr-based search system.
- Provides cross-product visibility for all instrumentations created.

### Universal Stats Collector

- Developed a Multi-Service, platform-independent stats collector to reduce 90% of time and effort by targeting multiple services at once.
- Provides a means of collecting Thread dumps, Memory dumps, OS stats, and other important artifacts such as the list of applied EBFs. This gives a more holistic view of troubleshooting.
- Successor of older stats collector utility InfaDump which is widely used by Informatica support and customers.

### My Portfolio

- Developed a professional online portfolio showcasing my skills and experience.
- Providing industry professionals with valuable insights about my qualifications and an easy way to reach out to me.