

## Task - Compatibility Testing for a Basic Web Page

URL - <https://shoplane-by-lassie.netlify.app/>

### 1. Scope of Testing –

Sr. No.	Test Category	Description
1.	Browsers Tested	Chrome, Firefox, Safari, Edge
2.	Devices Tested	Desktop, Laptop, Tablet, Mobile
3.	OS Used	Windows, macOS, Android, iOS

### 2. Issues & Observations –

#### ➤ ID - 1

- Description - Homepage banner link not clickable.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity - High
- Steps to Reproduce –
  1. Open the URL
  2. click on home page banner.
- Expected Result - Link should open category page.
- Actual Result – No action after click.

➤ ID - 2

- Description - Search functionality does not return any results.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop
- Severity - High
- Steps to Reproduce –
  1. Open the URL
  2. Enter a keyword in the search text field (e.g., “shirt”) Enter a keyword in the search text field (e.g., “shirt”).
  3. Press Enter or click search
- Expected Result - Relevant products matching the keyword are displayed.
- Actual Result – No products appear, page remains empty or unchanged.

➤ ID - 3

- Description - Search suggestions / autocomplete missing.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity - Medium
- Steps to Reproduce –
  1. Open the URL
  2. Start typing in search bar.
- Expected Result - Display relevant suggestions / autocomplete.
- Actual Result – No suggestions or hints appear while typing.

➤ ID - 4

- Description - Search bar is missing.
- Browser/Device - Mobile
- Severity - High
- Steps to Reproduce –
  1. Open site on a mobile device
  2. Look for the search bar in header or navigation
- Expected Result - Search bar visible and functional on mobile.
- Actual Result – Search bar is completely missing, users cannot search.

➤ ID - 5

- Description - Navigation menu (clothing/accessories) does not filter.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity - Medium
- Steps to Reproduce –
  1. Open the URL
  2. Click menu items
- Expected Result - Products filtered by category.
- Actual Result – Page content does not change.

➤ ID - 6

- Description - Footer links are not working.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity - Medium
- Steps to Reproduce –
  1. Scroll down to the footer section
  2. Click any footer link
  3. No redirect or action occurs
- Expected Result - Clicking a footer link should open the correct page (About, Contact, Support, etc.) or at least scroll / navigate to the intended section.
- Actual Result – Footer links are non-functional - no redirect, no action, no response.

➤ ID - 7

- Description - Order is marked as “Successfully Placed” without checkout or confirmation
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity - High
- Steps to Reproduce –
  1. Add any product to the cart.
  2. Go to the cart page.
  3. Click Place Order.
  4. User is immediately shown the message: “Order Placed Successfully” without any next step.
- Expected Result - After clicking Place Order, the user should be redirected to:

a checkout page, OR an address/payment form, OR an order review/summary page.

The order should only be marked successful after completing payment / confirmation.

- Actual Result – Clicking Place Order directly shows a success message, without: entering customer details or selecting address or selecting payment method or confirming order.

➤ ID - 8

- Description - Profile icon on header is not clickable.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity - Medium
- Steps to Reproduce –
  1. Open the website
  2. Navigate to the homepage
  3. Locate the Profile icon in the top navbar/header
  4. Try clicking or tapping the icon
- Expected Result - Profile icon should open a login/profile dropdown, navigate to the profile page, or show user account options.

On mobile, it should respond to tap and open the appropriate menu.
- Actual Result – Nothing happens on click or tap or No navigation, no dropdown, no hover state or Icon appears purely static and non-interactive.

➤ ID - 9

- Description - Layout shifts and UI components misaligned on different screen sizes.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity - Medium
- Steps to Reproduce –
  1. Open the website
  2. Observe alignment of home page
- Expected Result – UI elements should be proper aligned.
- Actual Result – UI elements should be not properly aligned.

➤ ID - 10

- Description - Remove and Delete item option missing in cart.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity – High
- Steps to Reproduce –
  1. Open the website
  2. Add any product to the cart
  3. Go to the Cart Page
  4. Look for a Remove / Delete / Trash Icon / “X” button
  5. No such option is available
- Expected Result – Each product item in the cart should have a Remove option.
- Actual Result – No remove option is present.

➤ ID - 11

- Description - Wishlist / Favorite button missing on product cards and product detail page.
- Browser/Device - Chrome, Firefox, Safari, Edge, Desktop, Laptop, Tablet, Mobile
- Severity – Medium
- Steps to Reproduce –
  1. Open the website
  2. Browse Home page Product listing
  3. Check any product card
  4. Observe that there is no Wishlist button in both places
- Expected Result – A Wishlist / Favorite (♥) icon should be present.
- Actual Result – No Wishlist functionality is available or No heart icon on product cards.