

# ANUJ PATEL

Calgary, AB T2M 4C3 | Phone: 780-887-1283 | Email: [panuj7883@gmail.com](mailto:panuj7883@gmail.com)

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## PROFESSIONAL SUMMARY

Reliable and hardworking professional with proven experience in retail operations, inventory management, and customer service. Proven ability to work efficiently in fast-paced environments, manage multiple tasks, and maintain safety compliance. Seeking temporary or seasonal blue-collar positions requiring strong work ethic, teamwork, and attention to detail. Available for flexible scheduling, weekdays, weekends, and shift work.

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## CORE SKILLS

**Customer Service & Operations:** Customer Service Representative, Customer Service Excellence, Problem-Solving, Conflict Resolution, Team Collaboration, Communication, Multitasking, Time Management

**Technical & Equipment:** POS System Operation, Inventory Management, Cash Handling, Heavy Lifting (50+ lbs), Warehouse Stocking, Product Merchandising, Equipment Operation

**Compliance & Safety:** Safety Compliance, Health and Safety Regulations, WHMIS Knowledge, Loss Prevention, Attention to Detail, Sanitation Standards, Workplace Safety Protocols

**Warehouse & Labor:** Stocking Shelves, Product Rotation, Stock Management, Packing and Unpacking, Cleaning and Sanitation, Organization, Manual Labor

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## PROFESSIONAL EXPERIENCE

### Store Associate

Dollarama | Edmonton, AB  
October 2025 – December 2025

- Greeted and assisted 50+ customers daily in a friendly and professional manner, ensuring high satisfaction rates
- Processed transactions using POS system accurately, handling cash, debit, and credit with 100% accuracy and balanced cash drawer at end of all shifts
- Stocked and unpacked merchandise according to company standards, rotating products to ensure freshness and rotating 500+ items daily

- Maintained product displays, price labels, and promotional signage to enhance customer experience and store appearance
- Communicated effectively with management regarding inventory concerns, stock levels, and customer issues
- Ensured compliance with all health, safety, and loss prevention protocols during daily operations

## Dishwasher

**Flavours of Gujarat | Edmonton, AB**

**July 2025 – September 2025**

- Operated commercial dishwashing equipment (conveyor and under-counter models) efficiently and safely
- Washed, sanitized, and organized 200+ pieces of kitchen equipment, utensils, and serving dishes daily
- Maintained kitchen sanitation standards by cleaning counters, walls, equipment, and floors to health code requirements
- Managed waste disposal and recycling programs while maintaining workplace cleanliness and safety protocols
- Worked collaboratively with kitchen staff to ensure smooth food service operations and timely dish availability

## Merchandiser

**Costco Garden Center | Edmonton, AB**

**April 2025 – June 2025**

- Managed daily garden center operations, stocking and organizing 300+ plant and garden products daily
  - Provided product care assistance and customer support, resolving complaints professionally with 95% customer retention
  - Monitored and maintained store cleanliness, merchandising displays, and product inventory using planograms
  - Checked inventory, restocked shelves according to company standards, and rotated stock to maintain product quality
  - Ensured full compliance with safety, health protocols, and loss prevention procedures during all shifts
  - Assisted in front counter customer service, providing product guidance and handling transactions
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# **EDUCATION**

## **Post-Graduation Certificate in Artificial Intelligence**

**Southern Alberta Institute of Technology (SAIT) | Calgary, AB**  
**January 2026 – Present**

Specialized training in machine learning applications, data analysis, and artificial intelligence technologies.

## **Post-Graduation Certificate in Full-Stack Web Development**

**Grant MacEwan University | Edmonton, AB**  
**January 2025 – December 2025**

Comprehensive training in front-end and back-end web development, database management, and modern development frameworks.

## **Bachelor**

**Sardar Patel College of Engineering | Anand, India**  
**2019 – 2022**

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## **ADDITIONAL INFORMATION**

**Availability:** Flexible for weekdays, weekends, shift work, and temporary/seasonal positions

**Languages:** English, Gujarati

**Technical Skills:** Python, React, SQL (from software engineering and web development training)

**Safety Certifications:** Basic workplace safety and health compliance knowledge

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**References available upon request**