LIKHITHA YEMINENI

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CAREER OVERVIEW

To secure a challenging career where my knowledge can be shared, enriched, and synchronized with the organizational requirements, seeking a quality environment where I can prove my outstanding skills and grow by learning and implementing the latest technologies in the concerned fieldwork.

EDUCATION

PG in Web Development

Jan 2023-April 2024

CONESTOGA COLLEGE, ON Canada

Bachelor of Technology in Computer Science and Engineering

Jul 2017-Aug 2021

Chalapathi Institute of Engineering & Technology, AP, India

WORK EXPERIENCE

Crew Member at Doughbox, Waterloo, ON, Canada (September 2023 to Jan 2024)

• Delivering excellent customer service through polite and friendly interactions while efficiently managing various responsibilities within the store. Proficient in taking customer orders, stocking toppings, operating the cashier, preparing the dough, and overseeing the finishing station.

Customer Service Associate at Reliance Smart, AP, India (April 2022 to Oct 2022)

• Provided excellent customer service by greeting all customers politely and kindly, assisting customers by promoting products/services, locating merchandise, making purchase decisions, resolving customer issues, and referring concerns where appropriate.

Stocker at Reliance Smart, AP, India

(December 2021 to March 2022)

• Putting away merchandise in the appropriate area. Setting up product displays and other promotional material. Assisting with unloading truck deliveries. Helping customers locate specific merchandise throughout the store. Ensuring that aisless are free of clutter and other tripping hazards.

Skills:

- Ability to confidently take on high volumes of customers while simultaneously multitasking to perform other essential store duties and activities.
- Available to do for Night Shifts and Overnight shifts.
- Ability to adapt to rapidly changing environments and work as a team or independently.
- Has a good knowledge of OS & computer applications such as MS Office, SQL, Data Entry.
- Had good communication skills in English, Telugu, and Hindi.
- Had good leadership skills and could manage the team effectively.
- Had good skills in cash handling and time management.

AVAILABILITY: Full-Time

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
- I -	Open - Close	Open - Close	Open - Close	•	Open - Close	Open - Close