# **DORIENA QUINTERO SUAREZ**

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Nationality: Colombian

Date of birth: 22/December/1990



## **WORK EXPERIENCE**

**Company:** Hitch Surprise Planner **Dates:** September/2016 – Currently

Position title: CEO - Business Project Entrepreneurship

**Activity:** I designed a business project that works through social networks, in which I design and perform activities and/or gifts custom-made for clients in Barranquilla's city. Executing financial functions, marketing, sales and customer

services with the target to position the brand on the market.

Company: C.I. Energía Solar ES Windows Dates: June/2015 – September/2015 Position title: Process Professional

Activity: - Take part to all the meetings in the area to provide solutions and

improvement of the matters treated.

- Schedule, calculate and follow-up the overtime requested by each area.
- Manage staffing, update of database for movements of employees (income and resignations), disciplinary record.
- To make follow-up to trainings and evaluations to the staffs that enters to the company and delivery of these to Human Resources.
- Control of bonuses and follow-up for the sanctions applied to the staffs with Human Resources like wake-up calls, suspensions and withdrawals.

**Company:** Gases Del Caribe S.A. E.S.P.

**Dates:** July/2014 - March/2015

Position title: Assistant of Written Claims

**Activity:** My duties as an assistant involved the management of the times of response of the citations and notifications of the petitions, complaints that the company received. As well the elaboration of them. And manage of the database

Onbase.

Company: Gases Del Caribe S.A. E.S.P. Dates: January/2014 - July/2014

**Position title:** Intern at Customer Service

**Activity:** During my Internship, I was in charge to give support on the analyses of information, indicators and statistics of the department. Also, assist on the administrative, technical and commercial meetings. And I had to enter

information to the database of the company.

Company: Independent Dates: February/2012

Activity: I Designed Spanish classes for mining managers that included classes

on weekends and distance learning assignments.

Company: Helm Bank

**Dates:** November/2010 – August/2011 **Position title:** University Loans Consultant

**Activity:** While I was Loans Consultant, I handled the search of clients at the Universities, and make the study and analysis of them to see if they qualified for the loans. Then I had to put the information in the Bank's Database and finally check by telephone for the credit approval with the company entrusted of the

credit guarantees.

#### **EDUCATION**

Degree: Finance and International Business Professional

**Institution:** Autónoma del Caribe University

**Year:** 2015

## **LANGUAGES**

English, Excellent. Spanish, Excellent. French, Beginner.

#### **COMPUTER SKILLS**

**Program:** Microsoft Office (Word, Office, Outlook, Power Point)

Level: Advance

**Program:** Internet Navigation

Level: Advance

# **INTERESTS**

Read, Yoga, Travel.