LAURA DANIELA DE LA HOZ PEREZ

Place and day of birthday: Colombia, September 28th, 1991

Mobile: (57) 3183364677 E-Mail: ldelahozp@gmail.com Skype: laura.delahoz

EDUCATION

M.Sc. Management engineering Politecnico di Milano 2012-2014

B.Sc. Industrial engineering Universidad del Norte 2008-2014

High school Colegio Nuestra Señora de Lourdes 2001-2007

LANGUAGES

Spanish

Native speaker

English

Proficient in Speaking, Writing and Listening

Italian

Proficient in Speaking, Writing and Listening

VOLUNTEER WORK

AIESEC COLOMBIA

Universidad del Norte Development and training coordinator 2012 Industrial Engineer and Master in Management Engineering with experience and knowledge in project management, logistics market analysis and innovation management in an international environment. With a huge interest in the business administration focused on achieving the strategic objectives of the organization. Responsible, independent and proactive, with multilingual communication skills, teamwork, planning and risk management.

WORK EXPERIENCE

Grupo Aeroportuario del Caribe (International Airport of Barranquilla, Colombia). Project Analyst

January 2017 - January 2018 Accomplishments:

- Coordination of transition plan for temporal relocation of airport operations due to civil engineering to a 1.600-squared-meters provisional area that involved different teams and the eight main airlines.
- Coordination of commercial stores and airlines offices relocations according to scheduling.
- Weekly meetings scheduling and monitoring of areas leaders assignments.
- Preliminary viability evaluation of a Free Zone project for the airport considering acquisition, installation and launch time

Local administration of 'Departamento del Atlántico', Colombia. Process Engineer

August 2016 - December 2016 Accomplishments:

- Elaboration of process flow diagrams, balance scorecard, and risk maps of 'Disaster prevention and mitigation' and 'Civic participation' departments for the quality certification process.
- Coordination and methodology establishment to the informationcollection phase with the local and field responsible teams.

CERTIFICATIONS AND EVENTS

Airport regulations

Certification of aerodromes workshop (2017) - Grupo Aeroportuario del Caribe

Local Logistic sector conference

XI Symposium of Logistic, customs and ports (2017)-FITAC (Colombian Federation of Logistics Agents)

World logistic conference

World FZO - Free Zone Organization 3rd Annual International Conference & Exhibition (2017)

REFERENCES

Eng. Carlos Nuñez

Senior Consultant
Deloitte Digital
+39 3274389481
carlos_nunezr@outlook.com

Eng. Alcides Santander Mercado PhD

Director of Centro de excelencia en puertos, transporte y logística (Logistics, ports and transport studies center) +57 3014576601 asantand@uninorte.edu.co

Universidad del Norte. Innovation research assistant

September 2015 - November 2016 Accomplishments:

- Methodology design and execution supporting through preliminary research, invitation and selection of applicant companies to the innovation management system design project.
- Advising of 10 SMEs logistics companies of the region in the design of their innovation management systems with the objective of getting an initial diagnostic and possible plan of action.
- Delivery of document with the plan of action to the entrepreneurs.
- Support for research of the current tendencies in global logistics and supply chain industry

BOSCH, Junior buyer

June 2014 - November 2014 Accomplishments:

- Monitoring and monthly report of quality KPI and Failure Cost to local and international suppliers.
- Compilation of a 'Supplier Manual' that contents logistics, quality and purchasing activities concerning the suppliers.
- Development of computational tools for supporting area activities such as the total cost of ownership (TCO) estimation.

HARD SKILLS

- Design and modeling of operational and administrative process (2 years of experience)
- Project Management (3 years of experience in operational and logistics areas, 1 year in construction)
- Multitasking
- Computer skills (Microsoft Office, VBA basic programming, Microsoft Project, ARENA)

SOFT SKILLS

- Customer relationship management (2 years with logistics companies and airlines)
- Communication and convening power (3 years with SMEs entrepreneurs, administrative and operational teams)
- Planning skills and time management (3 years working in more than 2 projects simultaneously)