**About DISCOVER:**

Discover Financial Services (NYSE: DFS) is a digital banking and payment services company.

Provide banking and credit products that help people achieve their goals.

From establishing good credit, to paying for a college education to consolidating debt.

In payments, DISCOVER connect banks, cardmembers and merchants around the world with innovative commerce solutions.

Discover Global Network, the payments brand of Discover Financial Services, connects three payment networks, [Discover Network](https://www.discoverglobalnetwork.com/), [PULSE](https://www.pulsenetwork.com/), [Diners Club International](https://www.dinersclub.com/), and more than 25 Alliance Partners from around the world, enabling millions of cardholder transactions each day.

* Credit Cards.
* Online Banking.
* Personal Loans.
* Student Loans.
* Home Equity Loans.
* Mortgage Refinance.
* Diners Club International.
* PULSE

**Tasks involved within team:**

1. Portal Monitoring – Online be portals that include/displays transaction of a customer, balances, credits, credit history etc.

Customer Service Portals, Online Banking Portals.

1. Reporting – Daily/Weekly/Monthly Reporting done by teams based on input data. This may include transaction based on a region or a particular product. This can be achieved by either a monitoring tool or using queries that run on DWH tools like snowflake, Teradata
2. Issue Reporting – If any unusual behaviour is reported during creation of reports or monitoring of portals, issue is reported to concerned stakeholders.
3. Establish communication withing internal/external teams/stakeholders in case of any issue.