



Anuja Pitrubhakt <anujapitrubhakt25@gmail.com>

Fwd: Reminder II about excess bill on mb. 7507584433

NILKANTH PITRUBHAKT <nvpitrubhakt2911@gmail.com>
To: anujapitrubhakt25@gmail.com

Thu, Apr 21, 2022 at 11:08 PM

----- Forwarded message -----

From: **Manoj Pakhale** <pakhalemo@gmail.com>
Date: Thu 21 Apr, 2022, 8:11 PM
Subject: Fwd: Reminder II about excess bill on mb. 7507584433
To: <nvpitrubhakt2911@gmail.com>

----- Forwarded message -----

From: <corporatecare.india@vodafoneidea.com>
Date: Sat, Apr 16, 2022 at 11:19 AM
Subject: Re: Reminder II about excess bill on mb. 7507584433
To: <pakhalemo@gmail.com>



Dear Manoj,

Thank you for writing to Vi™ Corporate Care.

As discussed with you today, this is with reference to your email about Charges for your Vi™ mobile number 7507584433.

Let me apologize for the inconvenience this is causing you and look forward to serving you better in the future.

As you are a valuable customer, what I will do is reverse the last month's charge of Rs. 2999.99/-with Gst as a one-time gesture. This will be actioned within the next 48 hour . This amount includes any billed charges for this service and you have to just pay Rs. 148.8/-.

Please note, in future, we would not be able to process any refund or waiver in case of any services activated from your end and charges are incurred.

If you have any further questions, please feel free to contact us quoting the following reference number 4-130629866557.

Thank you,

Amandeep

Wishing you and your family "Good Health". Stay safe!
Vi™ Corporate Care
"Together for Tomorrow"

Contact details:

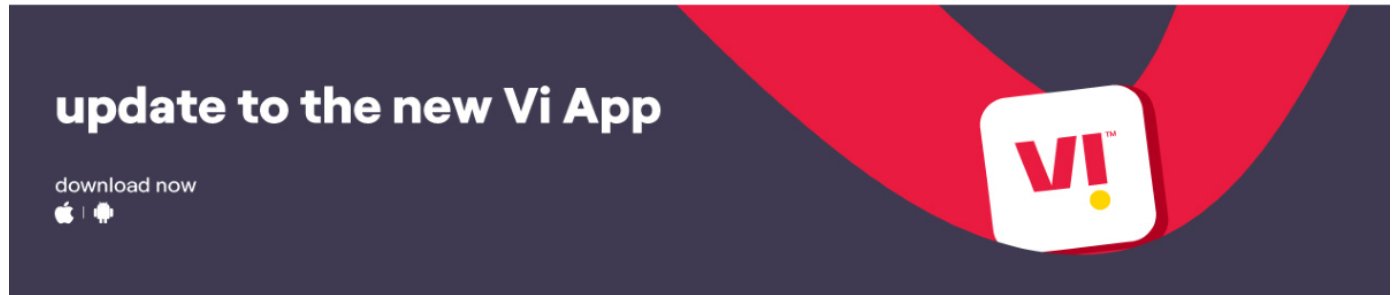
For Enquiries: 199 (Toll Free)
For Complaints / Requests: 198 (Toll Free)
For all company paid accounts: 9920055666 / 55666
E-mail: corporatecare.india@vodafoneidea.com
Website: www.MyVi.in

Now get your queries resolved by registering your Vi™ number on WhatsApp assistance, by following the below

steps.

Click on <https://wa.me/919654297000?text=Hi> , also you can say Hi on this number "9654297000" and enjoy services like Payments, Postpaid, Bills, and more!

Now experience our newly enhanced Vi™ App. It empowers you to manage your Vi™ account on the go. So you can pay your mobile bills, check data usage, data plan details etc. click below link to download the Vi™ App now www.myvi.in/vi-app



On 4/14/2022 9:23 PM; From: pakhalemo@gmail.com; To: corporatecare.india@vodafoneidea.com; ; ?CC: ; Subject: Reminder II about excess bill on mb. 7507584433;

External Email! : This email is originated from outside of Vodafone Idea Limited. **Do not click links or open attachments unless you recognize the sender and know that the Content is Safe**

Dear sir,

This is reminder III to you. First email sent on dt. 12.3.22 & second email sent on dt. 6.4.22, Third email sent on dt. 10 .4.22 about the cancellation charges of RED X plan but no any response or any action taken yet from your side.

A red x plan was activated by mistake on dt 11.3.2022 while trying to pay on line bill payment on VI app. immediately it was cancelled on dt 12.3.22 without any use of this plan.

A huge bill amount of Rs 3148.79 has been generated for month march 2022. so kindly generate bill for my basic MSEB 59 plan and waiver the cancellation charges of RED X plan

Otherwise unwillingly the issue has been raised to consumer court. .

Thanking you.

Yours faithfully,

Manojkumar onkar pakhale

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