Anup Chandra Mondal
Jr. Software QA Engineer

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📍 Uttara, Dhaka Bangladesh

PROFESSIONAL SUMMARY

Dedicated Software Quality Assurance Engineer with 1+ years of experience in manual and automated testing across web, mobile, and SaaS platforms. Proficient in ensuring software quality through rigorous testing and analysis, with expertise in automation using Selenium and Cypress. Experienced in API testing, performance evaluation, and load testing using Postman and JMeter; adept at collaborating within Agile environments leveraging strong knowledge of SDLC and STLC methodologies.

EDUCATION

Daffodil International University   Dhaka, Bangladesh
BSc in Computer Science and Engineering; CGPA: 3.67/4.0   **September 2019 – December 2023**

KEY SKILLS

Quality Assurance & Testing Skills

- **Manual Testing:** Requirement Analysis | Test Planning | Test Case Design & Review | Test Execution | Bug Tracking & Reporting | Root Cause Analysis | Regression | Smoke | Sanity | System, and Boundary Testing.
- **Automation Testing:** Selenium WebDriver | Cypress | Pytest | TestNG | and Robot Framework.
- **API Testing:** Validating endpoints | status codes | and responses using Postman | Rest Assured | Swagger.
- **Performance Testing:** Load and Stress testing using JMeter to identify system bottlenecks.
- **Methodologies:** SDLC | STLC | Bug Life Cycle | and Agile/Scrum methodologies.
- **Mobile & Virtual Testing Platforms:** Genymotion, Firebase Test Lab.

Technical Skills

- **Programming Languages**: Python | Java | JavaScript | C and C++.
- **Database/IDE:** MySQL | MongoDB | Visual Studio Code.
- **Version Control & Tools:** Git | GitHub | JIRA | TestRail | Jenkins (CI/CD).

PROFESSIONAL EXPERIENCE

Jr. Software Quality Assurance Engineer | BD Funnel Builder Limited   **August 2025-Present**
Responsibilities:

- Conducted comprehensive manual and automated testing for SaaS-based web and mobile applications.
- Developed and executed automated test plans using Selenium and Cypress to ensure software functionality
- Actively participated in Agile project management methodologies, collaborating cross-functionally to enhance product quality
- Performed API and load testing using Postman and JMeter, identifying performance bottlenecks and optimizing software.
- Created and maintained detailed documentation regarding test cases, results, and defect reports for transparent communication.

Tech Support Engineer | BD Funnel Builder Limited   **January 2025-July 2025**
Responsibilities:

- Provide technical support and troubleshooting for clients using the company's platform.
- Diagnose and resolve software and system issues to ensure seamless user experience.
- Collaborate closely with the development and QA teams to identify, document, and report 50+ bugs, contributing to product stability and enhanced user experience.
- Assist clients with onboarding, configuration, and optimizing their workflows.
- Perform exploratory testing and validate fixes in staging environments before production releases, ensuring quality and minimizing post-release defects.
- Document solutions and create knowledge base articles for common technical issues.

Responsibilities:

- Automated data collection and reporting workflows, reducing processing time by 15%.
- Analyzed requirements and delivered data-driven insights to support strategic decision-making.

PROJECTS

BD Funnel Builder (SaaS-based Funnel & Marketing Automation Platform)
- Handled end-to-end manual and automated testing for web versions independently.
- Developed robust automated test suites using Selenium and Cypress to validate critical funnel workflows and user journeys
- Conducted extensive API testing using Postman and Rest Assured, ensuring secure and functional data exchange across endpoints
- Executed Load and Performance testing using JMeter to evaluate system scalability and identify performance bottlenecks
- Managed the complete bug life cycle using JIRA, performing root cause analysis and collaborating with developers for resolution
- Created and maintained detailed Test Plans, Test Cases, and SRS documentation to ensure 100% requirement coverage
  Link: https://bdfunnelbuilder.com/

Cashkeeper (Accounting System)
- Tested core accounting modules including General Ledger, Invoicing, and Tax calculation logic
- Validated financial data accuracy and balance reporting through rigorous UI and database testing.
  Link: https://cashkeeper.app/

LMS - Learning Management System (Web & Mobile)
- Executed cross-browser and mobile compatibility testing across **15+ real devices** to ensure UI consistency.
- Validated core workflows including course enrollment, video streaming, and real-time quiz modules.
- Performed exploratory testing to identify edge-case issues in the mobile app interface and user navigation.
  Link: https://www.digitaluddoktapathshala.com/

CRM - Customer Relationship Management
- Performed load testing and identified system bottlenecks to optimize application response time.
- Validated automated lead synchronization and data integrity between web and mobile platforms.

CERTIFICATES

Developing Advanced Security Professionals in Bangladesh (DASPiB) (BdREN)   **January 2023**
- Learned about the data Ethical Hacking techniques to find and fix system vulnerabilities.
- Cybersecurity Analysis Skills for threat detection and incident response.

REFERENCE

Narayan Ranjan Chakraborty   Daffodil International University
Associate Professor and Associate Head   narayan@daffodilvarsity.edu.bd