

ANUPAMA SUDARSAN

DATA ANALYST

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Dubai, UAE

EXPERIENCE

March 2022- April 2024

Operations & Accounts Admin, Bacio Gelato Ice Cream Manufacturing LLC, Dubai, UAE

- Coordinate daily operations, including order processing, inventory management, and production planning, to ensure smooth workflow and timely delivery.
- Collaborate with cross-functional teams to optimize processes, reduce costs, and improve operational efficiency.
- Conduct data analysis and generate reports to track key performance indicators, identify trends, and make data-driven recommendations for process improvements.

April 2019 -June 2019

Data Analyst Intern, Aster DM Healthcare, Dubai, UAE

- Researched and executed data-driven process improvement projects to enhance hospital operations.
- Utilized data analysis and insights to identify areas for improvement and implemented changes to optimize the patient experience.
- Collaborated with Cross-Functional Teams to identify and resolve issues by leveraging data-driven solutions.
- Played a key role in developing and implementing internal policies and procedures based on data-driven insights to improve operational efficiency and service quality.

PROJECTS

February 2025

PwC Switzerland Power BI Job Simulation on Forage

- Completed a comprehensive job simulation to enhance Power BI skills, gaining a deeper understanding of client needs and how to effectively visualize and interpret data for impactful insights.
- Demonstrated expertise in data visualization through the creation of Power BI dashboards that effectively conveyed KPIs, showcasing the ability to respond to client requests with well-designed solutions.

- Demonstrated strong communication skills through clear, concise, and informative email communication with stakeholders, delivering valuable insights and actionable recommendations based on data analysis.
- Leveraged analytical problem-solving skills to examine key performance indicators (KPIs), identifying root causes of critical issues and providing actionable insights, demonstrating a strong commitment to data-driven decision-making.

EDUCATION

2018-2020

Master of Business Administration, Business Analytics & Operations Management, Amrita School of Business, CGPA - 7.25

2012-2016

Bachelor of Technology, Electronics & Communications Engineering, Rajagiri School of Engineering & Technology, CGPA- 6.80

TECHNICAL PROFICIENCY

- MS Excel
- R Programming
- SQL
- Tableau
- Power BI
- Python

COMPETENCIES

- Strategic Thinking
- Collaboration & Teamwork
- Problem Solving
- Strong Attention to Detail

CERTIFICATIONS

- **Microsoft Certified: Power BI Data Analyst Associate**
Issued by Microsoft | March 2025
 - **IBM Professional Certification:** Data Science
 - **MITx Certification:** Supply Chain Analytics
 - Excel Formulas & Functions: Maven Analytics
 - Introduction to Python, Datacamp
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