

Anuradha Kumari

BUSINESS OPS · STRATEGY ANALYST JUNIOR

111 rue Paul Doumer, 33700 Mérignac, France

☎ (+33) 7 66 78 12 89 | ✉ anuradha.kumari@edhec.com | 🏠 <https://anurad21.github.io> | 📱 anurad21 | 🌐 anuradhaakumari

Motivated professional experienced in team management and fraud detection. Demonstrated skills in process optimisation, product features, and Agile methodologies. Actively improving data visualization and coding skills for process automation and enhanced analytical capabilities.

Education

Udemy, Coursera, Codecademy, Le Wagon (Self-educated)

Bordeaux, France

DATA ANALYSIS AND CODING COURSES

2023 - 2024

- Visualization and reporting: Tableau, MS Excel
- Tools, Languages: SQL, Python, Ruby, git

EDHEC Business School

Lille, France

MSC IN BUSINESS STRATEGY AND MANAGEMENT

2021 - 2022

Jawaharlal Nehru University

New Delhi, India

M.A IN FRENCH

2013 - 2015

- Specialisation in translation

Skills

Key skills Operational Action Plans, Process Optimization & Development, Project Management, Quality Assurance, Auditing

Technical skills Advanced Excel and VBA, Tableau, SPSS, Power BI, SAP, SQL (MySQL), Python

Languages English & Hindi (Native), French (Professional), Japanese (Intermediate)

Experience

Blablacar

Paris, France

OPERATIONS INTERN

2023

- Structured & standardized KPI's for performance evaluation
- Analyzed data for planning, staffing and implementing the best practices for the summer 2023 launch
- Developed framework for Process optimization: tool evolution & performance analysis of Traffic Control team

Octopia (Cdiscount)

Bordeaux, France

PROXY PRODUCT OWNER INTERN

2022

- Identified the product vision & strategy and prioritize product features
- Facilitated sprint & roadmap planning sessions, backlog refinement meetings, and daily stand-up meetings
- Conducted user testing and market research to inform product decisions

Alstom Transport

Bangalore, India

FRENCH SPECIALIST

2020 - 2021

- Developed and organized quality checks of invoices - PO and Non-PO
- Analyzed root causes for errors in the process, proposed solutions, improving Team performance from 92 to 98%
- Assisted suppliers, and buyers with data on their accounts payable
- Assisted in mapping out new international projects from Europe to India
- Recognized for good performance and handling multiple projects

Amazon

Bangalore, India

RISK INVESTIGATOR

2016 - 2019

- Served as Subject Matter Expert (SME) for the team - trained and mentored teams
- Organized and coordinated weekly and monthly data and metrics across teams
- Analyzed reports, identified ongoing fraud patterns for performance evaluation and proposed effective solutions
- Worked on projects to improve performance from 95 to 99%, brought down chargeback rate from 80 to 60%, designed training materials
- Awarded: Best Investigator of the month