



ISO 9001:2000

About us

Our humble recognition in the IT world is no less, which does not match with the best in market. Our motto as mentioned is “ **Complex World Clear Solutions** ” and we keep up to that by maintaining long term goodwill with our clients by providing them best whenever they require round the year, round the clock, forever, with a smile and a always extending helping hand.

We at **IMMENCE** implements and supports advanced Technology Solutions that enable our clients to fulfill their business objectives. We offer reliable and skillful IT business solutions and resources that meet the specific needs of our clients, large and small. Our Solution Sales and Professional Services teams provide consulting and on-site technical and procurement support to our customers Nationwide.

Our Value Proposition

IMMENCE develops trusted, long-term relationships with its customers and enables revenue growth based on the consistent delivery of high quality, cost-effective, and responsive services. We optimize true cost of ownership through a structured approach to information technology. We have achieved this level of excellence by adhering to proven yet innovative IT management strategies and performance metrics and by incorporating these principles into our core consulting solutions.

Our goal is to be a trusted professional services and sourcing partner across multiple platforms and vendors. Our value proposition is to assist clients in the selection; delivery and support of systems that help our clients enhance business benefits over time. We have demonstrated to our customers that the critical solution components of people

(Organization), processes, technology, and scope are all required to provide superior technology services.

We are the **Business partners of Hewlett Packard, Microsoft, Canon, APC** and deals with all of the leading providers of Enterprise-level technologies, including **Sun Microsystems, Cisco Systems, IBM, , Dell, Intel, AMP, AMD, D-Link, Epson, Sharp, Panasonic, Toshiba, Acer, Wipro, Sony, Lumens** and a host of others.

We Make a Difference

Supporting our nation's government is important work, At **IMMENCE**; we take pride in our work - work that makes a difference, we leverage the diversity of our people, their innovative thinking and their personal and professional experience to allow them to give their very best. From cutting-edge programmer to seasoned company executive, we all do our part to assure our customer's success.

Technology Commitment

As a full-service technology partner, we assist clients in all phases of the information technology lifecycle. Clients repeatedly rely upon our solutions, our "best practices" approach, and our first-hand knowledge of their enterprise environment. This broad range of services and technical specialization is unified and delivered under a relationship management model and defines a unique value proposition. We work in collaboration with multiple organizations to offer services to clients, either as a principal or subcontractor.

Our technical staff is expertly versed on today's most powerful technologies, while keeping alert to the technologies of the future. We conduct extensive research to assess that your current processes represent the most effective integration of technology and business resources. We apply our technical and business strengths and develop, based upon your business objectives, cost-effective solutions with long-term benefits to your operations and client relationships.

HP Business Partner





ISO 9001:2000

High Impact Technology Solutions

The small and medium business solutions provided by us include sales and service of all IT equipments includes computers, servers, networking, video conferencing, Internet stations, printer servers, e-mail servers and customization of complete office work, Rental of computers, Internet, development and trading of various software's, Websites and so on.

IMMENCE principal value-add is as a cost-effective IT Consultancy and Trusted Advisor. Our Solutions Architects and Consultants are focused on the development of real strategies and methods that meet all of today's IT needs related to High Availability and Security of critical business assets and systems.

IMMENCE services encompass a broad range of data center oriented tasks that cover every aspect of an IT business operation.

- Requirements Analysis and Specifications Development
- Hardware and Software Acquisition Planning
- Performance Analysis
- System Integration with Enterprise Infrastructure
- Data Center Procedures Development
- Operation, Administration, and Support Training
- Remote Operation Control and Monitoring
- Hardware Installation and Configuration
- Software Installation, Configuration, and Customization
- System Hardware & Software Technical Support
- Project Management
- Disaster Recovery Design and Planning
- Data Center Relocation
- Strategic Network Planning for your business
- Network Requirement Analysis
- Network Design (Basic and Detailed Design)
- Network Implementation
- Network Equipment installation
- Network Management
- Network Security and Audit
- Network Services Design, Implementation and Installation (such as Mail Service, WWW Service...).

Onsite Assistance



IMMENCE provides on-site system administration and support activities for both government and commercial data centers and IT infrastructures. This On-Demand Service provides for a senior systems engineer available on-site at the customer's facility as needed.

- Operational, Administrative and Support functions
- Hardware Reconfiguration Assistance
- Maintenance Planning, Scheduling, and Coordination
- Problem Management and Response Escalation
- Software Support of Operating System and Program
- Performance Monitoring and Enhancement
- Configuration Management
- Security Management and Access Administration
- Remote Monitoring Service

Consulting Services Tailored to Your Requirements

With a myriad of technology challenges and program reporting requirements, **IMMENCE** technology and program management customers look to us to help them address time-sensitive, highly specific requirements. Our cadre of IT and program management professionals brings domain-specific experience and subject matter expertise to ensure program success.



Consulting Service Practice Areas

IMMENCE consulting services are focused on four major practice areas:

- Business Process Management (BPM)
- Disaster recovery planning
- Risk management
- Asset management

Proven Methodologies to Optimize

Proven Methodologies to Optimize Repeatable Processes

Working collaboratively with agency stakeholders at all levels, IMMENCE use a carefully tailored set of processes and procedures to gather baseline data, model possible approaches and provide recommendations that consider not only potential improvements in cost and time, but the impact on the people in the organization and the public it serves



Focused on Excellence, Ensuring Customer Success



Excellence Guaranteed

IMMENCE has continued its tradition of providing quality solutions that enable customers to exceed their potential and lower their costs. Our customer retention is at an all time high because of the consistent value we provide. IMMENCE strives to be flexible and adaptable to the changing needs of our clients. We maintain contact with all our customers not only to ensure that our solutions remain viable, but that we are aware of new challenges, and that we are ready to assist.

For over 5 years IMMENCE has been the leader in helping government agencies and commercial entities to maximize their IT resources and minimize their Total Cost of Ownership (TCO). Below are some of our partners and clients who have benefited from the IMMENCE solution.

This simple philosophy of responsibility and accountability brings a new level of customer care to all our projects. No surprises or disappointments.

QUALITY POLICY

"IMMENCE values its goal of superior end-to-end solutions and services in all levels of business activities for superlative customer satisfaction with maximized ethical integrity, accuracy, committed expertise and acumen, above all"

Our quality systems are in compliance to **ISO 9001:2000**, for all clients back office operations and client application software design and support.



COMPLEX WORLD CLEAR SOLUTIONS

immence



ISO 9001:2000

IMMENCE Client list– few of them out of the long lasting list being: -

CENTRAL GOVERNMENT MINISTRIES

MINISTRY OF HOME AFFAIRS
MINISTRY OF PARLIAMENTARY AFFAIRS
MINISTRY OF HEALTH & FAMILY WELFARE
MINISTRY OF CONSUMER AFFAIRS FOOD AND PUBLIC DISTRIBUTION
MINISTRY OF CHEMICALS & FERTILIZERS
MINISTRY OF INFORMATION & BROADCASTING
MINISTRY OF MINORITY AFFAIRS
MINISTRY OF TRIBAL AFFAIRS
MINISTRY OF WOMEN & CHILD DEVELOPMENT
MINISTRY OF CULTURE
MINISTRY OF COMPANY AFFAIRS
MINISTRY OF CONSUMER AFFAIRS
MINISTRY OF PANCHAYATI RAJ
MINISTRY OF LABOUR & EMPLOYMENT
MINISTRY OF HOUSING & URBAN POVERTY ALLEVIATION
MINISTRY OF COMMERCE & INDUSTRY
MINISTRY OF AGRICULTURE
MINISTRY OF WATER RESOURCES
MINISTRY OF SOCIAL JUSTICE & EMPOWERMENT
MINISTRY OF MINES
MINISTRY OF LAW
MINISTRY OF YOUTH AFFAIRS AND SPORTS
MINISTRY OF TEXTILES

DEPARTMENTS & Corporate

INDIAN AGRICULTURAL RESEARCH INSTITUTE
INDO TIBETAN BORDER POLICE
CENTRAL INDUSTRIAL SECURITY FORCE
DELHI POLICE
NATIONAL SECURITY GUARDS
CABINET SECRETARIAT
INDIAN HOCKEY FEDERATION
INSTITUTE FOR GOVT. ACCOUNTS & FINANCE
TIHAR CENTRAL PRISON
CENTRAL SOCIAL WELFARE BOARD
NATIONAL COMMISSION FOR PROTECTION OF CHILD RIGHTS
DEPARTMENT OF SPACE
AGRICULTURE PRODUCES MARKETING COMMITTEE
NATIONAL COMMISSION FOR SCHEDULED TRIBES (NCST)
OFFICE OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES
COMMISSION FOR ECONOMICALLY BACKWARD CLASSES
NATIONAL COMMISSION FOR DENOTIFIED, NOMADIC AND SEMI-NOMADIC TRIBES (NCDNSNT)
NATIONAL COMMISSION FOR SAKAIKARAMCHARIS (NCSK)
NATIONAL COMMISSION FOR SCHEDULE CASTES (NCSC)
NATIONAL MINORITIES DEVELOPMENT AND FINANCE CORPORATION (NMDFC)
NATIONAL COMMISSION FOR MINORITIES (NCM)
NATIONAL COMMISSION FOR LINGUISTIC MINORITIES
DEPARTMENT OF AYURVEDA, YOGA AND NATUROPATHY, UNANI, SIDDHA AND HOMOEOPATHY
NATIONAL MUSEUM
CENTRAL PUBLIC WORKS DEPARTMENT (CPWD)
DIRECTORATE OF ESTATE
DIRECTORATE OF PRINTING
LAND & DEVELOPMENT OFFICE
SERIOUS FRAUD INVESTIGATION OFFICE
DEPARTMENT OF FOOD & PUBLIC DISTRIBUTIONS
DEPARTMENT OF CHEMICALS & PETROCHEMICALS
DEPARTMENT OF FERTILIZERS





ISO 9001:2000

DEPARTMENTS & Corporate

CENTRAL RESERVE POLICE FORCE
PRESS INFORMATION BUREAU
CENTRAL ELECTRICITY AUTHORITY
NATIONAL CRIME RECORDS BUREAU
NATIONAL INSTITUTE OF SOCIAL DEFENCE
DELHI AGRICULTURE MARKETING BOARD
DIPAC, CVD COMPLEX NEW DELHI, DELHI CANTT
INSTITUTE FOR GOVT. ACCOUNTS & FINANCE
NATIONAL BOARD FOR EXAMINATIONS
NATIONAL COUNCIL FOR TEACHER TRAINING
OIL-COORDINATION COMMITTEE
DELHI FISH, POULTRY & EGG MARKETING COMMITTEE
NATIONAL HORTICULTURE BOARD
AGRICULTURE PRODUCES MARKETING COMMITTEE
SPORTS AUTHORITY OF INDIA
DIRECTORATE GENERAL OF WORKS
NATIONAL THERMAL POWER CORPORATION

Immence (e) Technologies Pvt. Ltd.

(Regd. Office) A-1/312, Ground Floor,
Janak Puri, New Delhi - 110058.

(Works) B-893, Ground Floor,
Palam Ext. Sector -7, Dwarka,
New Delhi - 110075.
+91-011-456 9802, 03 Tel
+91-011-25081724 Fax
contact@immence.in E-mail
www.immence.in Web



OTHER INSTITUTIONS & ORGANISATIONS

WORLD HEALTH ORGANISATION
ALL INDIA INSTITUTE MEDICAL SCIENCES
RAM MANOHAR LOHIA HOSPITAL
NATIONAL INSTITUTE OF VIROLOGY, PUNE
KEM HOSPITAL, MUMBAI
MAULANA AZAD MEDICAL COLLEGE
JAMIA MILLIA ISLAMIA
KING GEORGE'S MEDICAL UNIVERSITY, LUCKNOW
B.J. MEDICAL COLLEGE, AHMEDABAD
SCHOOL OF TROPICAL MEDICINES, KOLKATTA
NATIONAL AIDS RESEARCH INSTITUTE, PUNE
CHRISTIAN MEDICAL COLLEGE, VELLORE TAMIL NADU
REGIONAL INSTITUTE OF MEDICAL SCIENCES, IMPHAL
MANIPUR
GOVERNMENT HOSPITAL OF THORACIC MEDICINE, CHENNAI
DIRECTORATE GENERAL OF HEALTH SERVICES
LADY HARDIGNE MEDICAL COLLEGE
SAFDURJANG HOSPITAL
NATIONAL INSTITUTE OF VIROLOGY, PUNE
NATIONAL INSTITUTE OF EPIDEMIOLOGY, CHENNAI
INDIAN COUNCIL OF MEDICAL RESEARCH
DRUGS CONTROLLER GENERAL
UCMS & GTB HOSPITAL
NATIONAL INSTITUTE OF CHOLERA, KOLKATTA



COMPLEX WORLD CLEAR SOLUTIONS

immence