

# ANURAG AICH - DEVOPS ENGINEER

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Professional Web Links:

[LinkedIn Profile](#) [GitHub Profile](#) [Docker Profile](#) [Portfolio](#)

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A solid foundation in DevOps and Cloud Engineering, equipped with hands-on experience in cloud platforms like AWS. Adept at deploying and managing applications in cloud environments, with a demonstrated ability to collaborate effectively within teams. Possesses strong analytical skills and a proactive approach to problem-solving, eager to contribute to organizational success and drive innovation in DevOps and cloud technologies. Seeking to leverage academic achievements and practical skills to make valuable contributions to a dynamic team focused on technological excellence and operational efficiency.

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## PROFESSIONAL SUMMARY

- Cloud Engineer proficient in AWS services—including EC2, Lambda, Elastic Beanstalk, DynamoDB, CloudWatch, and SNS.
- Skilled in designing, deploying, and managing scalable cloud architectures with strong expertise in Kubernetes for container orchestration.
- Proficient in Git for version control and collaboration.
- Solid background in networking, ensuring secure and efficient cloud environments.
- Experienced in scripting with Bash to automate infrastructure tasks. STEM background provides a strong analytical foundation for optimizing cloud operations.
- Strong focus on Continuous Integration and Continuous Delivery (CI/CD) practices.
- Expertise in collaborating with cross-functional teams to enhance system performance and scalability.
- Passionate about leveraging automation to drive innovation and success.

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## SKILL SET

- Public Cloud: AWS
- AWS Services: EC2, VPC, Storages (S3, EBS, EFS), Lambda, Elastic Load Balancer, Auto-Scaling.
- DevOps Tools: Docker, Kubernetes, Jenkins, GIT, Ansible, Maven, Docker, Terraform, Nagios.
- Programming language: Shell Script, PowerShell.
- Operating System: Windows, Ubuntu, Amazon Linux.
- Database: MySQL, RDS, DynamoDB, Amazon Redshift (Warehouse)
- Sales Skills: Communication, Negotiation, Product Knowledge, Customer Relation Management, Time Management, Analytical Skills.
- Management Skills: Leadership, Decision Making, Conflict Resolution, Strategic Thinking, Financial Management, Team Building, Problem Solving.
- Visualization: Power BI
- Other Skill Sets: MS Office, Instat,

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## CERTIFICATION & TRAININGS

- AWS Certified Cloud Practitioner.
- AWS Certification Course From Intellipaat.
- DevOps Course Certification From Intellipaat.
- AWS Cloud Practitioner Essentials Certification

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## PROFESSION PROJECT

- Implemented a fully automated continuous deployment pipeline for a microservices-based application, leveraging cloud-native tools and DevOps principles to ensure seamless deployment, scalability, and reliability.
- Designed and implemented CI/CD pipelines using Jenkins to automate build, test, and deployment processes for microservices.
- Set up an Application Load Balancer (ALB) in AWS to distribute traffic across multiple instances of a containerized application, improving fault tolerance and responsiveness.
- The Text-to-Speech (TTS) Converter project is designed to convert written text into spoken words using a serverless architecture, leveraging AWS Lambda and Amazon Polly. This solution is ideal for creating scalable, efficient, and cost-effective applications that require natural-sounding speech synthesis.
- Designed and implemented a scalable and secure web application architecture using AWS services, following a three-tier model to separate presentation, application, and database layers.

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## PROFESSIONAL WORK EXPERIENCE

### KEY ACCOUNT MANAGER

(DEC/2021 – MAR/2024)

#### ZOMATO PVT LIMITED

##### Roles and Responsibilities

- Managing the launched Cities in West Bengal and Uttar Pradesh.
- From onboarding the Restaurants to Making them grow in Zomato along with solving their problems in real time.
- Keeping track of 250+ Restaurant's Online Businesses and Developing strategies to grow accounts, increase revenue, and achieve sales targets. Negotiate contracts and agreements with clients, ensuring favorable terms and conditions for Zomato
- Build and maintain strong, long-lasting relationships with key clients at Zomato.
- Collaborate with internal teams to develop strategic plans that align with client objectives and Zomato's business goals.
- Analyze sales data, market trends, and client performance to provide insights and make data-driven decisions.
- Address client issues and concerns promptly and effectively to maintain positive relationships and uphold Zomato's reputation.

### VIDEO ANALYST

(SEP/2020 – OCT/2021)

#### MINERVA ACADEMY FC

##### Roles and Responsibilities

- Match Analysis: Collaborate with the coaching staff to analyze upcoming opponents. This includes studying their recent matches, formations, key players, set-piece strategies, and any specific patterns or tendencies. During games, provide real-time feedback to coaching staff on opponent tactics, player positioning, and potential adjustments needed.
- Player Performance Analysis: Analyze individual player performances during matches and training sessions. This involves assessing player movements, decision-making, technical skills, and adherence to team tactics. Provide personalized feedback to players and coaches based on video footage to help improve individual and collective performance.
- Data Integration: Integrate video analysis with statistical data (e.g., tracking data, performance metrics) to comprehensively understand team and player performance. Use advanced analytical tools and software to enhance the depth and accuracy of analysis.
- Scouting and Recruitment Support: Assist in player scouting and recruitment processes by providing video analysis of potential transfer targets. Evaluate prospective players based on video footage to assess their suitability and compatibility with team tactics and playing style.

### PRODUCT SPECIALIST SUPERVISOR

#### BANDO DESIGN LIMITED

(MAY/2019 – FEB/2020)

##### Roles and Responsibilities

- Supervise and ensure adherence to quality standards throughout the production process, from raw materials to finished garments.
- Conduct inspections and quality checks at various stages of production to identify and resolve quality issues promptly.
- Coordinate with suppliers and vendors to ensure timely delivery of raw materials and components according to production requirements.
- Evaluate supplier performance and negotiate contracts to maintain favorable terms and conditions.
- Participate in cross-functional teams and projects focused on continuous improvement and innovation in production processes and product quality.
- Implement feedback loops and corrective actions to resolve recurring issues and prevent future quality deviations.

### OMNI SPORTS LEADER

#### DECATHLON SPORTS INDIA PVT LIMITED

(AUG/2018 – MAY/2019)

##### Roles and Responsibilities

- Experienced Omni Sports Leader at Decathlon with a strong focus on delivering exceptional customer service and driving sales.
- Proficient in engaging customers, providing expert product recommendations, and organizing sports activities to enhance community involvement.
- Skilled in achieving sales targets while maintaining inventory accuracy and ensuring operational efficiency.
- Committed to promoting active lifestyles and improving customer satisfaction through effective team collaboration and continuous improvement initiatives.
- Assist in inventory management by conducting regular stock checks, replenishing shelves, and ensuring accurate product availability.

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## AWARDS

- Zomato's Top Performer of the Month - October 2023
- Top Contribution of the Brand Kipsta in Decathlon India Private Limited.

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## EDUCATION

- Master's Degree (M.Sc.) in DevOps and Cloud Computing Management from International University of Applied Science(IU) - PURSUING
- Bachelor's in Biotechnology - 2023 - 7.8/10 CGPA
- Diploma in Sports Technology - Institute of Sports Science and Technology - 2020
- Council for The Indian School Examinations - Calcutta Public School - 2012
- Central Board of Secondary Education - Kendriya Vidyalaya No-2 -2010

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## HOBBIES

- Beyond my career as a Cloud Engineer, I am passionate about playing football and participating in adventurous sports like hiking and skydiving.
- I find inspiration in listening to a variety of music genres.
- I enjoy exploring unique destinations around the world to immerse myself in different cultures.