JOB DESCRIPTION

Intouch CX

Job Title: AI Automation Specialist

Location: Gurgaon/Hyderabad/Bangalore/Indore   **Working: 5 Days**

Mode: On site/Hybrid   **CTC: 4.8 LPA**

Job Summary

We are seeking a skilled and innovative AI Automation Specialist to design, develop, and maintain intelligent automation solutions that enhance operational efficiency. The ideal candidate will work with AI tools, machine learning models, RPA platforms, and workflow automation systems to streamline business processes, reduce manual effort, and drive digital transformation across the organization.

Key Responsibilities

- Identify, analyse, and evaluate business processes suitable for AI-driven automation.
- Develop and implement automation workflows using AI, ML, LLMs, and RPA tools (UiPath, Automation Anywhere, Power Automate, etc.).
- Integrate AI models (chatbots, NLP systems, predictive models) into existing processes or applications.
- Build and optimize automated scripts, pipelines, and bots to improve performance and accuracy.
- Collaborate with cross-functional teams (IT, Operations, Product, Data) to gather requirements and deliver automation solutions.
- Conduct testing, troubleshooting, and quality assurance for all automation deployments.
- Monitor and maintain automation systems, ensuring uptime, reliability, and scalability.
- Document automation processes, workflows, and technical specifications.
- Ensure compliance with security, data privacy, and governance standards.
- Stay updated with emerging AI technologies and recommend new automation opportunities

Benefits

- Company Sponsored Certification- **HIPAA , LiDAR.**
- International Clientele Exposure.
- Health and Term Insurance.
- Vibrate Work Culture.
- Company Sponsored Education PG Program with 80% Scholarship During Term Employment.

Job Title: Data Analyst

Location: Gurgaon/Hyderabad/Bangalore/Indore   **Working: 5 Days**

Mode: On site/Hybrid   **CTC : 5.5 LPA**

Student Criteria :- Graduate

Job Summary

We are seeking a detail-oriented **Data Analyst** to collect, process, analyze, and interpret data to help drive informed decision-making. The ideal candidate will be skilled in data wrangling, visualization, and generating actionable insights for business improvement.

Key Responsibilities

- Collect, clean, and validate datasets from various internal and external sources.

- Analyze large, complex datasets to identify trends, patterns, and insights.

- Build dashboards and reports using BI tools (e.g., Power BI, Tableau, Looker).

- Prepare visualizations and presentations to communicate findings to stakeholders.

- Work with cross-functional teams to understand business requirements and provide data-driven recommendations.

- Develop and maintain automated data pipelines and reporting processes.

- Support experimentation (A/B tests, forecasting models, root-cause analyses).

- Ensure data accuracy, consistency, and governance standards are met.

Benefits

- Company Sponsored Certification- HIPAA
- Agile SAFe Certification.
- International Clientele Exposure.
- Health and Term Insurance.
- Vibrate Work Culture.
- Company Sponsored Education PG Program with 80% Scholarship During Term Employment.

JOB DESCRIPTION

IntouchCX

Job Title: Data Analyst

Location: Gurgaon/Hyderabad/Bangalore/Indore

Working: 5 Days

Mode: On site/Hybrid

CTC : 7.0 LPA

Students Criteria :- Post Graduate

Job Summary

We are seeking a detail-oriented **Data Analyst** to collect, process, analyze, and interpret data to help drive informed decision-making. The ideal candidate will be skilled in data wrangling, visualization, and generating actionable insights for business improvement.

Key Responsibilities

- Collect, clean, and validate datasets from various internal and external sources.
- Analyze large, complex datasets to identify trends, patterns, and insights.
- Build dashboards and reports using BI tools (e.g., Power BI, Tableau, Looker).
- Prepare visualizations and presentations to communicate findings to stakeholders.
- Work with cross-functional teams to understand business requirements and provide data-driven recommendations.
- Develop and maintain automated data pipelines and reporting processes.
- Support experimentation (A/B tests, forecasting models, root-cause analyses).
- Ensure data accuracy, consistency, and governance standards are met.

Benefits

- Company Sponsored Certification- HIPAA
- Agile SAFe Certification.
- International Clientele Exposure.
- Health and Term Insurance.
- Vibrate Work Culture.
- Company Sponsored Education PG Program with 80% Scholarship During Term Employment.

JOB DESCRIPTION

Intouch CX

Job Title: AI Operator

Location: Gurgaon/Hyderabad/Bangalore/Indore **Working: 5 Days**

Mode: On site/Hybrid **CTC : 4.2 LPA**

Job Summary

We are seeking a skilled **AI Operator** to monitor, manage, and optimize AI systems used across the organization. The ideal candidate will ensure AI tools run efficiently, respond to operational needs, and assist teams in leveraging AI capabilities responsibly and effectively. This role requires a combination of technical understanding, analytical thinking, and operational accuracy

Key Responsibilities

- Monitor daily performance of AI systems, models, and automation tools.

- Run AI workflows, maintain system uptime, and troubleshoot issues in real time.

- Conduct quality checks on AI outputs to ensure accuracy, relevance, and compliance.

- Support data ingestion, preprocessing, and pipeline operations.

- Collaborate with AI engineers, data teams, and business units to enhance system performance.

- Document system operations, anomalies, and improvements.

- Manage user requests, assist with AI tool usage, and provide operational support.

- Ensure AI is used ethically and aligns with organizational policies and governance.

- Assist in model deployment, updates, and version management (as required).

- Identify opportunities to automate manual tasks

Benefits

- Company Sponsored Certification - HIPPA, Basics Medical Coding.
- International Clientele Exposure.
- Health and Term Insurance.
- Vibrate Work Culture.
- Company Sponsored Education PG Program with 80% Scholarship During Term Employment.