Anurag Nagre

Mumbai, Maharashtra, India

✉ anuragnagre95@gmail.com   📞 8850280276

in linkedin.com/in/anurag-nagre-6053311a7

Summary

Experienced computer Engineer with a demonstrated history of working in the Information Technology(IT) industry Skilled in System administrator, Exchange Administrator , Strong education professional with a bachelor's of Engineering

Experience

Technical Support Specialist

SCILLZ MANAGEMENT CONSULTING PRIVATE LIMITED

Nov 2019 - Present (3 years 2 months +)

Hands-on experience on Service Now Tool

Monitoring application and granting users to access the system

Handling client over phones and emails

Keep the track of data and performing daily backup

Active Directory (User Management)

Azure Active Directory , Conditional Access , Channel Branding

Office 365 administration

Mail flow, Policy Management, retention Policy,

Create Mail Boxes as per HR request,

MFA,SSPR for O365 User, Mail Delegation, Shared Mailbox,

Has experience of Windows 10 / 11

Has experience of MacOS, iPad & iPhone

Has experience of Microsoft Office 365 (including SharePoint and teams)

Microsoft BitLocker Administration and Monitoring (MBAM)

Intune Administration (MDM)

SharePoint and Teams Administrations

Technical Support Engineer

ENOPECK SEALS INDUSTRIES

Apr 2018 - Mar 2019 (1 year)

Hands-on experience on Service Now Tool

Monitoring application and granting users to access the system

Handling client over phones and emails

Keep the track of data and performing daily backup

Active Directory (User Management)

Azure Active Directory , Conditional Access , Channel Branding

Office 365 administration

Mail flow, Policy Management, retention Policy,

Create Mail Boxes as per HR request,

MFA,SSPR for O365 User, Mail Delegation, Shared Mailbox,

Has experience of Windows 10 / 11

Has experience of MacOS, iPad & iPhone
Has experience of Microsoft Office 365 (including SharePoint and teams)
Microsoft BitLocker Administration and Monitoring (MBAM)
Intune Administration (MDM)
SharePoint and Teams Administrations

Technical Support Engineer
SIES Graduate School Of Technology
Aug 2017 - Mar 2018 (8 months)
I was a technical assistant at SIES College of engineering, in that my job role is to maintaining computer labs, installing a different operating system like windows, ubuntu, etc.
Giving demonstration to 2nd and 3rd-year students on how to install and use different types of applications on ubuntu and windows.

Education

University of Mumbai
Bachelor of Engineering - BE, Computer Engineering
Jul 2013 - Aug 2016
I have continue my high school diploma project in final year of Graduation, In this we have added voice command,
Some physically challenged people can't even move, so in that case they can use computer system with the help of voice command

University of Mumbai
Associate's degree, Information Technology
2010 - 2013
To develop the user interface for physically challenged people who can allows such people to operate computer system with ease.

Licenses & Certifications

Amazon Elastic Compute Cloud (E2C) - Amazon Web Services (AWS)

Amazon Cloud Practitioner Essentials (Second Edition) - Amazon Web Services (AWS)

Machine Learning Terminology and Process - Amazon Web Services (AWS)

Machine learning with python - NATIONAL INSTITUTE OF ELECTRONICS & INFORMATION TECHNOLOGY (NIELIT)

Skills

Project Management • Technical Support • Operating Systems • Desktop Computers • System Administration • Management • Active Directory • Server Administration • Windows Server