# **Anush Raghavender**

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# **Summary**

Skilled software engineer and business analyst with 2 years of professional experience in designing and implementing digital technology solutions. Proficient in analyzing business needs, designing systems, optimizing processes, developing software, and creating clear documentation. Excel in both independent work and team collaboration, with strengths in analytical thinking and communication, to drive business success.

#### **Skills**

Web Technologies: HTML, CSS, JavaScript, Bootstrap, ReactJS, NodeJS, ExpressJS, MongoDB, MySQL

**Programming Languages:** C, C++, Java, Kotlin, Python

Tools: Git, Postman, Adobe XD, Draw.io, Microsoft Office, JIRA

Business Analysis: Requirements Gathering, Process Mapping, ER Modeling, MVC Architecture, UI Wireframing,

Technical Writing, Data Analysis, Stakeholder Management

## Experience

#### Business Analyst | CapitalSources.ca | Canada (Full-Time)

09/2024 - 04/2025

- Gathered user requirements, developed logical and physical specifications, and created technical documentation for proprietary database and CRM systems.
- Developed an end-to-end web-application using ReactJS and NodeJS to facilitate CRUD operations on the database, enabling non-technical users to access and manage real estate data efficiently.
- Built and customized a CRM system on the ZOHO platform to manage leads, contacts, accounts, and deals across capital and property markets.
- Analyzed property data using Power BI to generate market-level insights and visualizations improving data-driven decision-making and supporting marketing initiatives.
- Streamlined processes by automating tasks and developing templates to support CIM report production, reducing manual work and enhancing overall efficiency.
- Coordinated with vendors to set up demos and build long-term partnerships for technical products supporting internal business needs.

### Sales Advisor | SportChek | Canada (Part-Time)

08/2024 - Present

- Guided customers in selecting the right footwear based on fit, function, and personal preference, enhancing the overall shopping experience and contributing to sales goals.
- Supported back-end operations by receiving shipments, organizing the stockroom, tagging and categorizing merchandise, performing inventory checks, and setting up display walls to optimize store efficiency.

#### Software Engineer | Furtim Technologies | India (Full-Time)

10/2022 - 07/2023

• Billed 1000+ hours as a technical engineer in the functional consulting department at Wipro, developing user interfaces for business web-applications for US-based clients using AngularJS.

## **Education**

Haskayne School of Business, University of Calgary | Canada

08/2023 - 08/2024

Master of Management

Indian Institute of Information Technology, Kancheepuram | India

07/2016 - 07/2021

Bachelor & Master of Technology in Computer Science & Engineering