

# Anush Raghavender

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## Summary

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Skilled software engineer and business analyst with 2 years of combined experience in full-stack web-development and system design. Proficient in analyzing business needs, translating complex requirements into effective technical solutions, optimizing processes, and creating clear documentation. Excel in both independent work and team collaboration, with strengths in analytical thinking and communication, to drive business success.

## Skills

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**Web Technologies:** HTML, CSS, JavaScript, Bootstrap, ReactJS, NodeJS, ExpressJS, MongoDB, MySQL

**Programming Languages:** C, C++, Java, Kotlin, Python

**Tools:** Git, Postman, Adobe XD, Draw.io, Microsoft Office

**Business Analysis:** Requirements Gathering, Process Mapping, ER Modeling, MVC Architecture, UI Wireframing, Technical Writing, Data Analysis, Stakeholder Management

## Experience

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**Business Analyst | CapitalSources.ca | Canada (Full-Time)** **09/2024 - 04/2025**

- Gathered user requirements, developed logical and physical specifications, and created technical documentation for proprietary database and CRM systems.
- Developed a web application using ReactJS and NodeJS to facilitate CRUD operations on the database, enabling non-technical users to access and manage data efficiently.
- Built and customized a CRM system on the ZOHO platform to manage leads, contacts, accounts, and deals across capital and property markets.
- Analyzed property data using Power BI to generate market-level insights and visualizations, supporting the development of CIM reports.
- Streamlined existing processes by automating tasks and creating templates, reducing manual work and increasing overall efficiency.

**Sales Advisor | SportChek | Canada (Part-Time)** **08/2024 - Present**

- Guided customers in selecting the right footwear based on fit, function, and personal preference, enhancing the overall shopping experience and contributing to sales goals.
- Supported back-end operations and inventory management through stockroom organization, product tagging and categorization, and footwear display setup to ensure efficient store functionality.

**Software Engineer | Furtim Technologies | India (Full-Time)** **10/2022 - 07/2023**

- Billed 1000+ hours as a technical engineer in the functional consulting department at Wipro, developing user interfaces for business web-applications for US-based clients using AngularJS.
- Developed REST APIs for the company's entry management system using NodeJS.

## Education

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**Haskayne School of Business, University of Calgary | Canada** **08/2023 - 08/2024**

Master of Management

**Indian Institute of Information Technology, Kancheepuram | India** **07/2016 - 07/2021**

Bachelor & Master of Technology in Computer Science & Engineering