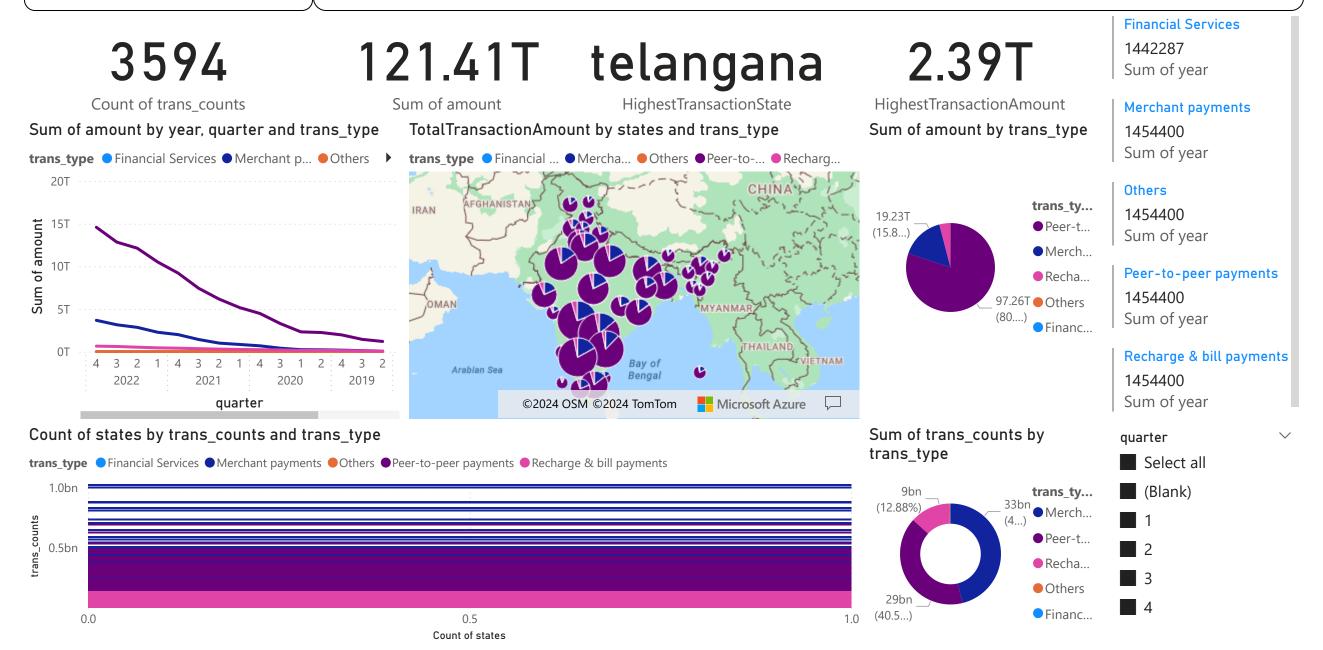


# **Aggregated Transaction Insights on PhonePe**



#### Tabular Data for Specific Analysis

states	year	quarter	trans_type	Sum of amount	Sum of trans_counts
andaman-&-nicobar-islands	2018	1	Financial Services	10,601.42	33
andaman-&-nicobar-islands	2018	1	Merchant payments	4,52,507.17	298
andaman-&-nicobar-islands	2018	1	Others	1,84,689.87	256
andaman-&-nicobar-islands	2018	1	Peer-to-peer payments	1,21,38,655.30	1871
andaman-&-nicobar-islands	2018	1	Recharge & bill payments	18,45,307.47	4200
andaman-&-nicobar-islands	2018	2	Financial Services	1,21,336.03	59
andaman-&-nicobar-islands	2018	2	Merchant payments	10,24,491.01	603
andaman-&-nicobar-islands	2018	2	Others	3,59,838.51	368
andaman-&-nicobar-islands	2018	2	Peer-to-peer payments	2,45,11,925.23	3575
andaman-&-nicobar-islands	2018	2	Recharge & bill payments	23,20,944.73	6735
andaman-&-nicobar-islands	2018	3	Financial Services	1,481.49	42
andaman-&-nicobar-islands	2018	3	Merchant payments	16,27,359.84	945
Total	2010	1	OII	12,14,05,92,81,05,735.40	71723727320

#### Aggregate Data for Multidimentional Analysis

trans_type	Financial Services		Merchant payments		Others		Peer-to-peer payments
states	Sum of amount	Sum of trans_counts	Sum of amount	Sum of trans_counts	Sum of amount	Sum of trans_counts	Sum of amount S
	2,43,08,014.61	14307	3,28,37,23,128.71	2972627	2,29,35,442.17	26244	14,97,85,83,460.93
⊞ andhra-pradesh	3,33,81,99,906.28	4467156	14,00,10,09,24,393.19	1986664299	6,13,76,00,434.72	8038419	98,12,43,81,80,859.56
arunachal-pradesh  one of the control of the cont	3,93,69,243.86	26627	7,30,87,76,028.95	6470964	6,46,79,428.59	68257	60,71,52,91,084.15
± assam	59,19,52,142.08	671025	1,45,44,99,23,453.13	162662960	1,04,74,74,510.50	1758007	9,12,58,25,28,094.48
⊕ bihar	1,69,81,12,834.68	3127426	8,03,15,74,65,068.55	1032192952	4,78,76,87,745.75	7761267	46,86,04,40,30,967.59
⊞ chandigarh	10,50,53,486.66	121668	29,64,51,47,225.28	44433772	24,65,30,303.91	361681	1,22,50,32,98,630.21
	60,39,89,436.22	729442	2,80,61,42,93,502.33	424772100	1,64,52,64,195.84	2389748	11,26,79,93,85,331.94
	2,76,11,983.25	37558	9,66,42,71,431.72	20266488	8,62,29,551.63	122767	43,79,18,34,998.99
⊕ delhi	2,66,66,34,722.55	3138441	8,61,54,29,61,949.62	1668989093	10,82,77,23,832.08	27549440	39,60,24,45,83,597.35
⊕ goa	14,10,06,726.50	111410	34,55,65,90,106.17	47596003	22,94,03,979.50	233516	1,19,25,32,85,927.56
⊕ gujarat	1,81,77,30,630.68	2348715	6,50,31,67,78,096.64	908236040	4,62,33,12,936.12	7353187	27,42,01,08,48,866.09
⊞ haryana	1,45,11,18,642.92	1789135	5,40,89,37,53,825.45	900742258	4,57,45,81,880.37	8123003	25,46,32,29,21,248.76
	23,39,95,155.27	237560	49,19,48,35,946.84	66624149	42,76,51,542.38	577487	2,19,09,66,20,074.78
⊞ jammu-&-kashmir	29,58,91,618.44	505869	48,98,70,87,554.33	55054206	81,59,64,750.08	1460307	2,81,50,19,12,393.25
Total	49,51,07,14,870.52	71140778	1,92,32,31,67,34,842.14	33126351502	1,14,57,32,43,625.64	193737980	9,72,60,76,06,37,557.34



# Comprehensive User Insights on PhonePe

6732

Xiaomi maharashtra

47.84%

2022

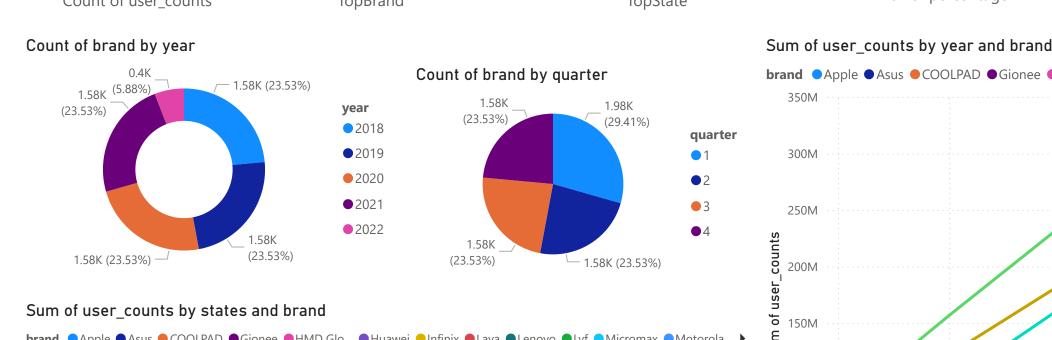
Count of user counts

**TopBrand** 

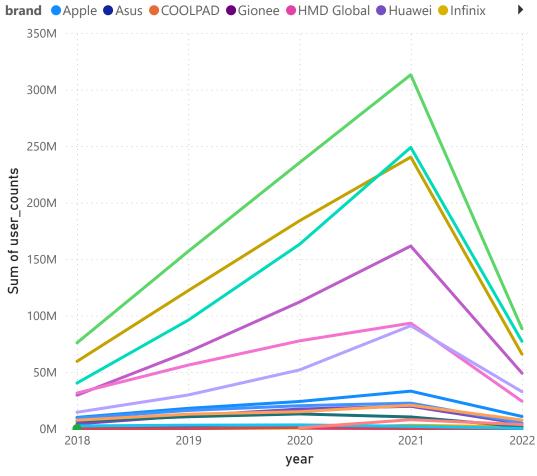
**TopState** 

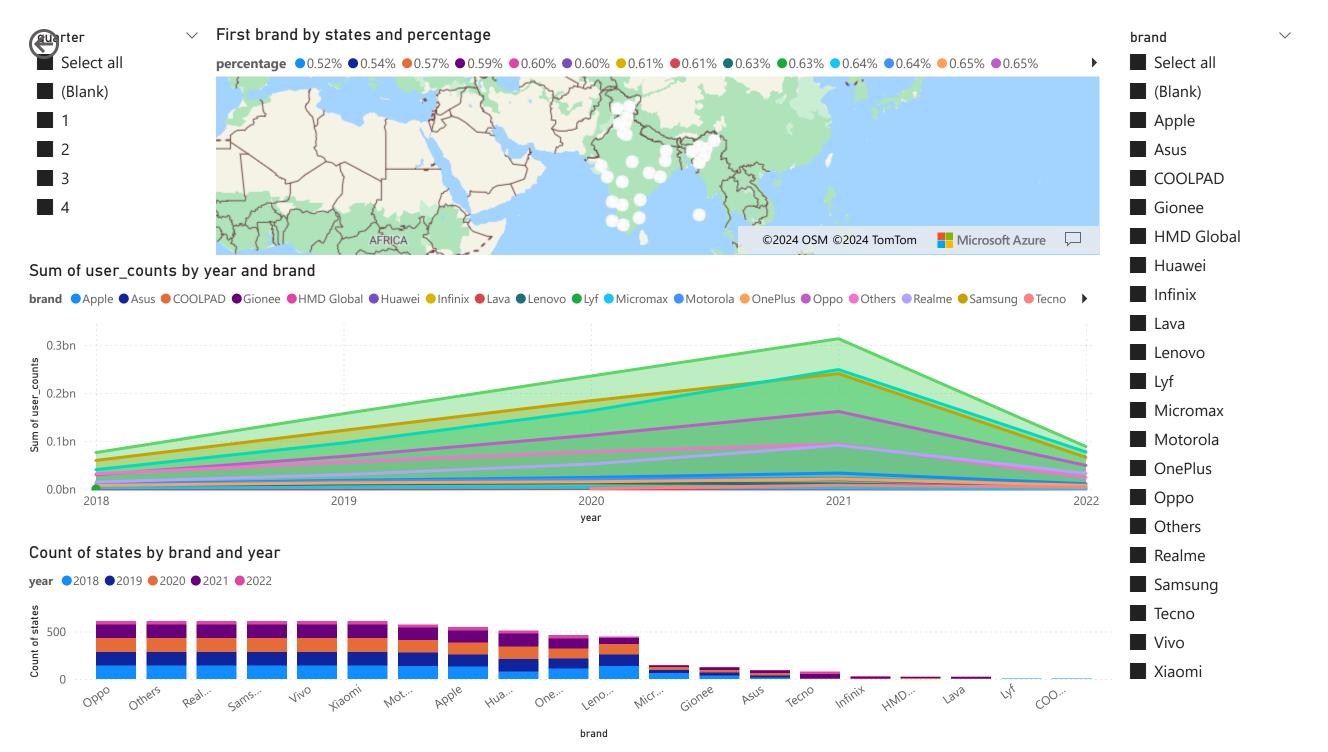
Max of percentage

Max of year



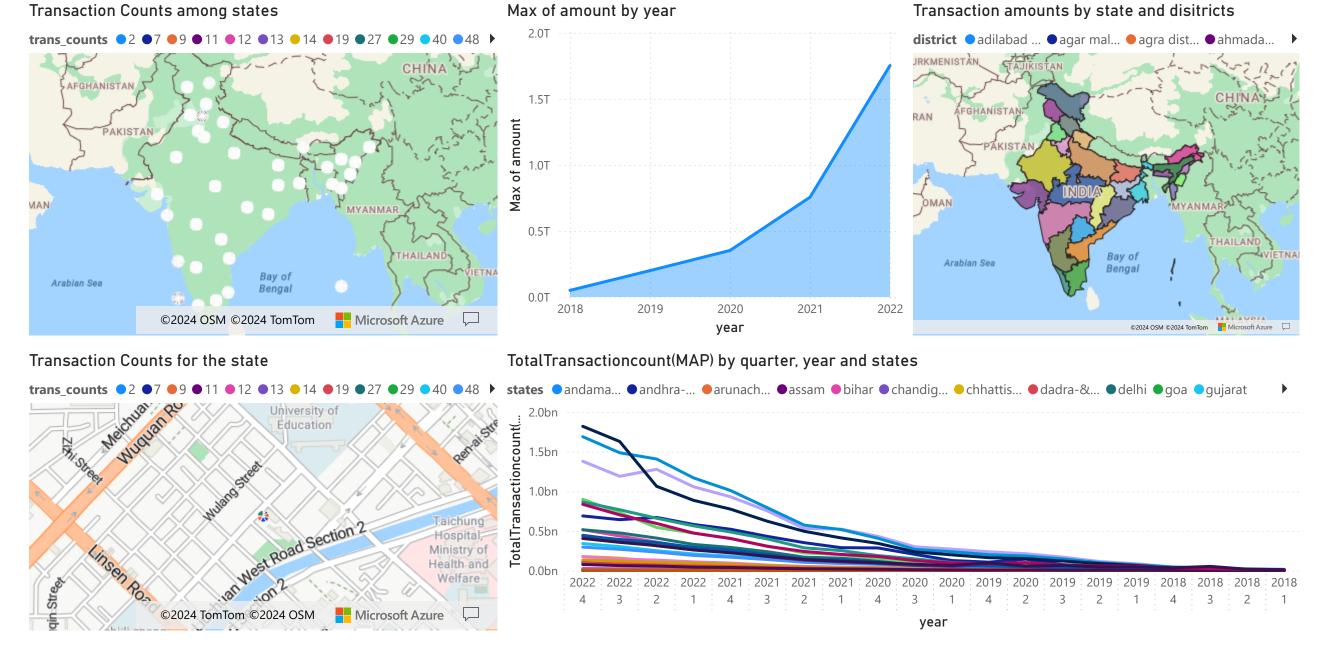
### brand ● Apple ● Asus ● COOLPAD ● Gionee ● HMD Glo... ● Huawei ● Infinix ● Lava ● Lenovo ● Lyf ● Micromax ● Motorola ▶ maharashtra andhra-pradesh telangana 0.0bn 0.2bn 0.4bn Sum of user counts







# Geographic Distribution of PhonePe Transactions



# tailed Tabular Data for Analysis

scates	district	quarter	year	trans_counts	amount
arunachal-pradesh	dibang valley district	1	2018	2	169.89
manipur	pherzawl district	1	2018	2	778.09
manipur	pherzawl district	2	2018	11	1,036.35
arunachal-pradesh	anjaw district	2	2018	7	7,871.02
arunachal-pradesh	kamle district	1	2018	14	7,971.33
arunachal-pradesh	pakke kessang district	1	2018	9	9,131.40
jammu-&-kashmir	muzaffarabad district	1	2018	13	14,559.80
arunachal-pradesh	kamle district	2	2018	12	23,654.06
arunachal-pradesh	shi yomi district	3	2019	27	30,367.75
arunachal-pradesh	kamle district	3	2018	93	30,504.94
jammu-&-kashmir	muzaffarabad district	4	2019	13	33,490.74
arunachal-pradesh	shi yomi district	4	2018	61	42,483.80
arunachal-pradesh	pakke kessang district	2	2018	48	58,359.57
arunachal-pradesh	shi yomi district	2	2019	13	65,209.39
arunachal-pradesh	dibang valley district	2	2018	68	65,769.20
arunachal-pradesh	anjaw district	3	2018	13	95,403.68

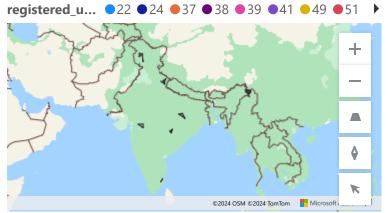
#### Pivoting Data For Multi-Dimentional Analysis

year	2018		2019		2020	2021		
states	Sum of amount	Sum of trans_counts	Sum of amount	Sum of trans_counts	Sum of amount	Sum of trans_counts	Sum of amount	
	18,90,76,103.94	58021	47,34,64,756.95	133104	1,29,64,23,416.36	446274	4,92,54,88,080.6	
⊕ andhra-pradesh	1,22,07,20,14,670.51	77779112	5,37,79,13,74,418.90	297180254	16,77,24,65,80,653.86	763616699	36,63,66,46,51,932.9	
arunachal-pradesh arunachal-pra	1,12,71,23,964.18	435229	3,46,58,24,194.99	1314871	9,38,86,78,101.72	3547905	20,89,18,39,223.9	
⊞ assam	13,20,75,47,440.68	8806777	47,18,94,96,241.52	22691015	1,10,49,27,31,052.46	47135224	2,90,40,44,05,089.3	
⊕ bihar	68,08,56,90,829.17	44556885	2,65,64,14,75,630.16	131986927	6,50,29,78,55,404.38	266563978	15,71,98,82,79,912.9	
⊞ chandigarh	4,97,66,04,721.93	2383031	12,51,13,44,054.99	5884404	20,21,00,41,054.42	8861323	42,20,35,61,314.7	
	22,13,20,45,738.82	13933118	76,49,39,59,978.82	45826483	1,68,87,06,98,969.74	98023091	3,89,14,38,33,302.3	
⊞ dadra-&-nagar-haveli-&-daman-&-diu	1,58,41,19,368.24	1044832	3,85,59,23,788.47	2559192	7,09,54,40,039.01	4807834	15,99,50,79,861.7	
⊕ delhi	95,75,65,08,188.45	64231244	3,72,39,72,27,324.47	254461712	6,32,91,90,32,875.13	364821900	14,21,42,30,73,338.7	
⊕ goa	2,64,86,32,615.86	1244738	7,99,10,18,040.66	4114941	15,86,21,23,990.47	9080241	46,87,57,79,174.9	
⊞ gujarat	62,43,80,58,555.73	39761960	2,21,33,00,52,546.93	134749574	4,27,69,77,35,578.55	231865328	10,08,87,00,41,432.7	
⊞ haryana	59,87,99,40,980.86	31843908	1,98,40,20,34,603.39	113047107	4,32,25,39,34,294.46	226926755	9,19,36,33,46,880.7	
	6,18,72,47,508.72	3364250	21,10,05,47,734.97	10922850	39,96,14,78,636.57	21602414	78,06,26,64,021.0	
⊞ jammu-&-kashmir	13,25,59,98,740.91	7763165	17,72,59,04,167.69	7487796	38,56,14,27,680.04	12776978	1,10,47,67,86,395.5	
Total	16,23,04,53,96,413.91	1080202410	62,76,68,81,33,188.95	4079827215	1,46,41,16,19,78,060.88	7973974741	3,45,98,69,96,87,166.4	

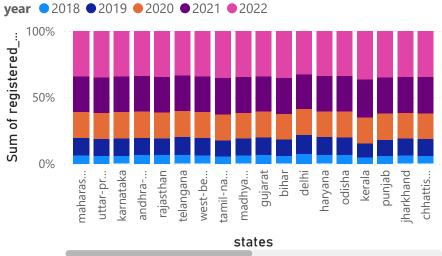


### Geographic Distribution of PhonePe Users

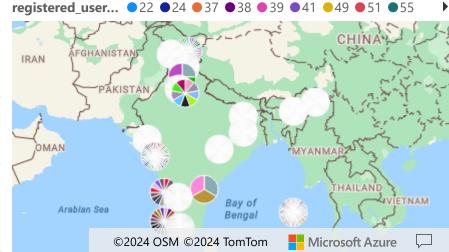
### Distribution of Regeistered User acount accross states



#### Regestered user counts of state by Year



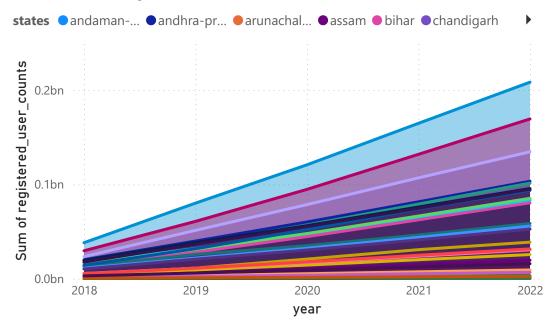
#### Number of Users in each state



#### Pivotal Data for Analysis

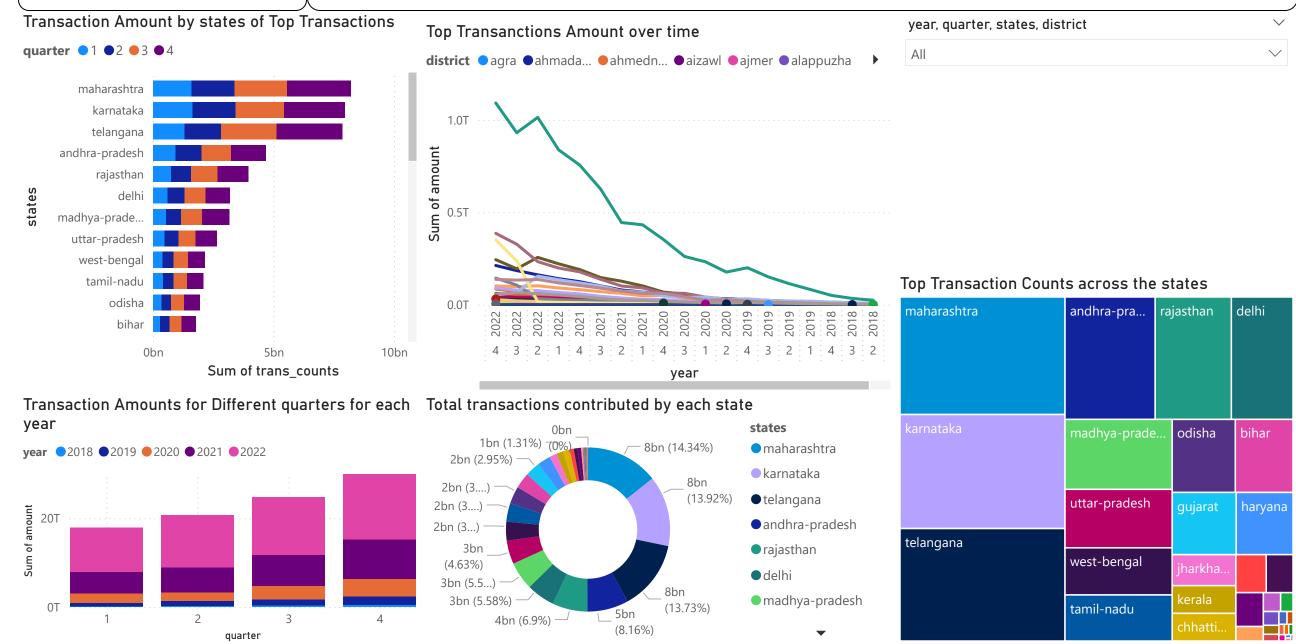
states	1	2	3	4	Total
	187750	206471	229039	253800	877060
⊞ andhra-pradesh	66863213	72889387	79134943	85958902	304846445
□ arunachal-pradesh	834097	931402	1030562	1127716	3923777
⊞ assam	11681297	12994900	14281726	15543961	54501884
⊕ bihar	49661101	54741426	59783160	65082870	229268557
⊞ chandigarh	1569877	1710163	1852979	1998394	7131413
	16036160	17618803	19220557	20908802	73784322
⊞ dadra-&-nagar-haveli-&-daman-&-diu	1158252	1268862	1383663	1509690	5320467
⊕ delhi	39418889	42755570	46320955	50217440	178712854
⊞ goa	2030651	2218638	2417246	2628860	9295395
⊞ gujarat	53537867	58590704	63671811	69059596	244859978
⊞ haryana	36099787	39414788	42832235	46401014	164747824
	5753037	6345327	6924654	7517877	26540895
⊞ jammu-&-kashmir	4166640	4634933	5029848	5439196	19270617
Total	1025819438	1123131742	1223150206	1329917287	4702018673

#### Cummulative Registered User /counts over time





# **Top Transactions of PhonePe**

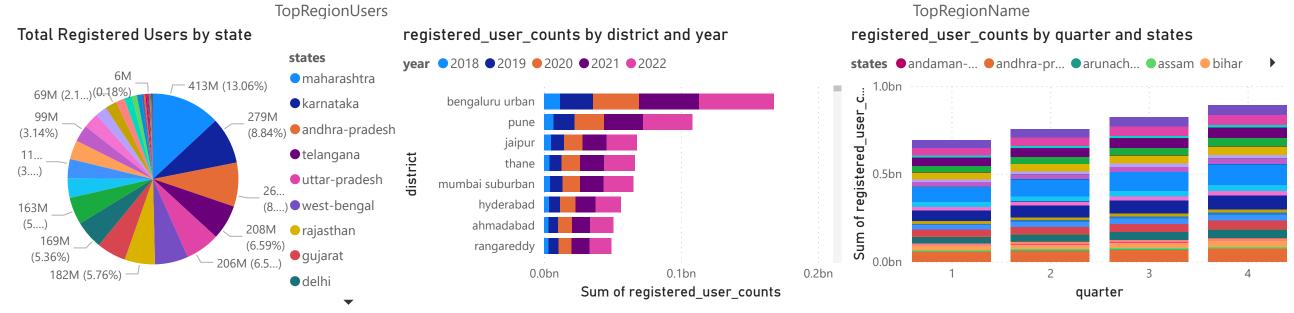




# Top Users of PhonePe

# 15M

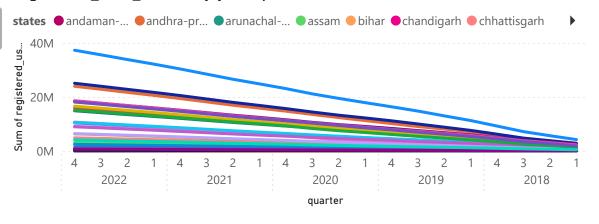
# bengaluru urban



#### Aggregate data for multidimensional analysis.

states	1	2	3	4	Total
	187750	206471	229039	253800	877060
	57766547	62964343	68355341	74247943	263334174
arunachal-pradesh arunachal-pra	694353	774765	856888	937052	3263058
⊕ assam	6872430	7618323	8357618	9089291	31937662
⊕ bihar	24797811	27260700	29709905	32277273	114045689
⊕ chandigarh	1569877	1710163	1852979	1998394	7131413
	11562270	12679268	13803846	14998233	53043617
⊞ dadra-&-nagar-haveli-&-daman-&-diu	1158252	1268862	1383663	1509690	5320467
Total	691777248	755309727	821113040	891788578	3159988593

#### registered\_user\_counts by year, quarter and states



# Recommendations can be made to enhance business strategy, user engagement, and operational efficiency

- **High-Performing Regions:** Identify regions with the highest transaction volumes and user registrations and focus marketing efforts to further strengthen the user base and encourage more transactions.
- **Underperforming Regions:** Develop specific marketing strategies for regions with low transaction volumes and user registrations to boost awareness and adoption.
- **Top Users:** Provide exclusive offers and incentives to users in regions with high transaction volumes to maintain loyalty.
- New Users: Introduce welcome bonuses or first-time transaction discounts in regions with lower user counts to attract new users.
- **Transaction Types:** Analyze the most popular transaction types and enhance features related to these transactions to improve user experience.
- ·**User Feedback**: Gather feedback from users in top-performing regions to understand their needs and continuously improve the app's functionality and services.

- · **High Growth Potential Areas:** Focus on expanding services in districts and states showing high growth potential based on the trend analysis of user registrations and transactions.
- **Local Partnerships:** Form partnerships with local businesses and service providers in high-potential regions to facilitate growth and adoption.
- Resource Allocation: Allocate resources and support to regions with high transaction volumes to ensure smooth operations and handle increased demand.
- Service Optimization: Streamline operations in regions with lower transaction volumes to reduce costs and optimize resource usage.
- **Engagement Programs**: Implement user engagement programs such as loyalty rewards, referral bonuses, and seasonal promotions to retain existing users and attract new ones.
- Customer Support: Enhance customer support services in regions with high user activity to address queries and issues promptly, ensuring high user satisfaction.
- •Regular Monitoring: Continuously monitor transaction and user data to identify emerging trends and adjust strategies accordingly.
- **Predictive Analytics**: Use predictive analytics to forecast future trends in transactions and user behavior, allowing proactive adjustments in business strategy.
- **Financial Literacy**: Conduct educational campaigns in regions with lower user registrations to raise awareness about the benefits of digital transactions and financial literacy.