

# BEAUTY PARLOUR AND SHOPPING

**Date:** 31/08/2022

**Guide:** Ms.Lisha Varghese

## 1. Project Overview?

Beauty Parlour and Shopping is an online website of appointment scheduling and shopping of beauty products functionality. It provides the interface between the parlour and clients. In this website customers take an appointment online and parlour administrators approves or cancel that appointment, and also it provides online shopping for beauty products.

## 2. To what extend the system is proposed for?

The proposed system is to be implemented with basic functionalities to provide the proper communication between the parlour and the clients for their appointment and also it provides to shop beauty products from their parlour through online. It reduces the human effort, increase efficiency and user friendly.

## 3. Specify the Viewers/Public which is to be involved in the System?

The generic Public are involved in the system.

## 4. List the Modules included in your System?

### Admin

- 1.Login
- 2.View registered customers
- 3.Manage users
- 4.Manage orders
- 5.Add products to website
- 6.Manage Feedback

### Users(Customers)

- 1.Registration
- 2.Login
- 3.Make an appointment
- 4.Search product
- 5.View product
- 6.Add to cart
- 7.Purchase product

### Delivery Boy

- 1.Login
- 2.Deliver Products

## 5. Identify the users in your project?

- 1.Admin
- 2.Customers
- 3.Delivery boys

## 6. Who owns the system?

The Administrator owns the system

## 7. System is related to which firm/industry/organization?

Firm

## 8. Details of person that you have contacted for data collection?

Smt.Shiny Liju (Worker at Kanthi Beauty Parlour, Pathanamthitta)

9. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

**1.** Explain me as Beauty Parlour manager position, What is your viewpoint of management?

I am of the opinion that a team should have specific individuals who are experts or most qualified to handle certain tasks, so as a leader, I would distribute the workload as evenly as possible to ensure that the best hands for different tasks are put where they are most effective. This will be done by ensuring that every member of the team has the skill and resource needed to complete his/her tasks.

**2.**What do you know about Beauticians?

Beauticians generally deal with skin care, nail care, applying and instructing on make-up, waxing, eyelash and eyebrow tinting, electrotherapy, face, neck and shoulder massages. NVQ/SVQ Level 2 qualifies an individual as a beautician and education typically lasts between 100 and 350 hours.

**3.**Can you tell me your Consultation process?

As a hair stylist, you will have to discuss with your customer what kind of style they are looking for. You may have customers who will provide you with pictures of celebrities cut from a magazine, pictures of themselves from some other point in time or perhaps just a description of what they're looking for. Your job is to listen to the client and help them to choose a variation of the style that will work for their hair type, face shape and typical beauty routine. Be sure to talk about how you will deal with a client who disagrees with your assertion. You should give the client good advice, but be willing to ultimately give them the haircut they want, regardless of whether or not you agree with it.

**4.What is the most challenging part of your job?**

It can be tricky when someone comes in who wants something new, but doesn't have any idea what they want. During the consultation, I have to find out what they like and don't like, and feel confident that I can give them what they want. I also have to strike a balance between giving clients what they ask for and suggesting new ideas.

**5.How many services clients can you handle in a day?**

That is different on each day. It is not constant for every day. Sometimes it depends on any celebration months.

**6.How do you attract customers?**

By keeping Offers

**7.How is payment system managed?**

Either as cash or online transaction(Gpay or Phonepay)

**8.What are the extra expenditures?**

Maintainence cost, Electricity bill etc.

**9. Is it government organized system?**

No, It is a private sector.

**10.Is there any factors that affect parlour work?**

Yes, Public holidays, harthals and mainly area where shop is situated is a factor for natural disaster like flood.