Data Analyst Project-Hotel Booking

October 3, 2023

```
[1]: import pandas as pd
     import numpy as np
     import matplotlib.pyplot as plt
     import seaborn as sns
     %matplotlib inline
     import warnings
     warnings.filterwarnings('ignore')
[2]: df= pd.read_csv("D:\\DataScience\\Projects\\Data Analysis\\Hotel_

→Booking\\hotel_booking.csv")
     df
[2]:
                            is_canceled lead_time arrival_date_year \
             Resort Hotel
                                       0
     0
                                                 342
                                                                    2015
                                                 737
     1
             Resort Hotel
                                       0
                                                                    2015
     2
                                       0
                                                   7
             Resort Hotel
                                                                    2015
     3
                                       0
             Resort Hotel
                                                  13
                                                                    2015
     4
             Resort Hotel
                                                  14
                                                                    2015
     119385
               City Hotel
                                       0
                                                  23
                                                                    2017
     119386
                                       0
                                                 102
                                                                    2017
               City Hotel
     119387
               City Hotel
                                       0
                                                  34
                                                                    2017
     119388
               City Hotel
                                       0
                                                 109
                                                                    2017
     119389
               City Hotel
                                       0
                                                 205
                                                                    2017
            arrival_date_month
                                 arrival_date_week_number
     0
                           July
     1
                           July
                                                         27
     2
                           July
                                                         27
     3
                                                         27
                           July
     4
                           July
                                                         27
                                                         35
     119385
                         August
                                                         35
     119386
                         August
     119387
                         August
                                                         35
     119388
                         August
                                                         35
                                                         35
     119389
                         August
```

```
stays_in_weekend_nights
        arrival_date_day_of_month
0
                                   1
1
                                                              0
2
                                   1
                                                              0
3
                                   1
                                                              0
4
                                   1
                                                              0
                                                              2
119385
                                 30
                                                              2
119386
                                 31
119387
                                 31
                                                              2
                                                              2
119388
                                 31
119389
                                 29
                                                              2
        stays_in_week_nights
                                adults
                                            customer_type
                                                                adr
0
                                      2
                                                Transient
                                                               0.00
                             0
1
                             0
                                      2
                                                 Transient
                                                               0.00
2
                             1
                                      1
                                                 Transient
                                                              75.00
3
                             1
                                      1
                                                              75.00
                                                 Transient
4
                             2
                                      2
                                                              98.00
                                                 Transient
119385
                             5
                                      2
                                                 Transient
                                                              96.14
119386
                             5
                                      3
                                                 Transient 225.43
119387
                             5
                                      2
                                                 Transient
                                                             157.71
                                      2 ...
119388
                             5
                                                             104.40
                                                 Transient
119389
                             7
                                      2
                                                 Transient
                                                             151.20
       required_car_parking_spaces total_of_special_requests
0
                                   0
                                   0
                                                                0
1
2
                                   0
                                                                0
3
                                   0
                                                                0
4
                                   0
                                   0
                                                                0
119385
                                                                2
119386
                                   0
119387
                                   0
119388
                                   0
                                                                0
119389
                                   0
                                                                2
       reservation_status reservation_status_date
                                                                      name
0
                 Check-Out
                                          2015-07-01
                                                             Ernest Barnes
                                                              Andrea Baker
1
                 Check-Out
                                          2015-07-01
2
                 Check-Out
                                          2015-07-02
                                                            Rebecca Parker
3
                 Check-Out
                                          2015-07-02
                                                              Laura Murray
4
                 Check-Out
                                          2015-07-03
                                                               Linda Hines
119385
                 Check-Out
                                          2017-09-06
                                                          Claudia Johnson
```

```
119387
                     Check-Out
                                              2017-09-07
                                                                Mary Morales
     119388
                     Check-Out
                                              2017-09-07
                                                          Caroline Conley MD
     119389
                      Check-Out
                                              2017-09-07
                                                              Ariana Michael
                                           phone-number
                                                               credit_card
                                    email
     0
             Ernest.Barnes31@outlook.com
                                           669-792-1661
                                                          ********4322
     1
                  Andrea_Baker94@aol.com
                                           858-637-6955
                                                          ********9157
     2
              Rebecca Parker@comcast.net
                                           652-885-2745
                                                          *********3734
     3
                       Laura_M@gmail.com
                                           364-656-8427
                                                          ********5677
     4
                      LHines@verizon.com
                                           713-226-5883
                                                          ********5498
     119385
                     Claudia.J@yahoo.com
                                           403-092-5582
                                                          *********8647
     119386
                    WAguilar@xfinity.com
                                           238-763-0612
                                                          *******4333
                Mary_Morales@hotmail.com
     119387
                                           395-518-4100
                                                          ********1821
     119388
                 MD_Caroline@comcast.net
                                           531-528-1017
                                                          ********7860
     119389
                    Ariana_M@xfinity.com
                                           422-804-6403
                                                          ********4482
     [119390 rows x 36 columns]
[3]: df.head()
[3]:
                                    lead_time
                                                arrival_date_year arrival_date_month
               hotel
                       is_canceled
        Resort Hotel
                                 0
                                          342
                                                             2015
                                                                                 July
        Resort Hotel
                                 0
                                          737
                                                             2015
                                                                                 July
        Resort Hotel
                                 0
                                            7
                                                             2015
                                                                                 July
     3 Resort Hotel
                                 0
                                           13
                                                             2015
                                                                                 July
     4 Resort Hotel
                                 0
                                           14
                                                             2015
                                                                                 July
        arrival_date_week_number
                                   arrival_date_day_of_month
     0
                               27
                                                            1
     1
                               27
                                                            1
     2
                               27
                                                            1
     3
                               27
                                                            1
                               27
                                                            1
        stays_in_weekend_nights
                                  stays_in_week_nights
                                                         adults
                                                                     customer_type
     0
                                                      0
                                                              2
                                                                         Transient
                               0
                                                      0
                                                              2
     1
                                                                         Transient
     2
                               0
                                                              1
                                                      1
                                                                         Transient
     3
                               0
                                                      1
                                                              1
                                                                         Transient
                               0
                                                      2
                                                              2
                                                                         Transient
         adr required_car_parking_spaces total_of_special_requests
     0
         0.0
                                        0
                                                                   0
                                        0
     1
         0.0
                                                                   0
     2
        75.0
                                        0
                                                                   0
```

2017-09-07

Wesley Aguilar

119386

Check-Out

```
3 75.0
                                       0
                                                                 0
     4 98.0
                                       0
                                                                 1
      reservation_status reservation_status_date
                                                             name
                                       2015-07-01
                                                    Ernest Barnes
     0
                Check-Out
     1
                Check-Out
                                       2015-07-01
                                                     Andrea Baker
     2
                Check-Out
                                       2015-07-02 Rebecca Parker
     3
                Check-Out
                                       2015-07-02
                                                     Laura Murray
                Check-Out
                                       2015-07-03
                                                      Linda Hines
                              email
                                     phone-number
                                                        credit_card
       Ernest.Barnes31@outlook.com
                                     669-792-1661 **********4322
     0
     1
             Andrea Baker94@aol.com
                                     858-637-6955
                                                   *********9157
     2
         Rebecca_Parker@comcast.net
                                     652-885-2745
                                                   ********3734
     3
                  Laura_M@gmail.com
                                     364-656-8427
                                                   ********5677
     4
                 LHines@verizon.com
                                     713-226-5883
                                                   ********5498
     [5 rows x 36 columns]
[4]: df.shape
[4]: (119390, 36)
[5]:
     df.columns
[5]: Index(['hotel', 'is_canceled', 'lead_time', 'arrival_date_year',
            'arrival_date_month', 'arrival_date_week_number',
            'arrival_date_day_of_month', 'stays_in_weekend_nights',
            'stays_in_week_nights', 'adults', 'children', 'babies', 'meal',
            'country', 'market_segment', 'distribution_channel',
            'is_repeated_guest', 'previous_cancellations',
            'previous_bookings_not_canceled', 'reserved_room_type',
            'assigned_room_type', 'booking_changes', 'deposit_type', 'agent',
            'company', 'days_in_waiting_list', 'customer_type', 'adr',
            'required_car_parking_spaces', 'total_of_special_requests',
            'reservation_status', 'reservation_status_date', 'name', 'email',
            'phone-number', 'credit_card'],
           dtype='object')
[6]: df.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 119390 entries, 0 to 119389
    Data columns (total 36 columns):
         Column
                                         Non-Null Count
                                                           Dtype
         _____
     0
         hotel
                                         119390 non-null
                                                           object
     1
         is_canceled
                                         119390 non-null
                                                           int64
```

```
3
         arrival_date_year
                                         119390 non-null int64
     4
         arrival_date_month
                                         119390 non-null object
     5
         arrival_date_week_number
                                         119390 non-null int64
         arrival date day of month
     6
                                         119390 non-null int64
     7
         stays in weekend nights
                                         119390 non-null int64
     8
         stays in week nights
                                         119390 non-null int64
     9
         adults
                                         119390 non-null int64
     10 children
                                         119386 non-null float64
     11 babies
                                         119390 non-null int64
     12 meal
                                         119390 non-null object
     13
        country
                                         118902 non-null object
     14 market_segment
                                         119390 non-null object
         distribution_channel
                                         119390 non-null object
     16
        is_repeated_guest
                                         119390 non-null int64
                                         119390 non-null int64
        previous_cancellations
     18
        previous_bookings_not_canceled 119390 non-null int64
     19
        reserved_room_type
                                         119390 non-null object
     20
         assigned_room_type
                                         119390 non-null object
     21 booking_changes
                                         119390 non-null int64
                                         119390 non-null object
     22
         deposit_type
     23
         agent
                                         103050 non-null float64
        company
                                         6797 non-null
                                                         float64
         days_in_waiting_list
                                         119390 non-null int64
     26
        customer_type
                                         119390 non-null object
     27
                                         119390 non-null float64
     28
                                         119390 non-null int64
        required_car_parking_spaces
        total_of_special_requests
                                         119390 non-null int64
        reservation_status
                                         119390 non-null object
        reservation_status_date
                                         119390 non-null object
     32
        name
                                         119390 non-null object
     33
         email
                                         119390 non-null object
        phone-number
                                         119390 non-null object
     35 credit_card
                                         119390 non-null object
    dtypes: float64(4), int64(16), object(16)
    memory usage: 32.8+ MB
[7]: | #Converting reservation_status _date into datetime format
    df['reservation_status_date']=pd.to_datetime(df['reservation_status_date'])
[8]: df.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 119390 entries, 0 to 119389
    Data columns (total 36 columns):
     #
         Column
                                         Non-Null Count
                                                          Dtype
        -----
                                         _____
         hotel
                                         119390 non-null object
```

119390 non-null int64

lead_time

2

```
is_canceled
                                          119390 non-null
                                                            int64
     1
     2
         lead_time
                                          119390 non-null
                                                            int64
     3
         arrival_date_year
                                          119390 non-null
                                                            int64
     4
         arrival_date_month
                                          119390 non-null
                                                            object
     5
                                                            int64
         arrival date week number
                                          119390 non-null
     6
         arrival_date_day_of_month
                                                            int64
                                          119390 non-null
     7
         stays in weekend nights
                                          119390 non-null int64
     8
         stays_in_week_nights
                                          119390 non-null
                                                            int64
         adults
                                          119390 non-null int64
         children
     10
                                          119386 non-null float64
     11
         babies
                                          119390 non-null int64
     12
         meal
                                          119390 non-null
                                                            object
     13
                                                            object
         country
                                          118902 non-null
         market_segment
                                          119390 non-null
                                                            object
     15
         distribution_channel
                                          119390 non-null
                                                            object
         is_repeated_guest
                                                            int64
     16
                                          119390 non-null
     17
         previous_cancellations
                                          119390 non-null
                                                            int64
         previous_bookings_not_canceled
                                          119390 non-null int64
     18
     19
         reserved_room_type
                                          119390 non-null
                                                            object
     20
         assigned room type
                                          119390 non-null object
     21
         booking_changes
                                          119390 non-null
                                                            int64
     22
         deposit type
                                          119390 non-null
                                                            object
     23
         agent
                                          103050 non-null
                                                           float64
     24
                                          6797 non-null
                                                            float64
         company
     25
         days_in_waiting_list
                                          119390 non-null int64
     26
         customer_type
                                          119390 non-null
                                                            object
     27
                                                           float64
         adr
                                          119390 non-null
     28
         required_car_parking_spaces
                                          119390 non-null int64
     29
                                                            int64
         total_of_special_requests
                                          119390 non-null
         reservation_status
                                          119390 non-null object
     31
         reservation_status_date
                                          119390 non-null datetime64[ns]
     32
         name
                                          119390 non-null
                                                           object
     33
         email
                                          119390 non-null
                                                            object
     34
         phone-number
                                          119390 non-null
                                                           object
         credit card
                                          119390 non-null
                                                            object
    dtypes: datetime64[ns](1), float64(4), int64(16), object(15)
    memory usage: 32.8+ MB
[9]: df.describe()
              is_canceled
                               lead_time
                                           arrival_date_year
     count
            119390.000000
                          119390.000000
                                               119390.000000
                 0.370416
                              104.011416
                                                 2016.156554
    mean
                              106.863097
                                                    0.707476
     std
                 0.482918
                 0.000000
                                0.000000
                                                 2015.000000
    min
     25%
                 0.000000
                               18.000000
                                                 2016.000000
     50%
                 0.000000
                               69.000000
                                                 2016.000000
```

[9]:

```
75%
            1.000000
                          160.000000
                                              2017.000000
                          737.000000
                                              2017.000000
            1.000000
max
       arrival_date_week_number
                                   arrival_date_day_of_month
                   119390.000000
                                                119390.000000
count
                       27.165173
                                                    15.798241
mean
std
                       13.605138
                                                     8.780829
min
                        1.000000
                                                     1.000000
25%
                       16.000000
                                                     8.000000
50%
                       28.000000
                                                    16.000000
75%
                                                    23.000000
                       38.000000
                       53.000000
                                                    31.000000
max
                                                                 adults
       stays_in_weekend_nights
                                  stays_in_week_nights
                                                                         \
                  119390.000000
                                         119390.000000
                                                         119390.000000
count
                       0.927599
mean
                                               2.500302
                                                               1.856403
                       0.998613
                                               1.908286
                                                              0.579261
std
                                                              0.000000
min
                       0.000000
                                               0.000000
25%
                       0.00000
                                               1.000000
                                                               2.000000
50%
                       1.000000
                                               2,000000
                                                               2,000000
75%
                       2.000000
                                               3.000000
                                                              2.000000
                      19.000000
                                              50.000000
                                                             55.000000
max
            children
                              babies
                                       is repeated guest
                                           119390.000000
       119386.000000
                       119390.000000
count
mean
            0.103890
                            0.007949
                                                 0.031912
std
            0.398561
                            0.097436
                                                 0.175767
            0.000000
                            0.000000
                                                 0.00000
min
25%
            0.000000
                            0.000000
                                                 0.00000
50%
            0.000000
                            0.000000
                                                 0.00000
75%
            0.000000
                            0.000000
                                                 0.000000
            10.000000
                           10.000000
                                                 1.000000
max
       previous_cancellations
                                 previous_bookings_not_canceled
                 119390.000000
                                                   119390.000000
count
                      0.087118
                                                        0.137097
mean
                      0.844336
                                                        1,497437
std
min
                      0.00000
                                                        0.00000
25%
                      0.00000
                                                        0.00000
50%
                      0.00000
                                                        0.00000
75%
                                                        0.00000
                      0.000000
max
                     26.000000
                                                       72.000000
       booking_changes
                                             company
                                                       days_in_waiting_list
                                  agent
         119390.000000
                         103050.000000
                                         6797.000000
                                                               119390.000000
count
                                                                    2.321149
               0.221124
                              86.693382
                                          189.266735
mean
                                                                   17.594721
std
               0.652306
                            110.774548
                                          131.655015
```

```
min
                     0.000000
                                     1.000000
                                                  6.000000
                                                                          0.000000
      25%
                     0.000000
                                    9.000000
                                                 62.000000
                                                                          0.000000
      50%
                     0.000000
                                   14.000000
                                                179.000000
                                                                          0.000000
      75%
                                                270.000000
                     0.000000
                                  229.000000
                                                                          0.000000
                    21.000000
                                  535.000000
                                                543.000000
                                                                       391.000000
      max
                                                            total_of_special_requests
                             required_car_parking_spaces
                        adr
             119390.000000
                                            119390.000000
                                                                         119390.000000
      count
                101.831122
                                                 0.062518
                                                                              0.571363
      mean
      std
                 50.535790
                                                 0.245291
                                                                              0.792798
      min
                                                                              0.000000
                 -6.380000
                                                 0.000000
      25%
                 69.290000
                                                 0.000000
                                                                              0.00000
      50%
                 94.575000
                                                 0.000000
                                                                              0.00000
      75%
                126.000000
                                                 0.000000
                                                                              1.000000
               5400.000000
                                                 8.000000
                                                                              5.000000
      max
[10]: #Getting details about only catagorical columns.
      df.describe(include='object')
[10]:
                   hotel arrival_date_month
                                                 meal country market_segment
      count
                                               119390
                                                        118902
                   119390
                                       119390
                                                                       119390
                        2
                                           12
                                                    5
                                                           177
                                                                             8
      unique
                                                           PRT
      top
              City Hotel
                                       August
                                                   BB
                                                                    Online TA
      freq
                   79330
                                        13877
                                                92310
                                                         48590
                                                                         56477
             distribution_channel reserved_room_type assigned_room_type
      count
                            119390
                                                119390
                                                                    119390
      unique
                                 5
                                                    10
                                                                         12
      top
                             TA/TO
                                                     Α
                                                                         Α
                             97870
                                                                     74053
      freq
                                                 85994
             deposit_type customer_type reservation_status
                                                                           name \
                   119390
                                   119390
                                                       119390
                                                                         119390
      count
                                                                          81503
      unique
               No Deposit
                               Transient
                                                   Check-Out
                                                               Michael Johnson
      top
                                                        75166
                    104641
                                   89613
                                                                             48
      freq
                                    phone-number
                                                         credit_card
                             email
                            119390
                                                              119390
      count
                                           119390
                            115889
      unique
                                           119390
                                                                9000
      top
              Michael.C@gmail.com
                                    669-792-1661
                                                   ********4923
      freq
                                 6
                                                                  28
                                                1
[11]: #Checking the names of catagorical cols.
      df.describe(include='object').columns
```

```
[11]: Index(['hotel', 'arrival_date_month', 'meal', 'country', 'market_segment',
           'distribution_channel', 'reserved_room_type', 'assigned_room_type',
           'deposit_type', 'customer_type', 'reservation_status', 'name', 'email',
           'phone-number', 'credit_card'],
          dtype='object')
[12]: # Seeing the data present in the cata cols
     for col in df.describe(include='object').columns:
        print(df[col].unique())
        print("-"*50)
    ['Resort Hotel' 'City Hotel']
       -----
    ['July' 'August' 'September' 'October' 'November' 'December' 'January'
     'February' 'March' 'April' 'May' 'June']
    ['BB' 'FB' 'HB' 'SC' 'Undefined']
    -----
    ['PRT' 'GBR' 'USA' 'ESP' 'IRL' 'FRA' nan 'ROU' 'NOR' 'OMN' 'ARG' 'POL'
     'DEU' 'BEL' 'CHE' 'CN' 'GRC' 'ITA' 'NLD' 'DNK' 'RUS' 'SWE' 'AUS' 'EST'
     'CZE' 'BRA' 'FIN' 'MOZ' 'BWA' 'LUX' 'SVN' 'ALB' 'IND' 'CHN' 'MEX' 'MAR'
     'UKR' 'SMR' 'LVA' 'PRI' 'SRB' 'CHL' 'AUT' 'BLR' 'LTU' 'TUR' 'ZAF' 'AGO'
     'ISR' 'CYM' 'ZMB' 'CPV' 'ZWE' 'DZA' 'KOR' 'CRI' 'HUN' 'ARE' 'TUN' 'JAM'
     'HRV' 'HKG' 'IRN' 'GEO' 'AND' 'GIB' 'URY' 'JEY' 'CAF' 'CYP' 'COL' 'GGY'
     'KWT' 'NGA' 'MDV' 'VEN' 'SVK' 'FJI' 'KAZ' 'PAK' 'IDN' 'LBN' 'PHL' 'SEN'
     'SYC' 'AZE' 'BHR' 'NZL' 'THA' 'DOM' 'MKD' 'MYS' 'ARM' 'JPN' 'LKA' 'CUB'
     'CMR' 'BIH' 'MUS' 'COM' 'SUR' 'UGA' 'BGR' 'CIV' 'JOR' 'SYR' 'SGP' 'BDI'
     'SAU' 'VNM' 'PLW' 'QAT' 'EGY' 'PER' 'MLT' 'MWI' 'ECU' 'MDG' 'ISL' 'UZB'
     'NPL' 'BHS' 'MAC' 'TGO' 'TWN' 'DJI' 'STP' 'KNA' 'ETH' 'IRQ' 'HND' 'RWA'
     'KHM' 'MCO' 'BGD' 'IMN' 'TJK' 'NIC' 'BEN' 'VGB' 'TZA' 'GAB' 'GHA' 'TMP'
     'GLP' 'KEN' 'LIE' 'GNB' 'MNE' 'UMI' 'MYT' 'FRO' 'MMR' 'PAN' 'BFA' 'LBY'
     'MLI' 'NAM' 'BOL' 'PRY' 'BRB' 'ABW' 'AIA' 'SLV' 'DMA' 'PYF' 'GUY' 'LCA'
     'ATA' 'GTM' 'ASM' 'MRT' 'NCL' 'KIR' 'SDN' 'ATF' 'SLE' 'LAO']
    _____
    ['Direct' 'Corporate' 'Online TA' 'Offline TA/TO' 'Complementary' 'Groups'
     'Undefined' 'Aviation']
    ['Direct' 'Corporate' 'TA/TO' 'Undefined' 'GDS']
    -----
    ['C' 'A' 'D' 'E' 'G' 'F' 'H' 'L' 'P' 'B']
    ['C' 'A' 'D' 'E' 'G' 'F' 'I' 'B' 'H' 'P' 'L' 'K']
    -----
    ['No Deposit' 'Refundable' 'Non Refund']
    -----
    ['Transient' 'Contract' 'Transient-Party' 'Group']
    _____
    ['Check-Out' 'Canceled' 'No-Show']
```

```
['Ernest Barnes' 'Andrea Baker' 'Rebecca Parker' ... 'Wesley Aguilar'
     'Caroline Conley MD' 'Ariana Michael']
     ['Ernest.Barnes31@outlook.com' 'Andrea Baker94@aol.com'
     'Rebecca_Parker@comcast.net' ... 'Mary_Morales@hotmail.com'
      'MD Caroline@comcast.net' 'Ariana M@xfinity.com']
    _____
     ['669-792-1661' '858-637-6955' '652-885-2745' ... '395-518-4100'
     '531-528-1017' '422-804-6403']
     ['************3734' ...
     [13]: df.isnull().sum()
[13]: hotel
                                        0
     is_canceled
                                        0
     lead_time
                                        0
     arrival_date_year
     arrival_date_month
                                        0
     arrival_date_week_number
     arrival_date_day_of_month
     stays_in_weekend_nights
     stays_in_week_nights
     adults
     children
     babies
                                        0
     meal
                                        0
     country
                                      488
     market_segment
                                        0
     distribution_channel
     is_repeated_guest
     previous_cancellations
     previous_bookings_not_canceled
                                        0
     reserved_room_type
                                        0
                                        0
     assigned_room_type
     booking_changes
                                        0
     deposit_type
                                    16340
     agent
     company
                                   112593
                                        0
     days_in_waiting_list
                                        0
     customer_type
     adr
                                        0
     required_car_parking_spaces
     total_of_special_requests
                                        0
```

```
0
      reservation_status
                                             0
      reservation_status_date
      name
                                             0
                                            0
      email
      phone-number
                                            0
      credit_card
                                            0
      dtype: int64
[14]: df.drop(['country', 'agent'], axis=1, inplace = True)
[15]: df.drop(['name','email','phone-number','credit_card'], axis=1, inplace=True)
[16]: df.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 119390 entries, 0 to 119389
     Data columns (total 30 columns):
          Column
                                          Non-Null Count
                                                           Dtvpe
          _____
                                          _____
                                                           ----
      0
          hotel
                                          119390 non-null
                                                           object
      1
          is_canceled
                                          119390 non-null int64
      2
                                          119390 non-null int64
          lead_time
      3
          arrival_date_year
                                          119390 non-null int64
      4
          arrival_date_month
                                          119390 non-null object
      5
          arrival_date_week_number
                                          119390 non-null int64
          arrival date day of month
                                          119390 non-null int64
      7
          stays_in_weekend_nights
                                          119390 non-null int64
      8
          stays_in_week_nights
                                          119390 non-null int64
      9
          adults
                                          119390 non-null int64
      10 children
                                          119386 non-null float64
      11 babies
                                          119390 non-null int64
      12 meal
                                          119390 non-null object
         market_segment
                                          119390 non-null object
      14 distribution_channel
                                          119390 non-null object
                                          119390 non-null int64
      15
         is_repeated_guest
      16
          previous_cancellations
                                          119390 non-null int64
         previous_bookings_not_canceled 119390 non-null int64
      17
      18
          reserved_room_type
                                          119390 non-null object
          assigned_room_type
                                          119390 non-null object
      20
          booking_changes
                                          119390 non-null
                                                           int64
      21
          deposit_type
                                          119390 non-null object
          company
                                          6797 non-null
                                                           float64
      23
          days_in_waiting_list
                                          119390 non-null int64
      24
          customer_type
                                          119390 non-null object
      25
                                          119390 non-null float64
      26
         required_car_parking_spaces
                                          119390 non-null int64
      27 total_of_special_requests
                                          119390 non-null int64
```

119390 non-null object

28 reservation_status

29 reservation_status_date 119390 non-null datetime64[ns] dtypes: datetime64[ns](1), float64(3), int64(16), object(10) memory usage: 27.3+ MB [17]: df.isnull().sum() 0 [17]: hotel is_canceled 0 lead_time 0 arrival_date_year 0 0 arrival_date_month arrival_date_week_number 0 arrival_date_day_of_month 0 0 stays_in_weekend_nights stays_in_week_nights 0 0 adults children 4 babies 0 meal 0 market_segment 0 distribution_channel 0 0 is_repeated_guest previous_cancellations 0 previous_bookings_not_canceled 0 reserved_room_type 0 assigned_room_type 0 booking_changes 0 0 deposit_type 112593 company days_in_waiting_list 0 customer_type 0 adr 0 required_car_parking_spaces 0 total_of_special_requests 0 reservation_status 0 0 reservation_status_date dtype: int64 [18]: df.describe() [18]: arrival_date_year \ is_canceled lead_time count 119390.000000 119390.000000 119390.000000 2016.156554 0.370416 104.011416 mean 106.863097 0.707476 std 0.482918

2015.000000

2016.000000

2016.000000

2017.000000

0.000000

18.000000

69.000000

160.000000

0.000000

0.000000

0.000000

1.000000

min 25%

50%

75%

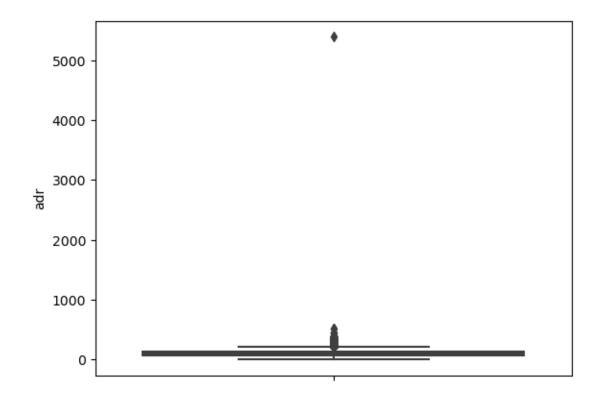
1.000000 737.000000 2017.000000 max arrival_date_week_number arrival_date_day_of_month 119390.000000 119390.000000 count 27.165173 15.798241 mean std 13.605138 8.780829 1.000000 1.000000 min 25% 16.000000 8.000000 50% 28.000000 16.000000 75% 38.000000 23.000000 53.000000 31.000000 max stays_in_weekend_nights stays_in_week_nights adults 119390.000000 119390.000000 119390.000000 count 0.927599 2.500302 1.856403 mean std 0.998613 1.908286 0.579261 0.000000 0.00000 0.000000 min 25% 0.000000 1.000000 2.000000 50% 1.000000 2.000000 2.000000 75% 2,000000 3.000000 2,000000 19.000000 50.000000 55.000000 max children babies is_repeated_guest 119386.000000 119390.000000 119390.000000 count 0.103890 0.007949 0.031912 mean std 0.398561 0.097436 0.175767 min 0.000000 0.000000 0.000000 25% 0.000000 0.000000 0.00000 50% 0.000000 0.000000 0.00000 75% 0.000000 0.000000 0.000000 10.000000 10.000000 1.000000 max previous_bookings_not_canceled previous_cancellations 119390.000000 119390.000000 count 0.087118 0.137097 mean std 0.844336 1.497437 0.00000 0.00000 min 25% 0.00000 0.00000 50% 0.00000 0.00000 75% 0.00000 0.00000 72.000000 max26.000000 booking_changes company days_in_waiting_list adr count 119390.000000 6797.000000 119390.000000 119390.000000 0.221124 189.266735 2.321149 101.831122 mean 0.652306 131.655015 17.594721 50.535790 std 6.000000 -6.380000 min 0.000000 0.00000

25%	0.000000	62.000000	0.000000	69.290000
50%	0.000000	179.000000	0.000000	94.575000
75%	0.000000	270.000000	0.000000	126.000000
max	21.000000	543.000000	391.000000	5400.000000

	required_car_parking_spaces	total_of_special_requests
count	119390.000000	119390.000000
mean	0.062518	0.571363
std	0.245291	0.792798
min	0.000000	0.000000
25%	0.000000	0.000000
50%	0.000000	0.000000
75%	0.000000	1.000000
max	8.000000	5.000000

[19]: sns.boxplot(df,y='adr')

[19]: <Axes: ylabel='adr'>



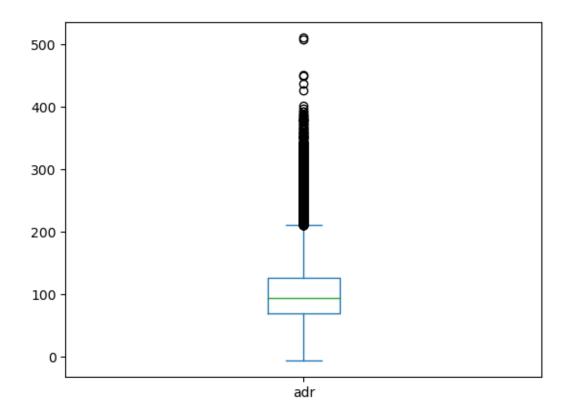
[20]: df = df[df['adr']<5000]

[21]: df.describe()

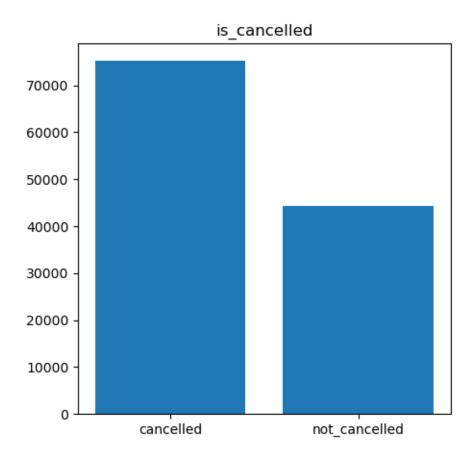
```
[21]:
                                             arrival_date_year
               is_canceled
                                  lead_time
             119389.000000
                             119389.000000
                                                  119389.000000
      count
                                                    2016.156555
                   0.370411
                                104.011994
      mean
      std
                  0.482917
                                 106.863358
                                                       0.707479
                                                    2015.000000
      min
                  0.000000
                                   0.000000
      25%
                   0.00000
                                  18.000000
                                                    2016.000000
      50%
                   0.00000
                                  69.000000
                                                    2016.000000
      75%
                   1.000000
                                 160.000000
                                                    2017.000000
                   1.000000
                                737.000000
                                                    2017.000000
      max
             arrival_date_week_number
                                         arrival_date_day_of_month
                         119389.000000
                                                      119389.000000
      count
                             27.165292
                                                          15.798164
      mean
                                                           8.780826
      std
                             13.605134
      min
                              1.000000
                                                           1.000000
      25%
                             16.000000
                                                           8.000000
      50%
                             28.000000
                                                          16.000000
      75%
                             38.000000
                                                          23.000000
                             53.000000
                                                          31.000000
      max
             stays_in_weekend_nights
                                        stays_in_week_nights
                                                                       adults
                        119389.000000
                                                               119389.000000
      count
                                               119389.000000
      mean
                             0.927606
                                                     2.500314
                                                                     1.856402
                             0.998614
      std
                                                     1.908289
                                                                     0.579263
      min
                             0.000000
                                                     0.00000
                                                                     0.000000
      25%
                             0.00000
                                                     1.000000
                                                                     2.000000
      50%
                             1.000000
                                                     2.000000
                                                                     2.000000
      75%
                             2.000000
                                                     3.000000
                                                                     2.000000
                            19.000000
                                                    50.000000
                                                                    55.000000
      max
                   children
                                     babies
                                             is_repeated_guest
             119385.000000
                             119389.000000
                                                  119389.000000
      count
                   0.103891
                                   0.007949
                                                       0.031912
      mean
      std
                  0.398563
                                  0.097437
                                                       0.175768
                                                       0.000000
      min
                  0.000000
                                   0.000000
      25%
                  0.000000
                                   0.000000
                                                       0.000000
      50%
                   0.00000
                                   0.000000
                                                       0.00000
      75%
                   0.000000
                                   0.000000
                                                       0.000000
                  10.000000
                                  10.000000
                                                       1.000000
      max
             previous_cancellations
                                       previous_bookings_not_canceled
                       119389.000000
                                                         119389.000000
      count
                            0.087119
                                                              0.137098
      mean
      std
                            0.844340
                                                              1.497443
      min
                            0.00000
                                                              0.00000
      25%
                            0.000000
                                                              0.00000
      50%
                            0.00000
                                                              0.00000
```

```
75%
                            0.000000
                                                              0.000000
                           26.000000
                                                             72.000000
      max
             booking_changes
                                   company
                                             days_in_waiting_list
                                                                               adr
               119389.000000
                               6797.000000
                                                    119389.000000
                                                                    119389.000000
      count
                     0.221118
                                189.266735
      mean
                                                         2.321169
                                                                       101.786744
      std
                     0.652304
                                131.655015
                                                        17.594793
                                                                        48.153554
                     0.000000
                                  6.000000
      min
                                                         0.000000
                                                                        -6.380000
      25%
                     0.000000
                                 62.000000
                                                         0.000000
                                                                        69.290000
      50%
                     0.000000
                                179.000000
                                                         0.000000
                                                                        94.560000
      75%
                     0.000000
                                270.000000
                                                         0.000000
                                                                       126.000000
      max
                   21.000000
                                543.000000
                                                       391.000000
                                                                       510.000000
             required_car_parking_spaces
                                            total_of_special_requests
                            119389.000000
                                                        119389.000000
      count
                                 0.062518
                                                              0.571368
      mean
                                 0.245292
                                                              0.792800
      std
      min
                                 0.000000
                                                              0.000000
      25%
                                 0.000000
                                                              0.000000
      50%
                                 0.000000
                                                              0.000000
      75%
                                 0.000000
                                                              1.000000
                                 8.000000
                                                              5.000000
      max
[22]: df['adr'].plot(kind='box')
```

[22]: <Axes: >



1 Data Analysis and Visualization



```
[25]: #Now we will check in which hotel the cancellation.

cancellation_stats = sns.countplot(data=df, x='hotel', hue='is_canceled',

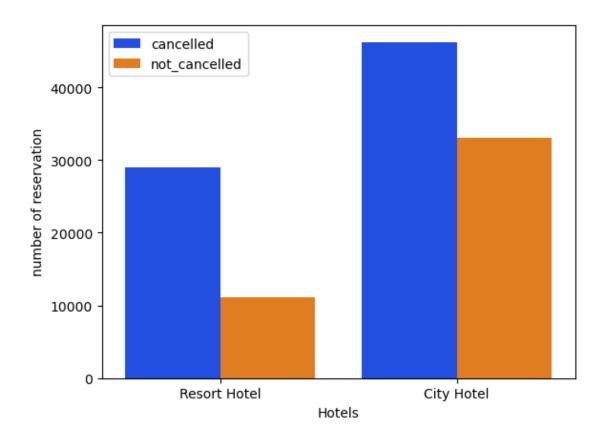
palette='bright')

plt.legend(['cancelled',"not_cancelled"])

plt.xlabel('Hotels')

plt.ylabel("number of reservation")

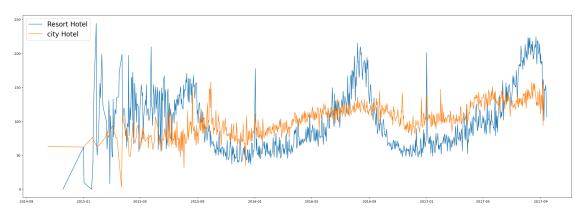
plt.show()
```



```
[26]: #Now we are checking in resort hotel what is the % of conccellation
      resort_hotel = df[df['hotel']=='Resort Hotel']
      city_hotel = df[df['hotel'] == 'City Hotel']
[27]: city_hotel['is_canceled'].value_counts(normalize=True)
[27]: 0
           0.582738
           0.417262
      Name: is_canceled, dtype: float64
[28]: resort_hotel['is_canceled'].value_counts(normalize=True)
[28]: 0
           0.722366
      1
           0.277634
      Name: is_canceled, dtype: float64
[29]: resort_hotel= resort_hotel.groupby('reservation_status_date')[['adr']].mean()
      city_hotel = city_hotel.groupby('reservation_status_date')[['adr']].mean()
[30]: plt.figure(figsize=(30,10))
      plt.plot(resort_hotel.index,resort_hotel['adr'], label = 'Resort Hotel')
```

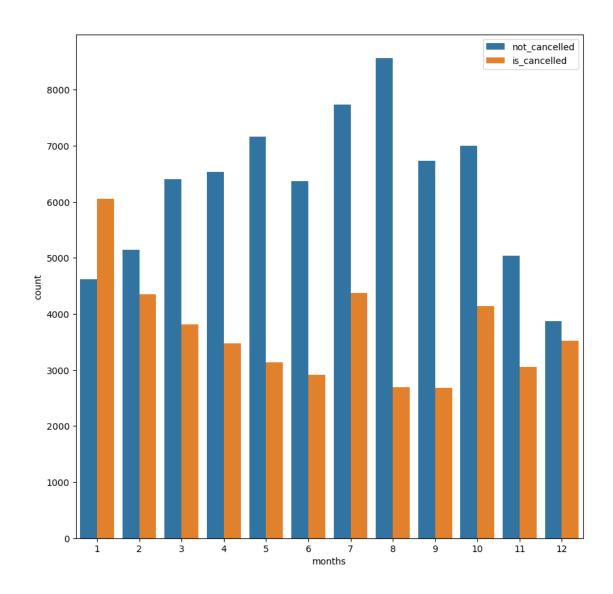
```
plt.plot(city_hotel.index,city_hotel['adr'], label = 'city Hotel')
plt.legend(fontsize=20)
```

[30]: <matplotlib.legend.Legend at 0x1f59328dc00>



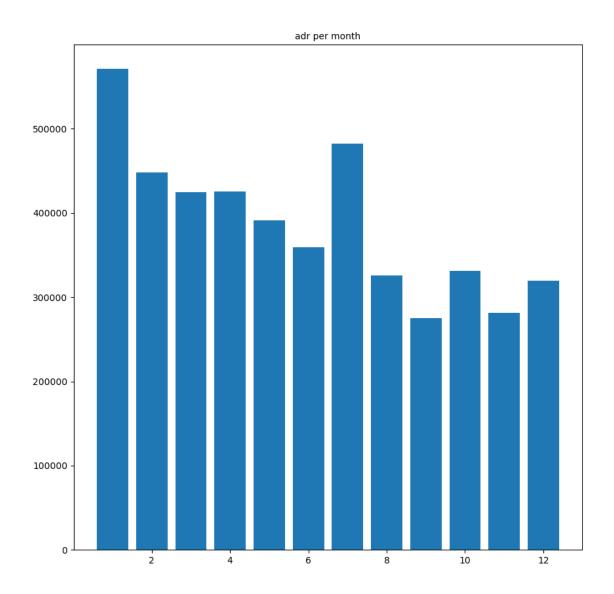
```
[31]: #In which month the reservation happens the most.
plt.figure(figsize=(10,10))
df['months']=df['reservation_status_date'].dt.month
month_status = sns.countplot(data=df, x='months', hue='is_canceled')
plt.legend(['not_cancelled','is_cancelled'])
```

[31]: <matplotlib.legend.Legend at 0x1f593303190>



```
[32]: #Comparing the price vs per month cancellation rate
plt.figure(figsize=(10,10))
plt.title("adr per month", fontsize=10)
plt.bar('months','adr', data=df[df['is_canceled']==1].

→groupby('months')[['adr']].sum().reset_index())
plt.show()
```



```
[33]: #Checking through which source the people are coming to the hotel.

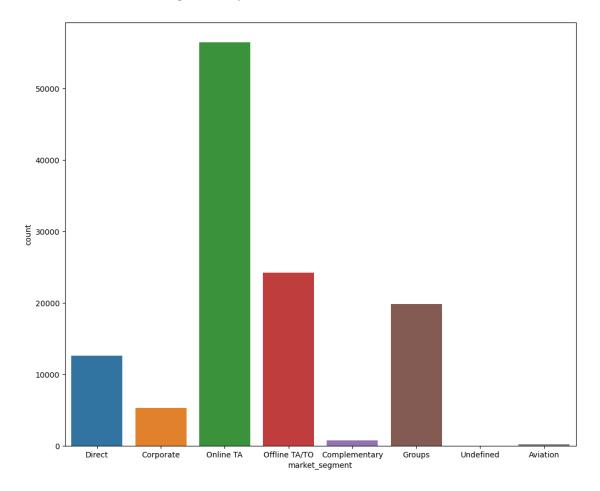
df['market_segment'].value_counts(normalize=True)
```

[33]: Online TA 0.473050 Offline TA/TO 0.202850 Groups 0.165937 Direct 0.105588 Corporate 0.044351 Complementary 0.006223 Aviation 0.001985 0.000017 Undefined

Name: market_segment, dtype: float64

```
[34]: plt.figure(figsize=(12,10))
sns.countplot(x='market_segment', data=df)
```

[34]: <Axes: xlabel='market_segment', ylabel='count'>



[]: