Machine Learning for Customer churn prediction using big data analytics

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This project involves use of machine learning algorithms to identify customers who are most likely to discontinue using the service or product.

Keywords: Prediction, Bigdata, Apache Spark, MLlib, Hadoop, Analytics

https://github.com/cloudmesh/sp17-i524/tree/master/project/S17-IR-2034/report/report.pdf

CONTENTS

1. INTRODUCTION

We will use Apache Spark[1] machine learning library for fitting a predictive model on a massive dataset. Detailed analysis and modeling will be carried out in Python Programming language.

2. EXECUTION SUMMARY

The tentative schedule for this project has been outlined below:

1. March 13-March 19, 2017: Create virtual machines on Chameleon, FutureSystems and Jetstream clouds
2. March 13-March 19, 2017: Deploy Hadoop cluster to the clouds and install the required software packages to the clusters and also finalize data.
3. March 20-March 26, 2017: Data Preprocessing and applying transformation to extract features from the data.
4. March 27-April 09, 2017: Use MLlib to train and evaluate various machine learning algorithms and choose best based on various performance metrics.
5. April 10 - April 16, 2017: Create deployable software packages in Python.
6. April 17-April 23, 2017: Complete Project Report.

3. WORKFLOW

The project will make use of the following four components.

1. Apache Spark
2. Hadoop
3. Spark MLlib

4. DEPLOYMENT

We will deploy our application using Ansible[2] playbook. Deployment of Master/slave nodes will be done hadoop/spark distributed cluster environment. Different cloud systems that will be used in the project include Chameleon,FutureSystems and JetStream.

5. BENCHMARKING

Performance of the Hadoop/Spark clusters deployed on different clouds will compared for benchmarking.

6. CONCLUSION

TBD

7. ACKNOWLEDGEMENT

TBD

REFERENCES

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[2] “Ansible Documentation,” Web Page. [Online]. Available: http://docs.ansible.com/ansible/index.html