

BOT MINDS

Automate. Optimize. Transform.



2025

Reduce IT Burden | Enhance
End-User Experience | Boost
Productivity





Introduction of Product

BOTMINDs is an intelligent automation platform designed to streamline IT operations, reduce support tickets, improve compliance, and enhance user self-service.

Industries Served

IT & Telecom, BPOs, Manufacturing, Banking, Investment Firms, Health Care, Education, Business Consulting IT Consulting, Government Sector and Many more.

Key Differentiators

- **ITSM Integration:** Seamless integration with ServiceNow and other ITSM platforms.
- **Non-Invasive Remote Resolutions:** Troubleshoot issues with one-click solutions.
- **Easy Onboarding:** Cloud-based SaaS model for quick deployment.
- **AI-Driven Automation:** Minimize downtime and optimize IT operations.

Core Features

Highlights

We specialize in AI-powered automation solutions designed to enhance IT efficiency, reduce support workload, and improve compliance and security. Our intelligent tools empower businesses to streamline operations, minimize manual intervention, and optimize system performance.



BOTAnswers

AI-driven knowledge base for automated self-service.



BOTStore

A marketplace for automated app installations & updates.



BOTProtect

Prevent unauthorized changes to system settings.



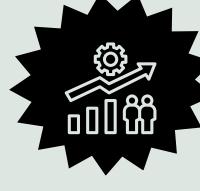
BOTVoice

Advanced voice automation beyond Siri and Cortana.



BOTAlerts

Real-time alerts for IT issues and compliance tracking.



BOTOptimisation

System hygiene management for peak performance.

How it works?



- **Reduce IT Support Load** - Automate issue resolution & self-service.
- **Enhance Compliance & Security** - Proactive security & monitoring.
- **Accelerate IT Processes** - AI-driven automation reduces manual intervention.
- **Increase User Productivity** - Minimize system downtime and improve efficiency.



PRODUCT VARIANTS

We provide cutting-edge automation solutions designed to streamline IT operations, enhance security, and boost efficiency. Our comprehensive suite of products ensures seamless system management, proactive issue resolution, and improved user experience. Explore our feature-packed solutions and choose the plan that best fits your business needs.

Feature / Product	Standard	Premium	Enterprise
BOTTrigger (Solution Triggering)	✓	✓	✓
BOTSsmart (AI for Complex Problems)	✓	✓	✓
BOTOptimization (System Hygiene)	✓	✓	✓
BOTProtect (Security Shield)	✓	✓	✓
BOTStore (App Installation & Management)	✓	✓	✓
BOTSearch (Advanced Search Engine)	✓	✓	✓
BOTVoice (Voice Command Execution)	✗	✓	✓
BOTSecurity (Ironmountain Security)	✗	✓	✓
BOTAnswers (Knowledge Base)	✗	✓	✓
BOTAnalytics (Business Intelligence)	✗	✓	✓
BOTCompliance (System Compliance Monitoring)	✗	✓	✓
Hardware Asset Management	✗	✗	✓
Software Asset Management	✗	✗	✓
Ticket Management	✗	✗	✓
Incident Ticket Management	✗	✗	✓
H/W & S/W Inventory Tracking	✗	✗	✓
Admin Portal Access	✓	✓	✓
Multi-Lingual Support	✗	✓	✓
Addu (Automation Buddy - Teams Integration)	✗	✓	✓
ReSpOnS (On-Screen Password Reset)	✗	✓	✓



Why BOTMINDS ?

BOTMINDS excels with AI-powered automation, seamless ITSM integration, and advanced voice automation. Unlike others, it offers machine learning resolutions and a self-service knowledge base, reducing manual efforts and cutting costs significantly. Boost efficiency and streamline IT operations with BOTMINDS!

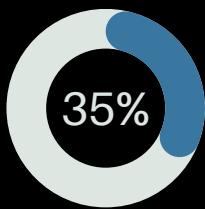
Feature	Others	BOTMINDS
Basic Automation		
AI & ML-Powered Resolutions		
ITSM Integration	Partial	Seamless
Self-Service Knowledge Base		
Voice Automation		(Advanced BOTVoice)
Cost Savings	Moderate	Significant (~₹ Crore Savings)



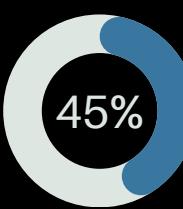
Business Impact & ROI

Industry-Specific Impact

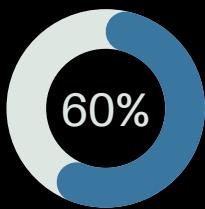
BOTMINDs enhances IT efficiency through AI-driven automation, reducing incidents, improving user experience, and boosting productivity. It streamlines operations, minimizes downtime, and drives significant cost savings.



Reduction in IT Incidents



Boost in End-User Experience



Increase in Productivity



Cost Savings through Automation more than 100%

415%

Industry-Specific Impact

- BPO Sector:** 94% of user productivity restored with proactive IT fixes.
- Manufacturing:** 70% reduction in IT-related call volumes and faster resolutions.
- Banking & Finance:** 96% automation-driven issue resolution, reducing IT operational costs.
- Investment Firms:** Standardized IT automation, ensuring global compliance & efficiency.





Security & Compliance

Enterprise Grade Security

Ensures data privacy by collecting only IT logs and configurations, with no personally identifiable information (PII) stored. This safeguards sensitive user data while maintaining system integrity.

Access Control

Implements robust security with role-based authentication, ensuring that only authorized personnel have access. Two-factor authentication further strengthens system protection against unauthorized access.



www.anytechpros.com

Recognitions & Achievements



Certifications and Awards

1 **Graham Bell Award**
Winner

2 **ISO 9001: Quality Management Certified**

3 **ISO 27001: Information Security Management Certified**

4 Copyright Certified in **178 Countries**

5 Patent & Intellectual Property Protections

6 Used by Leading Enterprises Globally

7 GDPR & Compliance Certifications

Contact Us



Transform IT Operations.

Reduce Costs. Boost Productivity.

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