Intern Connect

AI Engineer

(123) 456-789 | internconnect@gmail.com
Github: www.github.com/internconnect

EDUCATION

University of California, Berkeley – Berkeley, CA

Bachelor of Science in Computer Science

Expected Graduation Date: May 2024

Cummulative GPA: 3.90/4.00

• Relevant coursework: Technical Communication and Documentation, Information Architecture and Design, Multimedia Content Creation

SKILLS

• Languages: Markdown, HTML, XML, LaTeX, Python
• Tools: MadCap Flare, Adobe FrameMaker, Microsoft Visio, Confluence, Snagit

EXPERIENCES

Technical Writing Intern

TechDocs Solutions | San Jose, CA | Jan 2023-Mar 2023

• Collaborated with engineers to document software APIs, improving developer onboarding
• Created user manuals and online help documentation for a suite of enterprise applications
• Developed video tutorials, enhancing user engagement and product understanding

Research Assistant

UC Berkeley Communication Lab | Oakland, CA | Sep 2022-Dec 2022

• Analyzed the effectiveness of various documentation formats, publishing findings in a technical journal
• Developed templates for standardized documentation across university departments
• Conducted workshops on 'Effective Technical Writing' for students and faculty

Content Intern

InfoTech Corp. | San Francisco, CA | Jun 2022-Aug 2022

• Assisted in updating product documentation to reflect new features and changes
• Collaborated with the design team to create visually appealing infographics and diagrams
• Gathered feedback from users to continuously improve documentation clarity and usability

PROJECTS

Online Knowledge Base

• Designed and populated an online knowledge base for a popular software tool, reducing support tickets by 25%
• Implemented a feedback system to continuously update and improve content based on user needs

Online Knowledge Base

• Developed comprehensive API documentation for a suite of microservices, aiding in developer integration
• Created interactive code samples and use-case scenarios to enhance understanding