

# Intern Connect

## AI Engineer

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Github: [www.github.com/internconnect](https://www.github.com/internconnect)

## EDUCATION

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### University of California, Berkeley – Berkeley, CA

*Bachelor of Science in Computer Science*

Expected Graduation Date: May 2024

Cumulative GPA: 3.90/4.00

- Relevant coursework: Systems Design and Analysis, Business Process Modeling, IT Project Management

## SKILLS

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- Languages: SQL, Python, Java, UML, XML
- Tools: Visio, SAP ERP, Tableau, JIRA, Oracle DB

## EXPERIENCES

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### Systems Analyst Trainee

*TechFlow Solutions | San Jose, CA | Jan 2023-Mar 2023*

- Collaborated with stakeholders to gather system requirements, streamlining the development process
- Designed system architectures and workflows, ensuring alignment with business objectives
- Assisted in the integration of third-party systems, enhancing overall system functionality

### Research Assistant

*UC Berkeley Systems Lab | Oakland, CA | Sep 2022-Dec 2022*

- Developed a prototype for an inventory management system, optimizing stock levels and order processes
- Conducted usability testing, gathering feedback to improve system interfaces and user experience
- Presented a workshop on 'Modern Systems Analysis Techniques' to students and faculty

### IT Intern

*GlobalTech Enterprises | San Francisco, CA | Jun 2022-Aug 2022*

- Supported the IT team in troubleshooting system issues, achieving a 95% resolution rate
- Documented system configurations and user manuals, aiding in training and onboarding
- Assisted in database queries and reports, providing insights for decision-making

## PROJECTS

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### Customer Relationship Management (CRM) System

- Analyzed business needs and designed a CRM system to enhance customer interactions and sales processes
- Implemented data visualization features for better sales and customer insights

### Customer Relationship Management (CRM) System

- Developed a tool to analyze and optimize supply chain processes, reducing costs by 15%
- Integrated the tool with existing ERP systems, ensuring seamless data flow and reporting