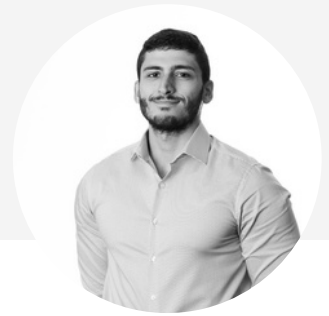


ANZOR ISHAK

APPLICATIONS SUPPORT ENGINEER



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- ✉️ anzor.ishak@gmail.com
- 📍 1505 Alps Road, Wayne, NJ.
- 🌐 linkedin.com/in/anzorishak

PROFILE

As a highly skilled technical professional with exceptional leadership abilities, I am dedicated to driving organizational growth through proactive and innovative thinking. I possess excellent communication skills and the ability to effectively interact with Individuals at all levels within an organization.

SKILLS

- Azure Administration
- SSMS
- Postman
- O365 Administration
- API Queries
- AVD lifecycle
- Zendesk
- Sharepoint Administration
- Database Administration

EXPERIENCE

TECHNICAL SUPPORT ENGINEER

Orbus Software

2023 - Present

- Engage with multiple Azure services utilizing Entra ID, Cosmos DB, SQL DB, Application Insights, and Resource groups.
- Deployed and configured OrbusInfinity environments and DBs on Azure via postman.
- Oversee Azure AD, O365 subscriptions, and Salesforce workspace for internal and external users

L2 HELP DESK TECHNICIAN

Langan Engineering

2022 - 2023

- Provide level 2 support for all escalated Issues and provide guidance to junior staff members on effective strategies to find solutions to escalated Issues.
- Develop and maintain knowledge base articles for all staff members, and clients.
- Active Directory, SCCM, and Exchange Administration
- Monitor Cisco Meraki phone, DUO 2FA, and Windows Print Server Administration

MIS(HELP DESK TECH)

Wayne Township Municipality

2021 - 2022

- Upgraded the team's deployment disk manager FOG Project and migrated it to a new server.
- Windows Server Installation and configuration.
- Assisted in media development Including content updates via social media.

EDUCATION

BACHELOR OF INFORMATION TECHNOLOGY

William Paterson University

Class of 2021

CERTIFICATIONS

Az-900 Credential ID I745-5004

May of 2023