

Ahmed Znouda

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Senior Software Developer

Accomplished Software Developer with over 8 years of experience in professional and freelance software engineering. Proficient in full-stack JavaScript development, with a strong focus on the MERN stack. Since 2022, I have been actively developing cross-platform mobile applications using Flutter, with two projects delivered or in progress. Holds a Master's degree in Computer Science and a Bachelor's degree in Computational Science, along with an English B2 certification. Currently training in prompt engineering to enhance AI-assisted development workflows. Recognized for delivering effective, client-oriented software solutions.

WORK EXPERIENCE

Freelance/Remote Work • 02/2022 – Present

Freelance Software Developer • Tunisia • Full-time

- Developed web, mobile, and desktop applications using PCSoftWinDev, WebDev, MERN JS, and Flutter.
- Designed user-friendly interfaces to enhance user experience.
- Integrated third-party APIs to expand application functionalities.
- Conducted code reviews to uphold high-quality software standards.
- Collaborated with clients to innovate applications that meet specifications.

Business News Consulting • 09/2018 - 09/2022

Developer and Technical Assistant • Hammam-Lif, Tunisia • Full-time

- Developed and implemented "Balance Management" application for BONNA Tunisia.
- Managed and maintained applications including Payroll, Accounting, GestComprod, and Immo for Business News Consulting.
- Conducted hardware and software maintenance for Business News Consulting's systems.
- Collaborated with cross-functional teams to enhance application performance and user experience.
- Provided technical support and training to end-users, ensuring optimal utilization of software solutions.

YM Call Center • 11/2016 - 06/2018

Technical Back Office • Tunis, Tunisia

- Deployed, installed, and configured software solutions, ensuring optimal performance and security.
- Handled incidents with technical analysis and follow-up, resolving issues efficiently.
- Collaborated with cross-functional teams to streamline software deployment processes.
- Documented system configurations and incident resolutions for knowledge sharing.
- Provided technical support and training to enhance team capabilities.

Ivocall Center • 02/2016 - 11/2016

Help Desk Analyst • Hammam-Lif, Tunisia

- Call Taking and User Intervention Remote Grip (Citrix)
- Interventions on Outlook
- Active Directory Account Creation

EDUCATION

Master's Degree in Computer Sciences •

Faculty of Mathematical, Physical and Natural Sciences of Tunis • Tunis, Tunisia •

GPA: Graduated with Honors • 09/2013 - 08/2015

Master's Degree in Computer Science (Pervasive Systems)

Bachelor's degree in computer science in Computer Sciences •

Faculty of Mathematical, Physical and Natural Sciences of Tunis • Tunis, Tunisia •

GPA: Graduated with Hight Honors • 09/2010 - 06/2013

English B1 Certification in English • Amideast Tunisia • Tunis, Tunisia •

GPA: Graduated with Hight Honors • 01/2013 - 06/2013

Learn English

High School Degree in Computer Sciences in Computer Sciences • SECONDARY SCHOOL •

Soliman, Tunisia • GPA: Graduated with Hight Honors • 09/2009 - 06/2010

CERTIFICATIONS

Flutter Development • 01/2024 - 05/2024

Coursera

Full Stack JS Developer (MERN) • 01/2021 - 06/2021

GoMyCode Tunisia

SKILLS

Management & Communication: Client Communication, Problem-Solving, Project Management

Development Skills: ExpressJS, Flutter, JavaScript, NodeJS, ReactJS, WinDev

Database Management: MariaDB, MongoDB, MySQL, PosgrSQL, SQL Server

Client Assistance: ActiveDirectory, AnyDesk, Teamviewer

Windows: Windows 365 Suite, Windows Office Suite