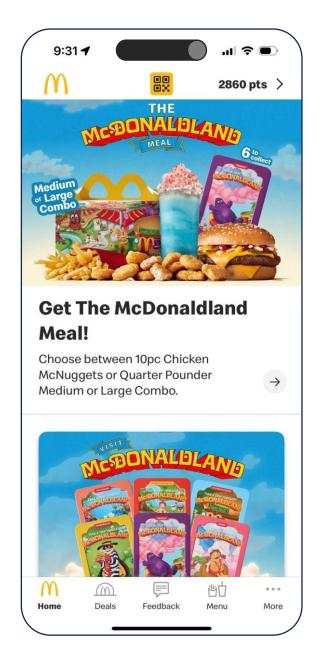


Scaling Azure

Lessons learned scaling to tens of millions of MAUs.

















Big numbers.

Tens of millions of monthly active users.

Billions of transactions per month.

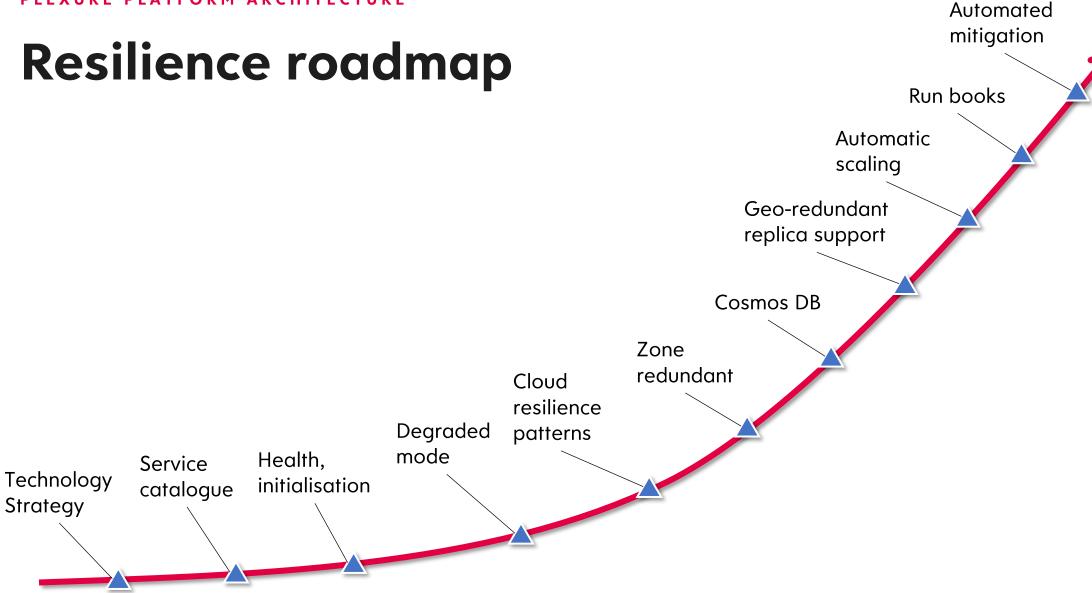
We measure our data in terabytes and petabytes.

Plexure Platform Vision

Any market Any campaign Any time.

Building a resilient platform.

Ensuring reliability at scale



Resiliency in depth.

Mobile App

Front Door

API Management

Identity API

Offer API

Identity Data Offer Data Retry, Cache, Degraded mode.

Cache, WAF (web application firewall)

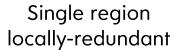
Rate limiting, JWT validation, Security policies, Cache, Retry

Bulkhead, Retry, Circuit breaker, Throttling, Caching, Queueing, Health, App Init

Throttling

High availability.

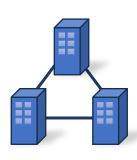




Recovery from zone failure: **Hours**

Recovery from region failure:

Days

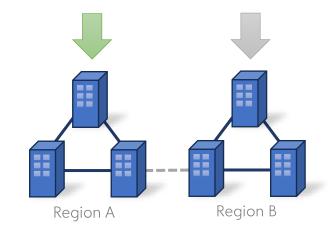


Single region zone-redundant

Recovery from zone failure:
Seconds

Recovery from region failure:

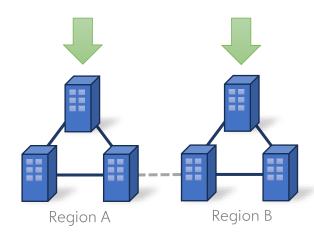
Days



Multi-region failover

Recovery from zone failure:
Seconds

Recovery from region failure:
Hours



Multi-region active-active

Recovery from zone failure:
Seconds

Recovery from region failure:

Minutes

Scaling Azure App Services.

Azure Front Door

Region A

Region B

API Management

App Gateway

App Gateway

App Service Plan App Service Plan App Service Plan App Service Plan We use zone redundant, Premium App Service Plans.

Minimum 3 x instances P1v3 (2 cores, 8GB RAM)

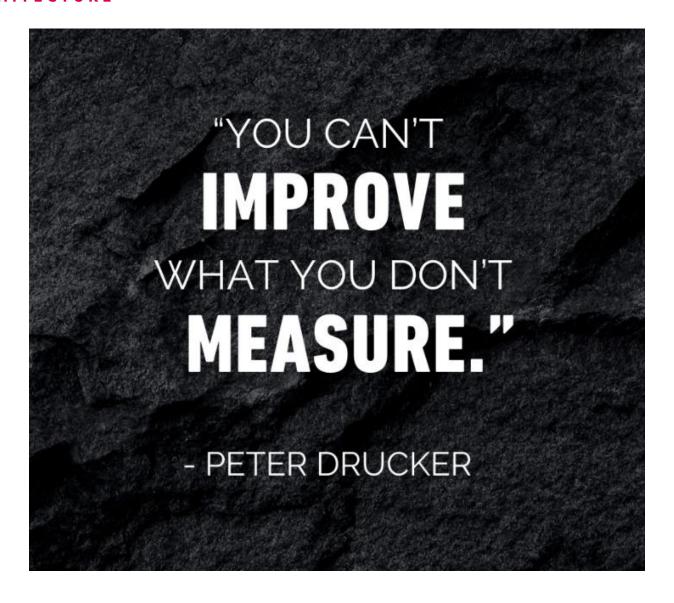
Maximum 30 instances per Plan.

We run our dotnetcore instances hot!

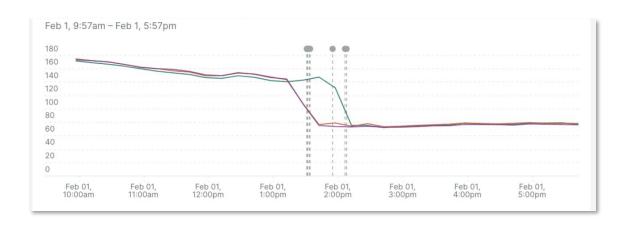
Cosmos DB

Instant scale.

Strategies for handling instant demand

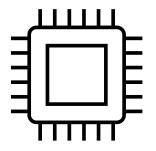


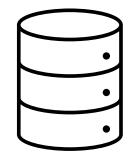
Continuous performance optimisation.





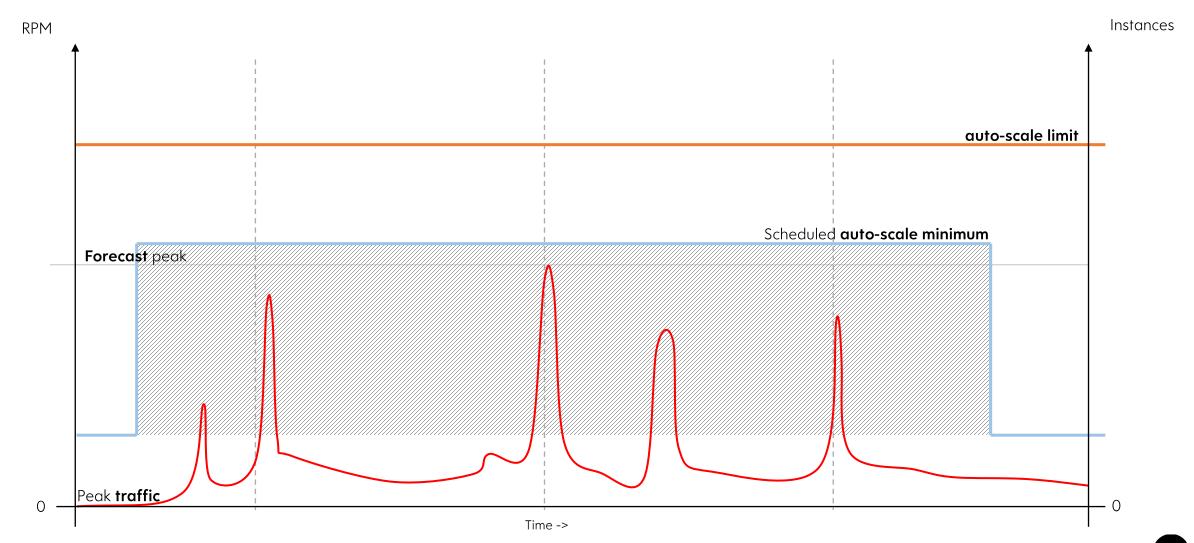




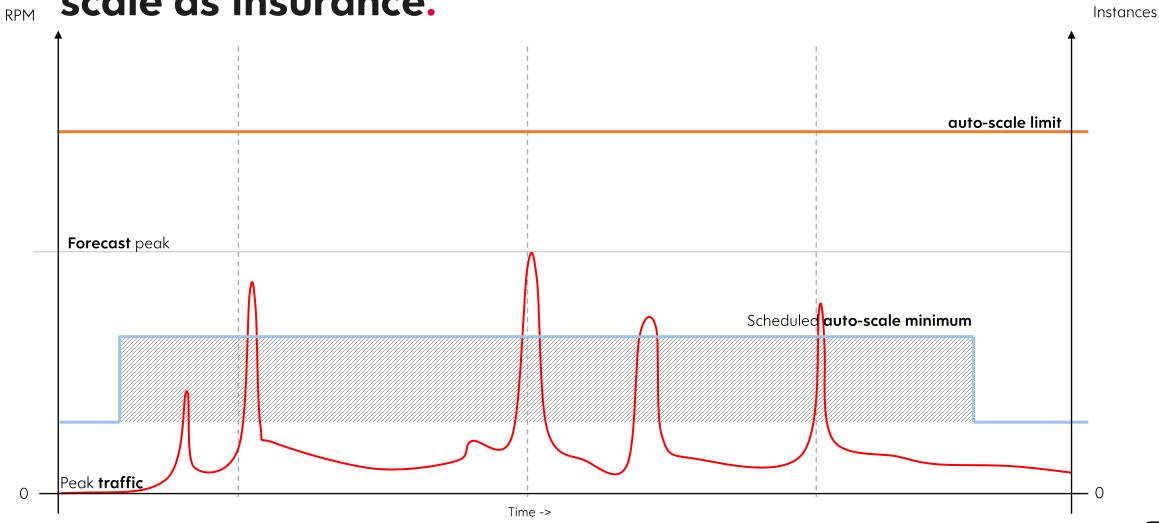




Scaling strategy.



Scaling strategy – adjusting scheduled autoscale as insurance.



Transformation.

Operational excellence and scaling the organisation

Site Reliability Engineering (SRE)

Embracing risk

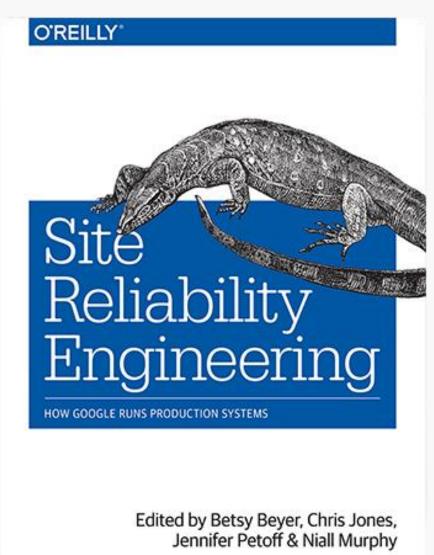
Service level objectives

Eliminating toil

Monitoring distributed systems

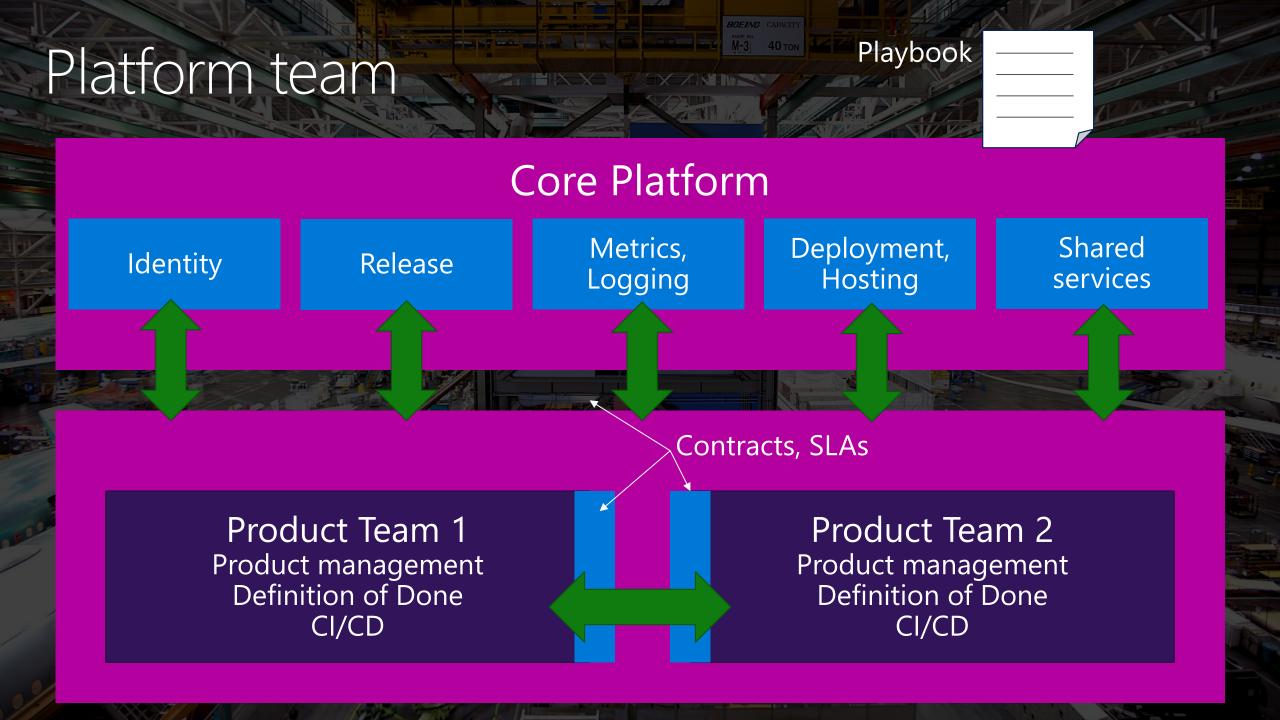
Automation

Release engineering Simplicity



"The only mitigation is an automated mitigation"

- Kumar Srinivasamurthy, General Manager Engineering at Bing.



What works well.

- Metrics driven decisions
- ☑ Learning to define and measure business value of SRE / Ops / Infrastructure / Security
- Well Architected Framework
- Fully managed PaaS services
- Strong strategic partnership with Microsoft
- Unified Support and/or Azure Event Management
- Cosmos DB
- Performance testing and understanding our throughput/capacity

What we haven't talked about.

- Event streaming architecture
- Performance testing
- Load testing
- Network security and "Private hub"
- Tech debt refactoring
- Cost analysis
- Future plans
- ❷ We are hiring! ☺️

Thank you.