

Empathy Mapping

Users: Local Sustainability Leaders, Current members of RCE

Says:

Security issues

Events, documentation, Awards, News need to be organized

Social Media Presence

Thinks:

Browsing through webpages need to be user friendly

Visibility

Highlight 17 goals of RCE

Sign up page, Sign in page

Does:

Not familiar with the technology

Gallery (photos and videos)

Add E-Library

Documentation

Publication

Feels:

Curious

Confused