

## PROFESSIONAL SUMMARY

DevOps Engineer and Military Veteran, adept at working independently with minimal direction or as a detail-oriented team member. Bringing practical experience supporting, optimizing, and automating the deployment of mission-critical applications across various infrastructures, including managing IaaS, PaaS, SaaS, and on-premises environments. Skilled in source code management, configuration management, orchestration, and containerization of microservice applications, as well as infrastructure management and CI/CD automation. Proficient with leading cloud providers like AWS and GCP.

- Risk Assessment
- Incident Response
- Regulatory Compliance
- Customer Service
- Quality Assurance | Testing
- Infrastructure Automation
- Disaster Recovery Planning
- Workflow Optimization
- Cloud Technologies

## EDUCATION

Bachelor of Science (B.S.) | Education | University of South Alabama

## CERTIFICATION | CERTIFICATE

AWS Certified Cloud Practitioner | Google Cloud Fundamentals: Core Infrastructure

## TECHNICAL COMPETENCIES

Linux | Windows | Virtual Machines | Storage Virtualization | Containerization | Web Applications  
Logging | Web Development | Networking | AWS | Google Cloud Platform | Git & GitHub | Terraform

## PROFESSIONAL EXPERIENCE

### Level Up in Tech | Atlanta, GA

**2023 – Present**

#### DevOps Engineer - Apprentice

Participated in a 24-week intensive cloud boot camp, honing skills in cloud technologies, continuous integration/continuous deployment (CI/CD) pipelines, and infrastructure automation.

- Collaborated with industry mentors to gain insights and best practices in DevOps methodologies, including version control, configuration management, and containerization
- Contributed to real-world projects, applying DevOps principles to optimize software development workflows, enhance deployment processes, and improve overall system reliability
- Demonstrated proficiency in cloud platforms such as AWS, Google Cloud Platform (GCP), and utilizing tools like Docker, Kubernetes, and Terraform to automate infrastructure provisioning and deployment
- Engaged in hands-on exercises and simulations, mastering essential DevOps tools and techniques to drive continuous improvement and innovation within development teams
- Project Portfolio <https://medium.com/@shawnfeltmate>

### Fortress Capital Partners LLC | Alpharetta, GA

**2021 – 2023**

#### DevOps Engineer/Cloud Engineer – Apprentice

Contributed to the development and enhancement of cloud infrastructure, utilizing emerging technologies and methodologies to support the seamless operation of digital systems.

- Spearheaded the design, implementation, and management of cloud-based systems, ensuring scalability, reliability, and performance using leading cloud platforms like AWS, and Google Cloud Platform (GCP)
- Developed and deployed cloud-native applications, leveraging cloud architecture best practices, microservices, and serverless computing to optimize performance and enhance user experience
- Led the migration of on-premises applications to the cloud, utilizing migration tools and strategies to minimize downtime, reduce costs, and maximize efficiency
- Debugged cloud stacks, diagnosing and resolving issues related to infrastructure, networking, security, and application performance to maintain high availability and data integrity in cloud environments

**Southwire Company | Carrollton, GA**  
**Extruder Operator****2019 – 2023**

Oversaw the efficient operation of extrusion machinery, ensuring consistent quality and production output while adhering to safety and regulatory standards.

- Achieved 100% compliance with safety regulations by consistently observing safety rules, maintaining excellent housekeeping (5S), and performing all assigned duties responsibly
- Ensured efficient operation of extrusion machinery by properly setting up the extrusion line with related equipment, correct tip and die, and appropriate wire size
- Optimized production efficiency by utilizing proper compound and correct amounts of color concentrate, minimizing wire and compound loss during start-up and changeovers
- Facilitated process improvements by conducting necessary warehouse product and process audits, communicating results, and escalating issues to leadership as appropriate

**Sugar Foods Corporation | Villa Rica, GA**  
**Machine Operator****2016 – 2019**

Ensured the efficient and precise operation of the machinery, maintaining quality standards and maximizing productivity in the packaging process.

- Operated machinery in strict adherence to operating instructions and safety protocols, ensuring a safe and efficient work environment
- Performed thorough pre-inspections of machines, identifying, and reporting operational issues to prevent downtime and maintain productivity
- Troubleshoot and resolved minor machine operation issues to minimize disruptions, ensure continuous production flow, and maintain efficiency in a fast-paced manufacturing environment
- estimated and calculated necessary materials, such as corrugated boxes, film, labels, and pallets, to optimize machine efficiency, minimize waste, and ensure seamless production flow

**Gustafson's, LLC. | Green Cove Springs, FL**  
**High Temperature Short Time Processor****2009 – 2016**

Kept an efficient and effective operation of the High Temperature Short Time process.

- Ensured all products are correctly and accurately pasteurized
- Followed Quality Control direction and specifications
- Documented required information for pasteurization temperature charts and logs to meet DOH regulations
- Maintain sanitation of pasteurizers, storage tanks, and filler system