Jason McClymont Matt James Shea 2 - 68 Lavergne Street Ottawa, Ontario, K1L 5G1

March 18, 2004

Dear Evan,

As you know, we have been living in apartment 2 at 68 Lavergne Street for a few months now. Although moving during the winter was not ideal, we are extremely pleased with our decision to do so.

We are very happy with the apartment. While 72 Lavergne #2 was an attractive home, we were delighted when 68 Lavergne #2 became available. The renovated kitchen and bathroom, plus the freshly sanded and stained hardwood floors, the main reasons we opted for this apartment, are proving to be a real pleasure. It is obvious you take pride in your building judging by its good condition and the amount of time and money you have invested in improving it.

We also thank you for providing custom blinds and a modern stove. While the other appliances work well, it is a real delight to cook on our stove. The blinds also provided instant privacy and were a real time saver.

Finally, it has been a pleasure dealing with you. You have always been very responsive and it is reassuring to know that you are available, should we need you.

Sincerely,

Jason McClymont

Matt James Shea