

Robert Dumay
#3 – 51 Jolliet Avenue
Ottawa, Ontario
K1L 5H3

May 3rd, 2005

Dear Evan,

We have been living at 51 Jolliet #3 since January. Although the last tenants ignored their responsibilities and left the apartment damaged and dirty, we greatly appreciate your efforts to immediately rectify the situation. By the time we started moving in on January 2nd, you had already thoroughly cleaned the apartment and tackled the urgent repairs.

You then spent the next two weeks working tirelessly on further improvements. We love the new bathroom accessories and cabinet. Thank you also for patching and painting the foyer, bathroom and kitchen. We realize you went beyond the call of duty to make us comfortable in our new home.

We are also very pleased with your standing offer to supply us with tools and materials for any mutually agreed upon additions to our apartment. The new foyer coat rack was simple to install and helps tremendously. We are also grateful for your support when we wanted to paint the living room with some new colours.

Sincerely,



Robert Dumay