

Sylvie Fournel & Andrée-Anne Gagnon  
72 Lavergne St, Apt #1  
Ottawa, Ontario

June 23, 2009

Dear Evan,

We are both moving away from Ottawa, and we're therefore leaving our apartment at 72 Lavergne #1. However we wanted you to know how much we enjoyed our time here.

We've never seen a two-bedroom apartment as big as ours, and the large size of the suite along with the great layout were terrific. The huge kitchen and living room were great. Having them at opposite sides of the apartment was also fantastic, as one of us could entertain using the dining area while cooking, without disturbing the other in the living room. It was also nice to have two equally large bedrooms (instead of one over-sized, at the expense of the other).

We also especially liked the big windows which provided loads of sunlight all year-round. Another bonus was having our own private full-size washer and dryer within the suite. The new washer was a pleasure, as was having a gas dryer. We also would like to thank you for replacing the fridge for us.

The neighbourhood was nice and quiet, but also close to the shopping on Beechwood and beyond. The parking spot was handy, but it was good to know there was excellent bus service nearby as well.

Your property management services have also been appreciated. You have always been very responsive to our calls and any repairs were also well done. Having a cleaner do the stairways once a week is great, and thank you for having him clean our apartment before we moved in.

Sincerely,

Sylvie & Andrée-Anne

Sylvie F  
Andrée-Anne Gagnon