

# Aphelele Klaas

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## Profile

A recent BCom Information Systems graduate with awards in Business Intelligence and Analysis and Business Process Management. Have a strong interest in web development, software development, SAP and Automation. I possess strong problem-solving skills and a passion for leveraging technology to drive business success. Additionally, I have enhanced my communication abilities through a presentation course. Eager to apply my knowledge and contribute to innovative projects in a dynamic environment.

## Experience

- CAPACITI** Oct 2024 - April 2025  
Automation Specialist Candidate  
Specialized in automation and integration using Workato. I successfully designed and built automated workflows to streamline business processes, with a focus on scalability, efficiency, and real-time. I earned Workato Pro I, Pro II, and Pro III certifications, and completed an intensive Workato Integration Bootcamp, equipping me with advanced skills in recipe development, API Integration, error handling, and best practices in low-code automation.

## Education

- University of Cape Town** 2020-2023  
Bachelor of Commerce Specializing in Information Systems
- Thembelihle High School** 2019  
Matric

## Skills

- Business Documentation:** Gathered project and business requirements to prepare a business case document, User Requirements specification document for a final year mobile application development project to business needs
- Leadership:** Volunteered to Mentor UCT Commerce first year students guided and gave them advice and referral contacts when necessary.
- Drawing Tools:** Used Miro board, Signavio and Lucidcharts to draw visual presentations such as User stories, AS-IS, BPMN diagram and TO-BE diagrams.
- Microsoft Suite:** Teams, Outlook, PowerPoint, Excel, Word
- Presentation:** Passed a 6 weeks Presentations Course to improve public speaking, communication and confidence
- Programming:** C#, HTML, CSS, Javascript, Python
- Database:** SQL, Firebase
- Attention to detail:** Conducted stakeholder interviews to gather information, sights and feedback for a Business Process Management course and got more than 80% for the project.
- Tableau:** Used Tableau as a visual presentation tool and obtained over 80% in a course project.
- Collaboration tools:** GitHub

## Awards And Certificates

- Business Process Management Project**  
Awarded a 3rd place certificate by Ernst and Young Consulting at UCT. Applied analytical skills, used different methodologies and techniques to identify, model, measure and improve current business processes and achieved over 80%.
- Business Intelligence and Analytics**

Awarded a certificate of outstanding achievement of over 80% in Business Intelligence and Analytics course which introduced the students to data visualization, OLAP, data warehousing, data mining, mobile BI and decision support systems

- **SAP Certificates**

To build a strong foundation in enterprise resource planning (ERP) and system integration, I completed a comprehensive series of SAP-focused courses through Coursera. These courses were chosen to both functional and technical expertise in SAP environments.

- **Workato Certificates**

To deepen my expertise in integration platforms, I completed the Workato Pro I, II and III certifications, along with a week-long Workato Intergration Developer Bootcamp. This training enhanced my capabilities to streamline workflows, improve operational efficiency, and deliver customized solutions for businesses relying on cloud-based systems and automation tools.

- **Microsoft Azure Certificates**

To strengthen my skills in cloud computing and Azure technologies, I completed the Microsoft Certified: Azure Fundamentals (AZ-900) and Microsoft Certified: Azure Developer Associate (AZ-204) certifications. These courses equipped me with a solid understanding of cloud concepts, Azure services and solutions (AZ-900), developing and deploying cloud applications (AZ-204).

- **The Full Stack**

To enhance my expertise in web development, I completed the Full Stack Development course on coursera. This course has provided me with the skills to design, develop, and deploy full-stack applications from scratch, ensuring efficient, user-centric, and scalable web solutions.

## Languages

- English (Fluent)
- IsiXhosa (Home Language)