

Aphelele Klaas

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Profile

A recent BCom Information System graduate with a strong for problem-solving and leveraging technology to drive business success. I hold certificates in Business Intelligence and Analysis, and Business Process Management. Additionally, I have completed a presentation course, enhancing my ability to communicate complex ideas effectively. I am eager to learn and apply my skills and knowledge to contribute to innovative projects and make a meaningful impact in a dynamic organization.

Education

- **University of Cape Town** 2020-2023
Bachelor of Commerce Specializing in Information Systems
- **Thembelihle High School** 2019
Matric

Skills

- **Business Documentation:** Gathered project and business requirements to prepare a business case document, User Requirements specification document for a final year mobile application development project to business needs
- **Leadership:** Volunteered to Mentor UCT Commerce first year students guided and gave them advice and referral contacts when necessary.
- **Drawing Tools:** Used Miro board and Lucidcharts to draw visual presentations such as User stories, AS-IS and TO-BE diagrams.
- **Microsoft Suite:** Teams, Outlook, PowerPoint, Excel, Word
- **Presentation:** Passed a 6 weeks Presentations Course to improve public speaking, communication and confidence
- **Programming:** C#, HTML, SSL
- **Database:** SQL, Firebase
- **Attention to detail:** Conducted stakeholder interviews to gather information, sights and feedback for a Business Process Management course and got more than 80% for the project.
- **Tableau:** Used Tableau as a visual presentation tool and obtained over 80% in a course project.

Awards And Certificates

- **Business Process Management Project**
Awarded a 3rd place certificate by Ernst and Young Consulting at UCT. Applied analytical skills, used different methodologies and techniques to identify, model, measure and improve current business processes and achieved over 80%.
- **Business Intelligence and Analytics**
Awarded a certificate of outstanding achievement of over 80% in Business Intelligence and Analytics course which introduced the students to data visualization, OLAP, data warehousing, data mining, mobile BI and decision support systems

Languages

- English (Fluent)
- IsiXhosa (Home Language)