

Apichaya Brayet

chaikampa.apichaya@gmail.com – 0478780746 – 64/59 Malcolm Street West Perth, WA 6005

Professional Experience

Experienced professional with a strong background in customer service, education, and technical project development. Proven ability to manage client relationships, deliver effective instructional materials, and create engaging digital applications through collaborative and independent efforts.

Administrator

Binarium.com, Koh Phangan, Thailand (Jan 2021 – Apr 2022)

- Delivered dedicated customer support for Thai clients via live chat, email, and phone.
- Managed client inquiries efficiently and escalated issues effectively using Slack.
- Collaborated closely with the team to ensure timely resolution and client satisfaction.

Technical Skills: Customer Support Systems, Slack Communication

Soft Skills: Communication, Problem-Solving, Team Collaboration

Thai Language Teacher & Visa Coordinator

New Stamford School, Chiang Mai, Thailand (Aug – Nov 2022)

- Taught Thai language to international students using English as the medium of instruction.
- Developed a Thai language curriculum, created teaching materials, and designed assessments.
- Facilitated student visa processes ensuring compliance with local regulations.

Technical Skills: Curriculum Development, Instructional Design

Soft Skills: Cross-cultural Communication, Organization, Attention to Detail

Professional Projects Experience

Personal Portfolio Website ([Link](#) | [GitHub](#))

- **Technical Skills:** Next.js, React, Tailwind CSS, Responsive Design, TypeScript
- **Soft Skills:** Creativity, Attention to Detail, User Experience (UX) Design, Problem solving

Piggy Panic App ([GitHub](#))

Designed and implemented Piggy Panic, a gamified personal finance management app in Swift, leveraging Firebase Authentication and Firestore for secure data management and real-time synchronization. Features include goal setting, progress tracking, and motivational interactions to encourage consistent savings.

- **Technical Skills:** Swift, SwiftUI, Firebase Authentication, Firestore Database, UI/UX Design
- **Soft Skills:** Problem Solving, User-Centric Design, Project Management, Communication, Time Management

A Cup of Care Chatbot ([Link](#) | [GitHub](#))

A Cup of Care Chatbot is a cozy, mood-based chatbot that offers comforting messages to lift your spirits. It's built using Flask, OpenAI API, and deployed with Render, combining backend integration and a friendly web interface.

- **Technical Skills:** Flask, OpenAI API integration, RESTful API, frontend embedding (iframe), Git/GitHub, deployment with Render.
- **Soft Skills:** Problem-solving, user-centered design, creativity, adaptability, clear communication, and continuous learning.

Education

Diploma of IT (Cybersecurity)

(Dec 2022 – Dec 2023)

Stanley College, Perth, WA, Australia

Bachelor of Computer Science (Software Engineering)

(Feb 2024 – Present)

Edith Cowan University, Joondalup, WA, Australia

Skills

Programming Languages: Swift, TypeScript, JavaScript, HTML, CSS, Python

Tools & Technologies: Next.js, React, Tailwind CSS, Firebase Authentication, Firestore, SwiftUI, Flask, OpenAI API, Render, Slack, VS Code, Xcode, pytest, Git/GitHub