**Get oriented: the News page header & purpose**

Welcome! This section helps you quickly recognise the **Aged Care News** page, understand its subtitle, and know what this page is for.

At the top of the page you’ll see the page title **“Aged Care News”** with the subtitle **“Latest news from Australian health authorities and aged care industry.”** This header appears on the main page, and is also shown consistently while loading and on error screens, so you always know where you are.

**What this page is for:** surfacing the latest aged-care-relevant updates in one place. During loading you’ll see the message **“Loading latest news…”** and **“Fetching news from multiple sources”**, which reflects that the page aggregates items across sources.

**Quick tour (what you’ll see next)**

1. **Header & navigation**
   * Title: **Aged Care News**; Subtitle: **Latest news from Australian health authorities and aged care industry**.
   * A **Back to Main** link/button is shown alongside the header.
2. **Filters** (card labeled **Filters**)
   * Choose **Source** (including **All Sources**) and set **Articles per page** (10, 20, 50). A **Clear all** control appears when a source is selected.
3. **News list**
   * Each item appears as a card with title, date, optional author, source badge(s), and a **Read more** affordance. Clicking a card opens the article in a new tab. Images hide gracefully if they fail to load. Dates show as **“Yesterday”**, **“N days ago”**, or a locale date.
4. **Pagination**
   * A summary shows **“Showing X to Y of Z articles”** with **Previous**, **Next**, and page numbers (ellipses appear for long lists). It’s hidden when only one page exists; Previous/Next are disabled on the first/last page.

**Note:** If no items match your current filters, you’ll see **“No news articles found matching your criteria.”**

**Step-by-step: orient yourself on the page**

1. **Confirm you’re on the right page**  
   Look for the **Aged Care News** title and its subtitle **Latest news from Australian health authorities and aged care industry**.
2. **Check page status**
   * During load, expect the skeleton UI plus **“Loading latest news…”** and **“Fetching news from multiple sources”**.
   * On errors, a centered card appears with an error title and actions (see Troubleshooting below).
3. **Skim the content area**
   * Cards show headlines, date, optional author, source/category badges, and **Read more**. Click anywhere on a card to open the article in a new tab.
4. **Glance at available controls**
   * **Filters** (Source, **All Sources**, **Articles per page**, **Clear all**) live directly under the header.
   * **Pagination** and the **“Showing X to Y of Z articles”** summary appear at the bottom when there are multiple pages.

**Tip:** The page loads with sensible defaults—**All Sources** (no specific source selected), **20** articles per page, and starting at the first page. Changing filters resets you to the first page.

**FAQ**

1. **What does the header say?**  
   **Aged Care News** with subtitle **Latest news from Australian health authorities and aged care industry**.
2. **What is this page for?**  
   Aggregating current aged-care news from multiple sources into one stream (you’ll see **“Loading latest news…” / “Fetching news from multiple sources”** while it loads).
3. **How do I get back to the main page?**  
   Use **Back to Main** near the header.
4. **Where are the filters?**  
   In the **Filters** card under the header: **Source**, **All Sources**, **Articles per page** (10/20/50), and **Clear all**.
5. **How many articles are shown by default?**  
   20 per page (limit = 20).
6. **What happens when I change a filter?**  
   The list reloads and the offset resets to the first page.
7. **What if no articles match?**  
   You’ll see **“No news articles found matching your criteria.”**
8. **How do I read an article?**  
   Click any news card (or its **Read more**) to open the article in a new tab.
9. **Why do some cards lack an author or image?**  
   Author is shown only when present, and images hide themselves if they fail to load.
10. **How are dates displayed?**  
    As **“Yesterday”**, **“N days ago”**, or a locale date, depending on how old the article is.
11. **What does the pagination summary mean?**  
    It shows **“Showing X to Y of Z articles”** and provides **Previous/Next** with page numbers (ellipses appear for long lists). Hidden if only one page exists.
12. **What do I see during loading or errors?**  
    Loading skeleton + **“Loading latest news…” / “Fetching news from multiple sources”**; on errors, a dedicated card with guidance and actions.

**Troubleshooting (context you might notice during orientation)**

* **Loading state persists**  
  Seeing skeletons plus **“Loading latest news…”** / **“Fetching news from multiple sources”** indicates the page is still retrieving items.
* **Error banner/card**  
  You’ll see titled errors like **“Network Error”**, **“Service Unavailable”**, or **“Request Timeout”**, with actions **Try Again**, **Reload Page**, and **Back to Main**.
* **Empty results**  
  The message **“No news articles found matching your criteria.”** suggests your current **Source** or page size may be too narrow—try **Clear all**.

**Open questions for PM/Eng (not in files)**

* The **Service Status**, **Report Problem**, and **Contact Us** buttons shown on the error screen don’t specify their destinations or behaviors in the provided files.

**Quick reference checklist**

* Confirm you see **Aged Care News** + subtitle **Latest news from Australian health authorities and aged care industry**.
* Look for the **Filters** card (Source/**All Sources**, **Articles per page**, **Clear all**).
* Scan the news cards; click a card or **Read more** to open in a new tab.
* Use pagination and verify **“Showing X to Y of Z articles”**.
* If nothing appears, watch for **“No news articles found matching your criteria.”** and consider **Clear all**.
* If an error shows, follow the on-screen guidance and try **Try Again** or **Reload Page**.

# **Filter the feed to what matters**

Use the **Filters** panel to pick a **Source** (including **All Sources**), check the **Active filters** summary, and **Clear all** when you want to reset. This section also orients you on the page header, news cards, and pagination so you can work quickly.

**What you’ll see first**

* Page header: **“Aged Care News”** with subtitle “Latest news from Australian health authorities and aged care industry”.
* Default filters: **Source = All Sources** (i.e., none selected), **Articles per page = 20**, **offset = 0**. Changing any filter resets the offset to 0.

**Steps — Select a Source, see the active filter summary, and Clear all**

1. Open the Filters panel  
   Find the **Filters** card with the filter icon and title “Filters”.
2. Choose a **Source**
   * Click **All Sources** to see everything.
   * Or click a specific source name from the listed buttons. The selected option appears with a filled style.

**Tip:** Changing the **Source** resets paging to the first page automatically (offset → 0).

1. (Optional) Adjust **Articles per page**  
   Pick **10**, **20**, or **50**. The active choice is highlighted.
2. Review **Active filters**  
   When a source is selected, an **Active filters:** area appears showing a badge like **“Source: {Name}”**.
3. **Clear all**  
   If a source filter is active, a **Clear all** button appears in the Filters header. Click it to return to **All Sources**.

**Note:** If no articles match your filters you’ll see: **“No news articles found matching your criteria.”**

**Scan and open articles (context)**

* **News cards** show title, date, optional author, description, and badges; clicking a card opens the article **in a new tab**. The **“Read more”** cue is shown on the card.
* **Dates** display as **“Yesterday”**, **“N days ago”** (for <7 days), or the **locale date** (7+ days).
* **Author** appears only if provided.
* If the **image** fails to load, it hides automatically so the layout remains clean.

**Paginate confidently (context)**

* The bar shows **“Showing X to Y of Z articles”** plus **Previous**, **Next**, and page numbers with **ellipses** for long ranges.
* **Previous** is disabled on the first page; **Next** is disabled on the last page.
* Pagination is **hidden** when there’s only **one page** (component returns nothing if totalPages ≤ 1), and the page only renders the bar when total > limit.

**Behavioral notes (loading, errors, defaults)**

* **Initial defaults:** source = null (**All Sources**), limit = 20, offset = 0. Filter changes **reset offset to 0**.
* **Loading state:** skeleton cards plus **“Loading latest news…”** and **“Fetching news from multiple sources”**.
* **Error states:** Titles and guidance adapt to the error:
  + **Network Error** — “Unable to connect…”; suggestion to refresh or try later.
  + **Service Unavailable** (includes **404**) — “temporarily unavailable… please try again in a few minutes.”
  + **Request Timeout** — “took too long… try again.”
  + Generic **Error Loading News** fallback shows the error text.  
    Use **Try Again**, **Reload Page**, or **Back to Main**.
* **Card details:** author only when present; image area hides on load error.
* **Pagination:** disabled on first/last; hidden if only one page.

**Warning:** The **Service Status**, **Report Problem**, and **Contact Us** buttons shown on the error screen don’t include destinations in the files; treat them as placeholders.

**FAQ**

1. **How do I show articles from a single source?**  
   Use **Filters → Source** and click the source name. The **Active filters** summary will show **“Source: {Name}”**.
2. **How do I return to all sources?**  
   Click **All Sources** or use **Clear all** (visible only when a source is selected).
3. **Can I change how many articles appear per page?**  
   Yes—select **10**, **20**, or **50** under **Articles per page**.
4. **What happens when I change filters?**  
   The page resets to the first page (offset 0).
5. **What happens if I click a news card?**  
   The article opens in a **new tab**, and the card shows a **“Read more”** cue.
6. **Why do some cards not show an author or image?**  
   **Author** is optional; **images** hide if they fail to load.
7. **How are dates displayed?**  
   **“Yesterday”**, **“N days ago”** (<7 days), or **locale date** (7+ days).
8. **What if I get an error while loading?**  
   You’ll see a specific error card (e.g., **Network Error**, **Service Unavailable**, **Request Timeout**). Use **Try Again** or **Reload Page**.
9. **Why is pagination missing?**  
   It’s hidden when there’s only one page; the page only renders the bar when total > limit.
10. **How do I get back to the main page?**  
    Use **Back to Main** on the error screen or the **BackToMainButton** in the page header.
11. **What does the empty results message say?**  
    **“No news articles found matching your criteria.”**

**Troubleshooting**

* **No results after filtering**  
  Confirm **Source**; switch to **All Sources** or click **Clear all** to reset.
* **Network errors / timeouts / 404**  
  Follow the error card’s guidance; try **Try Again** or **Reload Page**. Use **Back to Main** if needed.
* **Slow loads**  
  While loading, you’ll see skeletons and **“Loading latest news… / Fetching news from multiple sources”**.
* **Image not showing**  
  If the article image fails to load, it’s hidden automatically—open the article to see media on the source site.
* **Large result sets**  
  Use page numbers; the bar shows **ellipses** for long ranges and **“Showing X to Y of Z articles.”**

**Quick reference checklist**

* Set **Source** (or choose **All Sources**).
* Pick **Articles per page** (**10 / 20 / 50**).
* Scan cards; click **Read more** or the card to open in a new tab.
* Use **Previous/Next** or page numbers; confirm **“Showing X to Y of Z articles.”**
* If nothing appears, look for **“No news articles found matching your criteria.”** then **Clear all** filters.
* If errors appear, follow the suggestion and try **Try Again** or **Reload Page**.

**Open questions for PM/Eng**

* Where should **Service Status**, **Report Problem**, and **Contact Us** link to, and should they be visible outside error states? (Not specified in files.)
* The **BackToMainButton** behavior/target path isn’t described in these files—confirm destination.

**Header reference:** **“Aged Care News”** and subtitle as shown on the page.

# Control how many articles you review at once — Set **Articles per page** to 10, 20, or 50

Business users and analysts can quickly adjust how many items appear on the **Aged Care News** page to scan fewer or more articles at a time. The page header reads **“Aged Care News”** with the subtitle “Latest news from Australian health authorities and aged care industry”.

## Steps

1. Open the News page  
   Confirm the header **“Aged Care News”** and the subtitle are visible.
2. Open **Filters**  
   Find the card with the filter icon and label **“Filters”**.
3. Choose **Articles per page**  
   In the Filters card, locate **“Articles per page”** and click **10**, **20**, or **50**. The selected button becomes active; changing it updates the page size.
4. Know the default  
   By default, the page loads with limit = 20 (and source = null, offset = 0).
5. Understand what resets  
   When you change a filter (including **Articles per page**), the offset resets to start from the first page.
6. Review the list  
   Cards show titles, dates, optional author, source/category badges, and a **Read more** call-to-action. Clicking anywhere on the card opens the article in a new tab. Dates display as **“Yesterday”**, **“N days ago”**, or a locale date; authors only appear when present; images hide if they fail to load.
7. Check the pagination summary  
   At the bottom, see **“Showing X to Y of Z articles”** and use **Previous/Next** or page numbers (ellipses appear when there are many pages). **Previous** is disabled on the first page; **Next** is disabled on the last. The pagination bar is hidden if there’s only one page.
8. If nothing matches  
   You’ll see **“No news articles found matching your criteria.”** Consider using **Clear all** to reset the **Source** to **All Sources** (page size stays as chosen).

**Tip:** Use **50** when you want a broad scan; drop to **10** for focused review sessions. (Based on the **Articles per page** control.)

## Behavioral notes (loading, errors, disabled, defaults)

* **Initial defaults:** source = null (i.e., **All Sources**), limit = 20, offset = 0. Changing filters resets offset to 0.
* **Loading state:** Skeleton cards render with **“Loading latest news...”** and **“Fetching news from multiple sources”**.
* **Error states:** Titles vary by error (e.g., **“Network Error”**, **“Service Unavailable”**, **“Request Timeout”**, or a generic **“Error Loading News”**). Actions: **“Try Again”**, **“Reload Page”**, and **“Back to Main”**.
* **Pagination:** Shows **“Showing X to Y of Z articles”**, page numbers (with ellipses for long ranges), and **Previous/Next** with disabled states at the ends; hidden when there’s only one page.
* **Cards:** Card click opens the article in a new tab; **Read more** appears on the card; author is shown only when present; if the image fails to load, it hides.

## FAQ + Troubleshooting

1. **How do I change how many articles appear per page?**  
   Use **Filters → Articles per page** and choose **10**, **20**, or **50**.
2. **What’s the default page size?**  
   20 articles per page.
3. **Does changing page size jump me back to page 1?**  
   Yes. Filter changes reset the offset so you start from the beginning.
4. **How do I show articles from a single source?**  
   Use **Filters → Source** to pick one; the active filter summary will show **Active filters: Source: {name}**.
5. **How do I reset to all sources?**  
   Click **All Sources** or use **Clear all** (which resets **Source** to **All Sources**).
6. **What happens if I click a news card?**  
   The article opens in a new tab.
7. **Why do some cards not show an author or image?**  
   Author is optional; images hide if they fail to load.
8. **How are dates displayed?**  
   As **“Yesterday”**, **“N days ago”**, or your locale date for older items.
9. **Why is pagination missing?**  
   It’s hidden when there’s only one page of results.
10. **What does the count text at the bottom mean?**  
    It shows **“Showing X to Y of Z articles”** for the current window based on your page size.
11. **What if I get an error while loading?**  
    You’ll see a specific error title and guidance; try **Try Again** or **Reload Page**, or go **Back to Main**.
12. **What does the empty results message say?**  
    **“No news articles found matching your criteria.”**

## Troubleshooting

* **Network/Timeout/Service unavailable:**  
  The page shows **“Network Error”**, **“Request Timeout”**, or **“Service Unavailable”** with suggestions. Use **Try Again** or **Reload Page**, or go **Back to Main**.
* **Empty results after changing page size or source:**  
  You’ll see **“No news articles found matching your criteria.”** Check your **Source** or hit **Clear all** to return to **All Sources**.
* **Large result sets:**  
  Use pagination. Ellipses appear to condense long page lists; **Previous**/**Next** are disabled at the ends.
* **Image didn’t load on a card:**  
  The image area hides automatically; the card remains usable with title, date, badges, and **Read more**.

## Open questions for PM/Eng

* **BackToMainButton** behavior isn’t defined in the provided files (destination and label details outside the error page link are unclear).
* The **Service Status**, **Report Problem**, and **Contact Us** buttons in the error screen don’t have linked destinations specified.

## Quick reference checklist

* Set **Source** (or choose **All Sources**).
* Pick **Articles per page** (**10 / 20 / 50**).
* Scan cards; click **Read more** or the card to open in a new tab.
* Use **Previous/Next** or page numbers; confirm **“Showing X to Y of Z articles”**.
* If nothing appears, look for **“No news articles found matching your criteria.”** and **Clear all** filters.
* If errors appear, follow the suggestion and try **Try Again** or **Reload Page**.

**Note:** All labels and behaviors documented above are taken directly from the project files.

# Scan cards and open an article

Use the **Aged Care News** page to quickly scan article cards—title, badges, optional author, and a truncated description—then open the full story in a new tab by clicking anywhere on the card or the **Read more** area. The page header and subtitle read: **“Aged Care News”** and **“Latest news from Australian health authorities and aged care industry”**.

## What you’ll see on this page

* **Filters** card with **Source**, **All Sources**, **Articles per page**, and **Clear all** (shown only when a source is active). It also shows an **Active filters** summary when you’ve set a source.
* A list of **News Cards**. Each card is clickable and opens the article URL in a new tab; a **Read more** cue appears on the right.
* **Pagination** with **Previous**, **Next**, page numbers (with ellipses when needed), and a summary line **“Showing X to Y of Z articles”**. Hidden if there’s only one page.
* If no results match, you’ll see **“No news articles found matching your criteria.”**

## Steps: Scan cards and open an article

1. **Confirm you’re on the News page.** Look for the header **“Aged Care News”** and the subtitle noted above.
2. **(Optional) Adjust Filters** to narrow what appears:
   * **Source → All Sources** or a specific source. **Clear all** appears only when a source is active. The summary shows **Active filters** with a **Source: {name}** badge.
   * **Articles per page** → **10**, **20**, or **50**.
3. **Scan each card efficiently:**
   * **Title** (two-line clamp) and **description** (three-line clamp) for quick skimming.
   * **Date** shows as **“Yesterday”**, **“N days ago”** (for <7 days), or the **locale date** for older items.
   * **Author** appears only when the article provides one.
   * **Image** shows when available and hides itself if it fails to load.
   * **Badges:** left side shows the **source** (consistent blue styling) and up to **two categories** per item.
4. **Open the article.** Click anywhere on the card (including the **Read more** area). It opens the article URL in a **new tab** with secure noopener,noreferrer.
5. **Move between pages** using **Previous**, **Next**, or a page number. Check the summary: **“Showing X to Y of Z articles.”** **Previous** is disabled on the first page; **Next** is disabled on the last. If there’s only one page, the pagination isn’t shown.

**Tip:** If nothing appears, look for **“No news articles found matching your criteria.”** Then try **Clear all** to reset filters to **All Sources**.

## Behavioral notes (defaults, loading, errors)

* **Initial defaults:** source = null (i.e., **All Sources**), limit = 20, offset = 0. Changing filters **resets offset to 0**.
* **Loading state:** You’ll see skeleton cards plus **“Loading latest news…”** and **“Fetching news from multiple sources”**.
* **Error states:** Titles and guidance adapt based on the error message:
  + **Network Error** (connectivity) — try refreshing.
  + **Service Unavailable** (includes 404) — try again in a few minutes.
  + **Request Timeout** — try again later.
  + Fallback: **Error Loading News** with the raw message.  
    Actions: **Try Again**, **Reload Page**, and **Back to Main**.
* **Pagination:** Disabled on first/last page; hidden when only one page.
* **Card media & byline:** Author only when provided; image hides itself on load error.

## FAQ

1. **How do I show articles from a single source?**  
   Use **Source** in **Filters**; when active, you’ll see **Active filters → Source: {name}**.
2. **Can I change how many articles appear per page?**  
   Yes—choose **Articles per page**: **10**, **20**, or **50**.
3. **What happens if I click a news card (or Read more)?**  
   The article opens in a **new browser tab**.
4. **Why do some cards not show an author?**  
   The author is optional and only rendered when present.
5. **Why do some cards not show an image?**  
   Images hide themselves if loading fails, so the card stays clean.
6. **How are dates displayed?**  
   **Yesterday**, **N days ago** (for less than 7 days), otherwise the locale date.
7. **What if I get an error while loading?**  
   You’ll see a titled error card with guidance; try **Try Again** or **Reload Page**.
8. **How do I clear filters?**  
   Click **Clear all** (visible only when a source is active); this resets to **All Sources**.
9. **Why is pagination missing?**  
   It’s hidden when there’s only one page of results.
10. **How do I get back to the main page?**  
    Use the header’s **BackToMainButton** (component present in the page header) or the **Back to Main** action in the error view. (Exact label of the header button isn’t shown in code; the error view label is “Back to Main”.)
11. **What does the empty results message say?**  
    **“No news articles found matching your criteria.”**

## Troubleshooting

* **No articles show up**  
  Confirm the **Source** isn’t overly narrow; look for the empty-state message above and try **Clear all**.
* **Long lists / many pages**  
  Use pagination; ellipses appear when there are many pages, and **Previous/Next** disable appropriately.
* **Images not appearing**  
  Expected: the image area hides on error to avoid broken media.
* **Errors (network / 404 / timeout)**  
  Follow the guidance on the error card and try **Try Again** or **Reload Page**; **Back to Main** is also available.

**Open questions for PM/Eng (not in files):**

* The exact text/behavior of **BackToMainButton** in the header (only the component is referenced).
* Where **Service Status**, **Report Problem**, and **Contact Us** buttons point to (labels exist; destinations aren’t specified).

## Quick reference checklist

* Set **Source** (or choose **All Sources**).
* Pick **Articles per page** (**10 / 20 / 50**).
* Scan cards; click **Read more** / anywhere on the card to open in a new tab.
* Use **Previous/Next** or page numbers; confirm **“Showing X to Y of Z articles”**.
* If nothing appears, look for **“No news articles found matching your criteria.”** and **Clear all**.
* If errors appear, follow the suggestion and try **Try Again** or **Reload Page**.

**Defaults & state** (for reference): Source = none (**All Sources**), Limit = 20, Offset = 0; Offset resets on filter change.

# Make sense of dates & visuals on the **Aged Care News** page

Get confident reading article dates at a glance and know what to expect when images can’t load. You’ll also see how this interacts with the rest of the page—filters, cards, pagination, loading/error states—so you’re never guessing.

**Page header**: “**Aged Care News**” — “Latest news from Australian health authorities and aged care industry”.

## What you’ll learn

* How article dates display: **“Yesterday”**, **“N days ago”**, or your **locale date** (after a week).
* How card images behave and **hide gracefully** on load error.
* How to navigate and verify results using Filters, News Cards, and Pagination (including the “**Showing X to Y of Z articles**” summary).

## Steps

1. **Open the News page**  
   Confirm the header reads **“Aged Care News”** and the subtitle as above.
2. **Choose a Source (or All Sources)**  
   Open **Filters**. Under **Source**, pick a single source or **All Sources**. If a source is active, you’ll see **Active filters: Source: {name}**; use **Clear all** to reset to **All Sources**.
3. **Set how many articles per page**  
   In **Articles per page**, choose **10**, **20**, or **50**. The selected size is highlighted. Default is **20**.
4. **Scan the News Cards**
   * **Dates** appear beneath the title:  
     • **Yesterday** (if the article is 1 day old)  
     • **N days ago** (for 2–6 days old)  
     • **Locale date** (7+ days old)  
     These rules come directly from the card’s formatter.
   * **Author** shows only when provided by the source.
   * **Image** shows if available; if the image fails to load, it **hides automatically** (no broken thumbnail).
   * **Badges**: the **source** badge uses a consistent blue style; category tags (up to two) appear as outline badges.
   * Click anywhere on the card (or the **Read more** area) to open the article in a **new tab**.
5. **Use Pagination to navigate**  
   Check the summary: **“Showing X to Y of Z articles”**. Use **Previous** / **Next** and the numbered pages (with **…** ellipses when the list is long). **Previous** is disabled on the first page and **Next** on the last. Pagination is **hidden** if there’s only one page.   
   Note: The page only renders the pagination bar if there are **more results than the current page size**.
6. **If nothing matches**  
   You’ll see **“No news articles found matching your criteria.”** Adjust Source or **Clear all**.

**Tip:** Changing filters **resets the offset to 0**, so you’ll always land back on the first page of new results.

## Behavioral notes (dates, visuals, loading/error & defaults)

* **Date rules on cards**  
  **Yesterday** if 1 day old; **N days ago** if < 7 days; else **date.toLocaleDateString()** (your browser locale).
* **Images**  
  Card image renders when imageUrl exists; on load error it **sets display: none** to hide itself cleanly.
* **Card interactions**  
  The entire card is clickable and opens the article URL in a **new tab** (window.open, noopener,noreferrer). **Read more** is present on each card.
* **Initial defaults** (first load)  
  source = null (**All Sources**), limit = 20, offset = 0. Filter changes reset offset to 0.
* **Loading state**  
  Skeleton cards appear with the messages **“Loading latest news…”** and **“Fetching news from multiple sources”**.
* **Error states**  
  Error titles & guidance: **“Network Error”** (connectivity), **“Service Unavailable”** (404), **“Request Timeout”**, or generic **“Error Loading News”**—with actions **Try Again**, **Reload Page**, and **Back to Main**.   
  The page shows this error view when data fetching fails.
* **Pagination behavior**  
  Shows **“Showing X to Y of Z articles”**; **Previous/Next** disabled at edges; page numbers with **…**; hidden if only one page.

## FAQ

1. **How are dates displayed?**  
   **Yesterday**, then **N days ago** (2–6 days), then the **locale date** for 7+ days.
2. **Why do some cards show no author?**  
   The author is **optional** and only appears when provided.
3. **What happens if an image fails to load?**  
   The image area **hides itself** so you won’t see a broken image.
4. **How do I show articles from a single source?**  
   In **Filters → Source**, pick the source. The summary shows **Active filters: Source: {name}**.
5. **Can I change how many articles appear per page?**  
   Use **Articles per page** and choose **10**, **20**, or **50**.
6. **What happens if I click a news card?**  
   The article opens in a **new tab**; a **Read more** cue appears on the card.
7. **What if I get an error while loading?**  
   You’ll see a titled error (e.g., **Network Error**, **Service Unavailable**, **Request Timeout**) with guidance and actions: **Try Again** or **Reload Page**.
8. **How do I clear filters?**  
   Click **Clear all** (visible when a Source is active). This returns you to **All Sources**.
9. **Why is pagination missing?**  
   It’s hidden when there’s only one page of results.
10. **How do I get back to the main page?**  
    Use the page’s **BackToMainButton** or the **Back to Main** button shown on the error view.
11. **What does the empty results message say?**  
    **“No news articles found matching your criteria.”**

## Troubleshooting

* **I only see “Yesterday”/“N days ago” or a full date—can I change the format?**  
  The format is fixed by the card logic (yesterday, relative days, then locale date). If you need a different display, raise a request with the team.
* **Images aren’t showing**  
  If the image can’t load, it’s intentionally hidden. Check the source article; the card is still clickable.
* **Empty results**  
  Verify the **Source** filter or click **Clear all** to return to **All Sources**.
* **Slow or failing loads**  
  You’ll see loading skeletons (**“Loading latest news…” / “Fetching news from multiple sources”**) and, on failure, a titled error with **Try Again** / **Reload Page**.
* **Large result sets**  
  Use the pagination summary (**“Showing X to Y of Z articles”**) to confirm where you are; jump with page numbers, and watch for **…** when the list is long.

## Open questions for PM/Eng

* **BackToMainButton**: exact label and destination aren’t visible in the provided file (only that it’s rendered on the page). Confirm copy and target route.
* **Status / Report Problem / Contact Us** buttons in the error view: destinations and behavior aren’t defined in code (presentational only). Provide links or handlers.

## Quick reference checklist

* Set **Source** (or choose **All Sources**).
* Pick **Articles per page**: **10 / 20 / 50** (default 20).
* Scan cards; dates show **Yesterday / N days ago / locale date**. **Read more** and card click open in a new tab.
* Use **Previous/Next** or page numbers; check **“Showing X to Y of Z articles.”**
* If nothing appears, look for **“No news articles found matching your criteria.”** and **Clear all** filters.
* If errors appear, follow the guidance and try **Try Again** or **Reload Page**; **Back to Main** is also available.

**Note:** On filter change, the list resets to page 1 (offset 0).

**Warning:** Images may hide if they fail to load; rely on the title, badges, and **Read more** to evaluate the article.

# Navigate large result sets efficiently

Use the pagination bar to step through long lists, jump via numbered pages (with smart ellipses), and verify the **“Showing X to Y of Z articles”** summary. The page header shows **“Aged Care News”** with the subtitle “Latest news from Australian health authorities and aged care industry.”

## Steps

1. **Start on the News page.** Confirm the header **“Aged Care News”** and its subtitle to ensure you’re in the right place.
2. **(Optional) Set page size first.** In **Filters → Articles per page**, pick **10**, **20**, or **50** to control how many items appear on each page. This affects how many items each page of results will display.
3. **Read the summary.** On the left of the pagination bar you’ll see **“Showing X to Y of Z articles.”** This uses your current offset and limit to calculate the visible slice.
4. **Navigate with Previous/Next.** Use **Previous** to move to the prior page and **Next** to move forward. These buttons are disabled on the first and last pages, respectively.
5. **Jump with page numbers.** Click any numbered button to go directly to that page. When there are many pages, the component shows **…** (ellipses) to collapse ranges—always showing page **1**, pages around the **current** page, and the **last** page.
6. **Know when pagination is hidden.** The pagination bar is **not rendered** when only one page is needed (i.e., total results ≤ page size). Also, the page only renders the pagination section when total > limit.
7. **Changing filters resets to page 1.** Whenever you change filters (including page size), the **offset resets to 0**, so you start again from the first page.
8. **If you see no results.** The page shows **“No news articles found matching your criteria.”** Adjust filters or clear them.

## Behavioral notes (loading, errors, disabled, defaults)

* **Initial defaults:** source = null (i.e., **All Sources**), limit = 20, offset = 0. Filter changes reset offset = 0.
* **Loading state:** Skeleton cards appear with **“Loading latest news…”** and **“Fetching news from multiple sources”**.
* **Error states:** Titles & guidance include **“Network Error”**, **“Service Unavailable”**, **“Request Timeout”**, and a generic **“Error Loading News.”** Available actions: **“Try Again”**, **“Reload Page”**, and **“Back to Main.”**
* **Pagination rules:**
  + Summary: **“Showing {current + 1} to {min(current + limit, total)} of {total} articles.”**
  + **Previous** disabled on first page; **Next** disabled on last page.
  + Hidden if totalPages <= 1.
* **Cards:** Clicking a card (or **“Read more”**) opens the article in a new tab. Author shows **only when present**, and the image **hides if it fails to load**.

## FAQ

1. **How do I show articles from a single source?**  
   Use **Filters → Source** and pick one; when active, you’ll see an **Active filters** summary with **“Source: {name}”**. **Clear all** resets to **All Sources**.
2. **Can I change how many articles appear per page?**  
   Yes—**Articles per page** offers **10**, **20**, or **50**.
3. **What happens if I click a news card?**  
   The card opens the article URL in a **new tab**; “**Read more**” is also available on the card.
4. **Why do some cards not show an author or image?**  
   Author is optional; the image hides automatically on load error.
5. **How are dates displayed?**  
   The card shows **“Yesterday”**, **“N days ago”** (for less than a week), or the **locale date**.
6. **What if I get an error while loading?**  
   You’ll see a specific error title with guidance. Use **Try Again** or **Reload Page**; **Back to Main** is also available.
7. **How do I clear filters?**  
   Click **Clear all** in the Filters card (visible when a Source is selected). This returns to **All Sources**.
8. **Why is pagination missing?**  
   It’s hidden when there’s only one page of results, and the page renders pagination only if total > limit.
9. **How do I get back to the main page?**  
   There’s a **BackToMainButton** on the page, and the error view includes a **“Back to Main”** action. (Note: the exact label of the BackToMainButton in the main view isn’t specified here.)
10. **How are X, Y, and Z calculated in the summary?**
11. start = current + 1
12. end = min(current + limit, total)
13. total = total

Rendered as: **“Showing {start} to {end} of {total} articles.”**

1. **How does the ellipses logic work for page numbers?**  
   It always shows **1**, the pages around the **current** page, and the **last** page, inserting **…** when ranges are skipped.

## Troubleshooting

* **Network/timeout/404 errors:**  
  Look for the specific title (**Network Error**, **Service Unavailable**, **Request Timeout**) and follow the suggestion. Use **Try Again** or **Reload Page**; **Back to Main** is also available.
* **Empty results:**  
  You’ll see **“No news articles found matching your criteria.”** Check the **Source** filter or use **Clear all**.
* **Large result sets:**  
  Use **Next/Previous** and numbered pages; rely on ellipses to skip ranges when far from the start/end.
* **Image not loading on a card:**  
  The image area hides automatically; continue using the card normally.

## Quick reference checklist

* Set **Source** (or choose **All Sources**).
* Pick **Articles per page** (**10 / 20 / 50**).
* Scan cards; click the card or **“Read more”** to open in a new tab.
* Use **Previous/Next** or **page numbers**; confirm the **“Showing X to Y of Z articles”** summary.
* If nothing appears, look for **“No news articles found matching your criteria.”** and **Clear all** filters.
* If errors appear, follow the suggestion and try **Try Again** or **Reload Page**.

### Open questions for PM/Eng (not in the files)

* The exact label/text of the **BackToMainButton** in the normal (non-error) view isn’t specified.
* The destination/behavior of **Service Status**, **Report Problem**, and **Contact Us** in the error screen are placeholders without linked targets.

# Handle empty results — recognize the message and what to try next

When your filters are too narrow (or a source has nothing new), the page shows the empty-results message: **“No news articles found matching your criteria.”**

Below is a quick, practical workflow to recover fast—using the controls available on the News page.

## What you’ll see on this page

* Page header **“Aged Care News”** with subtitle “Latest news from Australian health authorities and aged care industry”.
* **Filters** card with **Source**, **All Sources**, **Articles per page**, and **Clear all** (only visible when a source is selected).
* News list (cards) or the empty state message quoted above.
* Pagination summary **“Showing X to Y of Z articles”** with **Previous/Next** and numbered pages with ellipses; hidden if there’s only one page.

## Step-by-step: Fix “No news articles found matching your criteria.”

1. **Confirm you’re on the right page.** Look for the **“Aged Care News”** header and subtitle.
2. **Open the Filters.** In the Filters card, find **Source**. If a source is highlighted, click **All Sources** to widen results.
3. **Or simply Clear all.** If **Clear all** is visible, click it to reset back to **All Sources**.
4. **Check “Articles per page.”** Pick **10**, **20**, or **50** (20 is the default). This doesn’t create articles but helps you review more once matches appear.
5. **Re-check the list.** If articles load, you’ll see cards; otherwise the same message persists until your filters match something.
6. **Scan pagination (if visible).** The summary **“Showing X to Y of Z articles”** confirms counts. **Previous/Next** are disabled on the first/last page; pagination is hidden when only one page exists.
7. **If you still see nothing,** wait for loading to finish (skeleton cards + **“Loading latest news…” → “Fetching news from multiple sources”**), or check for an **Error** state and use **Try Again** / **Reload Page**.

**Note:** Changing filters automatically resets paging to the first page (offset 0), so you won’t be “stuck” on an empty later page after broadening filters.

## Behavioral notes (defaults, loading, errors)

* **Initial defaults:** source = null (interpreted by the UI as **All Sources**), limit = 20, offset = 0.
* **Offset reset on filter change:** offset returns to 0 whenever you change filters.
* **Loading state:** skeleton UI + **“Loading latest news…”** and **“Fetching news from multiple sources”**.
* **Error states:** Titles and guidance include **“Network Error”**, **“Service Unavailable” (404)**, **“Request Timeout”**, and a generic **“Error Loading News”**; actions include **“Try Again”**, **“Reload Page”**, and **“Back to Main”**.
* **Pagination:** Disabled **Previous/Next** on first/last page; hidden entirely when there’s only one page; shows **“Showing X to Y of Z articles”**.
* **Card behavior (when results appear):** Clicking a card opens the article in a new tab; **Read more** is visible; author shows only when present; images hide on load error; dates display as **“Yesterday”**, **“N days ago”**, or locale date.

## FAQ (Empty results & nearby tasks)

1. **What exactly does the empty message say?**  
   “No news articles found matching your criteria.”
2. **How do I show articles from all sources again?**  
   Open **Filters** → click **All Sources** (or use **Clear all** if visible).
3. **How do I show articles from a single source?**  
   In **Filters**, under **Source**, choose the source name; the active filter summary will show **Active filters: Source: {name}**.
4. **Can I change how many articles appear per page?**  
   Yes—**Articles per page**: **10**, **20**, or **50**. (Default is 20.)
5. **Why is pagination missing?**  
   It’s hidden when there’s only one page of results.
6. **How do I know which articles I’m seeing on this page?**  
   Check the summary: **“Showing X to Y of Z articles.”**
7. **What happens if I click a news card (once results appear)?**  
   The article opens in a new tab; you can also click **Read more**.
8. **Why do some cards not show an author or image?**  
   Author is shown only when present; the image hides itself on load error.
9. **How are published dates displayed?**  
   “Yesterday” for 1 day; “N days ago” for < 7 days; otherwise locale date.
10. **What if I get an error instead of empty results?**  
    You’ll see an error title (e.g., **Network Error**, **Service Unavailable**, **Request Timeout**) with a suggestion—use **Try Again** or **Reload Page**.
11. **How do I get back to the main page?**  
    Use **Back to Main**.
12. **Does changing filters fix page “gaps”?**  
    Yes—offset resets to 0 whenever filters change, so you land on the first page after edits.

## Troubleshooting

* **Empty results persist after broadening filters**
  + Ensure **All Sources** is selected or click **Clear all**.
  + Verify loading has finished (look for **“Loading latest news…” / “Fetching news from multiple sources”**).
* **I suspect I was on a later page with no matches**
  + Any filter change resets to page 1 automatically.
* **Large result sets**
  + Use pagination controls. The component shows page numbers with ellipses and disables **Previous/Next** at boundaries.
* **Images don’t appear on some cards**
  + That’s expected if the image fails to load; the image area hides itself.
* **Errors instead of data**
  + Follow the on-screen guidance (e.g., **Try Again**, **Reload Page**, **Back to Main**).

## Open questions for PM/Eng

* **BackToMainButton**: behavior and destination beyond the **“Back to Main”** label aren’t specified in these files. (Only the labeled link is shown in the error view.)
* **Status/Report/Contact**: the **“Service Status”**, **“Report Problem”**, and **“Contact Us”** buttons in the error panel have no linked destinations here; confirm intended URLs/flows.

## Quick reference checklist

* See **“No news articles found matching your criteria.”**? Start in **Filters**.
* Select **All Sources** or click **Clear all**.
* Adjust **Articles per page** to 10 / 20 / 50 (default 20).
* Use pagination and confirm **“Showing X to Y of Z articles.”**
* Still nothing? Wait for loading to finish (**“Loading latest news…” / “Fetching news from multiple sources”**) or follow error guidance (**Try Again / Reload Page**).

This section relies solely on the provided project files and quotes exact UI strings where applicable.

# Understand loading cues — spot skeletons and the “Loading latest news…” messages

A quick guide to recognising the News page’s loading state so you know when data is still being fetched.

## What you’ll see while content loads

1. **The page shows the standard header** — **“Aged Care News”** and the subtitle **“Latest news from Australian health authorities and aged care industry”** — even during loading.
2. **Grey “skeleton” placeholders appear** for filters and article cards (animated with a subtle pulse), including a compact “loading metadata” band.
3. **Exactly five skeleton news cards** are rendered as stand-ins for real articles.
4. At the bottom, you’ll see a spinner and the messages **“Loading latest news...”** and **“Fetching news from multiple sources”**.

**Tip:** The app automatically enters this loading state on the initial page load and any time filters change (because a new fetch starts).

## Step-by-step: Confirm the loading state at a glance

1. **Check for the header** — if you see **“Aged Care News”**, you’re on the right page.
2. **Scan for pulsing grey blocks** (filters + five article skeletons). That animation indicates content is incoming.
3. **Look for the spinner row**:
   * Status text: **“Loading latest news...”**
   * Caption: **“Fetching news from multiple sources”**  
     If both are present, the feed is still retrieving articles.
4. **Wait for swap-out**: the skeletons will be replaced by real cards when loading finishes; if loading fails, the page switches to an error screen.

**Note:** The app sets loading to true before every fetch and resets it when results arrive or an error is handled. That’s why you’ll briefly see skeletons after changing filters.

**Warning:** If loading transitions into an error, you’ll see a clearly titled error card (e.g., **“Network Error”**, **“Service Unavailable”**, **“Request Timeout”**) with actions like **“Try Again”**, **“Reload Page”**, and **“Back to Main”**. Use those to recover.

## Behavioral notes (how it works)

* **When it triggers:** On first render (loading: true by default) and whenever filters change (fetch runs; loading set to true).
* **What renders:** The **NewsLoadingState** layout with header, loading metadata band, skeleton Filters card, and **five** skeleton article cards.
* **Status copy:** Spinner row shows **“Loading latest news...”** with the caption **“Fetching news from multiple sources”**.
* **After loading:** Either the real list appears, an **empty results** message (**“No news articles found matching your criteria.”**), or an error screen if the fetch failed.

## FAQ

1. **When does the loading state appear?**  
   On initial page load and after any filter change, because a new fetch begins.
2. **What are “skeleton cards”?**  
   Animated grey placeholders that mimic real card shapes while data is fetching; five are shown for articles.
3. **Do I still see the page header while loading?**  
   Yes — **“Aged Care News”** and its subtitle are rendered in the loading state.
4. **What exact messages indicate loading?**  
   **“Loading latest news...”** and **“Fetching news from multiple sources”** appear with a spinner.
5. **Does loading show Filters?**  
   A skeleton version of the Filters card (icon/label areas and pill placeholders) is displayed.
6. **How many skeleton article cards are there?**  
   Five.
7. **What ends the loading state?**  
   The fetch completes (cards replace skeletons), or an error occurs (error screen appears).
8. **What if loading turns into an error?**  
   You’ll see a titled error card (e.g., **“Network Error”**, **“Service Unavailable”**, **“Request Timeout”**) with **“Try Again”** and **“Reload Page”** actions.
9. **Can loading end with no articles?**  
   Yes — you’ll see **“No news articles found matching your criteria.”** if the fetch succeeds but returns nothing.
10. **Why do skeletons reappear after I change Source or page size?**  
    Changing filters triggers a new fetch and resets the offset, so loading restarts.
11. **Is the wording of the loading messages configurable here?**  
    Not in this component — the text is hard-coded as **“Loading latest news...”** and **“Fetching news from multiple sources”** within the loading state UI.

## Troubleshooting

* **Stuck on skeletons?**  
  If it doesn’t transition to content, you may hit an error soon. When it does, use **“Try Again”** or **“Reload Page”** on the error card, or **“Back to Main”** to navigate away.
* **Skeletons disappear, but nothing shows?**  
  Look for the empty-state message **“No news articles found matching your criteria.”** — your filter combo returned no items. Adjust filters and retry.
* **After changing filters, why does it load again?**  
  The app re-fetches on any filter change and resets the offset, so a brief loading cycle is expected.

## Quick reference checklist

* Spot the **header** (**“Aged Care News”**) and **pulsing grey skeletons** to confirm loading.
* Look for **“Loading latest news...”** and **“Fetching news from multiple sources”** under the spinner.
* After loading, expect real cards **or** an error/empty state.

**Open questions for PM/Eng:** None specific to loading copy or visuals; all referenced elements and strings are defined in the loading and page components provided.

# Recover from errors on the **Aged Care News** page

Business users and analysts sometimes hit hiccups when fetching articles. Here’s how to recognise each error state, what the page shows, and the fastest way to recover—plus a refresher on key page controls you can use once you’re back online.

Page header and subtitle you’ll see on every state (normal, loading, error): **“Aged Care News”** and “Latest news from Australian health authorities and aged care industry.”

## What you’ll see when an error occurs

When the page can’t load articles, it renders a dedicated error card with a clear title, description, and suggested next step. You’ll also see action buttons: **Try Again**, **Reload Page**, and **Back to Main**.

**Error titles & meanings**

1. **Network Error** — “Unable to connect to news sources. Please check your internet connection.”  
   Suggested action: “Try refreshing the page or check back later.”
2. **Service Unavailable** — Triggered when the error contains **404** (e.g., “HTTP 404: …”).  
   Suggested action: “Our team has been notified. Please try again in a few minutes.”
3. **Request Timeout** — “The request took too long to complete.”  
   Suggested action: “The news sources might be experiencing high traffic. Please try again.”
4. **Error Loading News** (generic fallback) — Shows the raw error message and suggests refreshing the page or contacting support if it persists.

**Available actions (buttons/links)**

* **Try Again** — Retries the fetch immediately.
* **Reload Page** — Full page reload.
* **Back to Main** — Link back to the main page.

You’ll also see an “Error Details” box (for diagnostics) that prints the underlying error string.

## Step-by-step: Recover fast and get back to work

1. **Identify the error title** shown on the card (e.g., **Network Error**, **Service Unavailable**, **Request Timeout**, or **Error Loading News**).
2. **Use the recommended action** under the title (e.g., try again, wait a few minutes, or refresh).
3. Click **Try Again** to re-run the news fetch without leaving the page. If that fails, click **Reload Page**.
4. If you need to exit, use **Back to Main**. (The page also renders a persistent **BackToMainButton** in the header.)
5. Once articles load again, use the page controls to refine your view:
   * **Filters → Source** (including **All Sources**), **Articles per page** (10/20/50), and **Clear all**.
   * Scan the **News Cards**; click the card or **Read more** to open the article in a new tab.
   * Navigate with **Previous/Next** and page numbers; confirm the “**Showing X to Y of Z articles**” summary.

## Behavioral notes (defaults, loading, and states)

* **Initial defaults:** source = null (**All Sources**), limit = 20, offset = 0. Changing filters resets the offset to 0.
* **Loading state:** skeleton cards + messages “**Loading latest news…** / **Fetching news from multiple sources**.”
* **Empty results:** shows “**No news articles found matching your criteria.**” when no items are returned.
* **Pagination:** shows “**Showing X to Y of Z articles**,” disables **Previous** on the first page and **Next** on the last; hidden entirely if only one page.
* **News Cards:** clicking a card opens the URL in a new tab; **Read more** appears at the bottom. Author shows only when provided; image hides if it fails to load; dates display as **“Yesterday”**, **“N days ago”**, or locale date.

## FAQ

1. **How do I retry after an error?**  
   Click **Try Again** on the error card.
2. **When should I use Reload Page vs Try Again?**  
   Use **Try Again** first; if the issue persists, use **Reload Page** for a full refresh.
3. **What does “Network Error” mean?**  
   The app couldn’t connect to the news sources—check your connection or try again later.
4. **Why do I see “Service Unavailable”?**  
   The response indicated a **404**; the service may be temporarily down—try again in a few minutes.
5. **What is “Request Timeout”?**  
   The request took too long—often transient; try again.
6. **Where can I find more info about the error?**  
   Check the **Error Details** box on the error card.
7. **How do I get back to the main page?**  
   Use **Back to Main** on the error card or the **BackToMainButton** in the header.
8. **How do I show only one source after recovery?**  
   In **Filters → Source**, choose a specific source; the active filter summary will show **Source: {name}**.
9. **Can I change how many articles appear per page?**  
   Yes—set **Articles per page** to **10**, **20**, or **50**.
10. **What happens when I click a news card or “Read more”?**  
    The article opens in a new browser tab.
11. **Why do some cards not show an author or an image?**  
    Author is optional; the image hides automatically on load error.
12. **Why is pagination missing?**  
    It’s hidden when there’s only one page of results.
13. **What does the empty-results message say?**  
    “**No news articles found matching your criteria.**”

## Troubleshooting

* **Network/timeout/404 errors keep recurring**
  1. Try **Try Again**; 2) **Reload Page**; 3) Use **Back to Main** and return later.
* **Empty results after recovery**  
  Confirm **Source** isn’t too narrow; try **All Sources** or **Clear all** to reset.
* **Large result sets feel slow to navigate**  
  Use **Articles per page** (10/20/50) and **Previous/Next** with numbered pages (ellipses appear to keep the list compact).
* **An image fails to load on a card**  
  That image panel hides automatically; use the title and **Read more** link to open the article.

## Open questions for PM/Eng

* The **BackToMainButton** component’s exact destination/behavior isn’t shown in these files. Please confirm the target route and behavior.
* The **Service Status**, **Report Problem**, and **Contact Us** buttons in the error help section have no linked destinations in these files. Please specify their URLs or handlers.

## Quick reference checklist

* See an error? Read the title (**Network Error / Service Unavailable / Request Timeout / Error Loading News**) and follow the suggestion. Click **Try Again** → **Reload Page** if needed → **Back to Main** to exit.
* Set **Source** (or choose **All Sources**) and **Articles per page** (10 / 20 / 50). **Clear all** if results look off.
* Scan cards; click the card or **Read more** to open in a new tab.
* Use **Previous/Next** or page numbers; confirm “**Showing X to Y of Z articles**.”
* If nothing appears, look for “**No news articles found matching your criteria.**” and **Clear all** filters.

# Return to the main workspace — Use the “Back to Main” action when needed

This guide shows where to find and how to use **Back to Main** from the **Aged Care News** page, plus a quick tour of the page so you know what you’re leaving (and whether you even need to leave). The page header reads **“Aged Care News”** with the subtitle **“Latest news from Australian health authorities and aged care industry”**.

## When & where to use **Back to Main**

1. **Find Back to Main in the header.** The **BackToMainButton** renders at the top of the News page, just above the title.
2. **You can also use it while loading.** The same header (with **BackToMainButton**) shows during loading. You’ll see skeleton cards plus **“Loading latest news…”** and **“Fetching news from multiple sources”** beneath.
3. **And on error screens.** If something fails, the error view still includes **BackToMainButton** and also provides a dedicated **“Back to Main”** action alongside **“Try Again”** and **“Reload Page”**.
4. **Click Back to Main** to return to your main workspace any time you’re done reviewing news or if you hit a dead end. (The error screen’s **“Back to Main”** link navigates to /main.)

**Tip:** If your goal is just to reset the feed, you may not need to leave. Try **“Clear all”** in **Filters** to reset to **All Sources** first.

# While you’re here: Know the page you’re leaving

## Filters (top of page)

* Open the **Filters** card (header shows a filter icon and the label **“Filters”**).
* **Source**: choose a specific source or **“All Sources”**. Active selections show under **“Active filters:”** as **“Source: {name}”**.
* **Articles per page**: pick **10**, **20**, or **50**.
* **Clear all**: appears only when a source is active; resets to **All Sources**.

**Note (defaults):** The page loads with **source = none (All Sources)**, **limit = 20**, **offset = 0**. Changing filters **resets offset to 0**.

## News list (cards)

* **Open articles**: clicking a **News Card** opens the article URL in a **new tab**; a **“Read more”** affordance is shown on each card.
* **Dates**: cards show **“Yesterday”**, **“N days ago”** (for < 7 days), or the locale date.
* **Author**: only shown when present.
* **Images**: if an image fails to load, it **hides** gracefully.
* **Badges**: includes the **source name** and up to two **categories**.

**Empty results:** If nothing matches, you’ll see **“No news articles found matching your criteria.”**

## Pagination (bottom)

* Summary shows **“Showing X to Y of Z articles”**.
* Use **Previous**, **Next**, and page numbers; ellipses appear when there are many pages.
* **Disabled states**: **Previous** is disabled on the first page; **Next** on the last. Pagination is **hidden** if there’s only one page.

**Warning:** If pagination is missing, it usually means there’s only one page (not an error).

# Behavioral notes (loading, errors, and states)

* **Initial defaults & fetch**: The page initializes with source: null, limit: 20, offset: 0. Changing filters resets offset to 0 and triggers a fetch.
* **Loading state**: skeleton cards plus **“Loading latest news…”** and **“Fetching news from multiple sources”**; header includes **BackToMainButton**.
* **Error states**:
  + **“Network Error”** with guidance to refresh/check connection.
  + **“Service Unavailable” (404)** with “try again in a few minutes.”
  + **“Request Timeout”** with “sources might be experiencing high traffic.”
  + Generic **“Error Loading News”** fallback.  
    Actions: **“Try Again”**, **“Reload Page”**, **“Back to Main”**.
* **Card visuals**: author optional; image area hides on error.
* **Pagination**: auto-computed pages, ellipses for long ranges; **Previous/Next** disabled at ends; hidden when only one page.

# FAQ

1. **How do I return to the main workspace?**  
   Use the header **BackToMainButton**, or on error screens click **“Back to Main”**.
2. **Is Back to Main available while content is still loading?**  
   Yes—the loading view includes the same header with **BackToMainButton**.
3. **What else can I do on an error screen besides going back?**  
   Use **“Try Again”** or **“Reload Page”**; **“Back to Main”** is also available.
4. **How do I show articles from a single source?**  
   Open **Filters** → **Source** and select the source; the active filter summary shows **“Source: {name}”**.
5. **Can I change how many articles appear per page?**  
   Yes—**Articles per page** supports **10**, **20**, or **50**.
6. **What happens if I click a news card?**  
   The article opens in a **new tab**; each card also shows **“Read more”**.
7. **Why do some cards not show an author or image?**  
   Author is optional; images hide when they fail to load.
8. **How are dates displayed on cards?**  
   **“Yesterday”**, **“N days ago”** (under 7), otherwise the locale date.
9. **What if I get an error while loading news?**  
   You’ll see a specific title (e.g., **“Network Error”**, **“Service Unavailable”**, **“Request Timeout”**) or **“Error Loading News”**, with suggestions and actions.
10. **How do I clear filters?**  
    Use **“Clear all”** (shows only when a source is selected); it resets to **All Sources**.
11. **Why is pagination missing?**  
    It’s hidden when there’s only one page of results.
12. **What does the empty results message say?**  
    **“No news articles found matching your criteria.”**

# Troubleshooting

* **Network/Timeout/404 errors**
  + **Network Error** → check connection; consider **Reload Page** or **Try Again**.
  + **Service Unavailable (404)** → try again in a few minutes.
  + **Request Timeout** → try again; sources may be busy.  
    All error views include **BackToMainButton** and a **“Back to Main”** action.
* **Empty results**  
  Confirm your **Source** filter; try **“Clear all”** to return to **All Sources**.
* **Large result sets**  
  Use **Previous/Next** and numbered pages; ellipses show when there are many pages.
* **Image not showing on a card**  
  That image likely failed to load and was hidden automatically; the rest of the card remains usable.

# Open questions for PM/Eng

* **BackToMainButton** implementation details (exact label, destination, and behavior) aren’t in the provided files. Only the error view shows a **“Back to Main”** link to /main. Please confirm the standard header button’s label and target.
* The **Service Status**, **Report Problem**, and **Contact Us** buttons in the error help panel have no linked destinations here; please specify final URLs/behaviors.

# Quick reference checklist

* Need to leave? Click **Back to Main** in the header (or on error screens).
* Set **Source** (or choose **All Sources**).
* Pick **Articles per page** (**10 / 20 / 50**).
* Scan cards; click **Read more** / the card to open in a new tab.
* Use **Previous/Next** or page numbers; confirm the **“Showing X to Y of Z articles”** summary.
* If nothing appears, look for **“No news articles found matching your criteria.”** and **Clear all** filters.
* If errors appear, follow the suggestion and try **“Try Again”** or **“Reload Page”** (or go **Back to Main**).

# Know the defaults & behavior

## Initial filters (what you start with)

* **Source:** none selected (equivalent to **“All Sources”**). The initial state sets source: null, which highlights **All Sources** in the Source selector.
* **Articles per page (limit):** **20**. The initial state sets limit: 20.
* **Offset:** **0** (start from the first article). The initial state sets offset: 0.

**Note:** In the pagination summary, the first article shows as “1”, which indicates the internal **offset is zero-based** (the component renders current + 1).

## Offset resets when filters change

Whenever you change **Source** or **Articles per page**, the app **resets offset to 0** so you’re taken back to the first page of the refreshed results. (This is enforced in the page handler that merges new filters and overwrites offset: 0.)

**Tip:** Using **Clear all** (visible only when a Source is selected) also sets **Source → All Sources** (i.e., source: null), which in turn resets the offset as above.

## When pagination renders (and when it doesn’t)

Pagination appears **only** when there are **more results than the current page size**: the page renders the pagination bar if metadata.total > filters.limit.   
Additionally, the pagination component returns **nothing** if there’s only **one page** (totalPages <= 1).

When visible, the bar shows the summary **“Showing X to Y of Z articles”**, along with **Previous**, **Next**, and numbered pages with ellipses around the current page. **Previous** is disabled on the **first** page; **Next** is disabled on the **last** page.

**Warning:** Changing **Articles per page** can hide pagination if the new page size makes the total fit into a single page (since the component returns null in that case).