

Interview Reflection

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Why the text in the table are bold and not bold?

- The text in bold can be seen and adjusted by all departments and the text which that isn't bold that can only be seen and adjusted by the development department.

What is the problem of maintenance contract and the payment?

- There are a lot of differences when all departments work in a Excel sheet on the same time, because of this the Excel sheet wouldn't update immediately.
- You've asked us to make a central system to reduce the extra communication between the departments.
- When the finance department reports there is no payment, the maintenance service should stop immediately.

What kind of functionality would you need in the application for your department?

- Everyone in your department uses the same account to login and it should be possible to see when the maintenance needs to be done. Also it will show up the running projects.
- The application will display the existing applications, hardware and software of the customer.
- The development department should be able to register the subject and the customer name .

Is there anything you would like to tell us?

- Customers can have multiple projects, however when finances say they didn't pay for one project only that project will be suspended.
- Other projects of the same customer will continue as long as they have paid for it.