1: In what kind of language we need to program?

C#

2: why the text in the table some are bold and some not?

Bold things can be seen by everybody.

Normal only for the developement departement.

What is the problem of maintenance contract and the payment?

Excel sheet not updated anytime.

Stop the extra communication.

If finance says no payment. Immediatly say no maintenance.

4: What kind of functionality would you need in the application for your department?

Everybody same rights

One account to login

Need to see if to do maintenance .

See if project still running

See which applications customers have.

See what hardware/software

See appointments and

register last seen with subject and talked with.

See the internal contact.

5: Did we miss anything?

1 customer more than 1 project

OP een plaats updaten database

Optioneel register progress in project.

Systeem alleen local.