Requirement Gathering

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I think we should use questionnaires/surveys to collect requirements for the given scenario. The advantages of using this technique includes its easiness, rapidity in data collection, simpler data analysis methodologies, wide coverage and taking less time from end users. Surveying can be done physically, or virtually using forms such as Google Form.

The questions for the survey is listed below:

1. Would you prefer transferring money to/from your bank account using a mobile application if security is guaranteed?
2. Do you want to use banking tokens for secured mobile transactions?
3. Would you prefer recharging phones using a mobile banking app?
4. Would you like to add multiple debit and credit cards to your app?
5. Do you prefer a two-factor authentication before accessing the mobile banking app?
6. Is it okay for other third party apps to use your mobile banking app for transactions during online shopping?
7. Do you think a modern, minimal user interface would be necessary for a daily mobile banking experience?
8. If the answer to the previous question is no, then how would you like the user interface to be? (Optional)
9. Would like the option to remotely log in and log out of your account? Remote login can help in cases when your device gets lost but can also increase security vulnerabilities.
10. Do you want any sort of account or password recovery options on your mobile app?
11. If the answer to the previous question is yes, then list the recovery option/s you would like to have. (Optional)
12. Would you like the app to notify you when transactions are made?
13. Would you prefer SMS based notifications for the mobile transactions?
14. Do you want the app to automatically log out every time you close it?
15. Is it okay if the app asks you for regular customer feedback?
16. If there are any suggestions or features we haven't listed, then please list them here. (Optional)