Email: <a href="https://hotelelegant12@gmail.com">hotelelegant12@gmail.com</a>
Website: www.hotelelegant.net



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# INTRODUCTION

Elegant hotel limited is a modern stylish hotel that was incorporated in the year 2012 as a private limited company under Board of Directors being the business partners; with an aim of offering personalized hotel services ideal for business and leisure visitors.

# THE BOARD/ MANAGEMENT

1. BENSON MBAISI

Director.

2. CATHERINE MBAISI

**Director** 

Assisted by a management committee overseeing the daily operations of the hotel. We have a team of 38 trained permanent employees spread in the different sections of the hotel that are respectable and of team spirit.

1. BERNARD OKIRU

#### Manager

Bachelors in Tourism Management.

2. GLADYS BARASA

#### Accountant

Bachelors in Business Management.

3. SARAH KANDA

**Supervisor/Accountant** 

Bachelors in Business Management.

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# **LOCATION**

We are located at Kanduyi (Bungoma County) off Malaba - Eldoret highway about 500 Meters on your way to Bungoma Town.

Elegant Hotel is strategically placed and enjoys proximity to other facilities that offer forward and backward linkages to the hotel; within a radius of 2Km. Amongst them:-Petrol/gas stations, Police station/police post, Fire station, Hospitals(The Bungoma District Hospital, Bungoma west Private Hospital, Kenya Red Cross), Airstrip, Sports Stadium, Shopping malls, Bus stations and Public offices.

The hotel has convenient access to the Highway and Bungoma CBD which is about 4 Kilometers away.

# **OBJECTIVES**

- > To offer exceptional services in the hotel industry to meet the needs of our clients.
- > To develop and retain talents in hospitality.
- > Achieve financial goals.

# **MISSION**

Continuous improvement of our service delivery to achieve customer satisfaction.

# **VISION**

To be an icon in the provision of exceptional hospitality services in the western Tourism Circuit.

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# **PRODUCTS & SERVICES**

#### > Accommodation.

We have 44 very spacious rooms, self-contained, with hot showers, balcony and Satellite TV connection.

# > Conferences facility.

3 conference halls accommodating 35, 40 and 65 pax respectively. Additionally, a private terrace seating up to 100 participants ideal for meetings and events.

# > Restaurant/Dinning

We offer both African and foreign cuisine recipes.

- Room services
- Bar/ Soft drinks
- Business Lounges
- Outside catering
- **Reception**; Weddings, parties
- > Taxi services/ Car rental
- > Ample and secure parking
- ➤ WIFI/ Wireless Internet Free of charge.

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# **DEVELOPMENTS UNDERWAY.**

- Business Center
- Swimming pool
- > Executive Lounges
- ➤ Gym/ Sauna
- ➤ Wedding gardens/ Children play grounds.

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#### **CONTACT US.**

# **RECEPTION**

0770 366 954/0725 677 419 BOX 2535, BUNGOMA hotelelegant12@gmail.com

# **MANAGER**

BERNARD OKIRU 0710378294 1309 BUNGOMA exabern@gmail.com

# **ACCOUNTS**

GLADYS BARASA 0727887576

#### **SUPERVISOR/ACCOUNTS**

SARAH KANDA 0718977012

#### **DIRECTOR**

BENSON MBAISI 0723388236 benmbaisi@yahoo.com